

User Guide



HP Laser MFP 432fdn



www.hp.com/support/laser432MFP

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Introduction

This chapter provides information you need to know before using the machine.

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Key benefits

Environmentally friendly

- To save paper, you can print multiple pages on a single sheet of paper.
- To save electricity, this machine automatically conserves electricity by substantially reducing power consumption when not in use.
- We recommend using recycled paper for saving energy.

Convenience

- If you have Internet access, you can get help, support application, machine drivers, manuals, and order information from the HP website (www.hp.com/support/laser432MFP).

Wide range of functionality and application support

- Supports various paper sizes.
- Print watermark: You can customize your documents with words, such as “Confidential”.
- Print posters: The text and pictures of each page of your document are magnified and printed across the multiple sheets of paper and can then be taped together to form a poster.

Features by model

Some features and optional goods may not be available depending on model or country.

Operating System

Operating System	HP Laser MFP 432fdn
Windows	●

(●: supported)

Software

Software	HP Laser MFP 432fdn
PCL printer driver	●
PS printer driver ^a	●
HP Embedded Web Server	●

a.Download the HP UPD printer driver from the HP website and install it:
www.hp.com/support/laser432MFP. Before installing, check whether your computer's OS support the software.

(●: supported)

Various features

Features		HP Laser MFP 432fdn
Hi-Speed USB 2.0		●
Network Interface Ethernet 10/100/1000 Base TX wired LAN		●
Duplex (2-sided) printing		●
USB memory interface		●
Memory module		○
Optional tray (Tray 3)		○
Document Feeder	Duplex Automatic Document Feeder (DADF)	●

Features		HP Laser MFP 432fdn
Fax	Multi-send	●
	Delay send	●
	Duplex send	●
	Secure receive	●
	Duplex print	●
	Send/ Receive forward - fax	●
	Send/ Receive forward - email	●
	Send/ Receive forward - server	●
Scan	Scanning to email	●
	Scanning to SMB server	●
	Scanning to FTP server	●
	Duplex scan	●
	Scan to PC	●
Copy	ID card copying	●
	Reduced or enlarged copying	●
	Collation	●
	Auto Fit	●
	Book	●
	2-up/4-up	●
	Adjust background	●
	Edge erase	●
	Duplex copy	●

(●: Included, ○: Optional)

Useful to know

The machine does not print.

- Open the print queue list and remove the document from the list (see "Canceling a print job" on page 70).
- Remove the driver and install it again (see "Installing the software" on page 24).
- Select your machine as your default machine in your Windows.

Where can I purchase accessories or supplies?

- Inquire at a HP distributor or your retailer.
- Visit the HP website (<https://store.hp.com/>). You can view product service information.

The status LED flashes or remains constantly on.

- Turn the product off and on again.
- Check the meanings of LED indications in this manual and troubleshoot accordingly (see "Understanding the LEDs" on page 166).

A paper jam has occurred.

- Check the instructions on removing jammed paper in this manual and troubleshoot accordingly (see "Clearing jams" on page 159).

Printouts are blurry.

- The toner level might be low or uneven. Shake the toner cartridge (see "Redistributing toner" on page 145).
- Try a different print resolution setting (see "Opening printing preferences" on page 71).
- Replace the toner cartridge (see "Replacing the toner cartridge" on page 146).

Where can I download the machine's driver?

- Visit www.hp.com/support/laser432MFP to download the latest machine's driver, and install it on your system.

About this user's guide

This user's guide provides information for your basic understanding of the machine as well as detailed steps to explain machine usage.

- Do not discard this manual, and keep it for future reference.
- Read the safety information before using the machine.
- If you have a problem using the machine, refer to the troubleshooting chapter.
- Terms used in this user's guide are explained in the glossary chapter.
- All illustrations in this user's guide may differ from your machine depending on its options or model you purchased.
- The screenshots in this user's guide may differ from your machine depending on the machine's firmware/driver version.
- The procedures in this user's guide are mainly based on Windows 7.

Conventions

Some terms in this guide are used interchangeably, as below:

- Document is synonymous with original.
- Paper is synonymous with media, or print media.
- Machine refers to printer or MFP.

General icons

Icon	Text	Description
	Warning	Used to alert users to the possibility of personal injury.
	Caution	Gives users information to protect the machine from possible mechanical damage or malfunction.
	Note	Provides additional information or detailed specification of the machine function and feature.

Safety information

These warnings and precautions are included to prevent injury to you and others, and to prevent any potential damage to your machine. Be sure to read and understand all of these instructions before using the machine. After reading this section, keep it in a safe place for future reference.

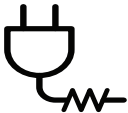
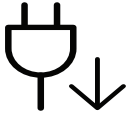
Important safety symbols

Explanation of all icons and signs used in this chapter

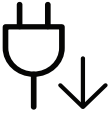
	Warning	Hazards or unsafe practices that may result in severe personal injury or death.
	Caution	Hazards or unsafe practices that may result in minor personal injury or property damage.

Operating environment

Warning

	Do not use if the power cord is damaged or if the electrical outlet is not grounded. This could result in electric shock or fire.
	Do not place anything on top of the machine (water, small metal or heavy objects, candles, lit cigarettes, etc.). This could result in electric shock or fire.
	• If the machine gets overheated, it releases smoke, makes strange noises, or generates an odd odor, immediately turn off the power switch and unplug the machine. • The user should be able to access the power outlet in case of emergencies that might require the user to pull the plug out. This could result in electric shock or fire.
	Do not bend, or place heavy objects on the power cord. Stepping on or allowing the power cord to be crushed by a heavy object could result in electric shock or fire.
	Do not remove the plug by pulling on the cord; do not handle the plug with wet hands. This could result in electric shock or fire.

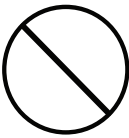
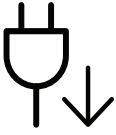
Caution

	During an electrical storm or for a period of non-operation, remove the power plug from the electrical outlet. This could result in electric shock or fire.
	Be careful, the paper output area is hot. Burns could occur.
	If the machine has been dropped, or if the cabinet appears damaged, unplug the machine from all interface connections and request assistance from qualified service personnel. Otherwise, this could result in electric shock or fire.
	If the machine does not operate properly after these instructions have been followed, unplug the machine from all interface connections and request assistance from qualified service personnel. Otherwise, this could result in electric shock or fire.
	If the plug does not easily enter the electrical outlet, do not attempt to force it in. Call an electrician to change the electrical outlet, or this could result in electric shock.
	Do not allow pets to chew on the AC power, telephone or PC interface cords. This could result in electric shock or fire and/or injury to your pet.

Operating method

Caution

	Do not forcefully pull the paper out during printing. It can cause damage to the machine.
	Be careful not to put your hand between the machine and paper tray. You may get injured.
	Be care when replacing paper or removing jammed paper. New paper has sharp edges and can cause painful cuts.

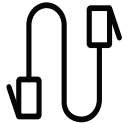
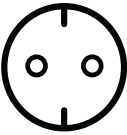
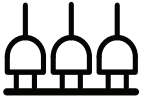
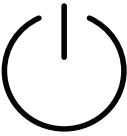
	When printing large quantities, the bottom part of the paper output area may get hot. Do not allow children to touch. Burns can occur.
	When removing jammed paper, do not use tweezers or sharp metal objects. It can damage the machine.
	Do not allow too many papers to stack up in the paper output tray. It can damage the machine.
	Do not block or push objects into the ventilation opening. This could result in elevated component temperatures which can cause damage or fire.
	Use of controls or adjustments or performance of procedures other than those specified herein may result in hazardous radiation exposure.
	This machine's power reception device is the power cord. To switch off the power supply, remove the power cord from the electrical outlet.

Installation / Moving

Warning

	Do not place the machine in an area with dust, humidity, or water leaks. This could result in electric shock or fire.
	Place the machine in the environment where it meets the operating temperature and humidity specification. Do not use the machine when it is below freezing temperature or has recently been moved from a location below freezing temperature. Doing so may damage the machine. Only operate the machine when the internal temperature of the machine is within the operating temperature and humidity specifications. Otherwise, quality problems can occur and cause damage to the machine (see "General specifications" on page 188).

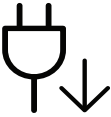
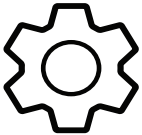
 Caution

	Before moving the machine, turn the power off and disconnect all cords. The information below are only suggestions based on the units weight. If you have a medical condition that prevents you from lifting, do not lift the machine. Ask for help, and always use the appropriate amount of people to lift the device safely. Then lift the machine: • If the machine weighs under 20 kg (44.09 lbs), lift with 1 person. • If the machine weighs 20 kg (44.09 lbs) - 40kg (88.18 lbs), lift with 2 people. • If the machine weighs more than 40 kg (88.18 lbs), lift with 4 or more people. The machine could fall, causing injury or machine damage.
	Choose a flat surface with enough space for ventilation to place the machine. Also consider the space required to open the cover and trays. The place should be well-ventilated and be far from direct light, heat, and humidity.
	When using the machine for a long period of time or printing a large number of pages in a non-ventilated space, it could pollute the air and be harmful to your health. Place the machine in a well-ventilated space or open a window to circulate the air periodically.
	Do not place the machine on an unstable surface. The machine could fall, causing injury or machine damage.
	Use only No.26 AWG^a or larger, telephone line cord, if necessary. Otherwise, it can cause damage to the machine.
	Make sure you plug the power cord into a grounded electrical outlet. Otherwise, this could result in electric shock or fire.
	Use the power cord supplied with your machine for safe operation. If you are using a cord which is longer than 2 meters (6 feet) with a 110V machine, then the gauge should be 16 AWG or larger. Otherwise, it can cause damage to the machine, and could result in electric shock or fire.
	Do not put a cover over the machine or place it in an airtight location, such as a closet. If the machine is not well-ventilated, this could result in fire.
	Do not overload wall outlets and extension cords. This can diminish performance, and could result in electric shock or fire.
	The machine should be connected to the power level which is specified on the label. If you are unsure and want to check the power level you are using, contact the electrical utility company.

a.AWG: American Wire Gauge

Maintenance / Checking

Caution

	Unplug this product from the wall outlet before cleaning the inside of the machine. Do not clean the machine with benzene, paint thinner or alcohol; do not spray water directly into the machine. This could result in electric shock or fire.
	When you are working inside the machine replacing supplies or cleaning the inside, do not operate the machine. You could get injured.
	Keep cleaning supplies away from children. Children could get hurt.
	Do not disassemble, repair or rebuild the machine by yourself. It can damage the machine. Call a certified technician when the machine needs repairing.
	To clean and operate the machine, strictly follow the user's guide provided with the machine. Otherwise, you could damage the machine.
	Keep the power cable and the contact surface of the plug clean from dust or water. Otherwise, this could result in electric shock or fire.
	• Do not remove any covers or guards that are fastened with screws. • Fuser units should only be repaired by a certified service technician. Repair by non-certified technicians could result in fire or electric shock. • The machine should only be repaired by a HP service technician.

Supply usage

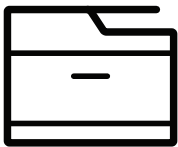
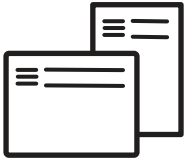
Caution

	Do not disassemble the toner cartridge. Toner dust can be dangerous if inhaled or ingested.
	Do not burn any of the supplies such as toner cartridge or fuser unit. This could cause an explosion or uncontrollable fire.
	When storing supplies such as toner cartridges, keep them away from children. Toner dust can be dangerous if inhaled or ingested.
	Using recycled supplies, such as toner, can cause damage to the machine. In case of damage due to the use of recycled supplies, a service fee will be charged.
	For supplies that contain toner dust (toner cartridge, waste toner bottle, imaging unit, etc.) follow the instructions below. • When disposing of the supplies, follow the instructions for disposal. Refer to the reseller for disposal instructions. • Do not wash the supplies. • For a waste toner bottle, do not reuse it after emptying the bottle. If you do not follow the instructions above, it may cause machine malfunction and environmental pollution. The warranty does not cover damages caused by a user's carelessness.
	When toner gets on your clothing, do not use hot water to wash it. Hot water sets toner into fabric. Use cold water.
	When changing the toner cartridge or removing jammed paper, be careful not to let toner dust touch your body or clothes. Toner dust can be dangerous if inhaled or ingested.

Machine overview

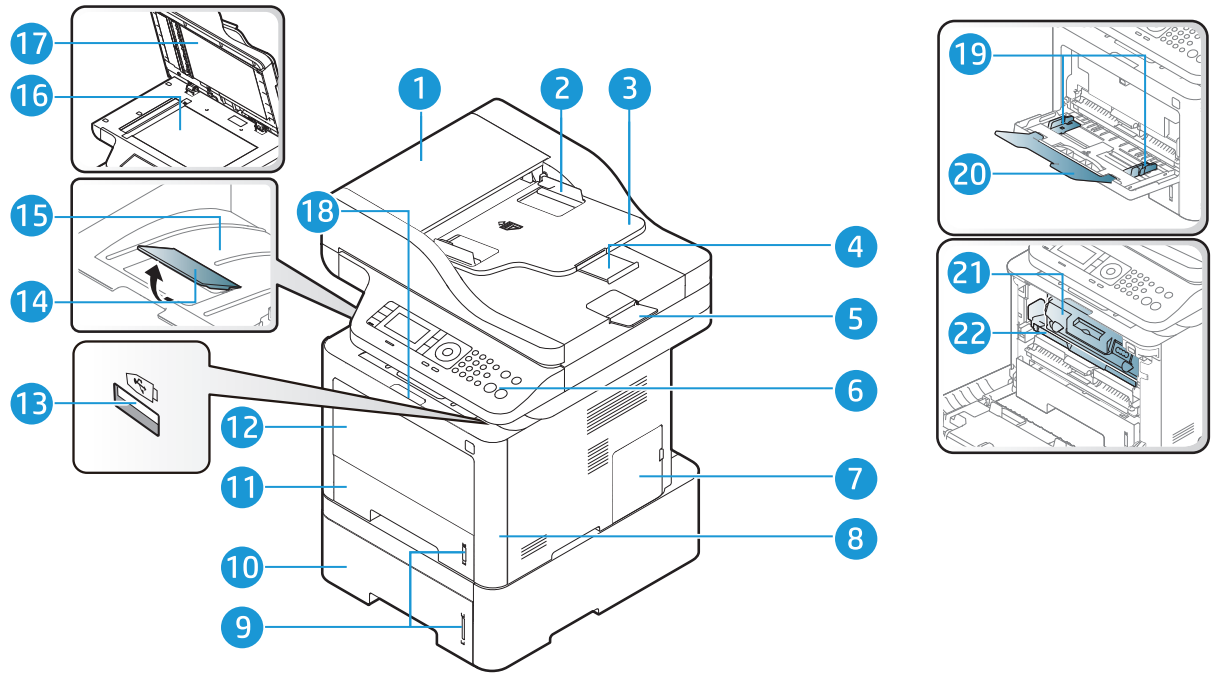
Components

The actual component may differ from the illustration below. Some components may change depending on the configuration.

	Machine
	Setup guide and Reference guide
	Power cord
	Misc. accessories ^a

^a.Miscellaneous accessories included with your machine may vary by country of purchase and specific model.

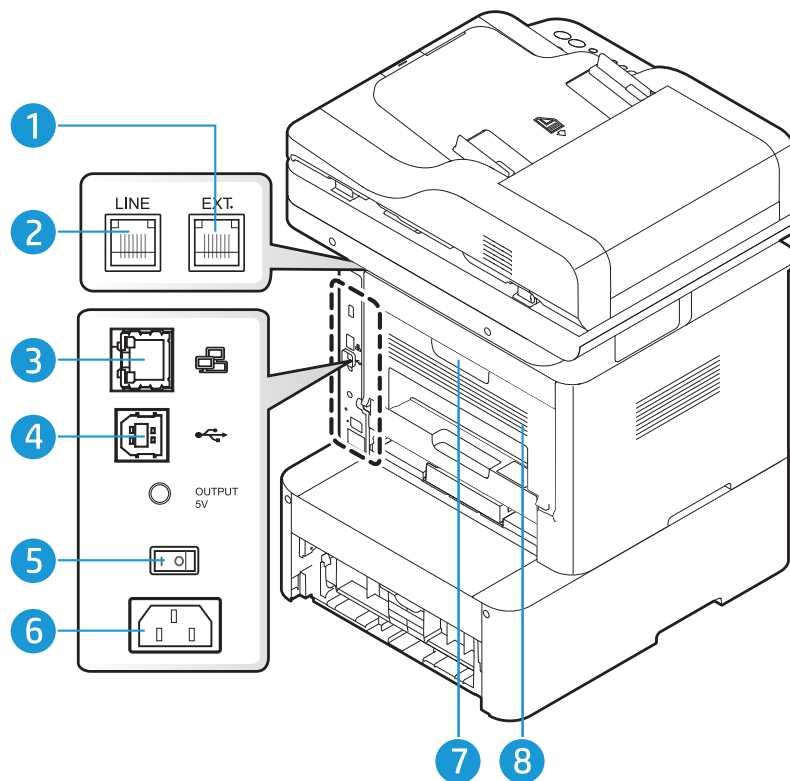
Front view



1	Document feeder cover	12	Tray 1
2	Document feeder width guide	13	USB memory port
3	Document feeder input tray	14	Output tray support guide
4	Document feeder support tray	15	Output tray
5	Document feeder output tray	16	Scanner glass
6	Control panel	17	Scanner lid
7	Control board cover	18	Front cover handle
8	Front cover	19	Paper width guides on a multi-purpose tray
9	Paper level indicator	20	Tray 1 support guide
10	Tray 3 ^a	21	Toner cartridge
11	Tray 2	22	Imaging unit

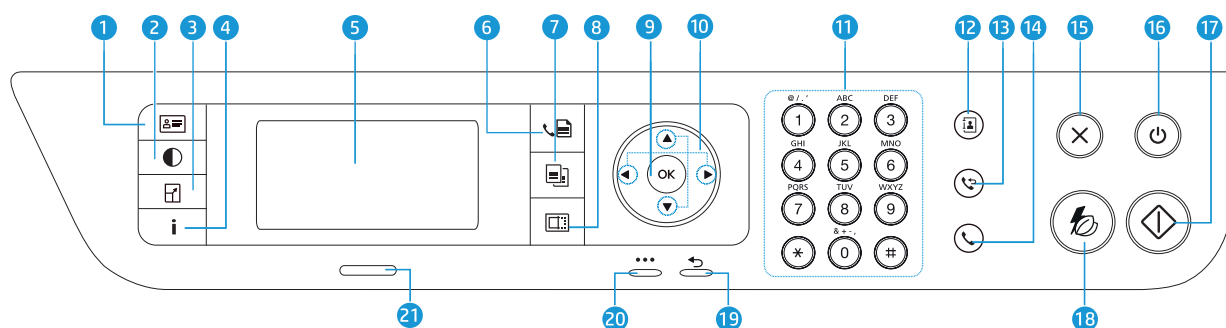
a.optional device.

Rear view



1	Extension telephone socket (EXT.)
2	Telephone line socket (LINE)
3	Network port
4	USB port
5	Power-switch
6	Power receptacle
7	Rear cover handle
8	Rear cover

Control panel overview

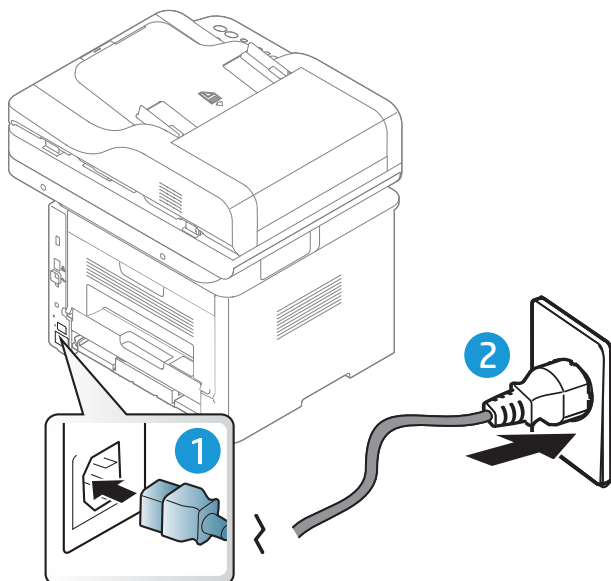


1	ID Copy		Allows you to copy both sides of an ID card like a driver's license on a single side of paper (see "ID card copying" on page 87).
2	Contrast		Adjusts the brightness level to make a copy for easier reading, when the original contains faint markings and dark images.
3	Scale		You can reduce or enlarge the size of a copied image from 25% to 400% when you copy original documents from the scanner glass (see "Reduced or enlarged copy" on page 86).
4	Information		Gives detailed information about machine's information. Prints a configuration page by pressing this button.
5	Display screen		Shows the current status and displays prompts during operation.
6	Fax		Switches to Fax mode.
7	Copy		Switches to Copy mode.
8	Scan		Switches to Scan mode.
9	OK		Confirms the selection on the screen. You can also manual print. Press this button to print the other side of all pages if you have selected Double-sided Printing (Manual) in your driver.
10	Arrows		Scrolls through the options available in the selected menu and increases or decreases values.
11	Numeric keypad		Dials a number or enters alphanumeric characters (see "Keypad letters and numbers" on page 37).
12	Address Book		Allows you to store frequently used fax numbers or search for stored fax numbers (see "Setting up the fax address book" on page 112).

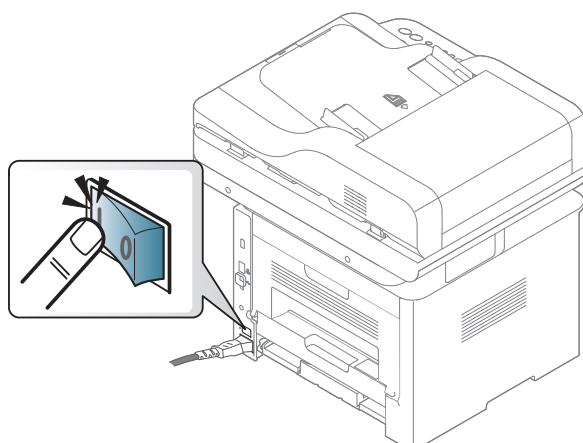
13	Redial/Pause		Redials the recently sent fax number or received caller ID in ready mode, or inserts a pause(-) into a fax number in edit mode (see "Redialing the fax number" on page 101).
14	On Hook Dial		When you press this button, you can hear a dial tone. Then enter a fax number. It is similar to making a call using speaker phone (see "Receiving manually in Tel mode" on page 105).
15	Cancel		Stops an operations at any time.
16	Power		Turns the power on or off, or wakes up the machine from the power save mode. If you need to turn the machine off, press this button for more than three seconds.
17	Start		Starts a job.
18	Power Saver		Goes into sleep mode.
19	Back		Sends you back to the upper menu level.
20	Menu	---	Opens Menu mode and scrolls through the available menus (see "Menu overview" on page 26).
21	Status LED		Indicates the status of your machine (see "Understanding the LEDs" on page 166).

Turning on the machine

- 1 Connect the machine to the electricity supply first.



- 2 Turn the power switch on.



- 3 Power is turned on automatically.

Or, press  (**Power**) button on the control panel.



If you want to turn the power off, press and hold  (**Power**) button for about 3 seconds.

Installing the software

After you have set up your machine and connected it to your computer, you must install the printer software. The PCL 6 printer-specific print driver is available for download from the printer support website. Download the driver, and then use the Microsoft **Add Printer** tool to install it.

Before installing, check whether your computer's OS support the software (see "Operating System" on page 8).

For HP's all-inclusive help for the printer, go to www.hp.com/support/laser432MFP.

Find the following support:

- Install and configure
- Learn and use
- Solve problems
- Download software and firmware updates
- Join support forums
- Find warranty and regulatory information



- A locally connected machine is a machine directly attached to your computer using the cable. If your machine is attached to a network, skip the following steps below and go on to installing a network connected machine's driver (see "Installing driver over the network" on page 64).
- When using HP UPD, HP recommends network connection instead of USB connection. Due to constraint of USB bi-directional communication, the driver by USB connection provides only limited option.



Only use a USB cable no longer than 3 meters (118 inches).

Menu Overview and Basic Setup

This chapter provides information about the overall menu structure and the basic setup options.

• Menu overview	26
• Machine's basic settings	36
• Media and tray	39
• Using USB memory device	55

Menu overview

The control panel provides access to various menus to set up the machine or use the machine's functions.

Accessing the menu

- 1 Select the Fax, Copy, or Scan button on the control panel depending on the feature to be used.
- 2 Select **••• (Menu)** until the menu you want appears on the bottom line of the display and press **OK**.
- 3 Press the arrows until the needed menu item appears and press **OK**.
- 4 If the setting item has sub menus, repeat step 3.
- 5 Press **OK** to save the selection.
- 6 Press **⊗ (Cancel)** to return to the ready mode.

Items	Options	
Copy Feature (see "Copy feature" on page 117)	Original Size	
	Reduce/Enlarge	
	Duplex	1->1 Sided 1->2 Sided 1->2 Sided, Rotated 2->1 Sided 2->1 Sided, Rotated 2->2 Sided
	Darkness	Light+5- Light+1 Normal Dark+1- Dark+5
	Original Type	Text Text/Photo Photo
	Collation	
	Layout	Normal 2-Up 4-Up ID Copy Book Copy
	Adjust Background	Off Auto Enhance Lev.1 Enhance Lev.2 Erase Lev.1-Erase Lev.4
	Edge Erase	Off Small Original Hole Punch Border Erase
	Stamp	Item
	Watermark	Message

Items	Options	
Copy Setup (see "Copy Setup" on page 121)	Change Default	Original Size
		Copies
		Reduce/Enlarge
		Duplex 1->1 Sided 1->2 Sided 1->2 Sided, Rotated 2->1 Sided 2->1 Sided, Rotated 2->2 Sided
		Darkness Light+5- Light+1 Normal Dark+1- Dark+5
		Original Type Text Text/Photo Photo
		Collation
Fax Feature (see "Fax Feature" on page 122)	Darkness	Light+5- Light+1 Normal Dark+1- Dark+5
	Resolution	Standard Fine Super Fine
	Color Mode	Mono Color
	Original Type	Text Text/Photo Photo
	Original Size	
	Duplex	1 Sided 2 Sided 2 Sided Rotated
	Multi Send	
	Delay Send	

Items	Options	
	Send Forward	Forward to Fax Forward to Email Forward to Server
	Receive Forward	Forward to Fax Forward to PC Forward to Email Forward to Server Forward & Print
	Secure Receive	Off On Print
	Cancel Job	

Items	Options	
Fax Setup (see "Sending setup" on page 123, "Receiving setup" on page 124)	Sending	Redial Times Redial Term Prefix Dial ECM Mode Fax Confirmation Image TCR Dial mode Toll Save
	Receiving	Receive Mode Ring To Answer Stamp RCV Name Rcv Start Code Auto Reduction Discard Size Junk Fax Setup DRPD Mode Duplex Print
	Change Default	Darkness Resolution Color Mode Original Type Original Size Duplex
	Manual TX/RX	Off On
	Smart Fax Diag	Auto Config. Start Now Initialize

Items	Options	
Scan Feature (see "Scan feature" on page 126)	USB Feature	Original Size Original Type Resolution Color Mode File Format Duplex Darkness
	Email Feature	Original Size Original Type Resolution Color Mode File Format Duplex Darkness
	FTP Feature	Original Size Original Type Resolution Color Mode File Format Duplex Darkness
	SMB Feature	Original Size Original Type Resolution Color Mode File Format Duplex Darkness
	Shared Folder Feature	Original Size Original Type Resolution Color Mode File Format Duplex Darkness
Scan Setup (see "Scan setup" on page 126)	Change Default	USB Feature
		Email Feature
		FTP/SMB Feature
		Shared Folder Feature

Items	Options	
Print Setup (see "Print" on page 127)	Orientation	Portrait Landscape
	Duplex	Off Long Edge Short Edg
	Copies	
	Resolution	
	Clear Text	Off Minimum Normal Maximum
	Auto CR	
	Skip Blank Pages	
	Emulation	Emulation Type Setup
Direct USB (see "Direct USB" on page 128)	Print From	Copies Auto Fit Duplex Paper Source Color Mode
	File Manage	Delete Format
	Check Space	

Items	Options		
System Setup (see "System setup" on page 129)	Machine Setup	Machine ID	
		Fax Number	
		Date & Time	
		Clock Mode	
		Language	
		Default Mode	
		Power Save	
		Wakeup Event	
		System Timeout	
		Job Timeout	
		Altitude Adjustment	
		Auto Continue	
		Auto Tray Switch	
		Paper Substitution	
		Tray Protection	
		Toner Save	
		PDF Type	
		Stamp	
		Import Setting	
		Export Setting	
	Paper Setup	Paper Size	Tray 1
			Tray 2
		Default Paper Size	
		Paper Type	Tray 1
			Tray 2
		Paper Source	
		Margin	
		Tray Confirmation	
	Sound/Volume	Key Sound	
		Alarm Sound	
		Fax Sound	

Items	Options	
	Report	Configuration
		Demo Page
		Network Configuration
		Supplies Information
		Usage Counter
		Fax Received
		Fax Sent
		Fax Schedule Jobs
		Fax Send Confirmation
		Junk Fax
		Email Sent
		PCL Font
		PS Font
		EPSON Font
		Address Book
	Maintenance	CLR Empty Msg. ^a
		Supplies Life
		Image Mgr.
		Toner Low Alert
		Imaging Unit Low Alert
		Serial Number
	Image Overwrite	Manual
		Overwrite Method
		Overwrite Times

Items	Options	
Network (see "Network" on page 134)	TCP/IP (IPv4)	DHCP BOOTP Static
	TCP/IP (IPv6)	IPv6 Protocol DHCPv6 Config
	Ethernet	Ethernet Port Ethernet Speed
	802.1x	
	Protocol Management	HTTP WINS SNMP V1/V2 SNTP UPnP(SSDP) mDNS SLP
	Network Configuration	
	Clear Settings	
Job Management ^b (see "Job management" on page 135)	Active Job	
	Secured Job	
	Stored Job	
	Shared Folder	
PrinterOn ^c (see "PrinterOn" on page 136)		

a.This option only appears when small amount of toner is in the cartridge.

b.This option is available when the optional mass storage device, optional memory or RAM Disk is installed.

c.This is used only available when PrinterOn is enabled. The sub menus that appear in this menu may differ based on whether or not the machine is connected to the PrinterOn server.

Machine's basic settings



You change the machine's setting set in the machine from HP Embedded Web Server. If your machine is connected to the network, you can set the machine's setting from **HP Embedded Web Server > Settings tab > Machine Settings** (see "Using HP Embedded Web Server" on page 65).

Machine's default settings

After installation is complete, you may want to set the machine's default settings.

To change the machine's default settings, follow these steps:



It may be necessary to press **OK** to navigate to lower-level menus for some models.

- 1 Select **••• (Menu)** button on the control panel.
- 2 Press **System Setup > Machine Setup**.
- 3 Select the option you want, then press **OK**.
- 4 Select the sub option you want, then press **OK**.
- 5 Press **OK** to save the selection.
- 6 Press **⊗ (Cancel)** to return to ready mode.

Entering various characters

As you perform various tasks, you may need to enter names and numbers. For example, when you set up your machine, you enter your name or your company's name, and the fax number. When you store fax numbers or email addresses in memory, you may also enter the corresponding names.

Entering alphanumeric characters

Press the button until the correct letter appears on the display. For example, to enter the letter O, press 6, labeled with MNO. Each time you press 6, the display shows a different letter, M, N, O, m, n, o and finally 6. To find the letter that you want to enter, see "Keypad letters and numbers" on page 37.



- You can enter a space by pressing 1 twice.
- To delete the last digit or character, press the left/right or up/down arrow button.

Keypad letters and numbers



- Special character sets may differ from your machine depending on its options or the models.
- Some of the follow key values may not appear depending on the job you are doing.

Key	Assigned numbers, letters, or characters
1	@ / . ' 1
2	A B C a b c 2
3	D E F d e f 3
4	G H I g h i 4
5	J K L j k l 5
6	M N O m n o 6
7	P Q R S p q r s 7
8	T U V t u v 8
9	W X Y Z w x y z 9
0	& + - , 0
*	* % ^ _ ~ ! # \$ () [] (These symbols are available when you type for network authentication.)
#	# = ? " : { } < > ; (These symbols are available when you type for network authentication.)

Altitude adjustment

Print quality is affected by atmospheric pressure, which is determined by the height of the machine above sea level. The following information will guide you on how to set your machine for the best print quality.

Before you set the altitude value, determine the altitude where you are.

