

# **Cordless Stick Vacuum S7 Series**

User Manual

V2590

V2595

**MOVA**

# Safety Information

To prevent accidents including electric shock or fire caused by improper use, please read this manual carefully before use and retain it for future reference.

## Warning

- This product can be used by children aged from 8 years and above and persons with physical, sensory, intellectual deficiencies, or limited experience or knowledge under the supervision of a parent or guardian to ensure safe operation and to avoid any risk of hazards. Cleaning and maintenance shall not be carried out by children without supervision.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Children should be supervised to ensure that they do not play with the appliance.
- The vacuum is not a toy. Children shall not play with or operate this product. Please exercise caution when using the vacuum near children. Do not allow children to clean or maintain the vacuum unless supervised by a parent or guardian.
- Do not use the vacuum outdoors or on wet surfaces. Only use the vacuum on dry indoor surfaces. Do not touch the plug or any part of the vacuum with wet hands.
- To reduce the risk of fire, explosion, or injury, make sure that the lithium battery and charging adapter are undamaged before use. Do not use the vacuum if either the lithium battery or charger is damaged.
- The brushes, battery, extension rod and vacuum are electrically conductive and should not be immersed in water or other liquid. Make sure to dry all filters after cleaning.
- To prevent injury caused by moving parts, turn off the vacuum before cleaning them. These parts must all be properly installed before using the vacuum.
- Only use the original charging adapter. Never use an unoriginal adapter, as this may cause the lithium battery to catch fire.
- Do not use the vacuum to pick up flammable or combustible liquids, such as gasoline, or bleach, ammonia, drain cleaners or other liquids.
- Do not use the vacuum to pick up sharp or hard objects, such as glass, nails, screws, or coins, which may damage the machine. Do not use the vacuum to pick up drywall particles, ashes like fireplace ash, or smoking or burning materials such as coal, cigarette butts or matches.
- Check the area to be cleaned before use. To prevent the openings from being blocked, clear the larger paper, spitball, plastic cloth or sharp objects (such as glass, nails, screws, coins, etc.) and any object which is larger than openings.
- Keep hair, loose clothing, fingers and other parts of the body away from the vacuum's openings and moving parts. Do not point the hose, wand or tools at your eyes or ears or put them in your mouth.
- Do not put any object into the vacuum's openings. Do not use the vacuum with any opening blocked. Keep free of dust, lint, hair, or other items which may reduce airflow.

- Do not lean the vacuum against a chair, table, or other unstable surface, as this may cause damage to the machine or personal injury. If the vacuum becomes damaged or is otherwise malfunctioning, please contact our authorized service department. Never attempt to disassemble the device on your own.
- All instructions in the manual for recharging the battery must be strictly followed. Failure to properly charge the battery within the specified temperature range could damage the battery.
- Only use accessories and replacement parts recommended by the manufacturer.
- Make sure the vacuum is unplugged when not used for extended periods as well as prior to performing any maintenance or repairs.
- Please be extra careful when using the vacuum to clean stairs.
- Do not install, charge, or use this product outdoors, in bathrooms, or around a pool.
- Fire Hazard Warning: Do not apply any type of fragrance to the vacuum's filter. These types of products are known to contain flammable chemicals which may cause the vacuum to catch fire.
- Only use the original charger (ZD012M300065EU). Failing to do so may cause the lithium-ion battery to catch fire.
- WARNING: For the purposes of recharging the battery, only use the detachable supply unit provided with this appliance.
- Do not use non-rechargeable batteries.
- Only use the approved battery type (GB-P50-H2500). Failing to do so may cause the lithium-ion battery to catch fire.
- If the battery material is released, remove personnel from area until the batteries cool down and fumes dissipate.
- Provide maximum ventilation to clear out hazardous gases and avoid skin and eye contact or inhalation of vapors.
- Remove spilled liquid with absorbent and incinerate waste.
- Do not use and store in extremely hot or cold environments (below 5°C/41°F or above 38°C/100.4°F). Please charge the cordless vacuum in temperature above 5°C/41°F and below 38°C/100.4°F.
- This product is designed for home use only.
- The supply terminals are not to be short-circuited.