- **Normal:** 0 ~ 1,000 m (3,280 ft)
- **High 1 :** 1,000 m (3,280 ft) ~ 2,000 m (6,561 ft)
- **High 2:** 2,000 m (6,561 ft) ~ 3,000 m (9,842 ft)
- **High 3:** 3,000 m (9,842 ft) ~ 4,000 m (13,123 ft)
- **High 4:** 4,000 m (13,123 ft) ~ 5,000 m (16,404 ft)



- If your machine is connected to the network, you can set the machine's setting from **HP Embedded Web Server > Settings tab > Machine Settings** (see "Using HP Embedded Web Server" on page 65).
 - You can also set the altitude in **System Setup** option on the machine's display (see "Machine's basic settings" on page 36).
-

Media and tray

This chapter provides information on how to load print media into your machine.

Selecting print media

You can print on a variety of print media, such as plain paper, envelopes, labels, and transparencies. Always use print media that meet the guidelines for use with your machine.

Guidelines for select the print media

Print media that does not meet the guidelines outlined in this user's guide may cause the following problems:

- Poor print quality
- Increased paper jams
- Premature wear on the machine.

Properties, such as weight, composition, grain, and moisture content, are important factors that affect the machine's performance and the output quality. When you choose print materials, consider the following:

- The type, size, and weight of the print media for your machine are described in print media specifications (see "Print media specifications" on page 189).
- Desired outcome: The print media you choose should be appropriate for your project.
- Brightness: Some print media are whiter than others and produce sharper, more vibrant images.
- Surface smoothness: The smoothness of the print media affects how crisp the printing looks on the paper.



- Some print media may meet all of the guidelines in this user's guide and still not produce satisfactory results. This may be the result of the sheets characteristics, improper handling, unacceptable temperature and humidity levels, or other variables over which cannot be controlled.
 - Before purchasing large quantities of print media, ensure that it meets the requirements specified in this user's guide.
-



- Using print media that does not meet these specifications may cause problems or require repairs. Such repairs are not covered by HP's warranty or service agreements..
- The amount of paper put into the tray may differ according to media type used (see "Print media specifications" on page 189).
- Make sure not to use the inkjet photo paper with this machine. It could cause damage to the machine.
- Using flammable print media can cause a fire.
- Using flammable print media can cause a fire.

Use designated print media (see "Print media specifications" on page 189).



The use of flammable media or foreign materials left in the printer may lead to overheating of the unit and, in rare cases may cause a fire.

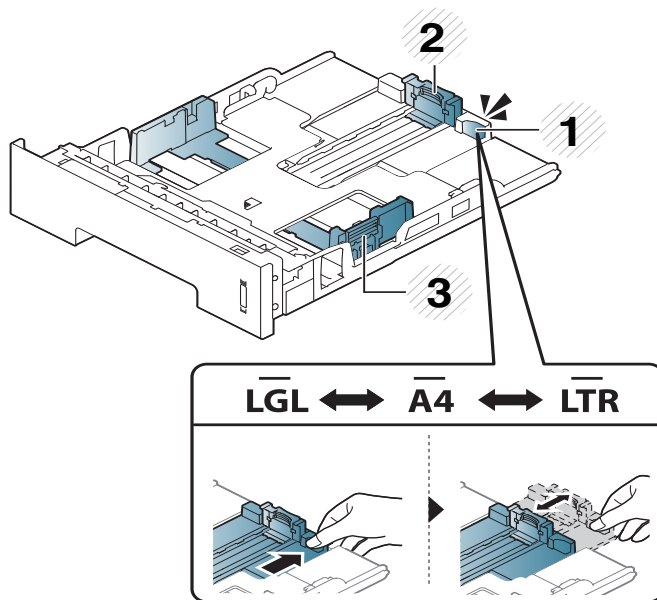
The amount of paper put into the tray may differ according to media type used (see "Print media specifications" on page 189).

Tray overview



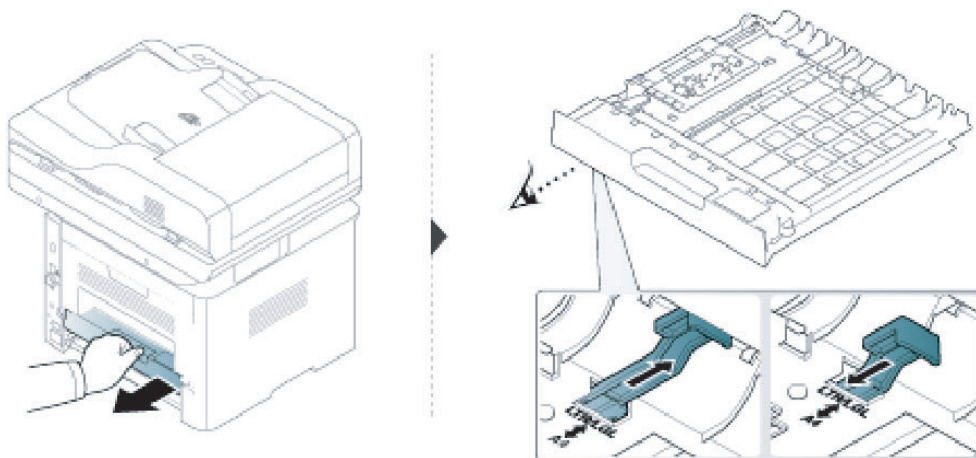
If you do not adjust the guide, it may cause paper registration, image skew, or jamming of the paper.

To change the size, you need to adjust the paper guides.



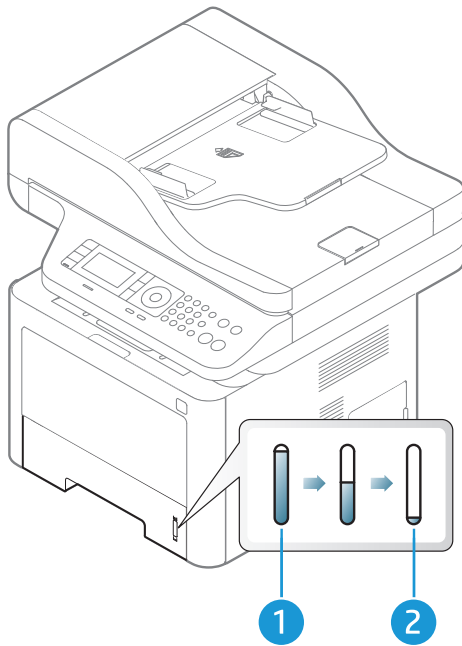
1. Tray extension guide
2. Paper length guide
3. Paper width guide

The duplex unit is preset to Letter/LGL or A4 size, depending on your country. To change the paper size, adjust the guide as shown below.





Paper quantity indicator shows the amount of paper in the tray.



- 1. Full
- 2. Empty

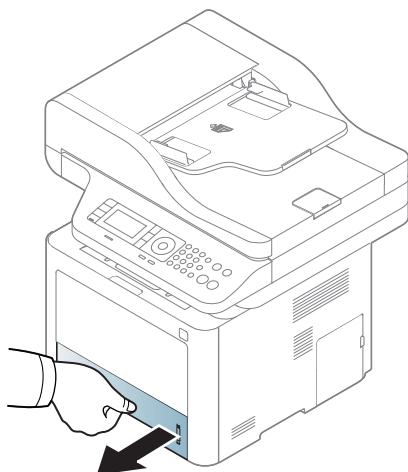


If you do not adjust the guide, it may cause paper registration, image skew, or jamming of the paper.

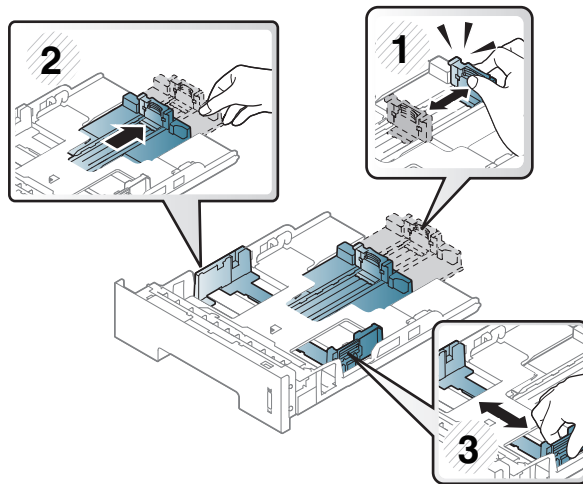
Loading paper in the tray

Tray 2/ Optional tray (Tray 3)

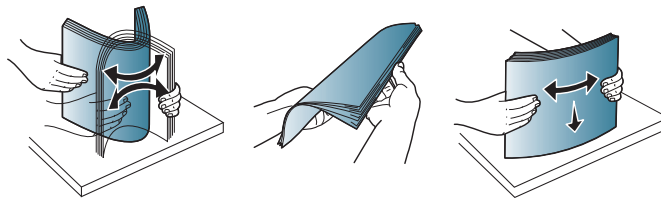
- 1 Pull out the paper tray.



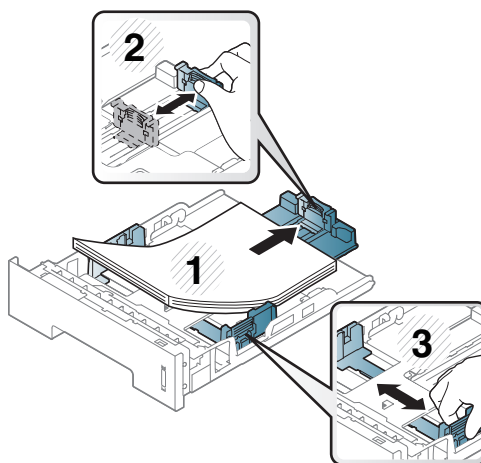
- 2 Squeeze the paper width guide and paper length lever to locate them in the correct paper size slot marked at the bottom of the tray to adjust to the size (see "Tray overview" on page 41).



- 3 Flex or fan the edge of the paper stack to separate the pages before loading papers.

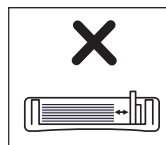
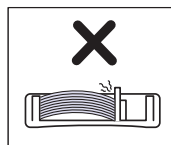
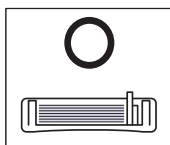


- 4 After inserting paper into the tray, squeeze the paper width guides and paper length guide.

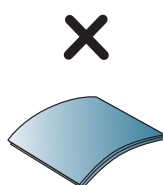
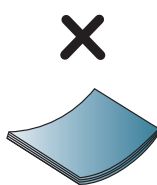
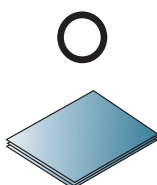




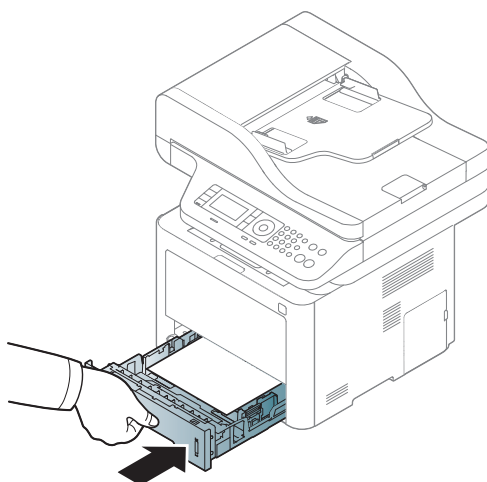
- If you do not adjust the guide, it may cause paper registration, image skew, or jamming of the paper.
- Do not push the paper width guide too far causing the media to warp.
- If you do not adjust the paper width guide, it may cause paper jams.



- Do not use a paper with a leading-edge curl, it may cause a paper jam or the paper can be wrinkled.



5 Insert the tray back into the machine.



6 When you print a document, set the paper type and size for tray (see "Setting the paper size and type" on page 51).

Tray 1

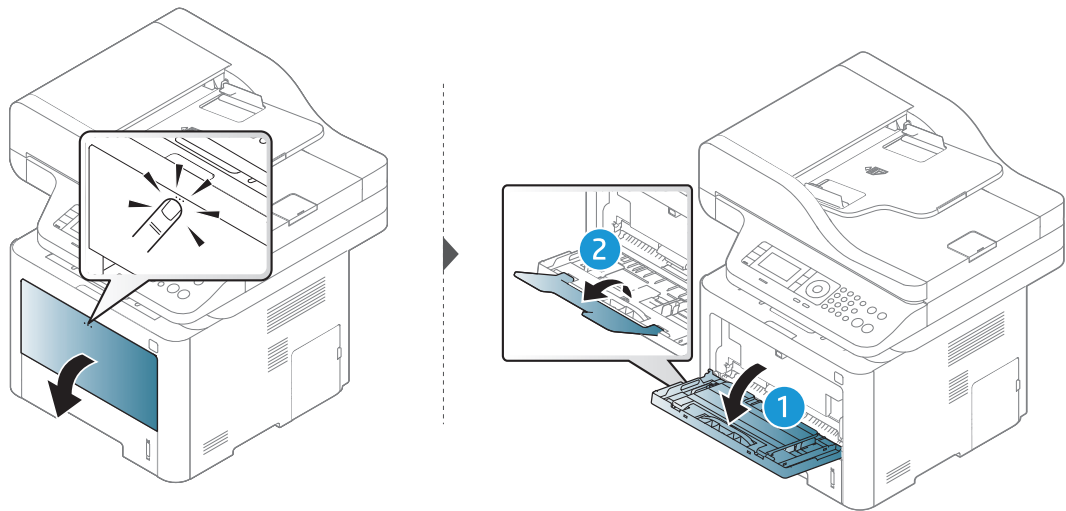
Tray 1 can hold special sizes and types of print material, such as postcards, note cards, and envelopes (see "Print media specifications" on page 189).

Tips on using the Tray 1

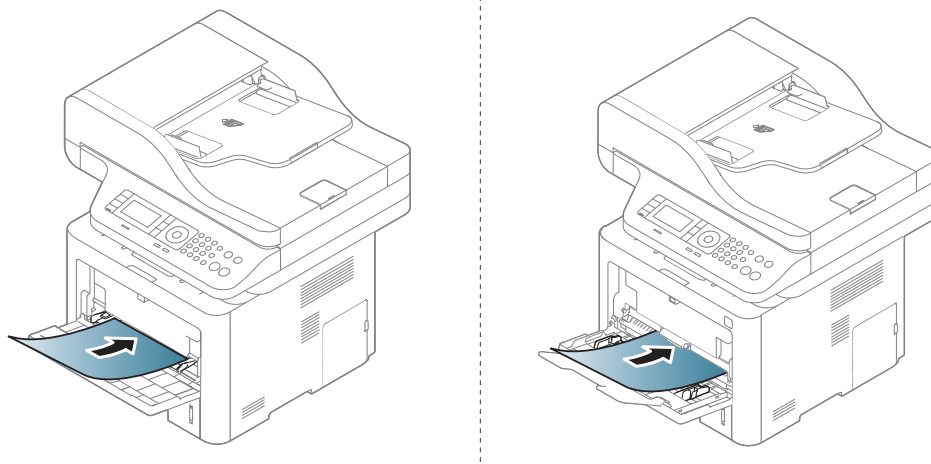
- Load only one type, size and weight of print media at a time in the Tray 1.
- To prevent paper jams, do not add paper while printing when there is still paper in the Tray 1. This also applies to other types of print media.

- Always load the specified print media only to avoid paper jams and print quality problems (see "Print media specifications" on page 189).
- Flatten any curl on postcards, envelopes, and labels before loading them into the Tray 1.

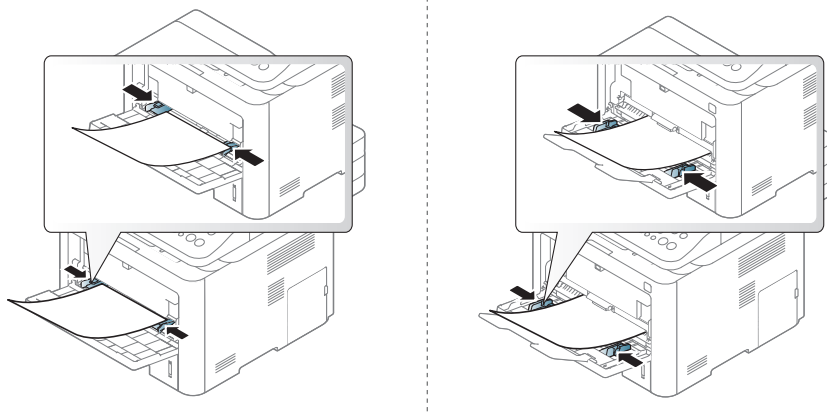
1 Press the push-release of Tray 1 and it down to open.



2 Load the paper.



- 3 Squeeze the Tray 1 paper width guides and adjust them to the width of the paper. Do not force them too much, or the paper will bent resulting in a paper jam or skew.



- When printing the special media, you must follow the loading guideline (See "Printing on special media" on page 47).
- When papers overlap when printing using Tray 1, Tray 3 and remove overlapping papers then try printing again.

- 4 When you print a document, set the paper type and size for the Tray 1.

For information about setting the paper type and size on the control panel (see "Setting the paper size and type" on page 51).

Printing on special media

The table below shows the special media usable in tray.

The paper setting in the machine and driver should match to print without a paper mismatch error.

To change the paper setting set in the machine, you can set it from the control panel.

Then, set the paper type from the **Printing preferences** window > **Paper** tab > **Paper Type** (see "Opening printing preferences" on page 71).

To see for paper weights for each sheet, refer to "Print media specifications" on page 189.

Types	Tray 1	Tray 2	Tray 3 ^a
Plain	●	●	●
Mid-Weight 96-110 g	●	●	●
Cardstock 176-220 g	●		
Light 60-74 g	●	●	●
Bond	●	●	●
Colored	●		
Extra Heavy 121-163 g	●	●	●
Labels	●		
Envelope	●		
Preprinted	●	●	●
Letterhead	●	●	●
HP LaserJet 90 g	●		
Recycled	●	●	●
Intermediate 85-95 g	●	●	●

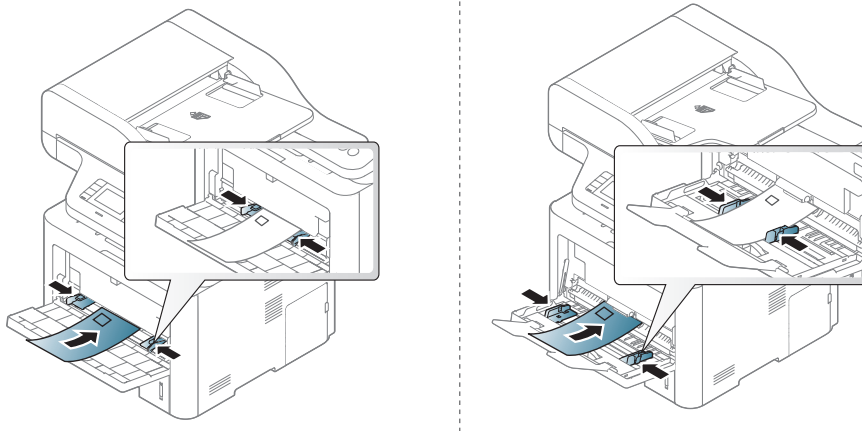
a. This feature is available when you install and optional tray (Tray 3) (see "Various features" on page 8).

(●: Supported, Blank: Not supported)

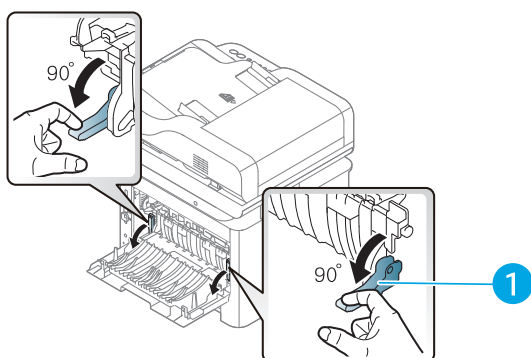
Envelope

Printing successfully on envelopes depends upon the quality of the envelopes.

To print an envelope, place it as shown in the following figure.

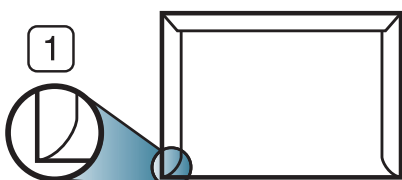


If envelopes are printed out with wrinkles, creases, or black bold lines, open the rear cover and pull down the pressure lever on the right side about 90 degrees and try printing again. Keep the rear cover opened during printing.

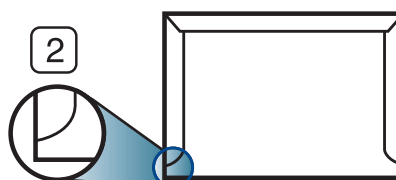


1. Pressure lever

- When selecting envelopes, consider the following factors:
 - **Weight:** should not exceed 90 g/m² otherwise; jams may occur.
 - **Construction:** should lie flat with less than 6 mm curl and should not contain air.
 - **Condition:** should not be wrinkled, nicked, nor damaged.
 - **Temperature:** should resist the heat and pressure of the machine during operation.
- Use only well-constructed envelopes with sharp and well-creased folds.
- Do not use stamped envelopes.
- Do not use envelopes with clasps, snaps, windows, coated lining, self-adhesive seals, or other synthetic materials.
- Do not use damaged or poorly made envelopes.
- Be sure the seam at both ends of the envelope extends all the way to the corner of the envelope.



1. Acceptable

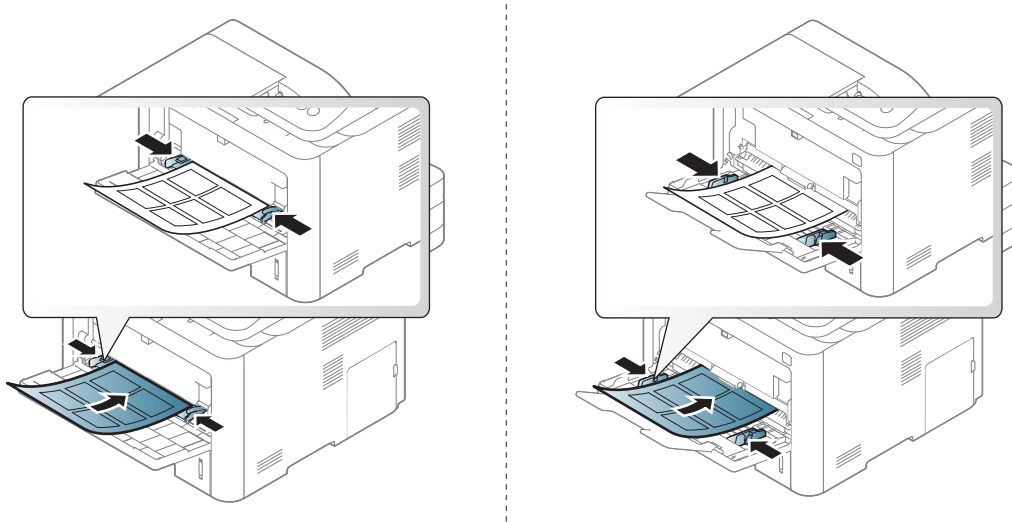


2. Unacceptable

- Envelopes with a peel-off adhesive strip or with more than one flap that folds over to seal must use adhesives compatible with the machine's fusing temperature for 0.1 second about 170°C (338 °F). The extra flaps and strips might cause wrinkling, creasing, or jams, and may even damage the fuser.
- For the best print quality, position margins no closer than 15 mm from the edges of the envelope.
- Avoid printing over the area where the envelope's seams meet.

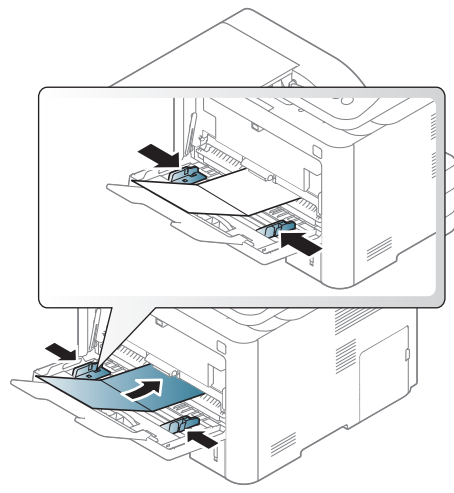
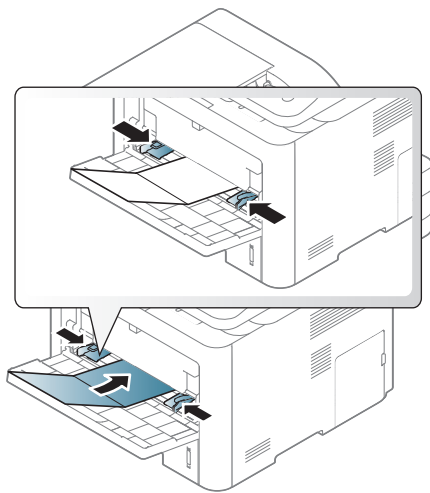
Labels

To avoid damaging the machine, use only labels designed for use in laser printers.



- When selecting labels, consider the following factors:
 - **Adhesives:** Should be stable at your machine's fusing temperature about 170°C (338°F).
 - **Arrangement:** Only use labels with no exposed backing between them. Labels can peel off sheets that have spaces between the labels, causing serious jams.
 - **Curl:** Must lie flat with no more than 13 mm of curl in any direction.
 - **Condition:** Do not use labels with wrinkles, bubbles, or other indications of separation.
- Make sure that there is no exposed adhesive material between labels. Exposed areas can cause labels to peel off during printing, which can cause paper jams. Exposed adhesive can also cause damage to machine components.
- Do not run a sheet of labels through the machine more than once. The adhesive backing is designed for only a single pass through the machine.
- Do not use labels that are separating from the backing sheet or are wrinkled, bubbled, or otherwise damaged.

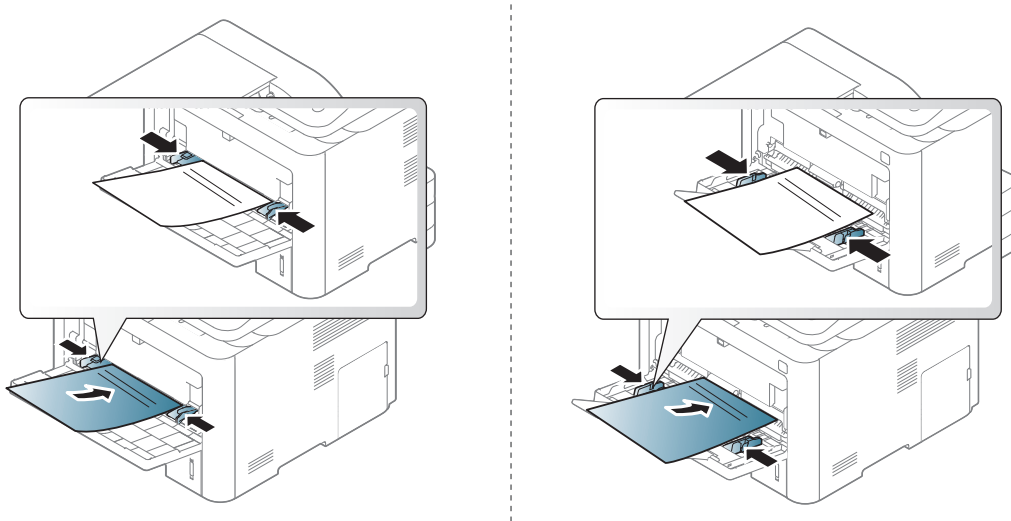
Card stock/ Custom-sized paper



- In the software application, set the margins to at least 6.4 mm (0.25 inches) away from the edges of the material.

Preprinted paper

When loading preprinted paper, the printed side should be facing up with an uncurled edge at the front. If you experience problems with paper feeding, turn the paper around. Note that print quality is not guaranteed.



- Must be printed with heat-resistant ink that will not melt, vaporize, or release hazardous emissions when subjected to the machine's fusing temperature for 0.1 second (about 170°C (338°F)).
- Preprinted paper ink must be non-flammable and should not adversely affect machine rollers.
- Before you load preprinted paper, verify that the ink on the paper is dry. During the fusing process, wet ink can come off preprinted paper, reducing print quality.

Setting the paper size and type

After loading paper in the paper tray, set the paper size and type using the control panel buttons.

To change the paper setting set in the machine, set the paper type from the **Printing Preferences** window > **Paper** tab > **Paper Type** (see "Opening printing preferences" on page 71).



It may be necessary to press **OK** to navigate to lower-level menus for some models.

- 1 Select **••• (Menu)** button on the control panel.
- 2 Press **System Setup** > **Paper Setup** > **Paper Size** or **Paper Type**.
- 3 Select the tray and the option you want.
- 4 Press **OK** to save the selection.
- 5 Press **⊗ (Cancel)** to return to ready mode.



If you want to use special-sized paper such as billing paper, select the **Paper** tab > **Size** > **Edit...** and set **Custom Paper Size Settings** in the **Printing Preferences** (see "Opening printing preferences" on page 71).

Preparing originals

- Do not load paper smaller than 142 x 148 mm (5.6 x 5.8 inches) or larger than 216 x 356 mm (8.5 x 14 inches).
- Do not attempt to load the following s of paper, in order to prevent paper jam, low print quality and machine damage.
 - Carbon-paper or carbon-backed paper
 - Coated paper
 - Onion skin or thin paper
 - Wrinkled or creased paper
 - Curled or rolled paper
 - Torn paper
- Remove all staples and paper clips before loading.
- Make sure any glue, ink, or correction fluid on the paper is completely dry before loading.
- Do not load originals that include different sizes or weights of paper.
- Do not load booklets, pamphlets, transparencies, or documents with other unusual characteristics.

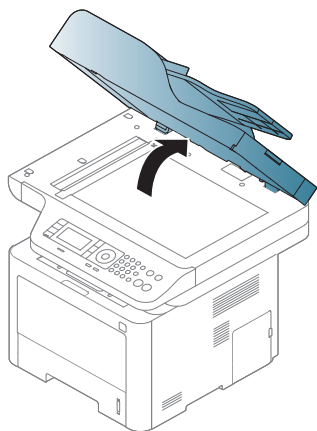
Loading originals

You can use the scanner glass or the document feeder to load an original for copying, scanning, and sending a fax.

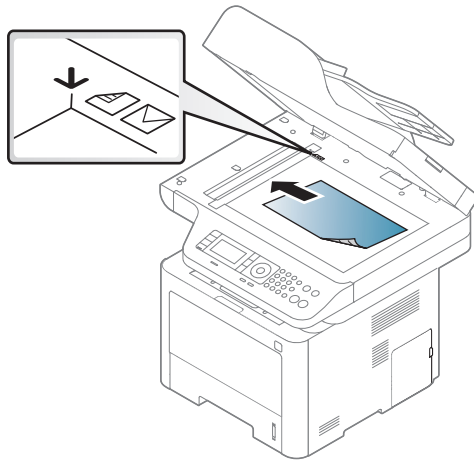
On the scanner glass

Using the scanner glass, you can copy or scan originals. You can get the best scan quality, especially for colored or gray-scaled images. Make sure that no originals are in the document feeder. If an original is detected in the document feeder, the machine gives it priority over the original on the scanner glass.

- 1 Lift and open the scanner lid.



- 2 Place the original face down on the scanner glass. Align it with the registration guide at the top left corner of the glass.



- 3 Close the scanner lid.



- Leaving the scanner lid open while copying may affect copy quality and toner consumption.
- Dust on the scanner glass may cause black spots on the printout. Always keep it clean (see "Cleaning the scan unit" on page 156).
- If you are copying a page from a book or magazine, lift the scanner lid until its hinges are caught by the stopper and then close the lid. If the book or magazine is thicker than 30 mm (1.18 inches), start copying with the scanner lid open.

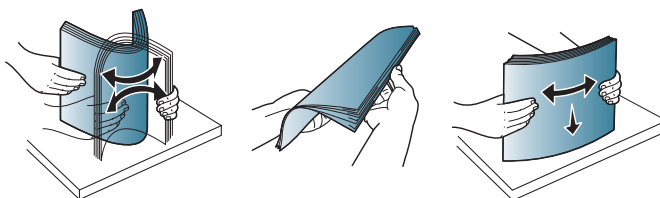


- Be careful not to break the scanner glass. You may get hurt.
- Do not put hands while closing the scanner lid. The scanner lid may fall on your hands and get hurt.
- Do not look the light from inside of the scanner while copying or scanning. It is harmful to eyes.

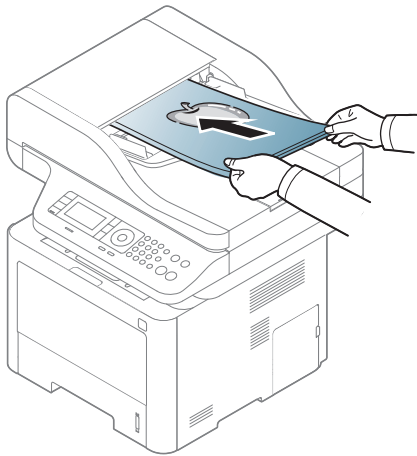
In the document feeder

Using the document feeder (or duplex automatic document feeder (DADF), you can load up to 50 sheets of paper (80 g/m², 21 lbs bond) for one job.

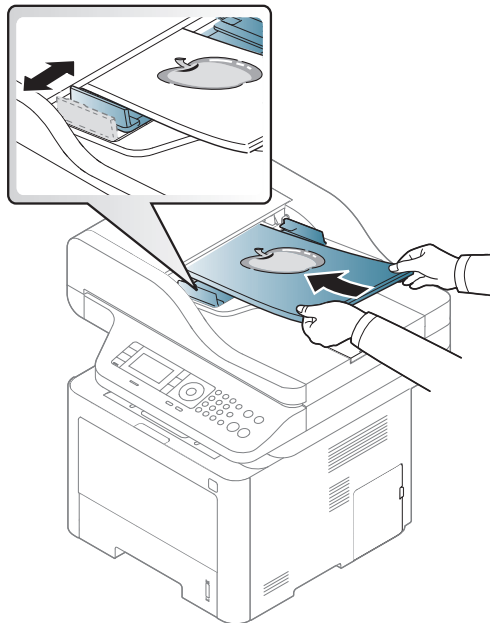
- 1 Flex or fan the edge of the paper stack to separate the pages before loading originals.



- 2 Load the original face up into the document feeder input tray. Make sure that the bottom of the original stack matches the paper size marked on the document input tray.



- 3 Adjust the document feeder width guides to the paper size.



Dust on the document feeder glass may cause black lines on the printout. Always keep the glass clean (see "Cleaning the scan unit" on page 156).

Using USB memory device

This chapter explains how to use a USB memory device with your machine.

About USB memory

USB memory devices are available with a variety of memory capacities to give you more room for storing documents, presentations, downloaded music and videos, high resolution photographs or whatever other files you want to store or move.

You can do the following tasks on your machine by using a USB memory device.

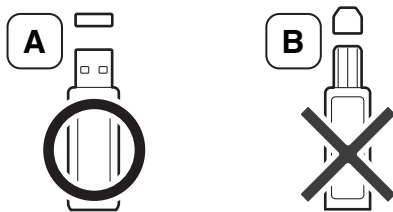
- Scan documents and save them on a USB memory device
- Print data stored on a USB memory device
- Restore backup files to the machine's memory
- Format the USB memory device
- Check the available memory space

Plugging in a USB memory device

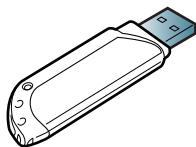
The USB memory port on the front of your machine is designed for USB V1.1 and USB V2.0 memory devices. Your machine supports USB memory devices with FAT16/FAT32 and a sector size of 512 bytes.

Check your USB memory device's file system from your dealer.

You must use only an authorized USB memory device with an A plug connector.



Use only a metal-shielded USB memory device.



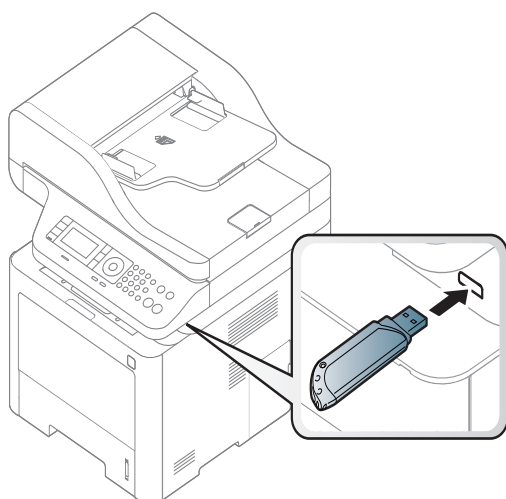
Only use a USB memory device that has obtained compatibility certification; otherwise, the machine might not recognize it.



- Do not remove the USB memory device while the machine is in operation or writing to or reading from USB memory. The machine warranty does not cover damage caused by user's misuse.
- If your USB memory device has certain features such as security settings and password settings, your machine may not automatically detect it. For details about these features, see the user's guide of the USB memory device.

Scanning to a USB memory device

You can scan a document and save the scanned image onto a USB memory device.



Scanning

- 1 Insert a USB memory device into the USB memory port on your machine.
- 2 Place a single document face down on the document glass, or load the documents face up into the document feeder (see "Loading originals" on page 52).
- 3 Select  (scan) > **Scan To USB** > **OK** on the control panel.
The machine begins scanning.
- 4 After scanning is complete, you can remove the USB memory device from the machine.

Customizing Scan to USB

You can specify image size, file format, or color mode for each scanning to USB job.

- 1 Select  (scan) > **••• (Menu)** > **Scan Feature** > **USB Feature** on the control panel.
- 2 Select the setting option you want appears.
 - **Original Size:** Sets the image size.
 - **Original Type:** Sets the original document's.
 - **Resolution:** Sets the image resolution.
 - **Color Mode:** Sets the color mode. If you select **Mono** in this option, you cannot select JPEG in **File Format**.
 - **File Format:** Sets the file format in which the image is to be saved. When you select **TIFF** or **PDF**, you can select to scan multiple pages. If you select **JPEG** in this option, you cannot select **Mono** in **Color Mode**.
 - **Duplex:** Sets the duplex mode.
 - **Darkness:** Sets the brightness level to scan an original.
- 3 Select the desired status you want and press **OK**.
- 4 Repeat steps 2 and 3 to set other setting options.
- 5 Press  (**Cancel**) button to return to ready mode.

Printing from a USB memory device

You can directly print files stored on a USB memory device.

File is supported by Direct Print option.

- PRN: Only files created by provided driver with your machine are compatible.



If you print PRN files created from other machine, the printout would be different.

- TIFF: TIFF 6.0 Baseline
- JPEG: JPEG Baseline

To print a document from a USB memory device

- 1 Insert a USB memory device into the USB memory port on your machine, and then press **Direct USB** > **USB Print** on the control panel.
- 2 Select the folder or file you want and press **OK**. If you see [+] or [D] in the front of a folder name, there are one or more files or folders in the selected folder.

- 3 Select the number of copies to be printed or enter the number.
- 4 Press **OK**, **Start** or **Print** to start printing the selected file. After printing the file, the display asks if you want to print another job.
- 5 Press **OK** when **Yes** appears to print another job, and repeat from step 2.
Otherwise, press the arrows to select **No** and press **OK**.
- 6 Press  (**Cancel**) button to return to ready mode.

Backing up data

Data in the machine's memory can be accidentally erased due to power failure or storage failure. Backup helps you protect the system settings by storing them as backup files on a USB memory device.

Backing up data

- 1 Insert the USB memory device into the USB memory port on your machine.
- 2 Select **••• (Menu) > System Setup > Machine Setup > Export Setting** on the control panel.
- 3 Select **Setup Data** or **Address Book**.
- 4 Select the file you want to back up.
- 5 Press **OK** or **Yes** when the confirmation window appears.
- 6 Press  (**Cancel**) button to return to ready mode.

Restoring data

- 1 Insert the USB memory device on which the backup data is stored in to the USB memory port.
- 2 Select **••• (Menu) > System Setup > Machine Setup > Import Setting** on the control panel.
- 3 Select **Setup Data, Address Book**.

- 4 Select the file you want to restore.
- 5 Press **OK** or **Yes** when the confirmation window appears.
- 6 Press  (**Cancel**) button to return to ready mode.

Managing USB memory

You can delete image files stored on a USB memory device one by one or all at once by reformatting the device.



If you see [+] or [D] in the front of a folder name, there are one or more files or folders in the selected folder.



After deleting files or reformatting a USB memory device, files cannot be restored. Therefore, confirm that you no longer need the data before deleting it.

Deleting an image file

- 1 Insert a USB memory device into the USB memory port on your machine.
- 2 Press **Direct USB > File Manage > Delete** on the control panel.
- 3 Press **OK** or **Yes** when the confirmation window appears.
- 4 Press  (**Cancel**) button to return to ready mode.

Formatting a USB memory device

- 1 Insert a USB memory device into the USB memory port on your machine.
- 2 Select **Direct USB > File Manage > Format** on the control panel.
- 3 Press **OK** or **Yes** when the confirmation window appears.
- 4 Press  (**Cancel**) button to return to ready mode.

Viewing the USB memory status

You can check the amount of memory space available for scanning and saving documents.

- 1 Insert a USB memory device into the USB memory port on your machine.
- 2 Select **Direct USB** > **File Manage** > **Check Space** on the control panel.
- 3 The available memory space appears on the display.
- 4 Press  (**Cancel**) button to return to ready mode.

Using a Network-Connected Machine

This chapter gives you step-by-step instructions for setting up a network connected machine and software.

- Wired network setup 62
- Installing driver over the network 64
- Using HP Embedded Web Server 65

Wired network setup

Printing a network configuration report

You can print **Network Configuration Report** from the machine's control panel that will show the current machine's network settings. This will help you to set up a network.

Press the **••• (Menu)** button on the control panel and select **Network > Network Configuration**.

Using this **Network Configuration Report**, you can find your machine's MAC address and IP address.

For example:

- MAC Address: 00:15:99:41:A2:78
- IP Address: 169.254.192.192

Setting IP address

First, you have to set up an IP address for network printing and managements. In most cases a new IP address will be automatically assigned by a DHCP (Dynamic Host Configuration Protocol) server located on the network.



When you install the printer driver, do not configure both IPv4 and IPv6. We recommend to configure either IPv4 or IPv6 (see "Wired network setup" on page 62).

IPv4 configuration



You can also set the TCP/IPv4 from **Embedded Web Server**. When the **Embedded Web Server** window opens, move the mouse cursor over the **Settings** of the top menu bar and then click **Network Settings** ("Settings tab" on page 66).

If you have a DHCPv4 server on your network, you can set one of the following options for default dynamic host configuration.

- 1 Select **••• (Menu) > Network > TCP/IP (IPv4) > DHCP** on the control panel.
- 2 Press **OK** to select the required value you want.

IPv6 configuration



You can also set the TCP/IPv6 from **HP Embedded Web Server**. When the **HP Embedded Web Server** window opens, move the mouse cursor over the **Settings** of the top menu bar and then click **Network Settings** ("Settings tab" on page 66).

IPv6 is supported properly only in Windows Vista or higher.

The machine supports the following IPv6 addresses for network printing and managements.

- **Link-local Address:** Self-configured local IPv6 address (Address starts with FE80).
- **Stateless Address:** Automatically configured IPv6 address by a network router.
- **Stateful Address:** IPv6 address configured by a DHCPv6 server.
- **Manual Address:** Manually configured IPv6 address by a user.

In the IPv6 network environment, follow the next procedure to use the IPv6 address.

Activating IPv6

- 1 Press the **••• (Menu)** button on the control panel.
- 2 Press **Network > TCP/IP (IPv6) > IPv6 Protocol**
- 3 Select **On** and press **OK**.
- 4 Turn the machine off and turn it on again.

DHCPv6 address configuration

If you have a DHCPv6 server on your network, you can set one of the following options for default dynamic host configuration.

- 1 Press the **••• (Menu)** button on the control panel.
- 2 Press **Network > TCP/IP (IPv6) > DHCPv6 Config**
- 3 Press **OK** to select the required value you want.

Installing driver over the network



- Before installing, check whether your computer's OS support the software (see "Installing driver over the network" on page 64).
- The machine that does not support the network interface, it will not be able to use this feature (see "Rear view" on page 20).
- You need to download software packages from the HP website to install the printer software. For HP's all-inclusive help for the printer, go to www.hp.com/support/laser432MFP.

Windows



The firewall software might be blocking network communication. Before connecting the device to the network, disable the computer's firewall.

-
- 1 Make sure that the machine is connected to the network and powered on. Also, your machine's IP address should have been set (see "Setting IP address" on page 62).
 - 2 Download printer driver software from the HP website (www.hp.com/support/laser432MFP).
 - 3 Turn on the machine.
 - 4 Unzip the driver package and run the driver installer.
 - 5 Follow the instructions in the installation window.

Using HP Embedded Web Server



- Internet Explorer 8.0 or higher is the minimum requirement for HP Embedded Web Server.
- Before using the programs below, set the IP address first.
- Some features and optional goods may not be available depending on model or country (see "Using HP Embedded Web Server" on page 65).

There are several programs available to setup the network settings easily in a network environment. For the network administrator especially, managing several machines on the network is possible.

HP Embedded Web Server

The web server embedded on your network machine allows you to do the following tasks:

- Check the supplies information and status.
- Customize machine settings.
- Configure the network parameters necessary for the machine to connect to various network environments.

Accessing HP Embedded Web Server

- 1 Access a web browser, such as Internet Explorer, from Windows.

Enter the machine IP address of your printer (<http://xxx.xxx.xxx.xxx>) in the address field and press the Enter key or click **Go**.

- 2 Your machine's embedded website opens.

Logging into HP Embedded Web Server

Before configuring options in HP Embedded Web Server, you need to log-in as an administrator. You can still use HP Embedded Web Server without logging in but you won't have access to **Settings** tab and **Security** tab.

- 1 Click **Login** on the upper right of the HP Embedded Web Server website.
- 2 If it's your first time logging into **HP Embedded Web Server** you need to log-in as an administrator. Type in default **ID (admin)**. Default password is none. We recommend you to set the default password for security reasons. You can change your ID and password from **Security > System Security > System Administrator**.

HP Embedded Web Server overview



Some tabs may not appear depending on your model.

Information tab

This tab gives you general information about your machine. You can check things, such as remaining amount of toner. You can also print reports, such as an error report.

- **Active Alerts:** Shows the alerts that have occurred in the machine and their severity.
- **Supplies:** Shows how many pages are printed and amount of toner left in the cartridge.
- **Usage Counters:** Shows the usage count by print types: simplex and duplex.
- **Current Settings:** Shows the machine's and network's information.
- **Print information:** Prints reports such as system related reports, e-mail address, and font reports.
- **Security information:** Shows the machine's security information

Settings tab

This tab allows you to set configurations provided by your machine and network. You need to log-in as an administrator to view this tab.

- **Machine Settings tab:** Sets options provided by your machine.
- **Network Settings tab:** Shows options for the network environment. Sets options such as TCP/IP and network protocols.

Security tab

This tab allows you to set system and network security information. You need to log-in as an administrator to view this tab.

- **System Security:** Sets the system administrator's information and also enables or disables machine features.
- **Network Security:** Sets settings for IPv4/IPv6 filtering.

Maintenance tab

This tab allows you to maintain your machine by upgrading firmware and setting contact information for sending emails. You can also connect to HP website or download drivers by selecting the **Link** menu.

- **Firmware Upgrade:** Upgrade your machine's firmware.
- **Contact Information:** Shows the contact information.
- **Link:** Shows links to useful sites where you can download or check information.

Setting the system administrator's information

This setting is necessary for using the e-mail notification option.



Some menus may not appear in the display depending on options or models. If so, it is not applicable to your machine.

- 1 Start a web browser, such as Internet Explorer, from Windows.
Enter the machine IP address (http://xxx.xxx.xxx.xxx) in the address field and press the Enter key or click **Go**.
- 2 Your machine's embedded website opens.
- 3 From the **Security** tab, select **System Security** > **System Administrator**
- 4 Enter the name of the administrator, phone number, location, and email address.
- 5 Click **Apply**.

Printing

This chapter provides information about the overall print options.



The PCL 6 printer-specific print driver is available for download from the printer support website. Download the driver, and then use the Microsoft **Add Printer** tool to install it. For HP's all-inclusive help for the printer, go to www.hp.com/support/laser432MFP.

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Basic print



Before printing, check whether your computer's OS support the software (see "Operating System" on page 8).

The following **Printing Preferences** window is for Notepad in Windows 7. Your **Printing Preferences** window may differ, depending on your operating system or the application you are using.

- 1 Open the document you want to print.
 - 2 Select **Print** from the **File** menu.
 - 3 Select your machine from the **Select Printer** list.
 - 4 The basic print settings including the number of copies and print range are selected within the **Print** window.
-



To take advantage of the advanced printing features, click **Properties** or **Preferences** from the **Print** window (see "Opening printing preferences" on page 71).

- 5 To start the print job, click **OK** or **Print** in the **Print** window.

Canceling a print job

If the print job is waiting in the print queue or print spooler, cancel the job as follows:

- You can access this window by simply double-clicking the machine icon () in the Windows task bar.
- You can also cancel the current job by pressing  (**Cancel**) on the control panel.

Opening printing preferences



- The **Printing Preferences** window that appears in this user's guide may differ depending on the machine in use.
- When you select an option in **Printing Preferences**, you may see a warning mark  or . An  mark means you can select that certain option but it is not recommended, and an  mark means you cannot select that option due to the machine's setting or environment.

-
- 1 Open the document you want to print.
 - 2 Select **Print** from the file menu. The **Print** window appears.
 - 3 Select your machine from the **Select Printer**.
 - 4 Click **Properties** or **Preferences**. Click or tap the tabs in the print driver to configure the available options.



- In Windows 10, 8.1, and 8, these applications will have a different layout with different features from what is described below for desktop applications. To access the print feature from a **Start** screen app, complete the following steps:
 - **Windows 10:** Select **Print**, and then select the printer.
 - **Windows 8.1 or 8:** Select **Devices**, select **Print**, and then select the printer.
 - You can check the machine's current status pressing the **Printer Status** button (see "Using Printer Status program" on page 81).
-

Using a favorite setting

The **Favorites** option, which is visible on each preferences tab except for the **About** tab, allows you to save the current preferences for future use.

To save a **Favorites** item, follow these steps:

- 1 Change the settings as needed on each tab.
- 2 Select  (**Add**) in the **Favorites** input box.
- 3 Enter name and description, and then select the desired icon.
- 4 Click **OK**. When you save **Favorites**, all current driver settings are saved.



To use a saved setting, select it in the **Favorites** tab. The machine is now set to print according to the settings you have selected. To delete saved settings, select it in the **Favorites** tab and click **Delete**.

Using help

Click the option you want to know on the **Printing Preferences** window and press **F1** on your keyboard.

Secure printing



- Some menus may not appear on the display depending on options or models. If so, it is not applicable to your machine.
- You might not be able to print a complex document using the RAM disk. Install an optional memory to print a complex document.

When you use a printing device in an office, school or other public place, you can protect your personal documents or confidential information by using the secure printing feature.

Printing secure documents from the control panel

- 1 Select **... (Menu) > Job Management > Secured Job** on the printer's control panel.
- 2 Select the document to print.
- 3 Enter the password that you set from the printer driver.
- 4 Print the document.
- 5 Press  (**Cancel**) button to return to ready mode.

Printing features



- This feature may not be available depending on model or optional device (see "Features by model" on page 8).
- You need to download software packages from the HP website to install the printer software. For HP's all-inclusive help for the printer, go to www.hp.com/support/laser432MFP.

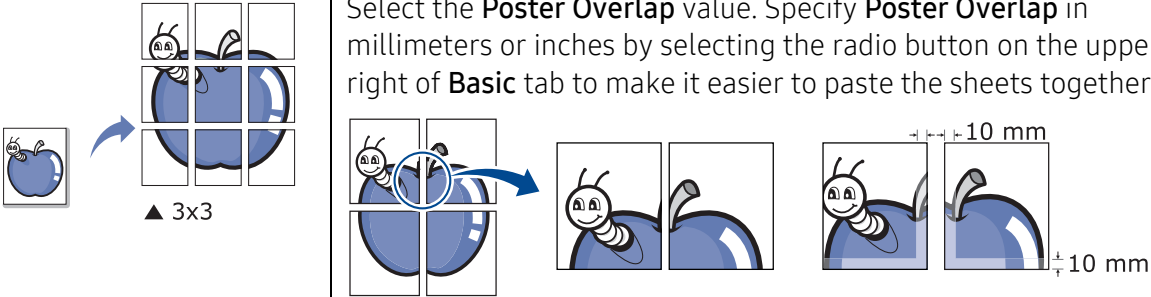
Understanding special printer features

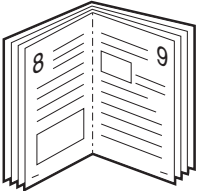
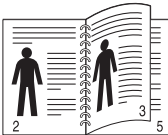
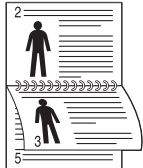
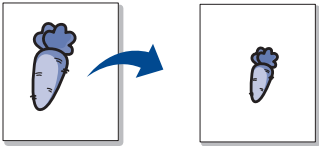
You can use advanced printing features when using your machine.

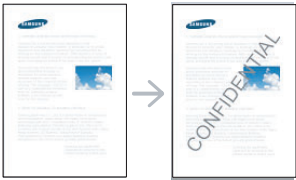
To take advantage of the printer features provided by your printer driver, click **Properties** or **Preferences** in the application's **Print** window to change the print settings. The machine name that appears in the printer properties window may differ depending on the machine in use.

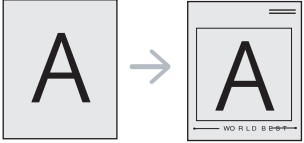


- Some menus may not appear on the display depending on options or models. If so, it is not applicable to your machine.
- Select the **Help** menu or click the  button from the window or press **F1** on your keyboard and click on any option you want to know about (see "Using help" on page 73).

Item	Description
Multiple Pages per Side 	Selects the number of pages to print on a single sheet of paper. To print more than one page per sheet, the pages will be reduced in size and arranged in the order you specify. You can print up to 16 pages on one sheet.
Poster Printing 	Prints a single-page document onto 4 (Poster 2x2), 9 (Poster 3x3), or 16 (Poster 4x4) sheets of paper, for the purpose of pasting the sheets together to form one poster-size document. Select the Poster Overlap value. Specify Poster Overlap in millimeters or inches by selecting the radio button on the upper right of Basic tab to make it easier to paste the sheets together.

Item	Description
Booklet Printing 	Prints your document on both sides of a sheet of paper and arranges the pages so that the paper can be folded in half after printing to produce a booklet.  • The Booklet Printing option is not available for all paper sizes. Select the available paper Size option under the Paper tab to see what paper sizes are available. • If you select an unavailable paper size, this option can be automatically canceled. Select only available paper (paper without  or  mark).
Double-Sided Printing	 Some menus may not appear on the display depending on options or models. If so, it is not applicable to your machine. • Printer Default: If you select this option, this feature is determined by the settings you have selected on the control panel of the machine. • None: Disables this feature. • Long Edge: This option is the conventional layout used in bookbinding.   • Short Edge: This option is the conventional layout used in calendars.   • Reverse Double-Sided Printing: Check this option to reverse the print order when duplex printing.
Paper Options 	Changes the size of a document to appear larger or smaller on the printed page by entering in a percentage by which to enlarge or decrease the document.

Item	Description
Watermark 	The watermark option allows you to print text over an existing document. For example, you use it when you want to have large gray letters reading “DRAFT” or “CONFIDENTIAL” printed diagonally across the first page or all pages of a document.
Watermark (Creating a watermark)	- To change the print settings from your software application, access Printing Preferences (see “Opening printing preferences” on page 71). - From the Advanced tab, select Edit... from the Watermark drop-down list. - Enter a text message in the Watermark Message box. You can enter up to 256 characters. When the First Page Only box is checked, the watermark prints on the first page only. - Select watermark options. You can select the font name, style, size, and shade from the Font Attributes section, as well as set the angle of the watermark from the Watermark Alignment and Angle section. - Click Add to add a new watermark to the Current Watermarks list. - When you finish editing, click OK or Print until you exit the Print window.
Watermark (Editing a watermark)	- To change the print settings from your software application, access Printing Preferences (see “Opening printing preferences” on page 71). - Click the Advanced tab, select Edit... from the Watermark drop-down list. - Select the watermark you want to edit from the Current Watermarks list and change the watermark message and options. - Click Update to save the changes. - Click OK or Print until you exit the Print window.
Watermark (Deleting a watermark)	- To change the print settings from your software application, access Printing Preferences. - Click the Advanced tab, select Edit... from the Watermark drop-down list. - Select the watermark you want to delete from the Current Watermarks list and click Delete. - Click OK or Print until you exit the Print window.

Item	Description
Overlay 	An overlay is text and/or images stored in the computer hard disk drive (HDD) as a special file format that can be printed on any document. Overlays are often used to take the place of letterhead paper. Rather than using preprinted letterhead, you can create an overlay containing exactly the same information that is currently on your letterhead. To print a letter with your company's letterhead, you do not need to load preprinted letterhead paper in the machine: just print the letterhead overlay on your document. To use a page overlay, you must create a new page overlay containing your logo or image.  • The overlay document size must be the same as the document you print with the overlay. Do not create an overlay with a watermark. • The resolution of the overlay document must be the same as that of the document you will print with the overlay.
Overlay (Creating an overlay)	- Create or open a document containing text or an image for use in a new page overlay. Position the items exactly as you wish them to appear when printed as an overlay. - To save the document as an overlay, access Printing Preferences. - Click the Advanced tab, and select Create from the Overlay drop-down list. - In the Save As window, type a name up to eight characters in the File name box. Select the destination path, if necessary (The default is C:\Formover). - Click Save. - Click OK or Print until you exit the Print window. When a confirming message window appears, click Yes. - The file is not printed. Instead, it is stored on your computer hard disk drive.

Item	Description
Overlay (Using a page overlay)	a. Create or open the document you want to print. b. To change the print settings from your software application, access Printing Preferences. c. Click the Advanced tab. d. Select the Print Overlay from the Overlay drop-down list. e. If you have stored the overlay file you want to use in an external source, you can also load the file when you access the Load window. After you select the file, click Open. The file appears in the Overlay List box and is available for printing. Select the overlay from the Overlay List box. f. If necessary, check Confirm Page Overlay When Printing box. If this box is checked, a message window appears each time you submit a document for printing, asking you to confirm your wish to print an overlay on your document. If this box is not checked and an overlay has been selected, the overlay automatically prints with your document. g. Click OK or Print until you exit the Print window. The selected overlay prints on your document.
Overlay (Deleting a page overlay)	a. In the Printing Preferences window, click the Advanced tab. b. Select Edit in the Text drop down list. c. Select the overlay you want to delete from the Overlay List box. d. Click Delete. e. When a confirming message window appears, click Yes. f. Click OK or Print until you exit the Print window. You can delete page overlays that you no longer use.

Item	Description
Print Mode	 • This feature is available only if you have installed the mass storage device or optional memory (see "Various features" on page 8). • This feature is not enabled, Storage Options check (see "Setting Device Options" on page 148). • Without installing the mass storage device in the machine, the RAM Disk feature provides only 3 options: Normal, Proof, and Confidential. • Print Mode: The default Print Mode is Normal, which is for printing without saving the printing file in the memory. - Normal: This mode prints without storing your document in the optional memory. - Proof: This mode is useful when you print more than one copy. You can print one copy first to check, then print the rest of the copies later. - Confidential: This mode is used for printing confidential documents. You need to enter a password to print. - Store: Select this setting to save a document in the mass storage device without printing. - Store and Print: This mode is used when printing and storing document at the same time. - Spool: This option can be useful when handling large amounts of data. If you select this setting, the printer spools the document into the mass storage device and then prints it from the mass storage device queue, decreasing the computer's work load. - Print Schedule: Select this setting to print the document at a specified time.  - Job Name: This option is used when you need to find a stored file using the control panel. - User ID: This option is used when you need to find a stored file using the control panel. The user name automatically appears as the user name that you use to log on Windows. - Enter Password: If the Property of the document box you selected is Secured, you have to enter the password for the document box. This option is used for loading a stored file using the control panel. - Confirm Password: Re-enter the password to confirm it.

Using Printer Status program

The Printer Status is a program that monitors and informs you of the machine status.



- The Printer Status window and its contents shown in this user's guide may differ depending on the machine or operating system in use.
 - Check the operating system(s) that are compatible with your machine (see "System requirements" on page 191).
-

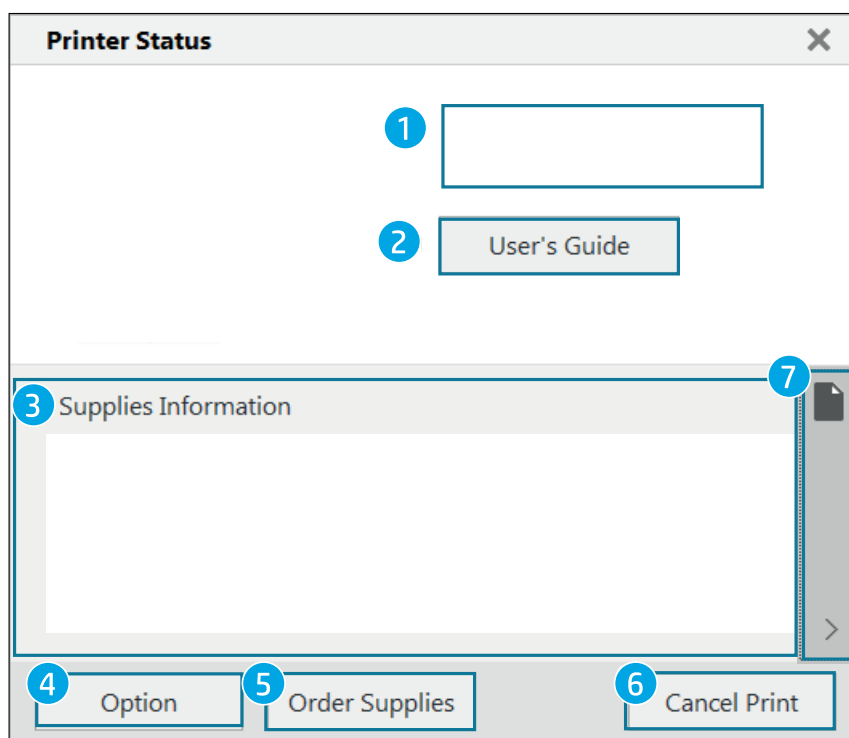
Printer Status overview

If an error occurs while operating, you can check the error from the Printer Status. Printer Status is installed automatically when you install the machine software.

You can also launch Printer Status manually. Go to the **Printing Preferences**, click any tab except for the **About** tab > **Printer Status** button. The **Favorites** option, which is visible on each preferences.

These icons appear on the Windows task bar:

Icon	Mean	Description
	Normal	The machine is in ready mode and experiencing no errors or warnings.
	Warning	The machine is in a state where an error might occur in the future. For example, it might be in toner low status, which may lead to toner empty status.
	Error	The machine has at least one error.



1	Device Information	You can see the device status , current printer model name, connected port name in this area.
2	User's Guide	User's Guide is disabled. You can download User's Guide in www.hp.com/support/laser432MFP .
3	Supplies Information	You can view the percentage of toner remaining in each toner cartridge. The machine and the number of toner cartridge(s) shown in the above window may differ depending on the machine in use. Some machines do not have this feature.
4	Option	You can set printing job alert related settings.
5	Order Supplies	You can order replacement toner cartridge(s) from online.
6	Cancel Print or Close	• Cancel Print : If print job is waiting in the print queue or printer, cancel all user's print jobs in the print queue or the printer. • Close : Depending on the status of the machine or the supported functions, the Close button may appear to close the status window.

Copying

This chapter provides information about the overall copy options.

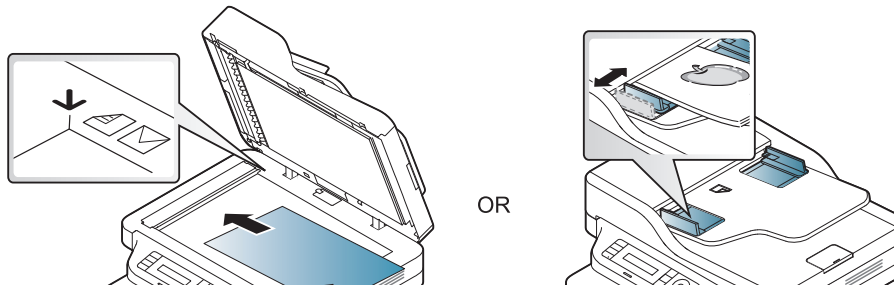
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- Changing the settings for each copy 85
- ID card copying 87

Basic copy

- 1 Select  (Copy) >  (Menu) > **Copy Feature** on the control panel.

Or Select  (Menu) > **Copy Feature** on the control panel.

- 2 Place a single document (see "Loading originals" on page 52).



- 3 If you want to customize the copy settings including **Reduce/Enlarge**, **Darkness**, **Original**, and more by using the control panel buttons (see "Changing the settings for each copy" on page 85).
- 4 Enter the number of copies using the arrow or number keypad, if necessary.
- 5 Press  (**Start**).

 If you need to cancel the copying job during the operation, press  (**Cancel**) and the copying will stop.

Changing the settings for each copy

Your machine provides default settings for copying so that you can quickly and easily make a copy. However, if you want to change the options for each copy, use the copy function buttons on the control panel.



- If you press  (**Cancel**) while setting the copy options, all of the options you have set for the current copy job will be canceled and returned to their default status. Or, they will automatically return to their default status after the machine completes the copy in progress.
 - Accessing menus may differ from model to model (see "Accessing the menu" on page 26).
 - It may be necessary to press **OK** to navigate to lower-level menus for some models.
-

Darkness

If you have an original containing faint marking and dark images, you can adjust the brightness to make a copy that is easier to read.

- 1 Select  (**copy**) >  (**Menu**) > **Copy Feature** > **Darkness** on the control panel.
Or select **Darkness** button on the control panel.
- 2 Select the option you want and press **OK**.
For example, the **Light+5** being the lightest, and the **Dark+5** being the darkest.
- 3 Press  (**Cancel**) to return to ready mode.

Original Type

The original setting is used to improve the copy quality by selecting the document for the current copy job.

- 1 Select  (**copy**) >  (**Menu**) > **Copy Feature** > **Original Type** on the control panel.
Or select  (**Menu**) > **Copy Feature** > **Original Type** on the control panel.
- 2 Select the option you want and press **OK**.
 - **Text**: Use for originals containing mostly text.

- **Text/Photo:** Use for originals with mixed text and photographs.



If texts in the printout is blurry, select **Text** to get the clear texts.

- **Photo:** Use when the originals are photographs.

3 Press  (**Cancel**) to return to ready mode.

Reduced or enlarged copy

You can reduce or enlarge the size of a copied image from 25% to 400% when you copy original documents from the scanner glass.

To select from the predefined copy sizes

1 Select  (**copy**) > **••• (Menu)** > **Copy Feature** > **Reduce/Enlarge** on the control panel.

Or select **••• (Menu)** > **Copy Feature** > **Reduce/Enlarge** on the control panel.

2 Select the option you want and press **OK**.

3 Press  (**Cancel**) to return to ready mode.

To scale the copy by directly entering the scale rate

1 Select  (**copy**) > **••• (Menu)** > **Copy Feature** > **Reduce/Enlarge** > **Custom** on the control panel.

Or select **••• (Menu)** > **Copy Feature** > **Reduce/Enlarge** on the control panel.

2 Enter the copy size you want using the numeric keypad.

3 Press **OK** to save the selection.

4 Press  (**Cancel**) to return to ready mode.



When you make a reduced copy, black lines may appear at the bottom of your copy.

ID card copying

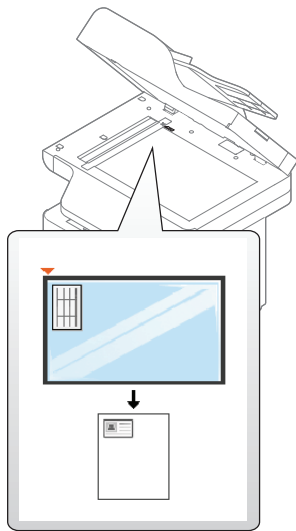
Your machine can print 2-sided originals on one sheet.

The machine prints one side of the original on the upper half of the paper and the other side on the lower half without reducing the size of the original. This feature is helpful for copying a small-sized item such as business card.



- The original must be placed on the scanner glass to use this feature.
 - If the machine set to Eco mode, this feature is not available.
 - For better image quality, Select  (copy) > ••• (Menu) > Copy Feature > Original Type > Photo on the control panel or ••• (Menu) > Copy Feature > Original Type > Photo.
-

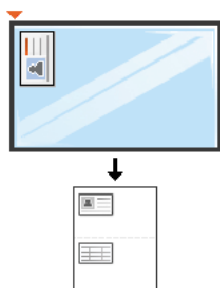
- 1 Press **ID Copy** on the control panel.
- 2 Place the front side of an original facing down on the center of first half of the scanner glass as shown. Then, close the scanner lid.



- 3 Place **Front Side** and Press **[Start]** appears on the display.
- 4 Press  (**Start**).

Your machine begins scanning the front side and shows **Place Back Side and Press [Start]**.

- 5 Turn the original over and place it on the center of first half of scanner glass as shown. Then, close the scanner lid.



- 6 Press  (**Start**).



- If you do not press the  (**Start**) button, only the front side will be copied.
- If the original is larger than the printable area, some portions may not be printed.

Scanning

This chapter provides information about the overall scan options.



- The maximum resolution that can be achieved depends upon various factors, including computer speed, available disk space, memory, the size of the image being scanned, and bit depth settings. Thus, depending on your system and what you are scanning, you may not be able to scan at certain resolutions, especially using enhanced dpi.
- You need to download software packages from the HP website to install the printer software. For HP's all-inclusive help for the printer, go to www.hp.com/support/laser432MFP.

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Basic scanning method

You can scan the originals with your machine via a USB cable or the network. The following methodologies can be used for scanning your documents:

- **HP MFP Scan:** You can use this program to scan images or documents (See "Scanning from HP MFP Scan program" on page 91).
- **Scan to WSD:** Scans the originals and saves the scanned data on a connected computer if the computer supports the WSD (Web Service for Device) feature (see "Scanning to WSD" on page 94).
- **TWAIN:** TWAIN is the one of the preset imaging applications. Scanning an image launches the selected application, enabling you to control the scanning process. This feature can be used via the local connection or the network connection (see "Scanning from image editing program" on page 92).
- **WIA:** WIA stands for Windows Images Acquisition. To use this feature, your computer must be connected directly with the machine via a USB cable (see "Scanning using the WIA driver" on page 93).

Scanning from HP MFP Scan program

HP MFP Scan is an application to help users scan, compile, and save documents in multiple formats, including .epub format. These documents can be shared via fax. Whether you're a student needing to organize research from the library or a stay-at-home mom sharing scanned pictures from last year's birthday party, HP MFP Scan will provide you with the necessary tools.



Click the **Help** button from the window, and then click on any option you want to know about.

- 1 Place a single document face down on the document glass, or load the documents face up into the document feeder (see "Loading originals" on page 52).
- 2 Make sure that the machine is connected to the network and powered on. Also, your machine's IP address should have been set (see "Setting IP address" on page 62).
- 3 Download **HP MFP Scan** software from the HP website (www.hp.com/support/laser432MFP).
- 4 Turn on the machine.
- 5 Unzip the **HP MFP Scan** package and run **setup.exe** and run the **HP MFP Scan**.
- 6 Click **Advanced Scan** from the home screen.
- 7 Select the type of scanning or a favorites and then make adjustments to the image.
- 8 Click **Scan** to scan a final image or **Prescan** to get another preview image.
- 9 Press **Save** to save the scanned image.

Scanning from image editing program

You can scan and import documents in the image editing software such as Adobe Photoshop, if the software is TWAIN-compliant. Follow the steps below to scan with TWAIN-compliant software:

- 1 Make sure that the machine is connected to your computer and powered on.
- 2 Place a single document face down on the document glass, or load the documents face up into the document feeder (see "Loading originals" on page 52).
- 3 Open an application, such as Adobe Photoshop.
- 4 Click **File > Import**, and select the scanner device.
- 5 Set the scan options.
- 6 Scan and save your scanned image.

Scanning using the WIA driver

Your machine supports the Windows Image Acquisition (WIA) driver for scanning images. WIA is one of the standard components provided by Microsoft Windows 7 and works with digital cameras and scanners. Unlike the TWAIN driver, the WIA driver allows you to scan and easily adjust images without using additional software:



The WIA driver works only on Windows OS (not supported Windows 2000) with a USB port.

- 1 Make sure that the machine is connected to your computer and powered on.
- 2 Place a single document face down on the document glass, or load the documents face up into the document feeder (see "Loading originals" on page 52).
- 3 Click **Start > Control Panel > Hardware and Sound > Devices and Printers**.
- 4 Right-click on device driver icon in **Printers and Faxes > Start Scan**.
- 5 **New Scan** application appears.
- 6 Choose your scanning preferences and click **Preview** to see how your preferences affect the picture.
- 7 Scan and save your scanned image.

Scanning to WSD

Scans the originals and saves the scanned data on a connected computer if the computer supports the WSD (Web Service for Device) feature. To use the WSD feature, you need to install the WSD printer driver on your computer. For Windows 7, you can install the WSD driver by **Control Panel > Devices and Printers > Add a printer**. Click **Add a network printer** from the wizard.



- The WSD feature works only with Windows Vista® or later version that are the WSD-compliant computer.
 - The following installation steps are based on Windows 7 computer.
-

Installing a WSD Printer Driver

- 1 Select **Start > Control Panel > Devices and Printers > Add a printer**.
- 2 Click **Add a network, wireless or Bluetooth printer** from the wizard.
- 3 In the printers list, select the one you want to use, and then click **Next**.



- The IP address for WSD printer is `http://IP address/ws/` (example: `http://111.111.111.111/ws/`).
 - If no WSD printer is displayed in the list, click **The printer that I want isn't listed > Add a printer using a TCP/IP address or hostname** and select **Web Services Device** from **Device type**. Then enter the printer's IP address.
-

- 4 Follow the instructions in the installation window.

Scanning using the WSD feature

- 1 Make sure that the machine is connected to your computer and powered on.
- 2 Place a single document face down on the document glass, or load the documents face up into the document feeder (see "Loading originals" on page 52).

3 Select  (scan) > **Scan to WSD** on the control panel.



If you see **Not Available** message, check the port connection. Or check the printer driver for WSD is correctly installed.

4 Select your computer name from **WSD PC List**.

5 Select the option you want and press **OK**.

6 Scanning begins.

Faxing

This chapter provides information about the overall fax options.

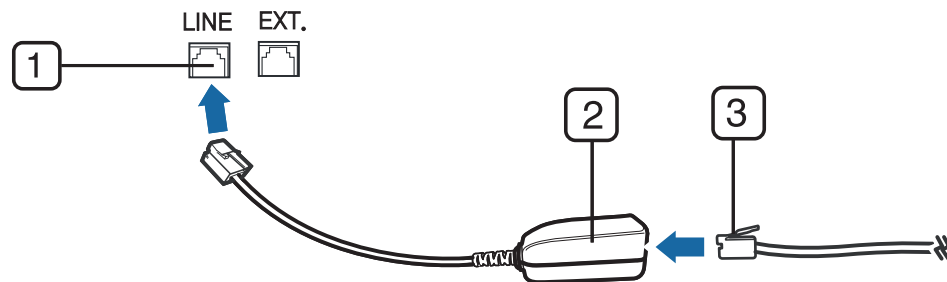
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Preparing to fax

Before you send or receive a fax, you need to connect the supplied line cord to your telephone wall jack (see "Rear view" on page 20). The method of making a telephone connection is different from one country to another.



- You cannot use this machine as a fax via the internet phone. For more information ask your internet service provider.
- We recommend using traditional analog phone services (PSTN: Public Switched Telephone Network) when connecting telephone lines to use a fax machine. If you use other Internet services (DSL, ISDN, VoIP), you can improve the connection quality by using the Micro-filter. The Micro-filter eliminates unnecessary noise signals and improves connection quality or Internet quality. Since the DSL Micro-filter is not provided with the machine, contact your Internet service provider for use on DSL Micro-filter.



1. Line port
 2. Micro filter
 3. DSL modem / Telephone line
(see "Rear view" on page 20).
-

Sending a fax



When you place the originals, you can use either the document feeder or the scanner glass. If the originals are placed on both the document feeder and the scanner glass, the machine will read the originals on the document feeder first, which has higher priority in scanning.

- 1 Place a single document face down on the document glass, or load the documents face up into the document feeder (see "Loading originals" on page 52).
 - 2 Select  (**fax**) on the control panel.
 - 3 Adjust the resolution and the darkness to suit your fax needs (see "Adjusting the document settings" on page 110).
 - 4 Enter the destination fax number (see "Keypad letters and numbers" on page 37).
 - 5 Press  (**Start**) on the control panel. The machine starts to scan and send the fax to the destinations.
-



- If you want to send a fax directly from your computer, use HP LJ Network PC Fax (see "Sending a fax from your computer" on page 98).
 - When you want to cancel a fax job, press  (**Cancel**) before the machine starts transmission.
 - If you used the scanner glass, the machine shows the message asking to place another page.
-

Sending a fax from your computer

You can send a fax from your computer without going to the machine.

Make sure that your machine and the computer are connected to the same network.

Sending a fax (Windows)

To send a fax from your computer, the **HP LJ Network PC Fax** program must be installed. This program is installed when you install the printer driver.



For more information about **HP LJ Network PC Fax**, click **Help**.

- 1 Open the document to be sent.
- 2 Select **Print** from the **File** menu.
The **Print** window will be displayed. It may look slightly different depending on your application.
- 3 Select **HP Network PC Fax** from the **Print** window
- 4 Click **Print** or **OK**.
- 5 Enter the recipient's fax number and set the options if necessary.
- 6 Click **Send**.

Checking the sent fax list (Windows)

You can check the sent fax list from your computer.

From the **Start** menu, click **Programs** or **All Programs** > **HP** > **Fax Transmission History**. Then, the window appears with the list of faxes sent.



For more information about **Fax Transmission History**, click the **Help** (?) button.

Sending a fax manually

Perform the following to send a fax using  (**On Hook Dial**) on the control panel.



- If you selected **Fax Feature** > **Send Forward** > **Forward to Fax** > **On**, you cannot send a fax using this feature (see "Forwarding a sent fax to another destination" on page 108).
 - If your machine is a handset model, you can send a fax using the handset (see "Various features" on page 8).
-

- 1 Place a single document face down on the document glass, or load the documents face up into the document feeder (see "Loading originals" on page 52).
- 2 Select  (**fax**) on the control panel.
- 3 Adjust the resolution and the darkness to suit your fax needs (see "Adjusting the document settings" on page 110).

- 4 Press  (**On Hook Dial**) on the control panel or lift the handset.
- 5 Enter a fax number using the number keypad on the control panel.
- 6 Press  (**Start**) on the control panel when you hear a high-pitched fax signal from the remote fax machine.

Sending a fax to multiple destinations

You can use the multiple send feature, which allows you to send a fax to multiple locations. Originals are automatically stored in memory and sent to a remote station. After transmission, the originals are automatically erased from memory.



- You cannot send faxes to multiple destinations if you have chosen super fine.
 - You cannot send a color fax using this feature.
-

- 1 Place a single document face down on the document glass, or load the documents face up into the document feeder (see "Loading originals" on page 52).
- 2 Select  (**fax**) on the control panel.
- 3 Adjust the resolution and the darkness to suit your fax needs (see "Adjusting the document settings" on page 110).
- 4 Select **••• (Menu) > Fax Feature > Multi Send** on the control panel.
- 5 Enter the number of the first receiving fax machine and press **OK**.

You can press speed dial numbers or select a group dial number using the  (**Address book**) button.
- 6 Enter the second fax number and press **OK**. The display asks you to enter another fax number to send the document.
- 7 To enter more fax numbers, press **OK** when **Yes** appears and repeat steps 5 and 6.



You can add up to 10 destinations.

- 8 When you have finished entering fax numbers, select **No** at the **Another No.?** prompt and press **OK**.

The machine begins sending the fax to the numbers you entered in the order in which you entered them.

Automatic redialing

When the number you have dialed is busy or there is no answer when you send a fax, the machine automatically redials the number. The redial time depends on the country's factory default setting.

When the display shows **Retry Redial?**, press  (**Start**) button to redial the number without waiting. To cancel the automatic redialing, press  (**Cancel**).

To change the time interval between redials and the number of redial attempts.

- 1 Select  (**fax**) > **••• (Menu)** > **Fax Setup** > **Sending** on the control panel.
- 2 Select **Redial Times** or **Redial Term** you want.
- 3 Select the option you want.

Redialing the fax number

- 1 Press  (**Redial/Pause**) button on the control panel.
- 2 Select the fax number you want.
Ten recently sent fax numbers with ten received Caller IDs are shown.
- 3 When an original is loaded in the document feeder, the machine automatically begins to send.
If an original is placed on the scanner glass, select **Yes** to add another page. Load another original and press **OK**. When you have finished, select **No** when **Another Page?** appears.

Confirming a transmission

When the last page of your original has been sent successfully, the machine beeps and returns to ready mode.

When something goes wrong while sending your fax, an error message appears on the display. If you receive an error message, press  (**Cancel**) to clear the message and try to send the fax again.



You can set your machine to print a confirmation report automatically each time sending a fax is completed. Select  **(fax)** > **••• (Menu)** > **Fax Setup** > **Sending** > **Fax Confirm.** on the control panel.

Delaying a fax transmission

You can set your machine to send a fax at a later time when you will not be present.



You cannot send a color fax using this feature.

- 1 Place a single document face down on the document glass, or load the documents face up into the document feeder.
- 2 Select  **(fax)** on the control panel.
- 3 Adjust the resolution and the darkness to suit your fax needs.
- 4 Press **••• (Menu)** > **Fax Feature** > **Delay Send** on the control panel.
- 5 Enter the number of the receiving fax machine and press **OK**.
- 6 The display asks you to enter another fax number to send the document.
- 7 To enter more fax numbers, press **OK** when **Yes** highlights and repeat steps 5.



You can add up to 10 destinations.

- 8 Enter the job name and the time.
-



If you set a time earlier than the current time, the fax will be sent at that time on the following day.

- 9 The original is scanned into memory before transmission.

The machine returns to ready mode. The display reminds you that you are in ready mode and that a delayed fax is set.



You can check the list of delayed fax jobs.

Press **••• (Menu) > System Setup > Report > Scheduled Jobs** on the control panel.

Canceling a reserved fax job

- 1 Select  **(fax) > ••• (Menu) > Fax Feature > Cancel Job** on the control panel.
- 2 Select the fax job you want and press **OK**.
- 3 Press **OK** when **Yes** highlights.
The selected fax is deleted from memory.
- 4 Press  **(Cancel)** to return to ready mode.

Receiving a fax

Your machine is preset Fax mode at the factory. When you receive a fax, the machine answers the call on a specified number of rings and automatically receives the fax.

Changing the receive modes

1 Select  (fax) > ●●● (Menu) > **Fax Setup** > **Receiving** > **Receive Mode** on the control panel.

2 Select the option you want.

- **Fax:** Answers an incoming fax call and immediately goes into the fax reception mode
- **Tel:** Receives a fax by pressing  (On Hook Dial) and then  (Start) button.
- **Ans/Fax:** Is for when an answering machine is attached to your machine. Your machine answers an incoming call, and the caller can leave a message on the answering machine. If the fax machine senses a fax tone on the line, the machine automatically switches to Fax mode to receive the fax.



To use the **Ans/Fax** mode, attach an answering machine to the EXT socket on the back of your machine.

-
- **DRPD:** You can receive a call using the Distinctive Ring Pattern Detection (DRPD) feature. Distinctive Ring is a telephone company service which enables an user to use a single telephone line to answer several different telephone numbers. For further details, see "Receiving faxes using DRPD mode" on page 105.



This setting may not be available depending on your country.

3 Press **OK**.

4 Press  (**Cancel**) to return to ready mode.

Receiving manually in Tel mode

You can receive a fax call by pressing  (On Hook Dial) button and then pressing  (Start) when you hear a fax tone.

Receiving in Answering Machine/Fax mode

To use this mode, you must attach an answering machine to the EXT socket on the back of your machine. If the caller leaves a message, the answering machine stores the message. If your machine detects a fax tone on the line, it automatically starts to receive the fax.



- If you have set your machine to this mode and your answering machine is switched off, or no answering machine is connected to EXT socket, your machine automatically goes into Fax mode after a predefined number of rings.
 - If the answering machine has a user-selectable ring counter, set the machine to answer incoming calls within 1 ring.
 - If the machine is in Tel mode, disconnect or switch off the answering machine with the fax machine. Otherwise, the outgoing message from the answering machine will interrupt your phone conversation.
-

Receiving faxes with an extension telephone

When you are using an extension telephone connected to the EXT socket, you can receive a fax from someone you are talking to on the extension telephone, without going to the fax machine.

When you receive a call on the extension phone and hear fax tones, press the keys ***9*** on the extension phone. The machine receives the fax.

9 is the remote receive code preset at the factory. The first and the last asterisks are fixed, but you can change the middle number to whatever you want.



While you are talking over the telephone connected to the EXT socket, copy and scan features are not available.

Receiving faxes using DRPD mode

This setting may not be available depending on your country. Distinctive Ring is a telephone company service which enables an user to use a single telephone line to answer several different telephone numbers. This feature is often used by answering services who answer telephones for many different clients and need to know which number someone is calling in on to properly answer the phone.



This setting may not be available depending on your country.

- 1 Select  (fax) > ••• (Menu) > Fax Setup > Receiving > DRPD Mode > Waiting Ring on the control panel.
- 2 Call your fax number from another telephone.
- 3 When your machine begins to ring, do not answer the call. The machine requires several rings to learn the pattern.
When the machine completes learning, the display shows **Completed DRPD Setup**. If the DRPD setup fails, **Error DRPD Ring** appears.
- 4 Press **OK** when DRPD appears and start over from step 2.



- DRPD must be set up again if you re-assign your fax number, or connect the machine to another telephone line.
 - After DRPD has been set up, call your fax number again to verify that the machine answers with a fax tone. Then have a call placed to a different number assigned to that same line to be sure the call is forwarded to the extension telephone or answering machine plugged into the EXT socket.
-

Receiving in secure receiving mode



This feature may not be available depending on model or optional goods (see "Features by model" on page 8).

You may need to prevent your received faxes from being accessed by unauthorized people. Turn on secure receiving mode, then all incoming faxes go into memory. You can print the incoming faxes by entering the password.



To use the secure receiving mode, activate the menu from  (fax) > --- (Menu) > Fax Feature > Secure Receive on the control panel.

Printing received faxes

- 1 Select  (fax) > ••• (Menu) > Fax Feature > Secure Receive > Print on the control panel.
- 2 Enter a four-digit password and press **OK**.
- 3 The machine prints all of the faxes stored in memory.

Receiving faxes in memory

Since your machine is a multi-tasking device, it can receive faxes while you are making copies or printing. If you receive a fax while you are copying or printing, your machine stores incoming faxes in its memory. Then, as soon as you finish copying or printing, the machine automatically prints the fax.



If fax is received and being printed, other copy and print jobs cannot be processed at the same time.

Forwarding a fax to another destination

You can set the machine to forward the received or sent fax to other destination by a fax. If you are out of office but have to receive the fax, this feature may be useful.

Forwarding a sent fax to another destination



You cannot send a color fax using this feature.

- 1 Place a single document face down on the document glass, or load the documents face up into the document feeder.
 - 2 Select  (fax) > ••• (Menu) > Fax Feature > Send Forward > Forward to Fax > On on the control panel.
-



If you selected **On**, you cannot send a fax manually (see "Sending a fax manually" on page 99).

- 3 Enter the destination fax number, email address, or server address and press **OK**.
- 4 Press  (**Cancel**) to return to ready mode.
Subsequent sent faxes will be forwarded to the specified fax machine.

Forwarding a received fax

You can set the machine to forward the received or sent fax to other destination by a fax. If you are out of office but have to receive the fax, this feature may be useful.

- 1 Select  (fax) > ••• (Menu) > Fax Feature > Rcv. Forward > Forward to Fax or Forward to PC > On on the control panel.
-



To set the machine to print out a fax when fax forwarding has been completed, select **Forward&Print**.

- 2 Enter the destination fax number, email address, or server address and press **OK**.

3 Enter the starting time and ending time, then press **OK**.

4 Press  (**Cancel**) to return to ready mode.

Subsequent sent faxes will be forwarded to the specified fax machine.

Adjusting the document settings

Before starting a fax, change the following settings according to your original's status to get the best quality.



It may be necessary to press **OK** to navigate to lower-level menus for some models.

Resolution

The default document settings produce good results when using typical text-based originals. However, if you send originals that are of poor quality, or contain photographs, you can adjust the resolution to produce a higher quality fax.

- 1 Select  (fax) > ••• (Menu) > Fax Feature > Resolution on the control panel.
- 2 Select the option you want and press **OK**.
 - **Standard**: Originals with normal sized characters.
 - **Fine**: Originals containing small characters or thin lines or originals printed using a dot-matrix printer.
 - **Super Fine**: Originals containing extremely fine detail. **Super Fine** mode is enabled only if the machine with which you are communicating also supports the Super Fine resolution.



- For memory transmission, **Super Fine** mode is not available. The resolution setting is automatically changed to **Fine**.
 - When your machine is set to **Super Fine** resolution and the fax machine with which you are communicating does not support **Super Fine** resolution, the machine transmits using the highest resolution mode supported by the other fax machine.
-

- **Photo Fax**: Originals containing shades of gray or photographs.
-

- 3 Press  (**Cancel**) to return to ready mode.

Darkness

You can select the degree of darkness of the original document.



The darkness setting is applied to the current fax job. To change the default setting (see "Fax" on page 122).

- 1 Select  (fax) > ••• (Menu) > Fax Feature > Darkness on the control panel.
- 2 Select a darkness level you want.
- 3 Press  (Cancel) to return to ready mode.

Setting up the fax address book

This feature only supports fax model. You can set up speed number with the fax numbers you use frequently via HP Embedded Web Server and then easily and quickly enter fax numbers by entering the location numbers assigned to them in address book.



You cannot send a color fax via address book.

Registering a speed dial number

- 1 Select  (fax) >  (**Address Book**) > **New & Edit** > **Speed Dial** on the control panel.
- 2 Enter a speed dial number and press **OK**.



If an entry is already stored in the number you choose, the display shows the message to allow you to change it. To start over with another speed dial number, press  (**Back**).

- 3 Enter the name you want and press **OK**.
- 4 Enter the fax number you want and press **OK**.
- 5 Press the  (**Cancel**) button to return to ready mode.

Using speed dial numbers

When you are prompted to enter a destination number while sending a fax, enter the speed dial number at which you stored the number you want.



- For a one-digit (0-9) speed dial number, press and hold the corresponding digit button on the number keypad for more than 2 seconds.
 - For a two- or three-digit speed dial number, press the first digit button(s) and then hold down the last digit button for more than 2 seconds.
 - You can print the address book list by selecting  (fax) >  (**Address Book**) > **Print**.
-

Editing speed dial numbers

- 1 Select  (fax) >  (**Address Book**) > **New&Edit** > **Speed Dial** on the control panel.
- 2 Enter the speed dial number you want to edit and press **OK**.
- 3 Change the name and press **OK**.
- 4 Change the fax number and press **OK**.
- 5 Press  (**Cancel**) to return to ready mode.

Registering a group dial number

- 1 Select  (fax) >  (**Address Book**) > **New&Edit** > **Group Dial** on the control panel.
- 2 Enter a group dial number and press **OK**.



If an entry is already stored in the number you choose, the display shows the message to allow you to change it. To start over with another speed dial number, press  (**Back**).

- 3 Search by entering the first few letters of the speed dial's name to put in the group.
- 4 Select the name and number you want and press **OK**.
- 5 Select **Yes** when **Add?** appears.
- 6 Repeat step 3 to include other speed dial numbers into the group.
- 7 When you have finished, select **No** when **Another No.?** appears and press **OK**.
- 8 Press  (**Cancel**) to return to ready mode.

Editing group dial numbers

- 1 Select  (fax) >  (**Address Book**) > **New&Edit** > **Group Dial** on the control panel.
- 2 Enter the group dial number you want to edit and press **OK**.
- 3 Enter a new speed dial number to add and press **OK**, then **Add?** appears.
Enter a speed dial number stored in the group and press **OK**, **Delete?** appears.
- 4 Press **OK** to add or delete the number.
- 5 Repeat step 3 to add or delete more numbers.
- 6 Select **No** at the **Another No.?** and press **OK**.
- 7 Press  (**Cancel**) to return to ready mode.

Searching address book for an entry

There are two ways to search for a number in memory. You can either scan from A to Z sequentially, or you can search by entering the first letters of the name associated with the number.

- 1 Select  (fax) >  (**Address Book**) > **Search&Dial** > **Speed Dial** or **Group Dial** on the control panel.
- 2 Enter **All** or **ID** and press **OK**.
- 3 Press the name and number or the keypad button labeled with the letter you want to search.
For example, if you want to find the name "MOBILE," press the **6** button, which is labeled with "MNO."
- 4 Press  (**Cancel**) to return to ready mode.

Printing address book

You can check your  (Address Book) settings by printing a list.

- 1 Select **ct**  (fax) >  (Address Book) > **Print** on the control panel.
- 2 Press **OK**.
The machine begins printing.

Useful Setting Menus

This chapter explains how to browse the current status of your machine, and the method of setting for advanced machine setup.



Some menus may not appear in the display depending on options or models. If so, it is not applicable to your machine.

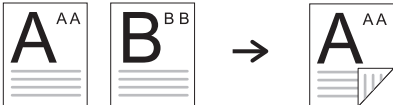
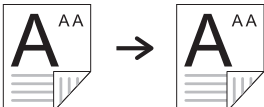
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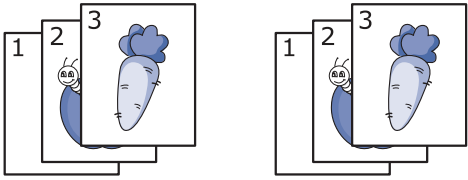
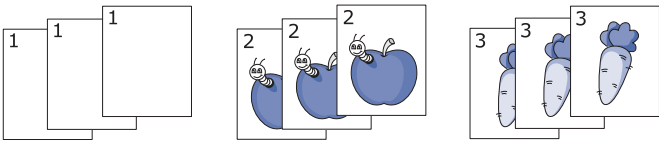
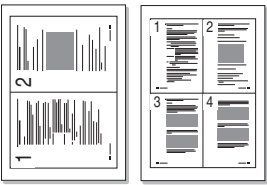
Copy

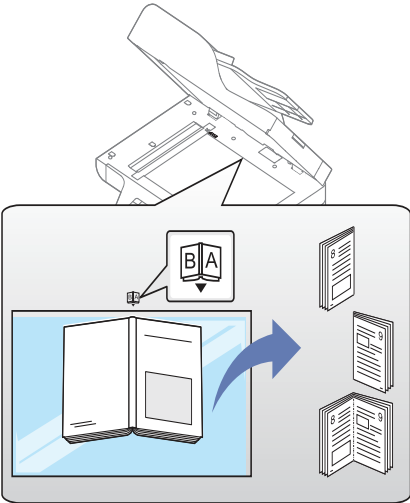
Copy feature

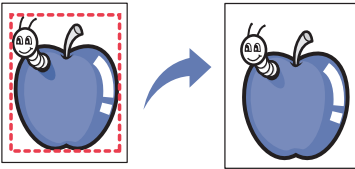
To change the menu options:

In copy mode, press **••• (Menu) > Copy Feature** on the control panel.

Item	Description
Original Size	Sets the image size.
Reduce/Enlarge	Reduces or enlarges the size of a copied image (see "Reduced or enlarged copy" on page 86).  If the machine is set to Eco mode, reduce and enlarge features are not available.
Duplex	Sets the machine to print copies on both sides of paper. • 1->1 Sided: Scans one side of an original and prints it on one side of the paper. • 1->2 Sided  • 1->2 Sided, Rotated  • 2->1 Sided  • 2->1 Sided, Rotated  • 2->2 Sided 

Item	Description
Darkness	Adjusts the brightness level to make a copy that is easier to read, when the original contains faint markings and dark images (see "Darkness" on page 85)
Original Type	Improves the copy quality by selecting the document type for the current copy job (see "Original Type" on page 85)
Collation	Sets the machine to sort the copy job. For example, if you make 2 copies of a 3 page original, one complete 3 page document will print followed by a second complete document. • On: Prints output in sets to match the sequence of originals.  • Off: Prints output sorted into stacks of individual pages. 
Layout	Adjusts the layout format such as Normal, 2/4-Up, ID Copy, Book Copy.
Layout > 2-Up or Layout > 4-Up	Reduces the size of the original images and prints 2 or 4 pages onto one sheet of paper. You can select the direction in which information is copied on a page. 
Layout > ID Copy	prints one side of the original on the upper half of the paper and the other side on the lower half without reducing the size of the original. This feature is helpful for copying a small-sized item such as business card (see "ID card copying" on page 87).

Item	Description
Layout > Book Copy	The Book Copy feature allows you to copy an entire book. If the book is too thick, lift the cover until its hinges are caught by the stopper and then close the cover. If the book or magazine is thicker than 30 mm (1.18 inches), start copying with the cover open.  • Left Page: Use this option to print left page of the book. • Right Page: Use this option to print right page of the book. • Both Page: Use this option to print both pages of the book.  This copy feature is available only when you place originals on the scanner glass.
Adjust Background	Prints an image without its background. This copy feature removes the background color and can be helpful when copying an original containing color in the background, such as a newspaper or a catalog. • Off: Does not use this feature. • Auto: Optimizes the background. • Enhance Lev.1~2: The higher the number is, the more vivid the background is. • Erase Lev.1~4: The higher the number is, the lighter the background is.

Item	Description
Edge Erase	Allows you to erase spots, drill holes, fold creases and staple marks along any of the four edges of a document.  • Off: Does not use this feature. • SmallOriginal: Erases the edge of the original if it is small. This feature is available only when you place originals on the scanner glass. • Hole Punch: Erases the marks of bookbinding holes. • Book Center: Erases the middle part of the paper which is black and horizontal, when you copy a book. This feature is available only when you place originals on the scanner glass. • Border Erase: Erases certain amount of top, bottom, right, and left border of the original.
Stamp	You can apply the stamp feature. • Stamp Activate: You can activate the stamp feature. • Item: Prints the time and date, IP address, page number, device information, comment, or user ID, to the copy output. • Opacity: You can select the transparency. • Position: Sets the position.
Watermark	The watermark option allows you to print text over an existing document. For example, you use it when you want to have large gray letters reading “DRAFT” or “CONFIDENTIAL” printed diagonally across the first page or all pages of a document. 

Copy Setup

To change the menu options:

In copy mode, press **••• (Menu) > Copy Setup** on the control panel.

Item	Description
Change Default	The copy options can be set to those most frequently used.

Fax

Fax Feature

To change the menu options,

Press  (fax) > ••• (Menu) > **Fax Feature** on the control panel.

Item	Description
Darkness	Adjusts the brightness level to scan an original that is easier to read, when the original contains faint markings and dark images (see "Darkness" on page 110).
Resolution	The default document settings produce good results when using typical text-based originals. However, if you send originals that are of poor quality, or contain photographs, you can adjust the resolution to produce a higher quality fax (see "Resolution" on page 110).
Color Mode	Selects the color mode in which you want to send the fax.
Original Type	Enhances the fax quality based on the type of the original document being scanned.
Original Size	Sets the image size.
Duplex	This function is especially intended for two-sided originals. You can select whether the machine sends the fax on one side or both sides of the paper. • 1 Sided: For originals that are printed on one side only. • 2 Sided: For originals that are printed on both sides. • 2 Sided Rotated: For originals that are printed on both sides, but the back is rotated 180 degrees.  To use 2 Sided and 2 Sided, Rotated, load the originals on the DADF. If the machine cannot detect the original on the DADF, it automatically changes the option to 1 Sided.
Multi Send	Sends a fax to multiple destinations (see "Sending a fax to multiple destinations" on page 100).  You cannot send a color fax using this feature.
Delay Send	Sets your machine to send a fax at a later time when you will not be present (see "Delaying a fax transmission" on page 102).  You cannot send a color fax using this feature.

Item	Description
• Send Forward • Receive Forward	Forwards the received or sent fax to other destination by a fax, PC, etc. If you are out of office but have to receive the fax, this feature may be useful. • See "Forwarding a sent fax to another destination" on page 108. • See "Forwarding a received fax" on page 108.
Secure Receive	Stores the received fax in memory without printing out. To print received documents, you need to enter the password. You can prevent your received faxes from being accessed by unauthorized people (see "Receiving in secure receiving mode" on page 106).
Cancel Job	Cancels the delayed fax job which is saved in memory (see "Canceling a reserved fax job" on page 103).

Sending setup

To change the menu options,

Press  (fax) > ●●● (Menu) > **Fax Setup** > **Sending** on the control panel.

Item	Description
Redial Times	Sets the number of redial attempts. If you enter 0, the machine will not redial.
Redial Term	Sets the time interval before automatic redialling.
Prefix Dial	Sets a prefix of up to five digits. This number dials before any automatic dial number is started. It is useful for accessing a PABX exchange.
ECM Mode	Sends faxes using error correction mode (ECM) to makes sure the faxes are sent smoothly without any error. It may take more time.
Fax Confirmation	Sets the machine to print a report whether a fax transmission was successfully completed or not. If you select On-Error , the machine prints a report only when a transmission is not successful.
Image TCR	Prints a transmission report with a minimized image of the first page of the fax sent.
Dial Mode	Sets the dialing mode to either tone or pulse. This setting may not be available depending on your country.
Toll Save	Sends faxes at a preset toll-saving time to save on call costs. This setting may not be available depending on your country.

Receiving setup

To change the menu options,

Press  (fax) > --- (Menu) > **Fax Setup** > **Receiving** on the control panel.

Item	Description
Receive Mode	Selects the default fax receiving mode.
Ring To Answer	Specifies the number of times the machine rings before answering an incoming call.
Stamp Rcv Name	Automatically prints the page number, and the date and time of reception at the bottom of each page of a received fax.
Rcv Start Code	Initiates fax reception from an extension phone plugged into the EXT socket on the back of the machine. If you pick up the extension phone and hear fax tones, enter the code. It is preset to *9* at the factory.
Auto Reduction	Automatically reduces an incoming fax page to fit the size of the paper loaded in the machine.
Discard Size	Discards a specific length from the end of the received fax.
Junk Fax Setup	Blocks any unwanted faxes that you stored in the memory as junk fax numbers. This setting may not be available depending on your country.
DRPD Mode	Enables a user to use a single telephone line to answer several different telephone numbers. You can set the machine to recognize different ring patterns for each number. This setting may not be available depending on your country (see "Receiving faxes using DRPD mode" on page 105).
Duplex Print	Prints the received fax data on both sides of the paper. You can save the paper usage. • Off: Prints only one side of the paper. • Long Edge: Prints both sides of the paper; however, the binding will be the long edge. • Short Edge: Prints both sides of the paper; however, the binding will be the short edge.

Another setup



Some menus may not appear in the display depending on options or models. If so, it is not applicable to your machine (see "Menu overview" on page 26).

To change the menu options:

- Press  (fax) > ••• (Menu) > **Fax Setup** on the control panel.

Item	Description
Change Default	Resets the value or setting to the printer's out-of-box state.
Manual TX/RX	Setting this option to ON provides the ability to send or receive a fax while the line is busy. You can select to send or receive a fax by either picking up the extension phone receiver and pressing the Start button or by pressing the On Hook Dial button and pressing the Start button.
Smart Fax Diag	The Smart Fax Diag feature optimizes the settings for your fax line.

Scan

Scan feature

To change the menu options,

Press  (scan) > ••• (Menu) > **Scan Feature** on the control panel.

Item	Description
USB Feature	Sets scan destination to a USB. You scan the originals and save the scanned image to a USB device.
Email Feature	Sets scan destination to an email. You scan the originals and email the scanned image to destinations.
FTP Feature	Sets scan destination to an FTP server. You scan the originals and send the scanned image to an FTP server.
SMB Feature	Sets scan destination to an SMB server. You scan the originals and send the scanned image to an SMB server.
Shared Folder	Sets scan destination to a shared folder. You can create and use the shared folder.

Scan setup

To change the menu options:

Press  (scan) > ••• (Menu) > **Scan Setup** on the control panel.

Item	Description
Change Default	The scan options can be set to those most frequently used.

Print

To change the menu options,

Press **••• (Menu) > Print Setup** on the control panel.

Item	Description
Orientation	Selects the direction in which information is printed on a page. • Portrait  • Landscape 
Duplex	You can set the machine to print on both sides of paper.
Copies	You can enter the number of print using the number keypad.
Resolution	Sets the resolution option. The higher the setting, the sharper printed characters and graphics.
Clear Text	Prints text darker than on a normal document.
Auto CR	Allows you to append the required carriage return to each line feed, which is useful for Unix or DOS users.
Skip Blank Pages	The printer detects the printing data from computer whether a page is empty or not. You can set to print or skip the blank page.
Emulation	Sets the emulation type and option. • Emulation Type: The machine language defines how the computer communicates with the machine. • Setup: Sets the detailed settings for the selected emulation type.

Direct USB

To change the menu options,

Press **••• (Menu) > Direct USB** on the control panel.

Item	Description
Print From	Select a file to print.
File Manage	Select a file to delete. You can format the USB device.
Check Space	Shows the remaining space.

System setup

Machine setup

To change the menu options,

Press **••• (Menu) > System Setup > Machine Setup** on the control panel.

Item	Description
Machine ID	Sets the machine ID which will be printed at the top of each fax page that you send.
Fax Number	Sets the fax number which will be printed at the top of each fax page that you send.
Date & Time	Sets the date and time.
Clock Mode	Selects the format for displaying time between 12 hr. and 24 hr.
Language	Sets the language of the text that appears on the control panel display.
Default Mode	Sets the default status.
Power Save	Sets how long the machine waits before going to power save mode. When the machine does not receive data for an extended period of time, power consumption is automatically lowered.
Wakeup Event	You can set the condition to wake up from power-save mode. • On: The machine wake up from the power save mode on the following cases: - Pressing any button - Opening or closing the paper tray - Inserting paper in the document feeder • Off: The machine wakes up from power save mode only when a button on the control panel is pressed.
System Timeout	Sets the time that the machine remembers previously used copy settings. After the timeout, the machine restores the default copy settings.
Job Timeout	Sets the length of time the printer waits before printing the last page of a print job that does not end with a command to print the page.
Altitude Adjustment	Optimize print quality according to the machine's altitude.

Item	Description
Auto Continue	Determine whether or not the machine continues printing when it detects the paper does not match the paper settings. • Off: If a paper mismatch occurs, the machine waits until you insert the correct paper. • After 0 Sec: Even though a paper mismatch occurs, the machine continues printing. • After 30 Sec: If a paper mismatch occurs, an error message will display. The machine waits for about 30 second, then automatically clear the message and continue printing.
Auto Tray Switch	Determine whether or not the machine continues printing when it detects the paper does not match. For example, if both tray 1 and tray 2 are filled with the same size paper, the machine automatically prints from tray 2 after the tray 1 runs out of paper.  This option does not appear if you selected Auto for Paper Source from printer driver.
Paper Substitution	Automatically substitutes the printer driver's paper size to prevent the paper mismatch between Letter and A4. For example, if you have A4 paper in the tray but you set the paper size to Letter in the printer driver, the machine prints on A4 paper and vice versa.
Tray Protection	Decides to use or not use the Auto tray switch feature. If you set tray 1 to On, for example, then tray 1 is excluded during tray switching.  This setting works for copy or print jobs: It doesn't affect fax jobs.
Toner Save	Activating this mode extends the life of your toner cartridge and reduces your cost per page beyond what one would experience in the normal mode, but it reduces print quality.
PDF Type	Allows you to select the PDF type when saving the data as a PDF file. • Standard: Saves the data as a regular PDF. • PDF/A: Saves the data as a PDF that has the necessary information to render itself in any environment.  PDF/A file must be self-contained: it cannot rely on another application to render fonts, open hyperlinks, or execute scripts, audio files, or video files.

Item	Description
Stamp	You can apply the stamp feature. • Stamp Activate: You can activate the stamp feature. • Item: Prints the time and date, IP address, page number, device information, comment, or user ID, to the copy output. • Opacity: You can select the transparency. • Position: Sets the position.
Address Book	Views or prints the address list.
Import Setting	Imports data stored on a USB memory stick to the machine.
Export Setting	Exports data stored on the machine stick to a USB memory.

Paper setup

To change the menu options,

Press **••• (Menu) > System Setup > Paper Setup** on the control panel.

Item	Description
Paper Size	Sets the paper size as A4, Letter, or other paper sizes, according to your requirements.
Paper Type	Chooses the type of the paper for each tray.
Paper Source	Selects from which tray the paper is used.
Margin	Sets the margins for the document.
Tray Confirmation	Activates the tray confirmation message. If you open and close a tray, a window asking you whether to set the paper size and type for the tray just opened appears.

Sound / Volume

To change the menu options,

Press **••• (Menu) > System Setup > Sound/Volume** on the control panel.

Item	Description
Key Sound	Turns the key sound on or off. A tone sounds each time a key is pressed if this option is on.
Alarm Sound	Turns the alarm sound on or off. An alarm tone sounds when an error occurs or fax communication ends if this option is on.
Fax Sound	Adjusts the Fax volume. You can select different levels.

Report

To change the menu options,

Press **••• (Menu) > System Setup > Report** on the control panel.

Item	Description
Configuration	Prints a report on the machine's overall configuration.
Demo Page	Prints the demo page to check whether your machine is printing properly or not.
Network Configuration	Prints information on your machine's network connection and configuration.
Supplies Information	Prints supplies' information page.
Usage Counter	Prints a usage page. The usage page contains the total number of pages printed.
Fax Received	Prints information on the faxes you have recently received.
Fax Sent	Prints information on the faxes you have recently sent.
Fax Scheduled Jobs	Prints the document list currently stored for delayed faxes along with the starting time and type of each operation.
Fax Send Confirmation	Prints a transmission report including the fax number, the number of pages, the elapsed time of the job, the communication mode, and the communication results for fax job. You can set up your machine to automatically print a transmission confirmation report after each fax job.
Junk Fax	Prints the fax numbers specified as junk fax numbers.
Email Sent	Prints information on the emails you have recently sent.

Item	Description
PCL Font List	Prints the PCL font list.
PS Font List	Prints the PS/PS3 font list.
EPSON Font	Prints the EPSON font list.
Address Book	Prints all of the fax number currently stored in the machine's memory.

Maintenance

To change the menu options,

Press **••• (Menu) > System Setup > Maintenance** on the control panel.

Item	Description
CLR Empty Msg.	Appears when the toner cartridge is empty. You can clear the empty message.
Supplies Life	Shows the supply life indicators (see "Monitoring the supplies life" on page 151.)
Image Mgr.	Allows you to adjust the color setting such as contrast level, color registration, color density, etc. • Custom Color: adjusts contrast, color by color. - Default: optimizes colors automatically. - Print Density: allows you to manually adjust the color contrast for each cartridge. It is recommended to use the Default setting for best color quality.
Toner Low Alert	Customizes the alert toner low or toner empty (see "Setting the toner low alert" on page 152).
Imaging Unit Low Alert	Customizes the level to alert toner low or toner empty.
Serial Number	Shows the machine's serial number. When you call for service or register as a user on the HP website, you can find this.

Network

To change the menu options,

Press **••• (Menu) > Network** on the control panel.

Option	Description
TCP/IP(IPv4)	Selects the appropriate protocol and configure parameters to use the network environment (see "Setting IP address" on page 62).  There are lots of parameters to be set. If you are not sure, leave as is, or consult the network administrator.
TCP/IP(IPv6)	Selects this option to use the network environment through IPv6 (see "IPv6 configuration" on page 63).
Ethernet	Configure the network transmission speed or port.
802.1x	Select the user authentication for network communication. For detailed information consult the network administrator.
Protocol Management	• HTTP: You can set whether to use SyncThru™ Web Service or not. • WINS: You can configure the WINS server. WINS (Windows Internet Name Service) is used in the Windows operating system. • SNMPv1/v2: You can set SNMP (Simple Network Management Protocol). Administrator's can use SNMP to monitor and manage machines on the network. • SNTP: You can set SNTP (Simple Network Time Protocol) settings. SNTP synchronizes the clocks of the computer systems through the Internet (NTP) so there would not be a time difference when exchanging data. • UPnP(SSDP): You can set UPnP protocol. • mDNS: You can set mDNS (Multicast Domain Name System) settings. • SLP: You can configure SLP (Service Location Protocol) settings. This protocol allows host applications to find services in a local area network without prior configuration.
Network Configuration	Displays information on your machine's network connection and configuration.
Clear Settings	Reverts the network settings to the default values.

Job management

To change the menu options,

Press **••• (Menu) > Job Management** on the control panel.

Option	Description
Active Job	Shows the print job lists that are waiting to be printed.
Stored Job	Shows the print job lists that are stored on the disk.
Secured Job	Shows the print job lists that are secured on the disk.
Shared Folder	Shows the print job lists that are in the shared folder on the disk.

PrinterOn



Some menus may not appear in the display depending on options or models.

To change the menu options,

Press **...** (**Menu**) > **PrinterOn** on the control panel.

You can enable the PrinterOn feature in the PrinterOn menu.



Before you can use the PrinterOn feature, you must configure the network connection of the machine. If you cannot connect to the machine after configuring its network connection, then you may have to check the external internet connection of the network. When the PrinterOn feature is enabled, you can set it to Release Code mode or Auto mode. These modes can be changed on the PrinterOn server.

- **Release Code:** Users must enter a Release Code to print a document sent through PrinterOn.
 - **Auto:** The machine automatically prints documents sent through PrinterOn without the user entering a Release Code.
-

Maintenance

This chapter provides information about purchasing supplies, accessories and maintenance parts available for your machine.

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Ordering supplies and accessories



Available accessories may differ from country to country. Contact your sales representatives to obtain the list of available supplies, and maintenance parts.

- See "Available supplies" on page 139.
- See "Available accessories" on page 141.

To order HP-authorized supplies, accessories, and maintenance parts, contact your local HP dealer or the retailer where you purchased your machine. You can also visit www.hp.com, and then select your country/region to obtain the contact information for service.

Available supplies

When supplies reach the end of their life spans, you can order the followings of supplies for your machine:

Type	Product name	Product number	Region ^a	Average yield ^b
Toner cartridge	HP 330A Black Original Laser Toner Cartridge	W1330A	For use only in North America, Latin America	Average continuous cartridge yield: Approx. 5,000 standard pages
	HP 330X High Yield Black Original Laser Toner Cartridge	W1330X		Average continuous cartridge yield: Approx. 15,000 standard pages
	HP 330XC High Yield Black Original Laser Toner Cartridge	W1330XC		
	HP 331A Black Original Laser Toner Cartridge	W1331A	For use only in Europe, Russia, CIS, supplies Mid East and Africa	Average continuous cartridge yield: Approx. 5,000 standard pages
	HP 331X High Yield Black Original Laser Toner Cartridge	W1331X		Average continuous cartridge yield: Approx. 15,000 standard pages
	HP 331XC High Yield Black Original Laser Toner Cartridge	W1331XC		
	HP 331XH High Yield Black Original Laser Toner Cartridge	W1331XH		
Imaging Drum	HP 332A Black Original Laser Imaging Drum	W1332A	For use all the region	Approx. 30,000 pages
	HP 332AH Black Original Laser Imaging Drum	W1332AH		
	HP 332AC Black Original Laser Imaging Drum	W1332AC		

a. When purchasing new toner cartridges or other supplies, these must be purchased in the same country as the machine you are using. Otherwise, new toner cartridges or other supplies will be incompatible with your machine due to different configurations of toner cartridges and other supplies according to the specific country conditions.

b. Declared yield value in accordance with ISO/IEC 19752. The number of pages may be affected by operating environment, printing interval, graphics, media type and media size.



Depending on the options, percentage of image area and job mode used, the toner cartridge's lifespan may differ.



When purchasing new toner cartridges or other supplies, these must be purchased in the same country as the machine you are using. Otherwise, new toner cartridges or other supplies will be incompatible with your machine due to different configurations of toner cartridges and other supplies according to the specific country conditions.



HP does not recommend using non-genuine HP toner cartridge such as refilled or remanufactured toner. HP cannot guarantee non-genuine HP toner cartridge's quality. Service or repair required as a result of using non-genuine HP toner cartridges will not be covered under the machine's warranty.

Available accessories

You can purchase and install accessories to enhance your machine’s performance and capacity.



Some features and optional goods may not be available depending on model or country (see "Features by model" on page 8).

Accessory	Function	Part name
Memory module (512MB)	Extends your machine’s memory capacity.	5PJ81A
Optional tray	If you are experiencing frequent paper supply problems, you can attach an additional 520 ^a sheet tray.	7YG00A

a.Plain paper 80 g/m² (20 lb bond).

Available maintenance parts

You need to replace the maintenance parts at specific intervals to keep the machine in the best condition and avoid print quality and paper feeding problems resulting from the worn-out parts. Maintenance parts are mostly rollers, belts and pads. However, the replacement period and parts may differ depending on the model. Replacing maintenance parts can be performed only by an authorized service provider, dealer, or the retailer where you bought the machine. To purchase maintenance parts, contact the retailer where you bought the machine. The replacement period for the maintenance parts is informed by the "Printer Status" program. Or on the UI (User Interface) if your machine supports a display screen. The replacement period varies based on the operating system used, computing performance, application software, connecting method, paper type, paper size, and job complexity.

Storing the toner cartridge

Toner cartridges contain components that are sensitive to light, temperature and humidity. HP suggests users follow these recommendations to ensure optimal performance, highest quality, and longest life from your new HP toner cartridge.

Store this cartridge in the same environment in which the printer will be used. This should be in controlled temperature and humidity conditions. The toner cartridge should remain in its original and unopened package until installation – if original packaging is not available, cover the top opening of the cartridge with paper and store in a dark cabinet.

Opening the cartridge package prior to use dramatically shortens its useful shelf and operating life. Do not store on the floor. If the toner cartridge is removed from the printer, follow the instructions below to store the toner cartridge properly.

- Store the cartridge inside the protective bag from the original package.
- Store lying flat (not standing on end) with the same side facing up as if it were installed in the machine.
- Do not store supplies in any of the following conditions:
 - Temperature greater than 40°C (104°F).
 - Humidity range less than 20% or greater than 80%.
 - An environment with extreme changes in humidity or temperature.
 - Direct sunlight or room light.
 - Dusty places.
 - A car for a long period of time.
 - An environment where corrosive gases are present.
 - An environment with salty air.

Handling instructions

- Do not touch the surface of the photoconductive drum in the cartridge.
- Do not expose the cartridge to unnecessary vibrations or shock.
- Never manually rotate the drum, especially in the reverse direction; this can cause internal damage and toner spillage.

Toner cartridge usage

HP Electronics does not recommend or approve the use of non-HP brand toner cartridges in your printer including generic, store brand, refilled, or remanufactured toner cartridges.



HP's printer warranty does not cover damage to the machine caused by the use of a refilled, remanufactured, or non-HP brand toner cartridges.

Estimated cartridge life

Estimated cartridge life (the life of the toner cartridge yield) depends on the amount of toner that print jobs require. The actual print yield may vary depending on the print density of the pages you print on, operating environment, percentage of image area, printing interval, media type and/or media size. For example, if you print a lot of graphics, the consumption of the toner is higher and you may need to change the cartridge more often.

Redistributing toner

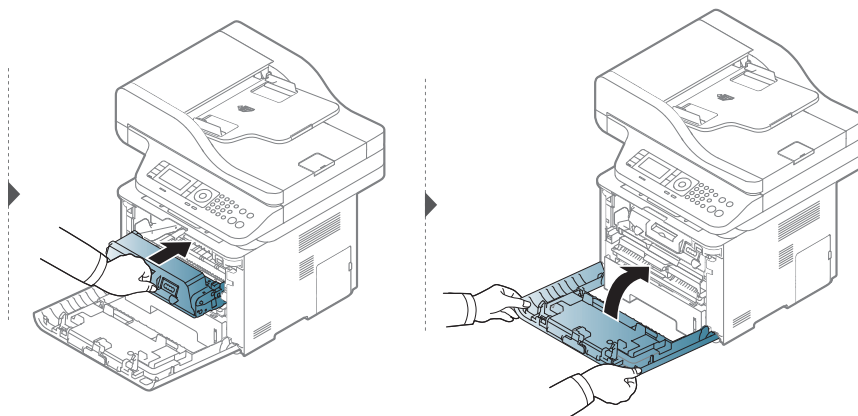
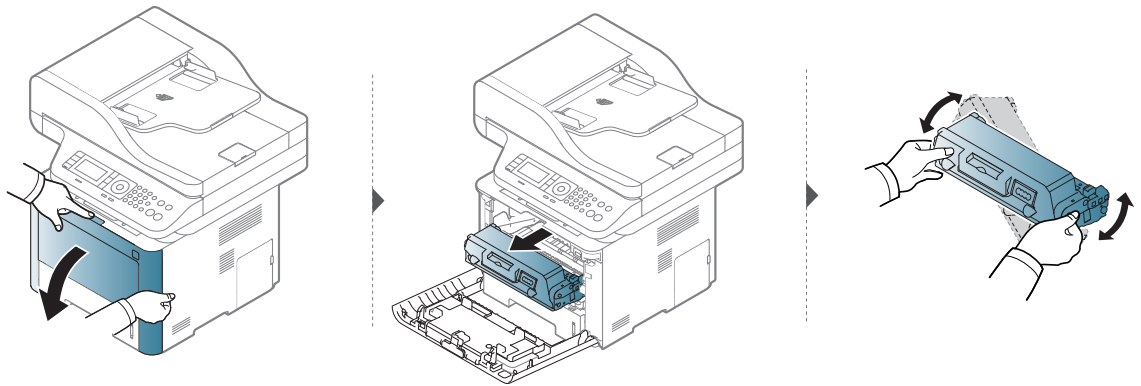
When the toner cartridge is near the end of its life:

- White streaks or light printing occurs and/or density variation side to side.
- The **Status** LED blinks red. The toner-related message saying that the toner is low may appear on the display.
- The computer's HP Printing Status program window appears on the computer telling you which cartridge is low on toner (see "Using HP Printer Status" on page 338).

If this happens, you can temporarily improve print quality by redistributing the remaining toner in the cartridge. In some cases, white streaks or light printing will still occur even after you have redistributed the toner.



- To prevent damage to the toner cartridge, do not expose it to light for more than a few minutes. Cover it with a piece of paper, if necessary.
- Do not touch the green area of the toner cartridge. Use the handle on the cartridge to avoid touching this area.
- Do not use sharp objects such as a knife or scissors to open the toner cartridge package. They might scratch the drum of the cartridge.
- If toner gets on your clothing, wipe it off with a dry cloth and wash clothing in cold water. Hot water sets toner into fabric.



Replacing the toner cartridge

A toner cartridge has almost reached its estimated cartridge life:

- The status LED and the toner-related message on the display indicate when the toner cartridge should be replaced.
- The computer's HP Printing Status Program window appears on the computer telling you cartridge is empty on toner (see "Using HP Printer Status" on page 338).

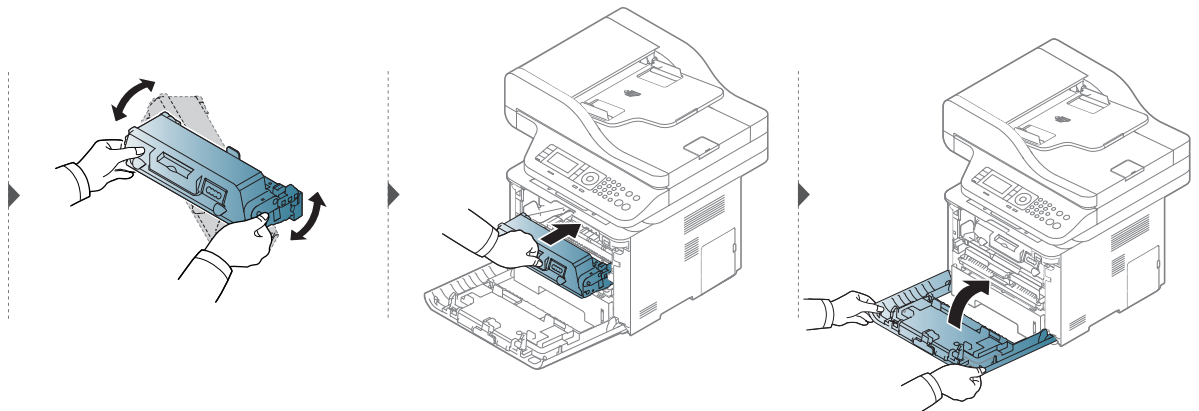
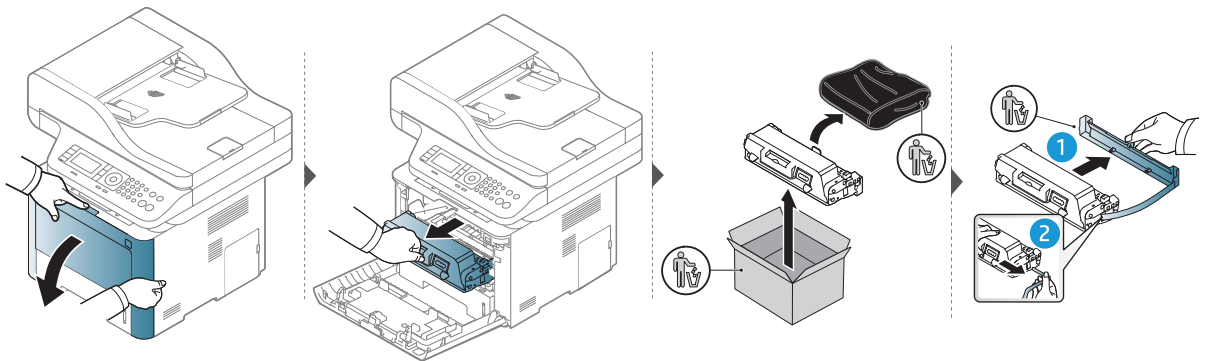
Check the type of the toner cartridge for your machine (see "Available supplies" on page 139).



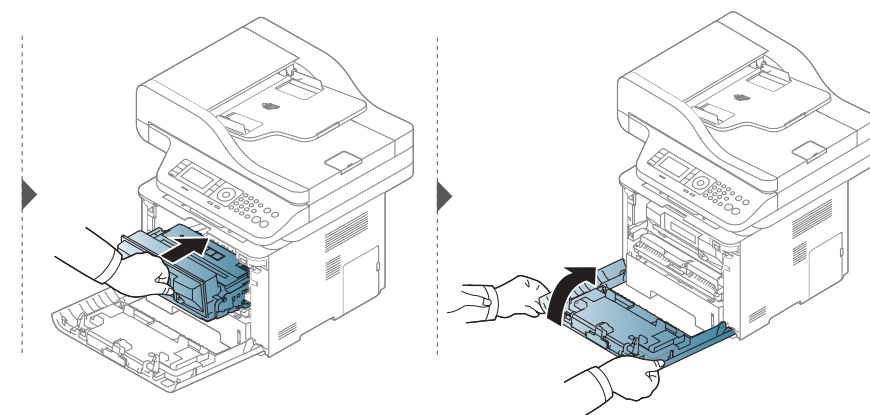
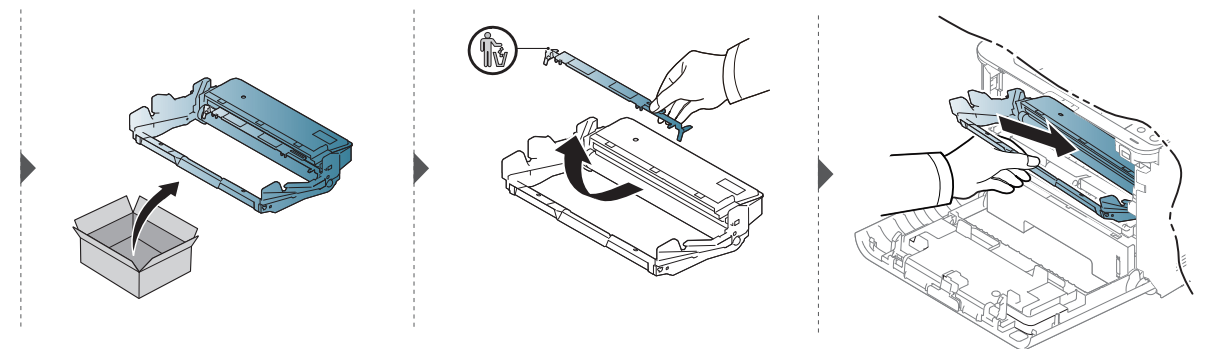
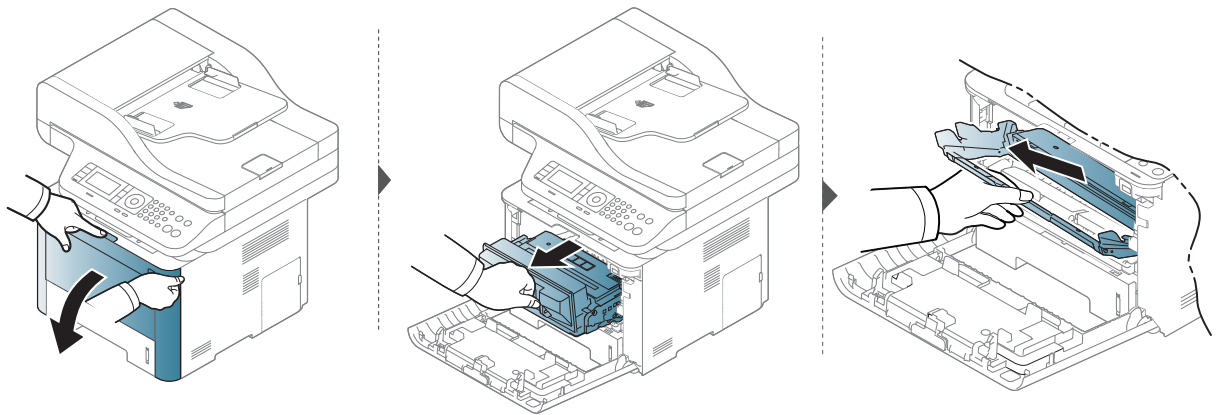
Shake the toner cartridge thoroughly, it will increase the initial print quality.



- To prevent damage to the toner cartridge, do not expose it to light for more than a few minutes. Cover it with a piece of paper, if necessary.
- Do not touch the green area of the toner cartridge. Use the handle on the cartridge to avoid touching this area.
- Do not use sharp objects such as a knife or scissors to open the toner cartridge package. They might scratch the drum of the cartridge.
- If toner gets on your clothing, wipe it off with a dry cloth and wash clothing in cold water. Hot water sets toner into fabric.



Replacing the imaging unit



Installing accessories

Precautions

- Disconnect the power cord

Never remove the control board cover while the power is turned on.

To avoid the possibility of an electrical shock, always disconnect the power cord when installing or removing ANY internal or external accessories.

- Discharge static electricity

The control board and internal accessories (network interface card or memory module) are sensitive to static electricity. Before installing or removing any internal accessories, discharge static electricity from your body by touching something metal, such as the metal back plate on any device plugged into a grounded power source. If you walk around before finishing the installation, repeat this procedure to discharge any static electricity again.



When installing accessories, the battery inside the machine is a service component. Do not change it by yourself. There is a risk of an explosion if battery is replaced by an incorrect type. Your service provider should remove the old battery from your device and dispose of it in accordance with the relevant regulations in your country.

Setting Device Options

When you install the optional devices such as optional tray, memory, etc, this machine automatically detects and sets the optional devices. If you cannot use the optional devices you installed in this driver, you need to set the optional devices in **Device Options**.

- 1 Click the Windows **Start** menu.
- 2 Select **Printers and Faxes**.
- 3 Right-click your machine.
- 4 Select **Properties** or **Printer properties**.



The **Properties** window may differ depending on the driver or operating system you are using.

- 5 Select **Device Options**.
- 6 Select the appropriate option.



Some menus may not appear in the display depending on options or models. If so, it is not applicable to your machine.

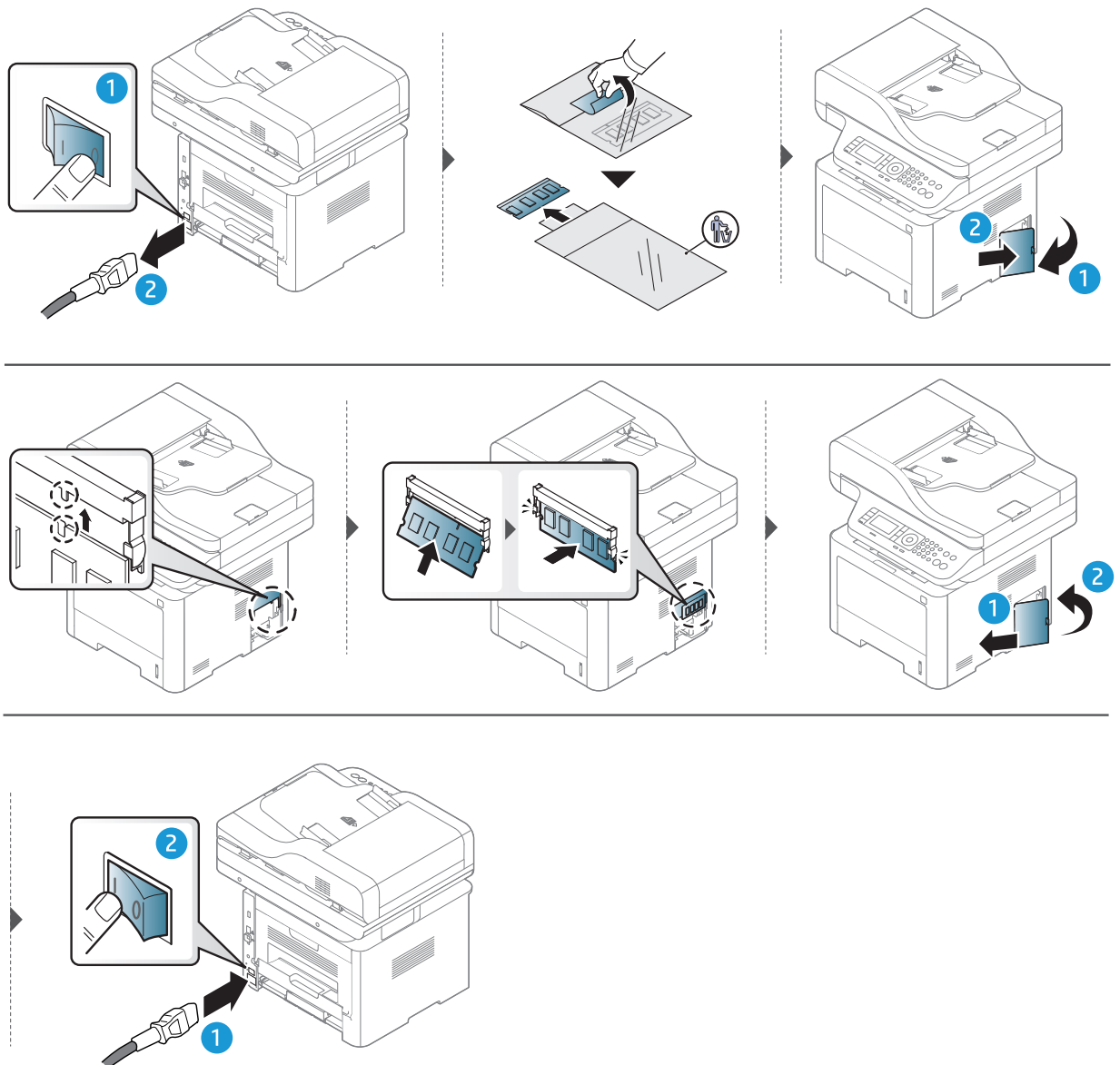
- **Tray Options:** Select the optional tray you installed. You can select the tray.
- **Storage Options:** Select the optional memory you installed. If this feature is checked, you can select the **Print Mode**.
- **Printer Configuration:** Select the printer language for the print job.
- **Administrator Settings:** You can select the **Printer Status** and **EMF Spooling**.
- **Custom Paper Size Settings:** You can specify custom paper size.

7 Click **OK** until you exit the **Properties** or **Printer properties** window.

Upgrading a memory module

Your machine has a dual in-line memory module (DIMM). Use this memory module slot to install additional memory. We recommend the use of only genuine HP DIMM's. You may void your warranty if it is determined that your machine problem is being caused by third party DIMM's.

The order information is provided for optional accessories (see "Available accessories" on page 141).



Monitoring the supplies life

If you experience frequent paper jams or printing problems, check the number of pages the machine has printed or scanned. Replace the corresponding parts, if necessary.



- Accessing menus may differ from model to model (see "Menu overview" on page 26).
 - Some menus may not appear in the display depending on options or models. If so, it is not applicable to your machine.
 - It may be necessary to press **OK** to navigate to lower-level menus for some models.
-

- 1 Select **...** (Menu) > **System Setup** > **Maintenance** > **Supplies Life** on the control panel.
- 2 Select the option you want and press **OK**.
- 3 Press  (**Cancel**) button to return to ready mode.

Setting the toner low alert

If the amount of toner in the cartridge is low, a message or LED informing the user to change the toner cartridge appears. You can set the option for whether or not this message or LED appears.



- Accessing menus may differ from model to model (see "Menu overview" on page 26).
 - It may be necessary to press **OK** to navigate to lower-level menus for some models.
-

- 1 Select **... (Menu) > System Setup > Maintenance > Toner Low Alert** on the control panel.
- 2 Select the option you want.
- 3 Press **OK** to save the selection.
- 4 Press **⊗ (Cancel)** button to return to ready mode.

Cleaning the machine

If printing quality problems occur or if you use your machine in a dusty environment, you need to clean your machine regularly to keep it in the best printing condition and use your machine longer.



- Cleaning the cabinet of the machine with cleaning materials containing large amounts of alcohol, solvents, or other strong substances can discolor or distort the cabinet.
- If your machine or the surrounding area is contaminated with toner, we recommend you use a cloth or tissue dampened with water to clean it. If you use a vacuum cleaner, toner blows in the air and might be harmful to you.

Cleaning the outside or the display screen

Clean the machine cabinet or the display screen with a soft, lint-free cloth. Dampen the cloth slightly with water, but be careful not to let any water drip onto or into the machine.

Cleaning the inside

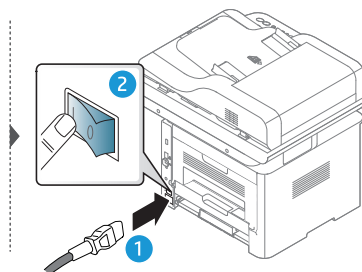
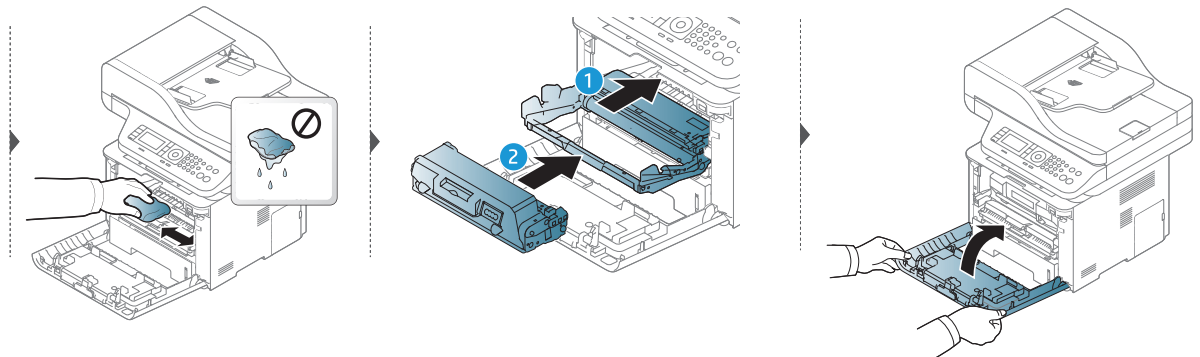
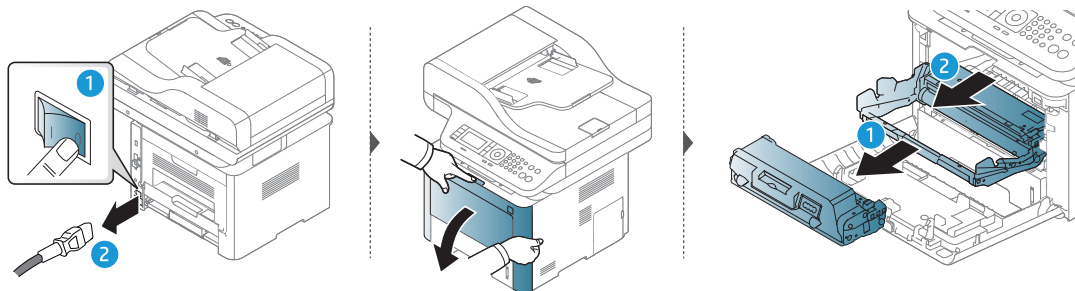
During the printing process, paper, toner, and dust particles can accumulate inside the machine. This buildup can cause print quality problems, such as toner specks or smearing. Cleaning the inside of the machine clears and reduces these problems.



- To prevent damage to the toner cartridge, do not expose it to light for more than a few minutes. Cover it with a piece of paper, if necessary.
- Do not touch the green area of the toner cartridge. Use the handle on the cartridge to avoid touching this area.
- Use a dry lint free cloth when cleaning the inside of the machine, be careful not to damage the transfer roller or any other inside parts. Do not use solvents such as benzene or thinner. Printing quality problems can occur and cause damage to the machine.



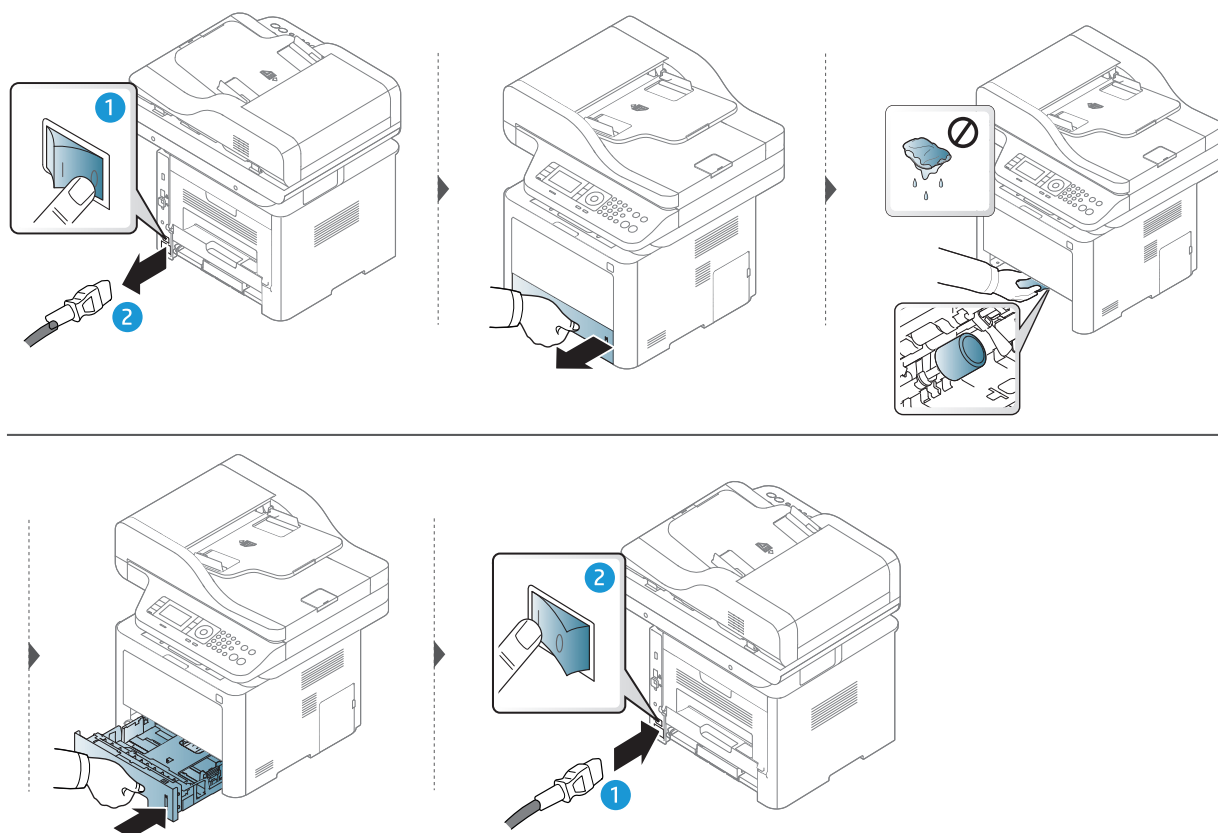
- Use a dry lint-free cloth to clean the machine.
- Turn the machine off and unplug the power cord. Wait for the machine to cool down. If your machine has a power switch, turn the power switch off before cleaning the machine.



Cleaning the pickup roller



Turn the machine off and unplug the power cord. Wait for the machine to cool down. If your machine has a power switch, turn the power switch off before cleaning the machine.



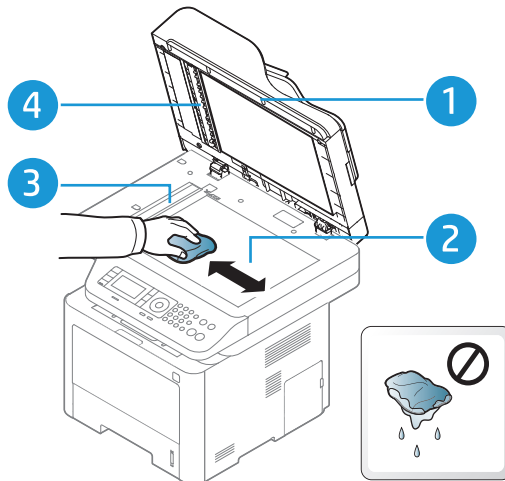
Cleaning the scan unit

Keeping the scan unit clean helps ensure the best possible copies. We suggest that you clean the scan unit at the start of each day and during the day as needed.



Illustrations on this user's guide may differ from your machine depending on its options or models. Check your machine type (see "Front view" on page 19).

- 1 Slightly dampen a soft, lint-free cloth or paper towel with water.
- 2 Lift and open the scanner lid.
- 3 Wipe the surface of the scanner until it is clean and dry.



1. Scanner lid
2. Scanner glass
3. Document feeder glass
4. White bar

- 4 Close the scanner lid.

Troubleshooting

This chapter gives helpful information for what to do if you encounter an error.



If you cannot find a solution in the User Guide or the problem persists, call for service.

- Tips for avoiding paper jams 158
- Clearing jams 159
- Understanding the LEDs 166
- Understanding display messages 167
- A “Low Toner” or “Very Low Toner” message displays in Supplies information report 172
- Paper feeding problems 173
- Power and cable connecting problems 174
- Solving other problems 175

Tips for avoiding paper jams

By selecting the correct medias, most paper jams can be avoided. To avoid paper jams, refer to the following guidelines:

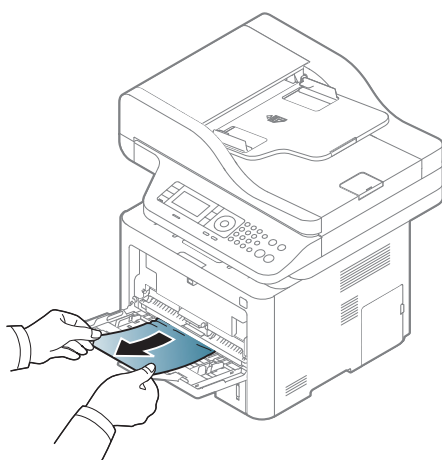
- Ensure that the adjustable guides are positioned correctly (see "Tray overview" on page 41).
- Do not remove paper from the tray while your machine is printing.
- Flex, fan, and straighten paper before loading.
- Do not use creased, damp, or highly curled paper.
- Do not mix papers in a tray.
- Use only recommended print media (see "Print media specifications" on page 189).

Clearing jams

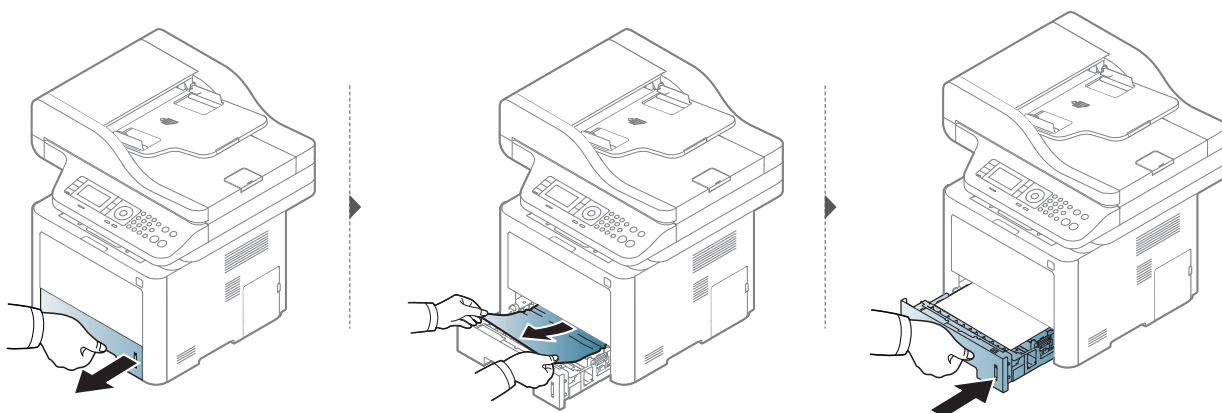


To avoid tearing the paper, pull the jammed paper out slowly and gently.

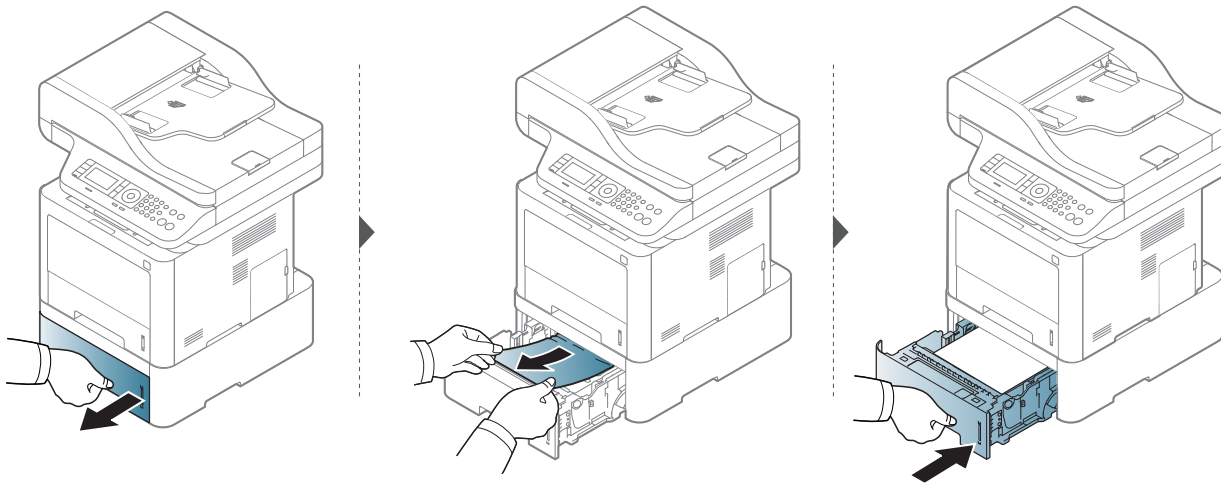
In the Tray1



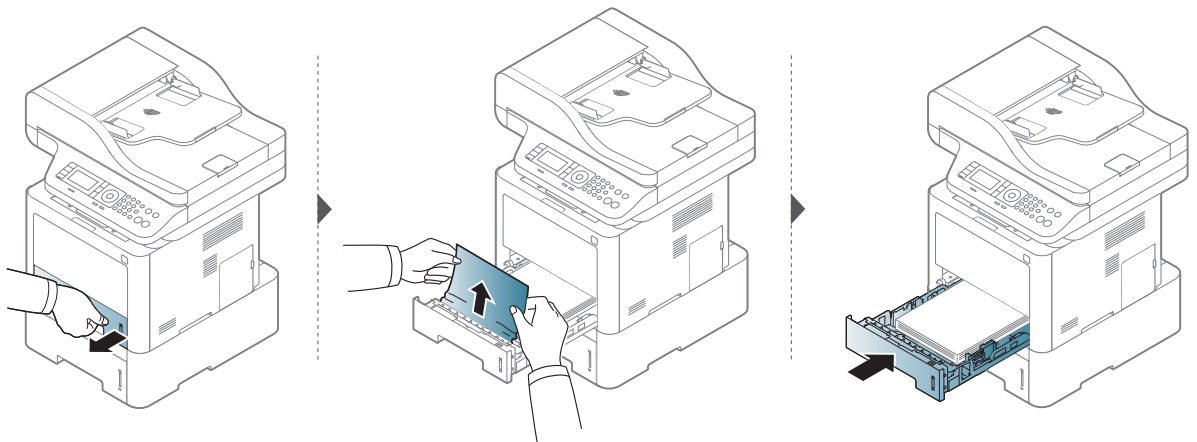
In tray2



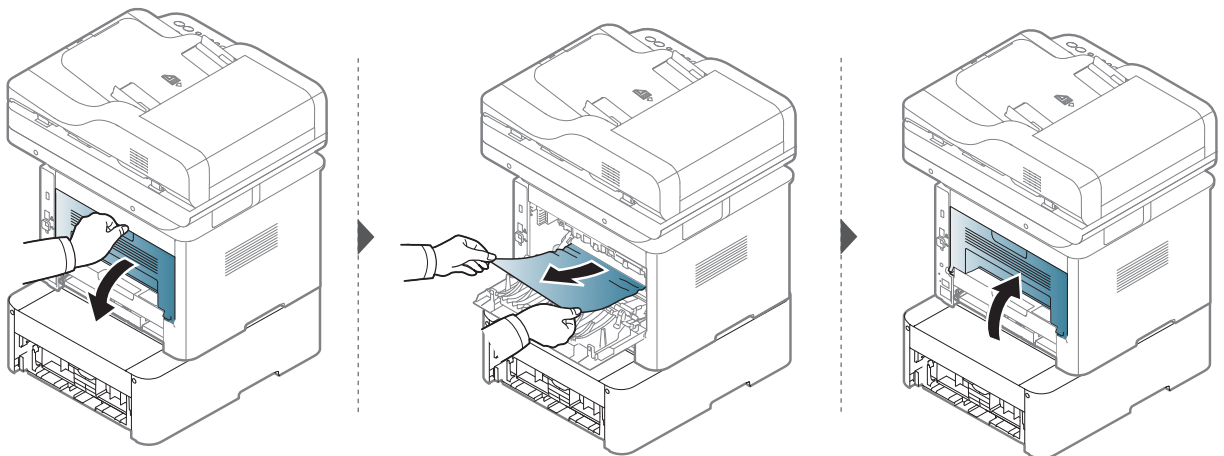
In optional tray (Tray 3)



If you do not see the paper in this area, stop and go to next step:



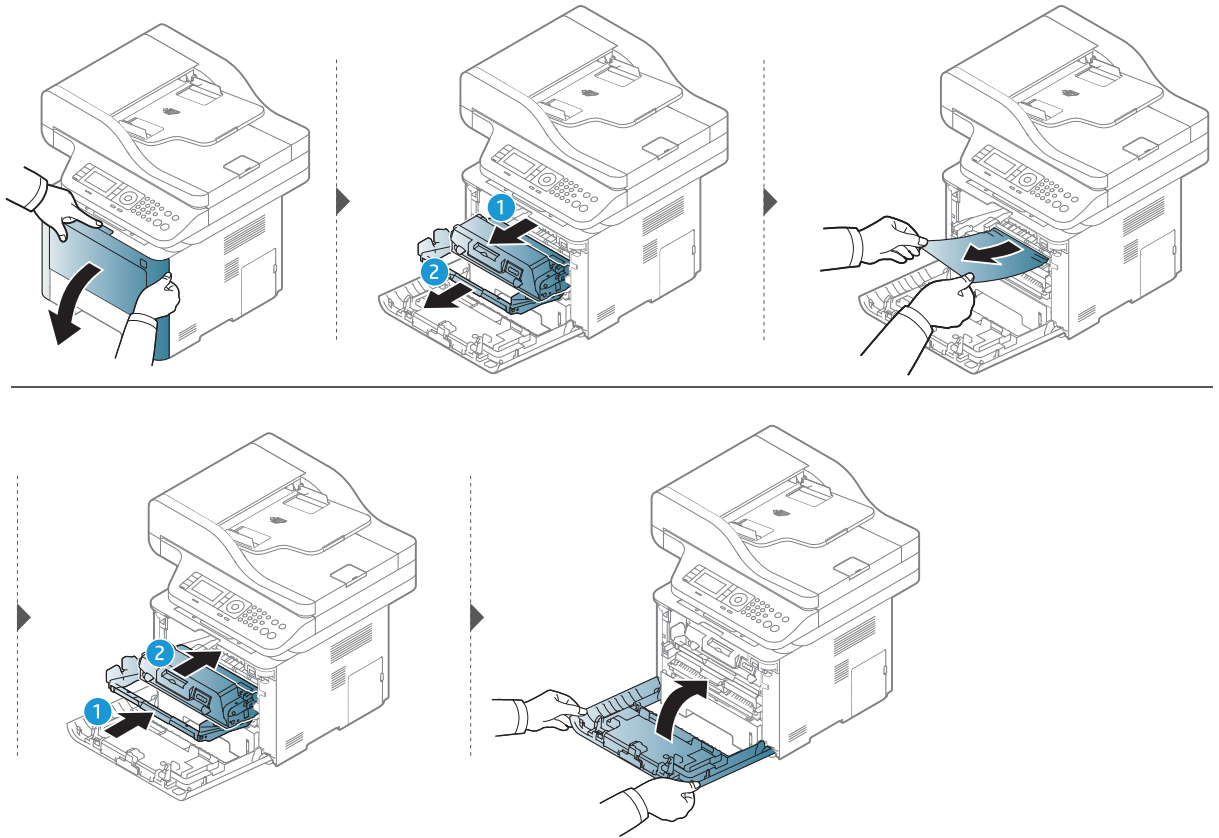
If you do not see the paper in this area, stop and go to next step:



Inside the machine



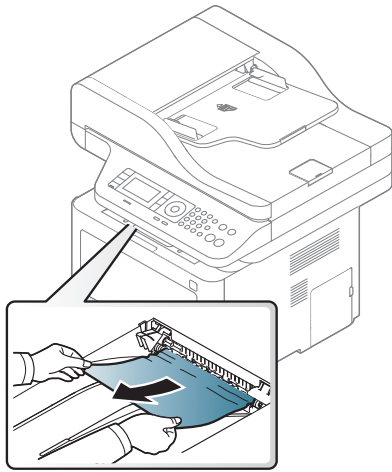
The Fuser area is HOT, please wait until device cools down before accessing this area. Turn power off to cool the machine down. Take care when removing paper from the machine.



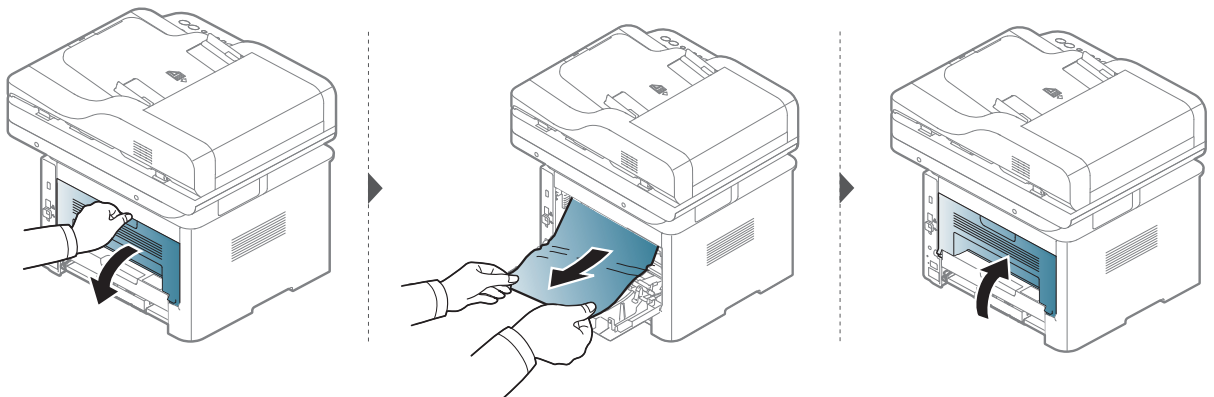
In the exit area



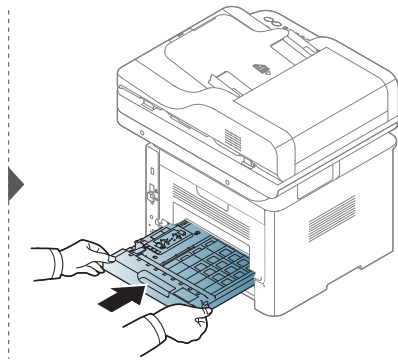
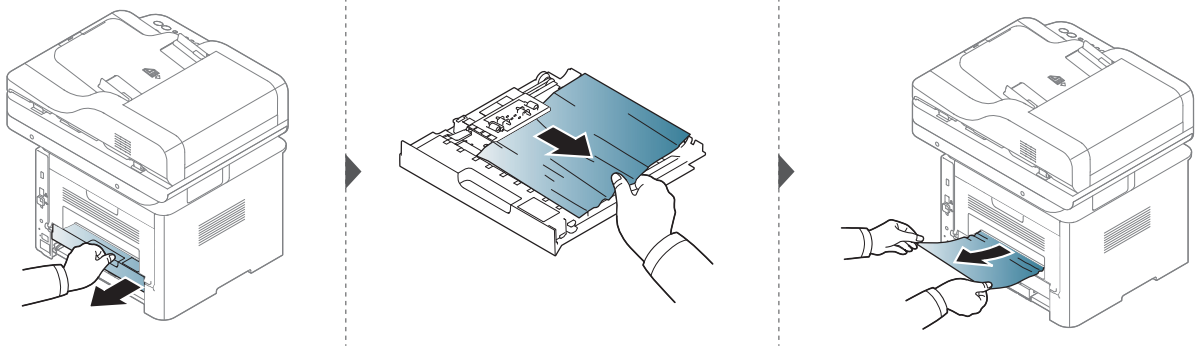
The Fuser area is HOT, please wait until device cools down before accessing this area. Turn power off to cool the machine down. Take care when removing paper from the machine.



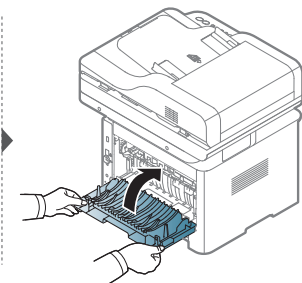
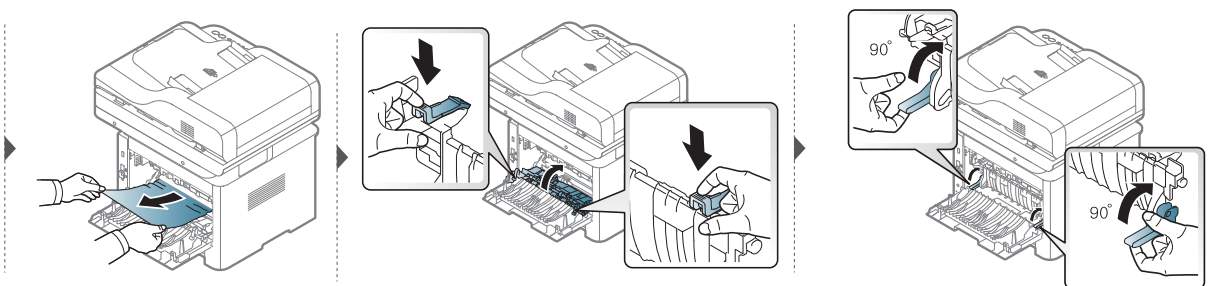
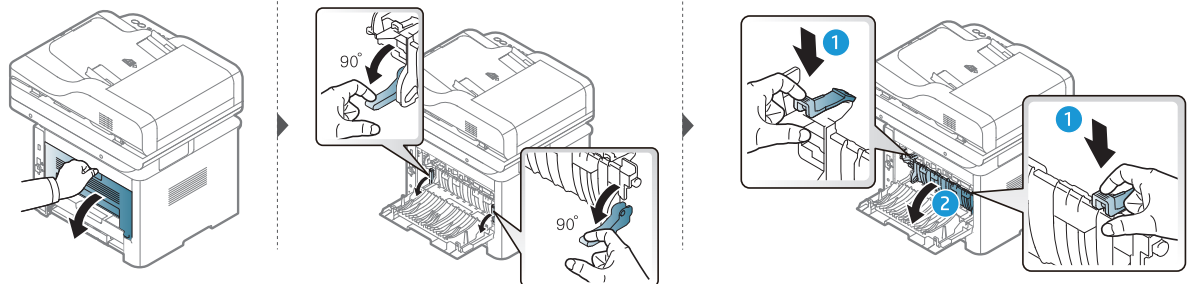
If you do not see the paper in this area, stop and go to next step:



In the duplex unit area



If you do not see the paper in this area, stop and go to next step:



Clearing original document jams

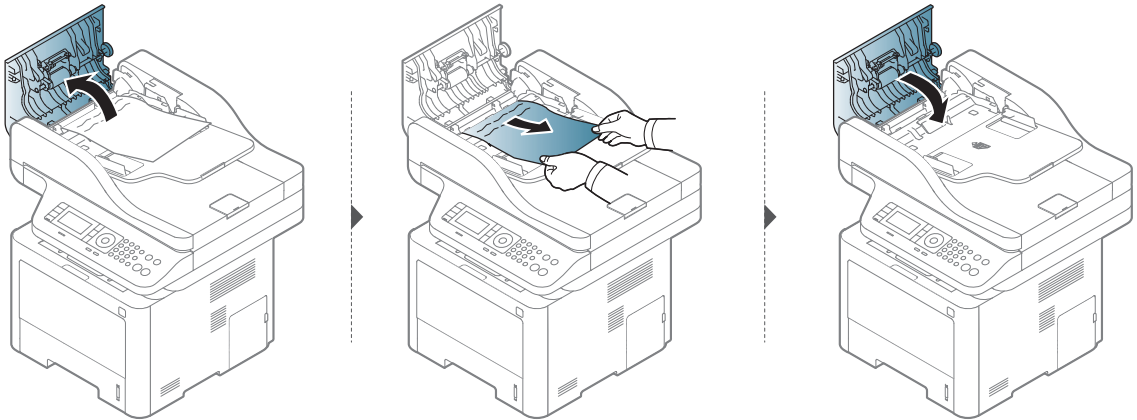


To prevent document jams, use the scanner glass for thick, thin or mixed paper originals.

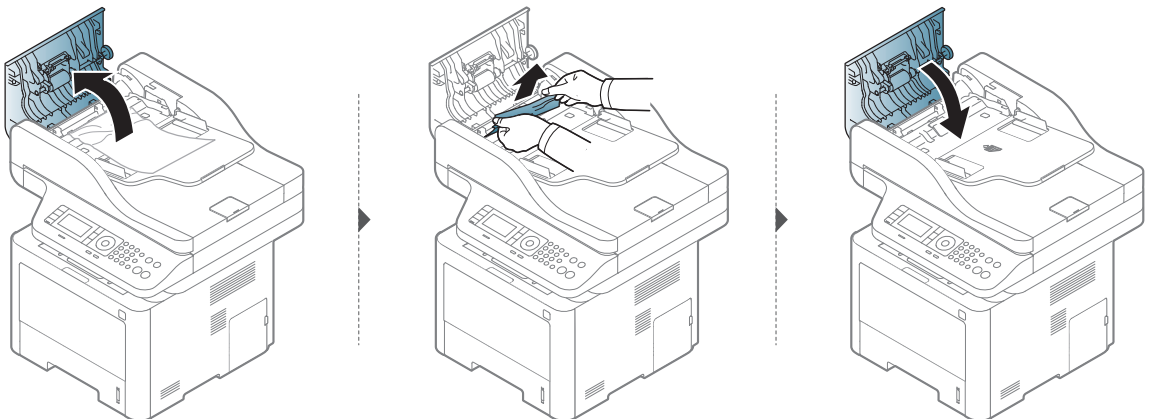


To avoid tearing the document, remove the jammed document slowly and carefully.

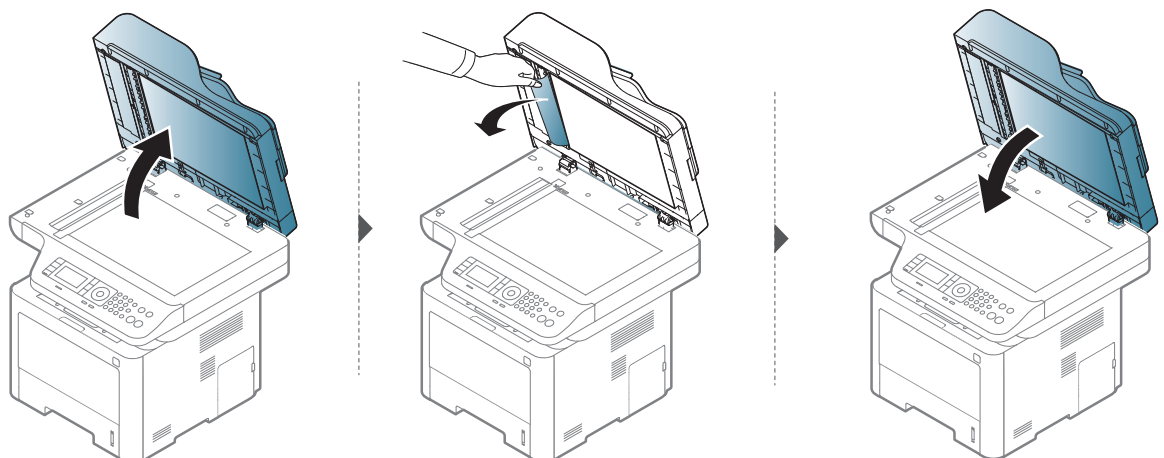
Original paper jam in front of scanner



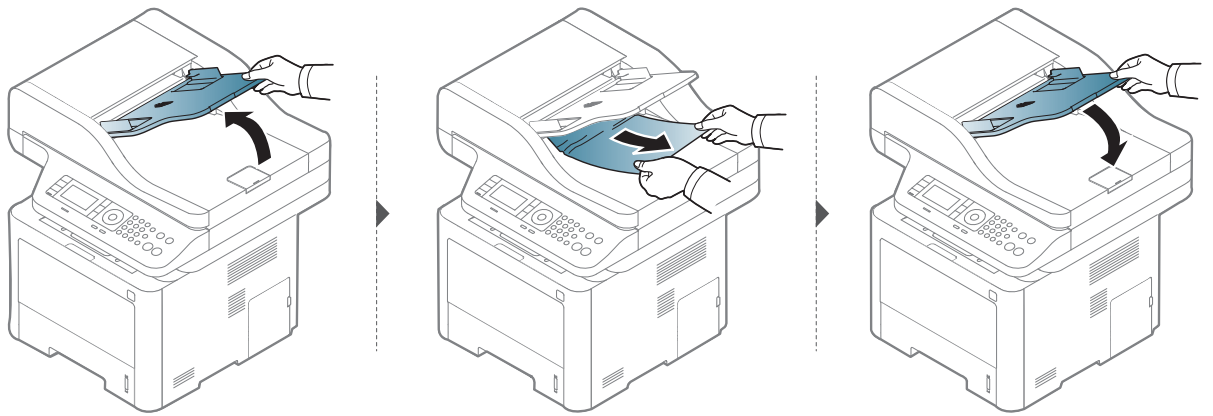
Original paper jam inside of scanner



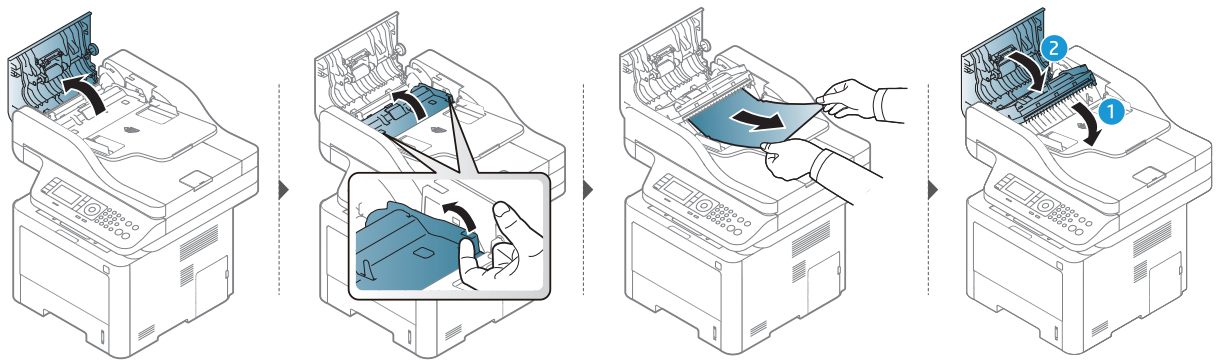
If you do not see the paper in this area, stop and go to next step:



Original paper jam in exit area of scanner



Original paper jam in scanner duplex path



Understanding the LEDs

The color of the LED indicates the machine's current behavior.



- Some LEDs may not be available depending on model or country (see "Control panel overview" on page 21).
- To resolve the error, look at the error message and its instructions from the troubleshooting part (see "Understanding display messages" on page 167).
- If the problem persists, call a service representative.

Status LED

LED	Status		Description
 Status	Off		The machine is off-line.
	Green	On	The machine is on-line and can be used.
		Blinking	When the machine is receiving or printing data, the backlight blinks.
	Orange	On	The machine has stopped due to a major error.
		Blinking	• A minor error has occurred and the machine is waiting for the error to be cleared. Check the display message. When the problem is cleared, the machine resumes. • Small amount of toner is left in the cartridge. The estimated cartridge life^a of toner is close. Prepare a new cartridge for replacement. You may temporarily increase the printing quality by redistributing the toner (see "Redistributing toner" on page 145). • The cover is opened. Close the cover. • There is no paper in the tray when receiving or printing data. Load paper in the tray. • A paper jam has occurred (see "Clearing jams" on page 159).

a. Estimated cartridge life means the expected or estimated toner cartridge life, which indicates the average capacity of print-outs and is designed pursuant to ISO/IEC 19752. The number of pages may be affected by operating environment, percentage of image area, printing interval, graphics, media and media size. Some amount of toner may remain in the cartridge even when orange LED is on and the printer stops printing.

Power LED

Status			Description
 Power)	White	On	The machine is in ready mode.
		Blinking	The machine is in power save mode.

Understanding display messages

Messages appear on the control panel display to indicate the machine's status or errors. Refer to the tables below to understand the messages' and their meaning, and correct the problem, if necessary.



- If a message is not in the table, reboot the power and try the printing job again. If the problem persists, call a service representative.
- When you call for service, provide the service representative with the contents of display message.
- Some messages may not appear on the display depending on the options or models.
- [error number] indicates the error number.
- [tray type] indicates the tray number.
- [media type] indicates the media type.
- [media size] indicates the media size.

Paper Jam-related messages

Message	Meaning	Suggested solutions
Paper jam in exit area	Paper has jammed in the exit area.	Clear the jam (see "In the exit area" on page 162).
Paper jam inside of duplex	Paper has jammed during duplex printing. This is applicable only to machines with this feature.	Clear the jam (see "In the duplex unit area" on page 163).
Paper jam inside machine	Paper has jammed in inside the machine.	Clear the jam (see "Inside the machine" on page 161).
Paper jam in tray 2	Paper has jammed in the tray 2.	Clear the jam (see "In tray2" on page 159).
Paper jam in tray 3	Paper has jammed in the optional tray (tray 3).	Clear the jam (see "In optional tray (Tray 3)" on page 160).
Paper jam in tray 1	Paper has jammed in the tray 1.	Clear the jam (see "In the Tray 1" on page 159).

Toner-related messages

Message	Meaning	Suggested solutions
Install toner	A toner cartridge is not installed.	Reinstall the toner cartridge.
	A toner cartridge is not being detected	Reinstall the toner cartridge two or three times to confirm it is seated properly. If the problem persists, contact the service representatives.
	Not removed protective film from toner.	Remove the protective film from the toner cartridge.
Not Compatible Toner cartridge	The indicated toner cartridge is not suitable for your machine.	Install the corresponding toner cartridge with a HP-genuine cartridge (see "Replacing the toner cartridge" on page 146).
Prepare new cartridge	Small amount of toner is left in the indicated cartridge. The estimated cartridge life ^a of toner is close.	Prepare a new cartridge for a replacement. You may temporarily increase the printing quality by redistributing the toner (see "Redistributing toner" on page 145).
Replace new cartridge	A toner cartridge has reached its estimated cartridge life ^a .	- You can choose Stop or Continue as shown on the control panel. If you select Stop, the printer stops printing. If you select Continue, the printer keeps printing but the printing quality cannot be guaranteed. - Replace the toner cartridge for the best print quality when this message appears. Using a cartridge beyond this stage can result in printing quality issues (see "Replacing the toner cartridge" on page 146).

a. Estimated cartridge life means the expected or estimated toner cartridge life, which indicates the average capacity of print-outs and is designed pursuant to ISO/IEC 19798 (see "Available supplies" on page 139). The number of pages may be affected by operating environment, percentage of image area, printing interval, media, percentage of image area, and media size. Some amount of toner may remain in the cartridge even when replace new cartridge appears and the machine stops printing.



HP does not recommend using a non-genuine HP toner cartridge such as refilled or remanufactured. HP cannot guarantee a non-genuine HP toner cartridge's quality. Service or repair required as a result of using non-genuine HP toner cartridges will not be covered under the machine warranty.

Imaging unit-related messages

Message	Meaning	Suggested solutions
Not Installed Imaging unit	An imaging unit is not installed.	Reinstall the imaging unit.
	An imaging unit is not being detected	Reinstall the imaging unit two or three times to confirm it is seated properly. If the problem persists, contact the service representatives.
	Not remove protective film from toner.	Remove the protective film from the imaging unit.
Not compatible Imaging unit	The imaging unit is not suitable for your machine.	Install the corresponding cartridge with a HP-genuine cartridge (see "Replacing the imaging unit" on page 147).
Prepare new Image unit	Small amount of toner is left in the imaging unit. The estimated cartridge life of toner is close.	Prepare a new imaging unit for a replacement.
Replace new Image unit	An imaging unit has reached its estimated cartridge life.	- You can choose Stop or Continue as shown on the control panel. If you select Stop, the printer stops printing. If you select Continue, the printer keeps printing but the printing quality cannot be guaranteed. - Replace the imaging unit for the best print quality when this message appears. Using a cartridge beyond this stage can result in printing quality issues (see "Replacing the imaging unit" on page 147). - If the machine stops printing, replace the imaging unit (see "Replacing the imaging unit" on page 147).



HP does not recommend using a non-genuine HP cartridge such as refilled or remanufactured. HP cannot guarantee a non-genuine HP cartridge's quality. Service or repair required as a result of using non-genuine HP cartridges will not be covered under the machine warranty.

Tray-related messages

Message	Meaning	Suggested solutions
Paper Empty in [tray number]	There is no paper in the indicated tray.	Load paper in the tray (see "Loading paper in the tray" on page 42).
Paper Low in [tray number]	There is low paper in the indicated tray.	Load paper in the tray (see "Loading paper in the tray" on page 42).

Network-related messages

Message	Meaning	Suggested solutions
Network Problem: IP Conflict	The IP address is used elsewhere.	Check the IP address or obtain a new IP address.
802.1x Network Error	Fail to authenticate.	Check the network authentication protocol. If the problem persists, contact your network administrator.

Misc. messages

Message	Meaning	Suggested solutions
Door Open Close it	The cover is not securely latched.	Close the cover until it locks into place.
Error [error number] Install toner	The toner cartridge is installed improperly, or the connector is polluted.	Reinstall the HP-genuine toner cartridge two or three times to confirm it is seated properly. If the problem persists, please call for service.
Error [error number] Turn off then on Error [error number] Call for service	The machine unit cannot be controlled.	Reboot the power and try the printing job again. If the problem persists, please call for service.
Not proper room temp. Move set	The machine is in a room with improper room temperature.	Move the machine to a room with proper room temperature.
Output bin Full Remove paper	The output tray is full.	Remove papers from the output tray, the machine resumes printing. If the problem persists, call for service.
Replace Fuser Soon	The life of the fuser unit will be expired soon.	Replace the fuser unit with a new one. If the problem persists, please call for service.
Replace new Fuser unit	The life of the fuser unit will be expired.	

Message	Meaning	Suggested solutions
• Replace new Tray2 roller	The life of the tray pick-up roller will expired soon.	Replace the tray pick-up roller with a new one. If the problem persists, please call for service.
• Replace new Tray3 roller	The life of the tray pick-up roller will expired.	

A “Low Toner” or “Very Low Toner” message displays in Supplies information report

Low Toner: The printer indicates when a toner cartridge level is low. Actual cartridge life remaining may vary. Consider having a replacement available to install when print quality is no longer acceptable. The cartridge does not need to be replaced now.

Continue printing with the current cartridge until redistributing the toner no longer yields acceptable print quality. To redistribute the toner, remove the toner cartridge from the printer and gently rock the cartridge back and forth about its horizontal axis. For graphical representation, see cartridge replacement instructions. Reinsert the toner cartridge into the printer and close the cover.

Very Low Toner: The printer indicates when the Toner cartridge level is very low. Actual cartridge life remaining may vary. Consider having a replacement available to install when print quality is no longer acceptable. The cartridge does not need to be replaced now unless the print quality is no longer acceptable.

Once an HP toner cartridge has reached **Very Low Toner**, HP's Premium Protection Warranty on that toner cartridge has ended.

To the machine prints supplies information report:

- 1 Select **••• (Menu) > System Setup > Report > Supplies Information** on the control panel.
- 2 Press **OK**.

The machine begins printing.

Paper feeding problems

Condition	Suggested solutions
Paper jams during printing.	Clear the paper jam.
Paper sticks together.	• Check the maximum paper capacity of the tray . • Make sure that you are using the correct type of paper. • Remove paper from the tray and flex or fan the paper. • Humid conditions may cause some paper to stick together.
Multiple sheets of paper do not feed.	Different types of paper may be stacked in the tray. Load paper of only one type, size, and weight.
Paper does not feed into the machine.	• Remove any obstructions from inside the machine. • Paper has not been loaded correctly. Remove paper from the tray and reload it correctly. • There is too much paper in the tray. Remove excess paper from the tray. • The paper is too thick. Use only paper that meets the specifications required by the machine.
The paper keeps jamming.	• There is too much paper in the tray. Remove excess paper from the tray. If you are printing on special materials, feed manually in the tray. • An incorrect type of paper is being used. Use only paper that meets the specifications required by the machine. • There may be debris inside the machine. Open the top cover and remove any debris.
Envelopes skew or fail to feed correctly.	Ensure that the paper guides are against both sides of the envelopes.

Power and cable connecting problems

Reboot the power. If the problem persists, please call for service.

Condition	Suggested solutions
The machine is not receiving power, or the connection cable between the computer and the machine is not connected properly.	1. Connect the machine to the electricity supply first. 2. Check the USB cable or network cable in the machine's rear. 3. Disconnect the USB cable or network cable in the machine's rear and then, reconnect it.

Solving other problems

Printing problems

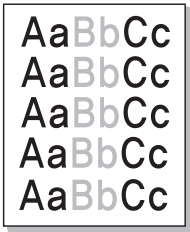
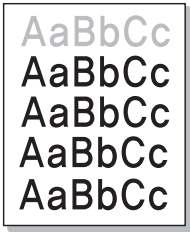
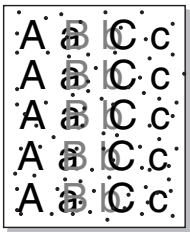
Condition	Possible cause	Suggested solutions
The machine does not print.	The machine is not receiving power.	Connect the machine to the electricity supply first. If the machine has a  (Power) button on the control, press it.
	The machine is not selected as the default machine.	Select your machine as your default machine in Windows.
	Check the machine for the following: • The cover is not closed. Close the cover. • Paper is jammed. Clear the paper jam (see "Clearing jams" on page 159). • No paper is loaded. Load paper (see "Loading paper in the tray" on page 42). • The toner cartridge is not installed. Install the toner cartridge (see "Replacing the toner cartridge" on page 146). • Make sure the protect cover and sheets are removed from the toner cartridge (see "Replacing the toner cartridge" on page 146). If a system error occurs, contact your service representative.	
	The connection cable between the computer and the machine is not connected properly.	Disconnect the machine cable and reconnect it (see "Rear view" on page 20).
	The connection cable between the computer and the machine is defective.	If possible, attach the cable to another computer that is working properly and print a job. You can also try using a different machine cable.
	The port setting is incorrect.	Check the Windows printer settings to make sure that the print job is sent to the correct port. If the computer has more than one port, make sure that the machine is attached to the correct one.

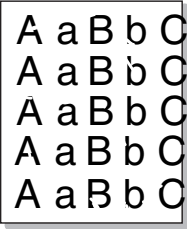
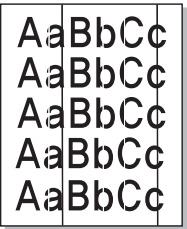
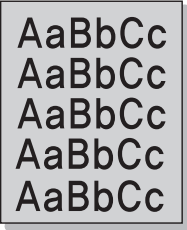
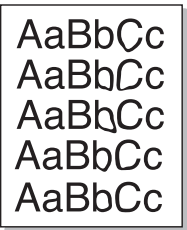
Condition	Possible cause	Suggested solutions
The machine does not print.	The machine may be configured incorrectly.	Check the Printing Preferences to ensure that all of the print settings are correct.
	The printer driver may be incorrectly installed.	Uninstall and reinstall the machine's driver.
	The machine is malfunctioning.	Check the display message on the control panel to see if the machine is indicating a system error. Contact a service representative.
	The document size is so big that the hard disk space of the computer is insufficient to access the print job.	Get more hard disk space and print the document again.
	The output tray is full.	Once the paper is removed from the output tray, the machine resumes printing.
The machine selects print materials from the wrong paper source.	The paper option that was selected in the Printing Preferences may be incorrect.	For many software applications, the paper source selection is found under the Paper tab within the Printing Preferences (see "Opening printing preferences" on page 71). Select the correct paper source. See the printer driver help screen (see "Using help" on page 73).
A print job is extremely slow.	The job may be very complex.	Reduce the complexity of the page or try adjusting the print quality settings.
Half the page is blank.	The page orientation setting may be incorrect.	Change the page orientation in your application (see "Opening printing preferences" on page 71). See the printer driver help screen (see "Using help" on page 73).
	The paper size and the paper size settings do not match.	Ensure that the paper size in the printer driver settings matches the paper in the tray. Or, ensure that the paper size in the printer driver settings matches the paper selection in the software application settings you use (see "Opening printing preferences" on page 71).

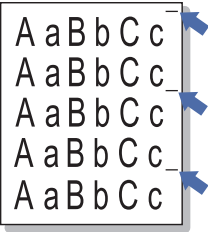
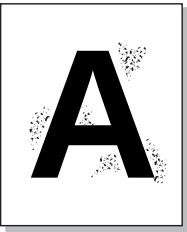
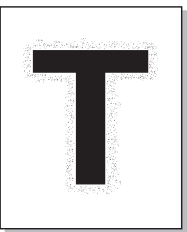
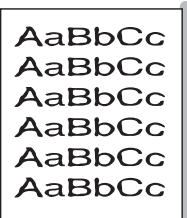
Condition	Possible cause	Suggested solutions
The machine prints, but the text is wrong, garbled, or incomplete.	The machine cable is loose or defective.	Disconnect the machine cable and reconnect. Try a print job that you have already printed successfully. If possible, attach the cable and the machine to another computer that you know works and try a print job. Finally, try a new machine cable.
	The wrong printer driver was selected.	Check the application's printer selection menu to ensure that your machine is selected.
	The software application is malfunctioning.	Try printing a job from another application.
	The operating system is malfunctioning.	Exit Windows and reboot the computer. Turn the machine off and back on again.
Pages print, but they are blank.	The toner cartridge is defective or out of toner.	Redistribute the toner, if necessary. If necessary, replace the toner cartridge. • See "Redistributing toner" on page 145. • See "Replacing the toner cartridge" on page 146.
	The file may have blank pages.	Check the file to ensure that it does not contain blank pages.
	Some parts, such as the controller or the board, may be defective.	Contact a service representative.
The machine does not print PDF files correctly. Some parts of graphics, text, or illustrations are missing.	Incompatibility between the PDF file and the Acrobat products.	Printing the PDF file as an image may enable the file to print. Turn on Print As Image from the Acrobat printing options.  It will take longer to print when you print a PDF file as an image.
The print quality of photos is not good. Images are not clear.	The resolution of the photo is very low.	Reduce the photo size. If you increase the photo size in the software application, the resolution will be reduced.
Before printing, the machine emits vapor near the output tray.	Using damp paper can cause vapor during printing.	This is not a problem. Just keep printing.
The machine does not print special-sized paper, such as billing paper.	Paper size and paper size setting do not match.	Set the correct paper size in the Custom in Paper tab in Printing Preferences (see "Opening printing preferences" on page 71).
The printed billing paper is curled.	The paper type setting does not match.	Change the printer option and try again. Go to Printing Preferences , click Paper tab, and set type to Heavy 90-120 g (see "Opening printing preferences" on page 71).

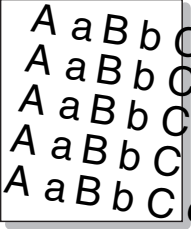
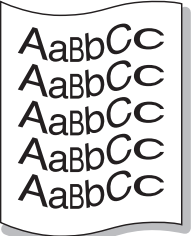
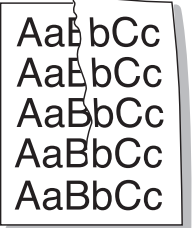
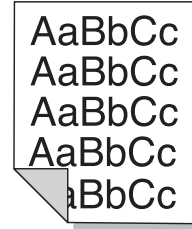
Printing quality problems

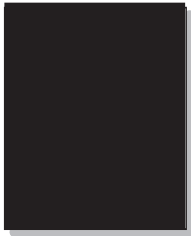
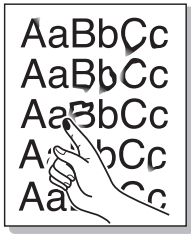
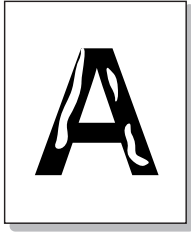
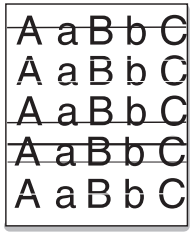
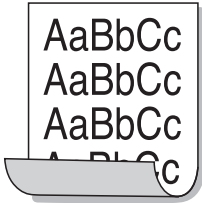
If the inside of the machine is dirty or paper has been loaded improperly, there might be a reduction in print quality. See the table below to clear the problem.

Condition	Suggested solutions
Light or faded print 	• If a vertical white streak or faded area appears on the page, the toner supply is low. Install a new toner cartridge (see "Replacing the toner cartridge" on page 146). • If a vertical white streak or faded area still appears on the page even though the machine has enough toner supply, open and close the front door 3 ~ 4 times (see "Menu overview" on page 26). • The paper may not meet paper specifications; for example, the paper may be too moist or rough. • If the entire page is light, the print resolution setting is too low or the toner save mode is on. Adjust the print resolution and turn the toner save mode off. See the help screen of the printer driver. • A combination of faded or smeared defects may indicate that the toner cartridge needs cleaning. Clean the inside of your machine (see "Cleaning the machine" on page 153). • The surface of the LSU part inside the machine may be dirty. Clean the inside of your machine (see "Cleaning the machine" on page 153). If these steps do not correct the problem, contact a service representative.
The top half of the paper is printed lighter than the rest of the paper 	The toner might not adhere properly to this type of paper. • Change the printer option and try again. Go to Printing Preferences, click the Paper tab, and set the paper type to Recycled (see "Opening printing preferences" on page 71).
Toner specks 	• The paper may not meet specifications; for example, the paper may be too moist or rough. • The transfer roller may be dirty. Clean the inside of your machine (see "Cleaning the machine" on page 153). • The paper path may need cleaning. Contact a service representative (see "Cleaning the machine" on page 153).

Condition	Suggested solutions
Dropouts 	If faded areas, generally rounded, occur randomly on the page: • A single sheet of paper may be defective. Try reprinting the job. • The moisture content of the paper is uneven or the paper has moist spots on its surface. Try a different brand of paper. • The paper lot is bad. The manufacturing processes can cause some areas to reject toner. Try a different kind or brand of paper. • Change the printer option and try again. Go to Printing Preferences, click the Paper tab, and set type to Heavy 90-120 g (see "Opening printing preferences" on page 71). If these steps do not correct the problem, contact a service representative.
White Spots 	If white spots appear on the page: • The paper is too rough and a lot of dirt from paper falls to the inner components within the machine, so the transfer roller may be dirty. Clean the inside of your machine (see "Cleaning the machine" on page 153). • The paper path may need cleaning. Clean the inside of your machine (see "Cleaning the machine" on page 153). If these steps do not correct the problem, contact a service representative.
Vertical lines 	If black vertical streaks appear on the page: • The surface (drum part) of the toner cartridge inside the machine has probably been scratched. Remove the toner cartridge and install a new one (see "Replacing the toner cartridge" on page 146). If white vertical streaks appear on the page: • The surface of the LSU part inside the machine may be dirty. Clean the inside of your machine (see "Cleaning the machine" on page 153). If these steps do not correct the problem, contact a service representative.
Black or color background 	If the amount of background shading becomes unacceptable: • Change to a lighter weight paper. • Check the environmental conditions: very dry conditions or a high level of humidity (higher than 80% RH) can increase the amount of background shading. • Remove the toner cartridge and install a new one (see "Replacing the toner cartridge" on page 146). • Thoroughly redistribute the toner (see "Redistributing toner" on page 145).
Toner smear 	• Clean the inside of the machine (see "Cleaning the machine" on page 153). • Check the paper type and quality. • Remove the toner cartridge and install a new one (see "Replacing the toner cartridge" on page 146).

Condition	Suggested solutions
Vertical repetitive defects 	If marks repeatedly appear on the printed side of the page at even intervals: • The toner cartridge may be damaged. If you still have the same problem, remove the toner cartridge and, install a new one (see "Replacing the toner cartridge" on page 146). • Parts of the machine may have toner on them. If the defects occur on the back of the page, the problem will likely correct itself after a few more pages. • The fusing assembly may be damaged. Contact a service representative.
Background scatter 	Background scatter results from bits of toner randomly distributed on the printed page. • The paper may be too damp. Try printing with a different batch of paper. Do not open packages of paper until necessary so that the paper does not absorb too much moisture. • If background scatter covers the entire surface area of a printed page, adjust the print resolution through your software application or in Printing Preferences (see "Opening printing preferences" on page 71). Ensure the correct paper type is selected. For example: If Thicker Paper is selected, but Plain Paper actually used, an overcharging can occur causing this copy quality problem. • If you are using a new toner cartridge, redistribute the toner first (see "Redistributing toner" on page 145).
Toner particles are around bold characters or pictures 	The toner might not adhere properly to this type of paper. • Change the printer option and try again. Go to Printing Preferences, click the Paper tab, and set the paper type to Recycled (see "Opening printing preferences" on page 71). • Ensure the correct paper type is selected. For example: If Thicker Paper is selected, but Plain Paper actually used, an overcharging can occur causing this copy quality problem.
Misformed characters 	• If characters are improperly formed and producing hollow images, the paper stock may be too slick. Try different paper.

Condition	Suggested solutions
Page skew 	• Ensure that the paper is loaded properly. • Check the paper type and quality. • Ensure that the guides are not too tight or too loose against the paper stack.
Curl or wave 	• Ensure that the paper is loaded properly. • Check the paper type and quality. Both high temperature and humidity can cause paper curl. • Turn the stack of paper over in the tray. Also try rotating the paper 180° in the tray.
Wrinkles or creases 	• Ensure that the paper is loaded properly. • Check the paper type and quality. • Turn the stack of paper over in the tray. Also try rotating the paper 180° in the tray.
Back of printouts are dirty 	• Check for leaking toner. Clean the inside of the machine (see "Cleaning the machine" on page 153).

Condition	Suggested solutions
Solid color or black pages 	• The toner cartridge may not be installed properly. Remove the toner cartridge and reinsert it. • The toner cartridge may be defective. Remove the toner cartridge and install a new one (see "Replacing the toner cartridge" on page 146). • The machine may require repairing. Contact a service representative.
Loose toner 	• Clean the inside of the machine (see "Cleaning the machine" on page 153). • Check the paper type and quality. • Remove the toner cartridge and install a new one (see "Replacing the toner cartridge" on page 146). If the problem persists, the machine may require repair. Contact a service representative.
Character voids 	Character voids are white areas within parts of characters that should be solid black: • You may be printing on the wrong surface of the paper. Remove the paper and turn it around. • The paper may not meet paper specifications.
Horizontal stripes 	If horizontally aligned black streaks or smears appear: • The toner cartridge may be installed improperly. Remove the toner cartridge and reinsert it. • The toner cartridge may be defective. Remove the toner cartridge and install a new one (see "Replacing the toner cartridge" on page 146). If the problem persists, the machine may require repairing. Contact a service representative.
Curl 	If the printed paper is curled or paper does not feed into the machine: • Turn the stack of paper over in the tray. Also try rotating the paper 180° in the tray. • Change the printer's paper option and try again. Go to Printing Preferences, click the Paper tab, and set type to Light 60-69 g (see "Opening printing preferences" on page 71).

Condition	Suggested solutions
• An unknown image repetitively appears on a few sheets • Loose toner • Light print or contamination occurs	Your machine is probably being used at an altitude of 1,000 m (3,281 ft) or above. The high altitude may affect the print quality, such as loose toner or light imaging. Change the altitude setting for your machine (see "Altitude adjustment" on page 38).

Copying problems

Condition	Suggested solutions
Copies are too light or too dark.	Adjust the darkness in copy feature to lighten or darken the backgrounds of copies (see "Changing the settings for each copy" on page 85).
Smears, lines, marks, or spots appear on copies.	• If the defects are on the original, adjust darkness in copy feature to lighten the background of your copies. • Adjust background in copy setup removes the background color (see "Adjust Background" on page 119). • If there are no defects on the original, clean the scanner (see "Cleaning the scan unit" on page 156).
Copy image is skewed.	• Ensure that the original is aligned with the registration guide. • The transfer roller may be dirty. Clean the inside of your machine (see "Cleaning the machine" on page 153).
Blank copies print out.	Ensure that the original is face down on the scanner glass or face up in the document feeder. If these steps do not correct the problem, contact a service representative.
Image rubs off the copy easily.	• Replace the paper in the tray with paper from a new package. • In high humidity areas, do not leave paper in the machine for extended periods of time.
Frequent copy paper jams occur.	• Fan the paper, then turn it over in the tray. Replace the paper in the tray with a fresh supply. Check/adjust the paper guides, if necessary. • Ensure that the paper is the proper type and weight (see "Print media specifications" on page 189). • Check for copy paper or pieces of copy paper remaining in the machine after a paper jam has been cleared.
Toner cartridge produces fewer copies than expected before running out of toner.	• Your originals may contain pictures, solids, or heavy lines. For example, your originals may be forms, newsletters, books, or other documents that use more toner. • The scanner lid may be left open while copies are being made. • Turn the machine off and back on.

Scanning problems

Condition	Suggested solutions
The scanner does not work.	• Make sure that you place the original to be scanned face down on the scanner glass, or face up in the document feeder (see "Loading originals" on page 52). • There may not be enough available memory to hold the document you want to scan. Try the Prescan function to see if that works. Try lowering the scan resolution rate. • Check that the machine printer cable is connected properly. • Make sure that the machine printer cable is not defective. Switch the printer cable with a known good cable. If necessary, replace the printer cable. • Check that the scanner is configured correctly. Check scan setting in the application you want to use to make certain that the scanner job is being sent to the correct port (for example, USB001).
The unit scans very slowly.	• Check if the machine is printing received data. If so, scan the document after the received data has been printed. • Graphics are scanned more slowly than text.
Message appears on your computer screen: • Device can't be set to the H/W mode you want. • Port is being used by another program. • Port is disabled. • Scanner is busy receiving or printing data. When the current job is completed, try again. • Invalid handle. • Scanning has failed.	• There may be a copying or printing job in progress. Try your job again when that job is finished. • The selected port is currently being used. Restart your computer and try again. • The machine printer cable may be improperly connected or the power may be off. • The scanner driver is not installed or the operating environment is not set up properly. • Ensure that the machine is properly connected and the power is on, then restart your computer. • The USB cable may be improperly connected or the power may be off.

Faxing problems

Condition	Suggested solutions
The machine is not working, there is no display, or the buttons are not working.	• Unplug the power cord and plug it in again. • Ensure that there is power being supplied to the electrical outlet. • Ensure that the power is turned on.

Condition	Suggested solutions
No dial tone.	• Check that the phone line is properly connected (see "Rear view" on page 20). • Check that the phone socket on the wall is working by plugging in another phone.
The numbers stored in memory do not dial correctly.	Make sure that the numbers are stored in memory correctly. To check that, print an address book list.
The original does not feed into the machine.	• Make sure that the paper is not wrinkled and you are inserting it in correctly. Check that the original is the right size, not too thick or thin. • Make sure that the document feeder is firmly closed. • The document feeder rubber pad may need to be replaced. Contact a service representative (see "Available maintenance parts" on page 142).
Faxes are not received automatically.	• The receiving mode should be set to fax (see "Changing the receive modes" on page 104). • Make sure that there is paper in the tray (see "Print media specifications" on page 189). • Check to see if the display shows any error message. If it does, clear the problem.
The machine does not send.	• Make sure that the original is loaded in the document feeder or on the scanner glass. • Check the fax machine you are sending to, to see if it can receive your fax.
The incoming fax has blank spaces or is of poor-quality.	• The fax machine sending you the fax may be faulty. • A noisy phone line can cause line errors. • Check your machine by making a copy. • A toner cartridge has almost reached its estimated cartridge life. Replace the toner cartridge (see "Replacing the toner cartridge" on page 146).
Some of the words on an incoming fax are stretched.	The fax machine sending the fax had a temporary document jam.
There are lines on the originals you sent.	Check your scanner for marks and clean it (see "Cleaning the scan unit" on page 156).
The machine dials a number, but the connection with the other fax machine fails.	The other fax machine may be turned off, out of paper, or cannot answer incoming calls. Speak with the other machine operator and ask them to solve the problem on their side.

Condition	Suggested solutions
Faxes do not store in memory.	There may not be enough memory space to store the fax. If the display indicating the memory status shows, delete any faxes you no longer need from the memory, and then try to store the fax again. Call for service.
Blank areas appear at the bottom of each page or on other pages, with a small strip of text at the top.	You may have chosen the wrong paper settings in the user option setting. Check the paper size and type again.

Operating system problems

Common Windows problems

Condition	Suggested solutions
"File in Use" message appears during installation.	Exit all software applications. Remove all software from the startup group, then restart Windows. Reinstall the printer driver.
"General Protection Fault", "Exception OE", "Spool 32", or "Illegal Operation" messages appear.	Close all other applications, reboot Windows and try printing again.
"Fail To Print", "A printer timeout error occurred" message appear.	These messages may appear during printing. Just keep waiting until the machine finishes printing. If the message appears in ready mode or after printing has completed, check the connection and/or whether an error has occurred.
Machine information is not displayed when you click the device in the Devices and Printers .	Check the Printer properties . Click the Ports tab. (Control Panel > Devices and Printers > Right-click on your printer icon and select Printer properties) If the port is set to File or LPT, uncheck them and select TCP/IP, USB, or WSD.



Refer to the Microsoft Windows User's Guide that came with your computer for further information on Windows error messages.

Appendix

This chapter provides product specifications and information concerning applicable regulations.

• General specifications	188
• Print media specifications	189
• System requirements	191

General specifications



The specification values listed below are subject to change without notice. See www.hp.com/support/laser432MFP for possible changes in information.

Items		Description
Dimension	Width x Length x Height	469 x 444.3 x 482.1 mm (18.46 x 17.49 x 18.98 inches)
Weight (Machine with supplies)		16.91 kg (37.28 lbs)
Temperature	Operation	15 to 32°C (59 to 90°F)
	Storage (packed)	-20 to 40°C (-4 to 104 °F)
Humidity	Operation	10 to 80% RH
	Storage (packed)	10 to 90% RH
Power rating ^a	110 volt models	AC 110 - 127 V
	220 volt models	AC 220 - 240 V

a. See the rating label on the machine for the correct voltage (V), frequency (hertz) and of current (A) for your machine.

Print media specifications

Type	Size	Dimensions	Print media weight/Capacity ^a	
			Tray 2/ Tray 3	Tray 1
Plain paper	Letter	216 x 279 mm (8.5 x 11 inches)	70 to 85 g/m ² (19 to 24 lbs bond) • 250 sheets of 80 g/m ² (20 lbs bond)	70 to 85 g/m ² (19 to 24 lbs bond) • 50 sheets of 80 g/m ² (20 lbs bond)
	Legal	216 x 356 mm (8.5 x 14 inches)		
	Oficio 8.5 x 13	216 x 330 mm (8.5 x 13 inches)		
	A4	210 x 297 mm (8.26 x 11.69 inches)		
	Oficio 216 x 343 mm	216 x 343 mm (8.5 x 13.5 inches)		
	Executive	184 x 267 mm (7.25 x 10.5 inches)		
	A5	148 x 210 mm (5.82 x 8.26 inches)		
	A6	105 x 148 mm (4.13 x 5.82 inches)	• 150 sheets of 75 g/m ² (20 lbs bond)	
	3 x 5	76 x 127 mm (3.00 x 5.00 inches)	Not available in tray 2/optional tray (Tray 3).	
	4 x 6	102 x 152 mm (4.00 x 6.00 inches)	Not available in tray 2/optional tray (Tray 3).	
Envelope	Envelope Monarch	98 x 191 mm (3.87 x 7.5 inches)	Not available in tray 2/optional tray (Tray 3).	75 to 90 g/m ² (20 to 24 lbs bond)
	Envelope #10	105 x 241 mm (4.12 x 9.5 inches)		
	Envelope DL	110 x 220 mm (4.33 x 8.66 inches)		
	Envelope C5	162 x 229 mm (6.37 x 9.01 inches)		
	Envelope C6	114 x 162 mm (4.48 x 6.38 inches)		
	Envelope #9	98 x 225 mm (3.87 x 8.87 inches)		
Mid-Weight 96-110 g	Refer to the Plain paper section		86 to 105 g/m ² (23 to 28 lbs bond)	86 to 105 g/m ² (23 to 28 lbs bond)

Type	Size	Dimensions	Print media weight/Capacity ^a	
			Tray 2/ Tray 3	Tray 1
Cardstock 176-220 g	Refer to the Plain paper section		Not available in tray 2/optional tray (Tray 3).	164 to 220 g/m ² (44 to 58 lbs bond)
HP LaserJet 90 g	Letter, Legal, Oficio 8.5 x 13, Oficio 216 x 343 mm, A4, JIS B5, Executive, A5, Statement, A6		Not available in tray 2/optional tray (Tray 3).	75 to 85 g/m ² (20 to 24 lbs bond)
Colored	Letter, Legal, Oficio 8.5 x 13, Oficio 216 x 343 mm, A4, JIS B5, Executive, A5, Statement, A6		Not available in tray 2/optional tray (Tray 3).	75 to 85 g/m ² (20 to 24 lbs bond)
Preprinted	Refer to the Plain and Envelope paper section		75 to 85 g/m ² (20 to 24 lbs bond)	75 to 85 g/m ² (20 to 24 lbs bond)
Intermediate 85-95 g	Letter, Legal, Oficio 8.5 x 13, Oficio 216 x 343 mm, A4, JIS B5, Executive, A5, Statement, A6		70 to 85 g/m ² (19 to 24 lbs bond) • 250 sheets of 80 g/m ² (20 lbs bond)	70 to 85 g/m ² (19 to 24 lbs bond) • 50 sheets of 80 g/m ² (20 lbs bond)
Light 60-74 g	Letter, Legal, Oficio 8.5 x 13, Oficio 216 x 343 mm, A4, JIS B5, Executive, A5, Statement, A6		60 to 70 g/m ² (16 to 19 lbs bond)	60 to 70 g/m ² (16 to 19 lbs bond)
Recycled	Letter, Legal, Oficio 8.5 x 13, Oficio 216 x 343 mm, A4, JIS B5, Executive, A5, Statement, A6		70 to 85 g/m ² (19 to 24 lbs bond) • 250 sheets of 80 g/m ² (20 lbs bond)	70 to 85 g/m ² (19 to 24 lbs bond) • 50 sheets of 80 g/m ² (20 lbs bond)
Labels ^b	Letter, Legal, Oficio 8.5 x 13, Oficio 216 x 343 mm, A4, JIS B5, Executive, A5, Statement, A6		Not available in tray 2/optional tray (Tray 3).	120 to 150 g/m ² (32 to 40 lbs bond)
Letterhead	Letter, Legal, Oficio 8.5 x 13, Oficio 216 x 343 mm, A4, JIS B5, Executive, A5, Statement, A6		70 to 85 g/m ² (19 to 24 lbs bond) • 250 sheets of 80 g/m ² (20 lbs bond)	70 to 85 g/m ² (19 to 24 lbs bond) • 50 sheets of 80 g/m ² (20 lbs bond)
Extra Heavy 121-163 g	Refer to the Plain paper section		121 to 163 g/m ² (32 to 43 lbs bond)	121 to 163 g/m ² (32 to 43 lbs bond)
Bond	Letter, Legal, Oficio 8.5 x 13, Oficio 216 x 343 mm, A4, JIS B5, Executive, A5, Statement, A6		105 to 120 g/m ² (28 to 32 lbs bond)	105 to 120 g/m ² (28 to 32 lbs bond)
Minimum size (custom)		• Tray 1: 76 x 127 mm (2.99 x 5 inches) • Tray1, Tray2, Tray 3: 98 x 148.5 mm (3.86 x 5.85 inches)	60 to 163 g/m ² (16 to 43 lbs bond)	
Maximum size (custom)		216 x 356 mm (8.5 x 14 inches)		

a.Maximum capacity may differ depending on media weight, thickness, and environmental conditions.

b.The smoothness of the labels used in this machine is 100 to 250 (sheffield). This means the numeric level of smoothness.

System requirements



Printer software are occasionally updated due to release of new operating system and etc. If needed, download the latest version from the HP website (www.hp.com/support/laser432MFP).

Microsoft® Windows®

Windows 7, 32-bit and 64-bit	The HP printer-specific print driver is installed for this operating system as part of the software installation.	
Windows 8, 32-bit and 64-bit	The HP printer-specific print driver is installed for this operating system as part of the software installation.	
Windows 8.1, 32-bit and 64-bit	The HP V4 printer-specific print driver is installed for this operating system as part of the software installation.	
Windows 10, 32-bit and 64-bit	The HP V4 printer-specific print driver is installed for this operating system as part of the software installation.	
Windows Server 2008 R2, 64-bit	The HP PCLm.S printer-specific print driver is available for download from the printer-support website. Download the driver, and then use the Microsoft Add Printer tool to install it.	Microsoft retired mainstream support for Windows Server 2008 in January 2015. HP will continue to provide best effort support for the discontinued Server 2008 operating system.
Windows Server 2008 R2, SP1, 64-bit	The HP printer-specific print driver is installed for this operating system as part of the software installation.	
Windows Server 2012	The HP printer-specific print driver is installed for this operating system as part of the software installation.	
Windows Server 2012 R2	The HP printer-specific print driver is installed for this operating system as part of the software installation.	
Windows Server 2016, 64-bit	The HP printer-specific print driver is installed for this operating system as part of the software installation.	

Glossary



The following glossary helps you get familiar with the product by understanding the terminologies commonly used with printing as well as mentioned in this user's guide.

802.11

802.11 is a set of standards for wireless local area network (WLAN) communication, developed by the IEEE LAN/MAN Standards Committee (IEEE 802).

802.11b/g/n

802.11b/g/n can share same hardware and use the 2.4 GHz band. 802.11b supports bandwidth up to 11 Mbps, 802.11n supports bandwidth up to 150 Mbps. 802.11b/g/n devices may occasionally suffer interference from microwave ovens, cordless telephones, and Bluetooth devices.

Access point

Access Point or Wireless Access Point (AP or WAP) is a device that connects wireless communication devices together on wireless local area networks (WLAN), and acts as a central transmitter and receiver of WLAN radio signals.

ADF

An Automatic Document Feeder (ADF) is a scanning unit that will automatically feed an original sheet of paper so that the machine can scan some amount of the paper at once.

AppleTalk

AppleTalk is a proprietary suite of protocols developed by Apple, Inc for computer networking. It was included in the original Mac (1984) and is now deprecated by Apple in favor of TCP/IP networking.

BIT Depth

A computer graphics term describing the number of bits used to represent the color of a single pixel in a bitmapped image. Higher color depth gives a broader range of distinct colors. As the number of bits increases, the number of possible colors becomes impractically large for a color map. 1-bit color is commonly called as monochrome or black and white.

BMP

A bitmapped graphics format used internally by the Microsoft Windows graphics subsystem (GDI), and used commonly as a simple graphics file format on that platform.

BOOTP

Bootstrap Protocol. A network protocol used by a network client to obtain its IP address automatically. This is usually done in the bootstrap process of computers or operating systems running on them. The BOOTP servers assign the IP address from a pool of addresses to each client. BOOTP enables 'diskless workstation' computers to obtain an IP address prior to loading any advanced operating system.

CCD

Charge Coupled Device (CCD) is a hardware which enables the scan job. CCD Locking mechanism is also used to hold the CCD module to prevent any damage when you move the machine.

Collation

Collation is a process of printing a multiple-copy job in sets. When collation is selected, the device prints an entire set before printing additional copies.

Control Panel

A control panel is a flat, typically vertical, area where control or monitoring instruments are displayed. They are typically found in front of the machine.

Coverage

It is the printing term used for a toner usage measurement on printing. For example, 5% coverage means that an A4 sided paper has about 5% image or text on it. So, if the paper or original has complicated images or lots of text on it, the coverage will be higher and at the same time, a toner usage will be as much as the coverage.

CSV

Comma Separated Values (CSV). A type of file format, CSV is used to exchange data between disparate applications. The file format, as it is used in Microsoft Excel, has become a de facto standard throughout the industry, even among non-Microsoft platforms.

DADF

A Duplex Automatic Document Feeder (DADF) is a scanning unit that will automatically feed and turn over an original sheet of paper so that the machine can scan on both sides of the paper.

Default

The value or setting that is in effect when taking a printer out of its box state, reset, or initialized.

DHCP

A Dynamic Host Configuration Protocol (DHCP) is a client-server networking protocol. A DHCP server provides configuration parameters specific to the DHCP client host requesting, generally, information required by the client host to participate on an IP network. DHCP also provides a mechanism for allocation of IP addresses to client hosts.

DIMM

Dual Inline Memory Module (DIMM), a small circuit board that holds memory. DIMM stores all the data within the machine like printing data, received fax data.

DLNA

The Digital Living Network Alliance (DLNA) is a standard that allows devices on a home network to share information with each other across the network.

DNS

The Domain Name Server (DNS) is a system that stores information associated with domain names in a distributed database on networks, such as the Internet.

Dot Matrix Printer

A dot matrix printer refers to a type of computer printer with a print head that runs back and forth on the page and prints by impact, striking an ink-soaked cloth ribbon against the paper, much like a typewriter.

DPI

Dots Per Inch (DPI) is a measurement of resolution that is used for scanning and printing. Generally, higher DPI results in a higher resolution, more visible detail in the image, and a larger file size.

DRPD

Distinctive Ring Pattern Detection. Distinctive Ring is a telephone company service which enables a user to use a single telephone line to answer several different telephone numbers.

Duplex

A mechanism that will automatically turn over a sheet of paper so that the machine can print (or scan) on both sides of the paper. A printer equipped with a Duplex Unit can print on both sides of paper during one print cycle.

Duty Cycle

Duty cycle is the page quantity which does not affect printer performance for a month. Generally the printer has the lifespan limitation such as pages per year. The lifespan means the average capacity of print-outs, usually within the warranty period. For example, if the duty cycle is 48,000 pages per month assuming 20 working days, a printer limits 2,400 pages a day.

ECM

Error Correction Mode (ECM) is an optional transmission mode built into Class 1 fax machines or fax modems. It automatically detects and corrects errors in the fax transmission process that are sometimes caused by telephone line noise.

Emulation

Emulation is a technique of one machine obtaining the same results as another. An emulator duplicates the functions of one system with a different system, so that the second system behaves like the first system. Emulation focuses on exact reproduction of external behavior, which is in contrast to

simulation, which concerns an abstract model of the system being simulated, often considering its internal state.

Ethernet

Ethernet is a frame-based computer networking technology for local area networks (LANs). It defines wiring and signaling for the physical layer, and frame formats and protocols for the media access control (MAC)/data link layer of the OSI model. Ethernet is mostly standardized as IEEE 802.3. It has become the most widespread LAN technology in use during the 1990s to the present.

EtherTalk

A suite of protocols developed by Apple Computer for computer networking. It was included in the original Mac (1984) and is now deprecated by Apple in favor of TCP/IP networking.

FDI

Foreign Device Interface (FDI) is a card installed inside the machine to allow a third party device such as a coin operated device or a card reader. Those devices allow the pay-for-print service on your machine.

FTP

A File Transfer Protocol (FTP) is a commonly used protocol for exchanging files over any network that supports the TCP/IP protocol (such as the Internet or an intranet).

Fuser Unit

The part of a laser printer that fuses the toner onto the print media. It consists of a heat roller and a pressure roller. After toner is transferred onto the paper, the fuser unit applies heat and pressure to ensure that the toner stays on the paper permanently, which is why paper is warm when it comes out of a laser printer.

Gateway

A connection between computer networks, or between a computer network and a telephone line. It is very popular, as it is a computer or a network that allows access to another computer or network.

Grayscale

A shade of gray that represents light and dark portions of an image when color images are converted to grayscale; colors are represented by various shades of gray.

Halftone

An image type that simulates grayscale by varying the number of dots. Highly colored areas consist of a large number of dots, while lighter areas consist of a smaller number of dots.

Mass storage device

Mass storage device, commonly referred to as a hard drive or hard disk, is a non-volatile storage device which stores digitally-encoded data on rapidly rotating platters with magnetic surfaces.

IEEE

The Institute of Electrical and Electronics Engineers (IEEE) is an international non-profit, professional organization for the advancement of technology related to electricity.

IEEE 1284

The 1284 parallel port standard was developed by the Institute of Electrical and Electronics Engineers (IEEE). The term "1284-B" refers to a specific connector type on the end of the parallel cable that attaches to the peripheral (for example, a printer).

Intranet

A private network that uses Internet Protocols, network connectivity, and possibly the public telecommunication system to securely share part of an organization's information or operations with its employees. Sometimes the term refers only to the most visible service, the internal website.

IP address

An Internet Protocol (IP) address is a unique number that devices use in order to identify and communicate with each other on a network utilizing the Internet Protocol standard.

IPM

The Images Per Minute (IPM) is a way of measuring the speed of a printer. An IPM rate indicates the number of single-sided sheets a printer can complete within one minute.

IPP

The Internet Printing Protocol (IPP) defines a standard protocol for printing as well as managing print jobs, media size, resolution, and so forth. IPP can be used locally or over the Internet to hundreds of printers, and also supports access control, authentication, and encryption, making it a much more capable and secure printing solution than older ones.

IPX/SPX

IPX/SPX stands for Internet Packet Exchange/Sequenced Packet Exchange. It is a networking protocol used by the Novell NetWare operating systems. IPX and SPX both provide connection services similar to TCP/IP, with the IPX protocol having similarities to IP, and SPX having similarities to TCP. IPX/SPX was primarily designed for local area networks (LANs), and is a very efficient protocol for this purpose (typically its performance exceeds that of TCP/IP on a LAN).

ISO

The International Organization for Standardization (ISO) is an international standard-setting body composed of representatives from national standards bodies. It produces world-wide industrial and commercial standards.

ITU-T

The International Telecommunication Union is an international organization established to standardize and regulate international radio and telecommunications. Its main tasks include standardization, allocation of the radio spectrum, and organizing interconnection arrangements between different countries to allow international phone calls. A -T out of ITU-T indicates telecommunication.

ITU-T No. 1 chart

Standardized test chart published by ITU-T for document facsimile transmissions.

JBIG

Joint Bi-level Image Experts Group (JBIG) is an image compression standard with no loss of accuracy or quality, which was designed for compression of binary images, particularly for faxes, but can also be used on other images.

JPEG

Joint Photographic Experts Group (JPEG) is a most commonly used standard method of lossy compression for photographic images. It is the format used for storing and transmitting photographs on the World Wide Web.

LDAP

The Lightweight Directory Access Protocol (LDAP) is a networking protocol for querying and modifying directory services running over TCP/IP.

LED

A Light-Emitting Diode (LED) is a semiconductor device that indicates the status of a machine.

MAC address

Media Access Control (MAC) address is a unique identifier associated with a network adapter. MAC address is a unique 48-bit identifier usually written as 12 hexadecimal characters grouped in pairs (e. g., 00-00-0c-34-11-4e). This address is usually hard-coded into a Network Interface Card (NIC) by its manufacturer, and used as an aid for routers trying to locate machines on large networks.

MFP

Multi Function Peripheral (MFP) is an office machine that includes the following functionality in one physical body, so as to have a printer, a copier, a fax, a scanner and etc.

MH

Modified Huffman (MH) is a compression method for decreasing the amount of data that needs to be transmitted between the fax machines to transfer the image recommended by ITU-T T.4. MH is a codebook-based run-length encoding scheme optimized to efficiently compress white space. As most faxes consist mostly of white space, this minimizes the transmission time of most faxes.

MMR

Modified Modified READ (MMR) is a compression method recommended by ITU-T T.6.

Modem

A device that modulates a carrier signal to encode digital information, and also demodulates such a carrier signal to decode transmitted information.

MR

Modified Read (MR) is a compression method recommended by ITU-T T.4. MR encodes the first scanned line using MH. The next line is compared to the first, the differences determined, and then the differences are encoded and transmitted.

NetWare

A network operating system developed by Novell, Inc. It initially used cooperative multitasking to run various services on a PC, and the network protocols were based on the archetypal Xerox XNS stack. Today NetWare supports TCP/IP as well as IPX/SPX.

OPC

Organic Photo Conductor (OPC) is a mechanism that makes a virtual image for print using a laser beam emitted from a laser printer, and it is usually green or rust colored and has a cylinder shape.

An imaging unit containing a drum slowly wears the drum surface by its usage in the printer, and it should be replaced appropriately since it gets worn from contact with the cartridge development brush, cleaning mechanism, and paper.

Originals

The first example of something, such as a document, photograph or text, etc, which is copied, reproduced or translated to produce others, but which is not itself copied or derived from something else.

OSI

Open Systems Interconnection (OSI) is a model developed by the International Organization for Standardization (ISO) for communications. OSI offers a standard, modular approach to network design that divides the required set of complex functions into manageable, self-contained, functional layers. The layers are, from top to bottom, Application, Presentation, Session, Transport, Network, Data Link and Physical.

PABX

A private automatic branch exchange (PABX) is an automatic telephone switching system within a private enterprise.

PCL

Printer Command Language (PCL) is a Page Description Language (PDL) developed by HP as a printer protocol and has become an industry standard. Originally developed for early inkjet printers, PCL has been released in varying levels for thermal, dot matrix printer, and laser printers.

PDF

Portable Document Format (PDF) is a proprietary file format developed by Adobe Systems for representing two dimensional documents in a device independent and resolution independent format.

PostScript

PostScript (PS) is a page description language and programming language used primarily in the electronic and desktop publishing areas. - that is run in an interpreter to generate an image.

Printer Driver

A program used to send commands and transfer data from the computer to the printer.

Print Media

The media like paper, envelopes, labels, and transparencies which can be used in a printer, a scanner, a fax or, a copier.

PPM

Pages Per Minute (PPM) is a method of measurement for determining how fast a printer works, meaning the number of pages a printer can produce in one minute.

PRN file

An interface for a device driver, this allows software to interact with the device driver using standard input/output system calls, which simplifies many tasks.

Protocol

A convention or standard that controls or enables the connection, communication, and data transfer between two computing endpoints.

PS

See PostScript.

PSTN

The Public-Switched Telephone Network (PSTN) is the network of the world's public circuit-switched telephone networks which, on industrial premises, is usually routed through the switchboard.

RADIUS

Remote Authentication Dial In User Service (RADIUS) is a protocol for remote user authentication and accounting. RADIUS enables centralized management of authentication data such as usernames and passwords using an AAA (authentication, authorization, and accounting) concept to manage network access.

Resolution

The sharpness of an image, measured in Dots Per Inch (DPI). The higher the dpi, the greater the resolution.

SMB

Server Message Block (SMB) is a network protocol mainly applied to share files, printers, serial ports, and miscellaneous communications between nodes on a network. It also provides an authenticated Inter-process communication mechanism.

SMTP

Simple Mail Transfer Protocol (SMTP) is the standard for e-mail transmissions across the Internet. SMTP is a relatively simple, text-based protocol, where one or more recipients of a message are specified, and then the

message text is transferred. It is a client-server protocol, where the client transmits an email message to the server.

SSID

Service Set Identifier (SSID) is a name of a wireless local area network (WLAN). All wireless devices in a WLAN use the same SSID in order to communicate with each other. The SSIDs are case-sensitive and have a maximum length of 32 characters.

Subnet Mask

The subnet mask is used in conjunction with the network address to determine which part of the address is the network address and which part is the host address.

TCP/IP

The Transmission Control Protocol (TCP) and the Internet Protocol (IP); the set of communications protocols that implement the protocol stack on which the Internet and most commercial networks run.

TCR

Transmission Confirmation Report (TCR) provides details of each transmission such as job status, transmission result and number of pages sent. This report can be set to print after each job or only after failed transmissions.

TIFF

Tagged Image File Format (TIFF) is a variable-resolution bitmapped image format. TIFF describes image data that typically come from scanners. TIFF images make use of tags, keywords defining the characteristics of the image that is included in the file. This flexible and platform-independent format can be used for pictures that have been made by various image processing applications.

Toner Cartridge

A kind of bottle or container used in a machine like a printer which contains toner. Toner is a powder used in laser printers and photocopiers, which forms the text and images on the printed paper. Toner can be fused by a combination of heat/pressure from the fuser, causing it to bind to the fibers in the paper.

TWAIN

An industry standard for scanners and software. By using a TWAIN-compliant scanner with a TWAIN-compliant program, a scan can be initiated from within the program. It is an image capture API for Microsoft Windows and Apple Mac operating systems.

UNC Path

Uniform Naming Convention (UNC) is a standard way to access network shares in Window NT and other Microsoft products. The format of a UNC path is: \\<servername>\<sharename>\<Additional directory>

URL

Uniform Resource Locator (URL) is the global address of documents and resources on the Internet. The first part of the address indicates what protocol to use, the second part specifies the IP address or the domain name where the resource is located.

USB

Universal Serial Bus (USB) is a standard that was developed by the USB Implementers Forum, Inc., to connect computers and peripherals. Unlike the parallel port, USB is designed to concurrently connect a single computer USB port to multiple peripherals.

Watermark

A watermark is a recognizable image or pattern in paper that appears lighter when viewed by transmitted light. Watermarks were first introduced in Bologna, Italy in 1282; they have been used by papermakers to identify their product, and also on postage stamps, currency, and other government documents to discourage counterfeiting.

WEP

Wired Equivalent Privacy (WEP) is a security protocol specified in IEEE 802.11 to provide the same level of security as that of a wired LAN. WEP provides security by encrypting data over radio so that it is protected as it is transmitted from one end point to another.

WIA

Windows Imaging Architecture (WIA) is an imaging architecture that is originally introduced in Windows Me and Windows XP. A scan can be initiated from within these operating systems by using a WIA-compliant scanner.

WPA

Wi-Fi Protected Access (WPA) is a class of systems to secure wireless (Wi-Fi) computer networks, which was created to improve upon the security features of WEP.

WPA-PSK

WPA-PSK (WPA Pre-Shared Key) is special mode of WPA for small business or home users. A shared key, or password, is configured in the wireless access point (WAP) and any wireless laptop or desktop devices. WPA-PSK generates a unique key for each session between a wireless client and the associated WAP for more advanced security.

WPS

The Wi-Fi Protected Setup (WPS) is a standard for establishing a wireless home network. If your wireless access point supports WPS, you can configure the wireless network connection easily without a computer.

XPS

XML Paper Specification (XPS) is a specification for a Page Description Language (PDL) and a new document format, which has benefits for portable document and electronic document, developed by Microsoft. It is an XML-based specification, based on a new print path and a vector-based device-independent document format.

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