Read operator's manual



Detachable supply unit



For indoor use only

We, XingKuang Innovation Technology (Suzhou) Co., Ltd., hereby, declares that this equipment is in compliance with the applicable Directives and European Norms, and amendments. The full text of the EU declaration of conformity is available at the following internet address: <https://www.mova.tech>

For detailed e-manual, please go to <https://www.mova.tech/pages/user-manuals-and-faqs>

The product does not have a standby mode or other equivalent state in terms of energy efficiency requirements or power management function, the power consumption of the product is likely to be higher than other products meeting these functional requirements.

## Accessories



Extension Rod



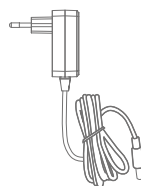
Crevice Tool



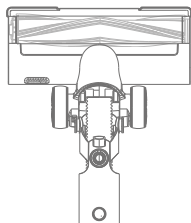
Wide Combination Tool



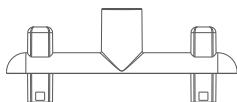
Wall Mount



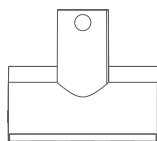
Charger



Multi-Surface Brush



Attachment Holder



Motorized Mini-Brush



Low-Reach Adaptor\*



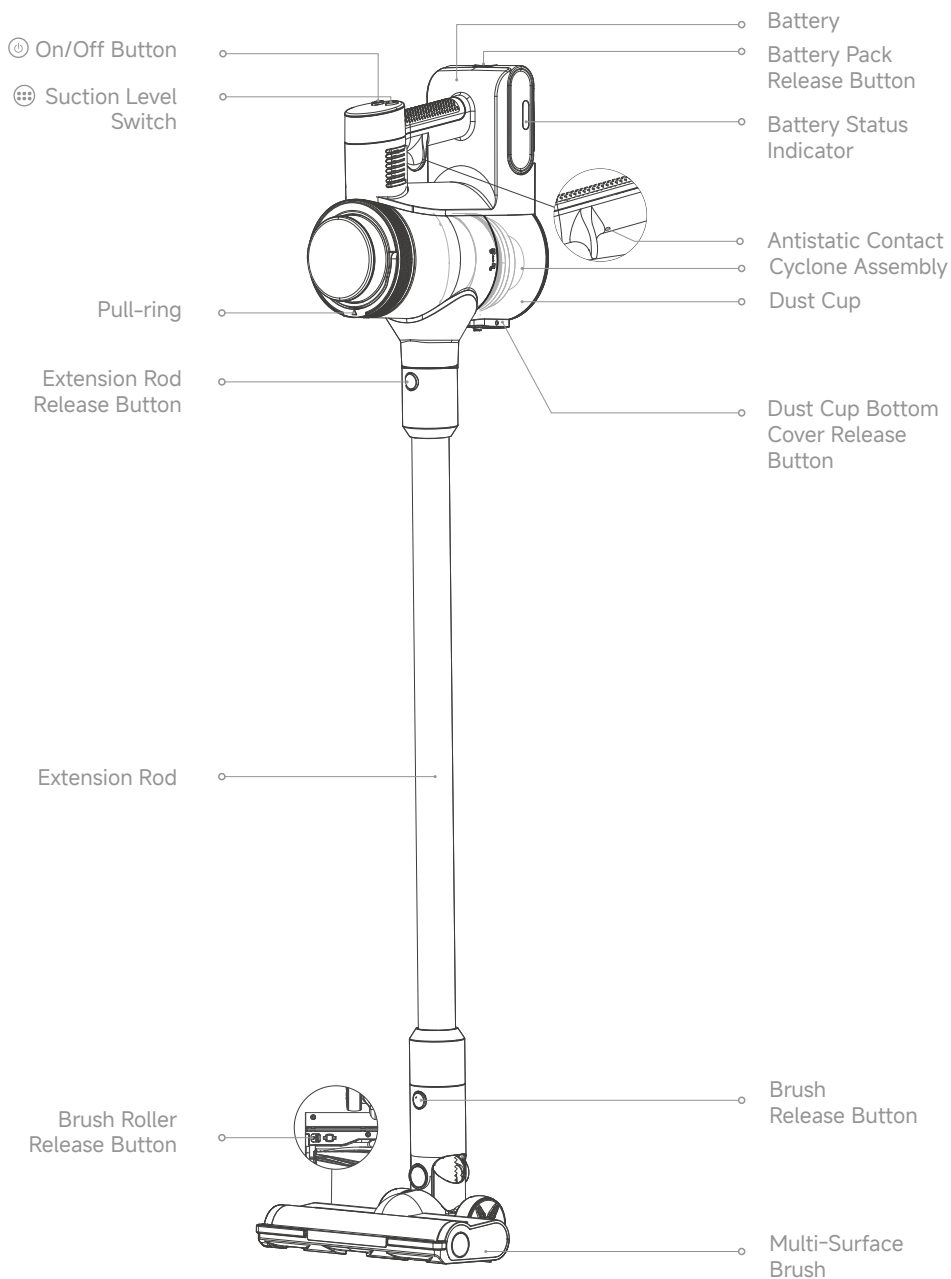
Soft Velvet Roller\*

Note: \*Low-Reach Adaptor and Soft Velvet Roller are exclusive to the V2590 configuration. The illustrations in this manual are indicative only. The actual product may differ.

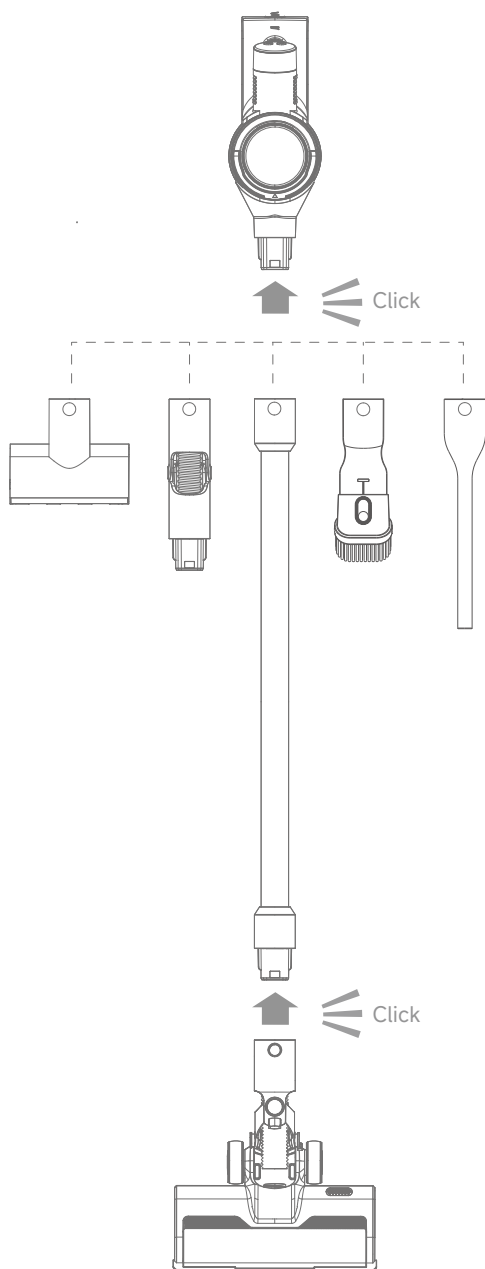
# Product Overview

EN

## Component Names

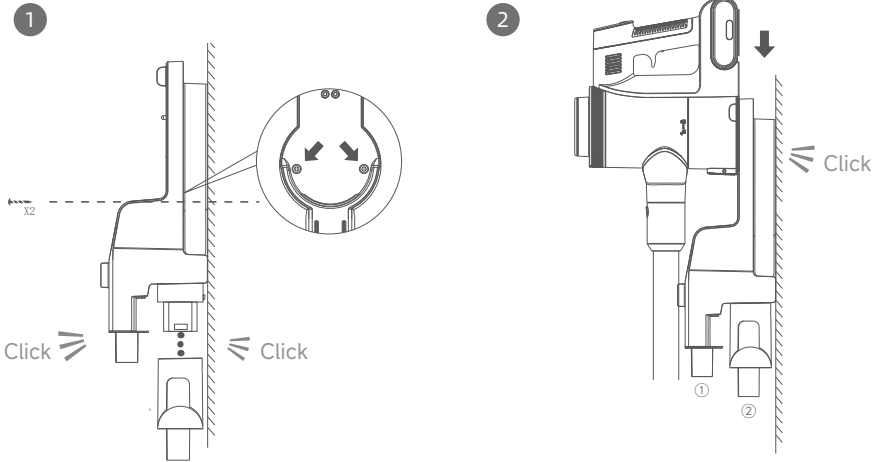


## Installing the Accessories



# Installation

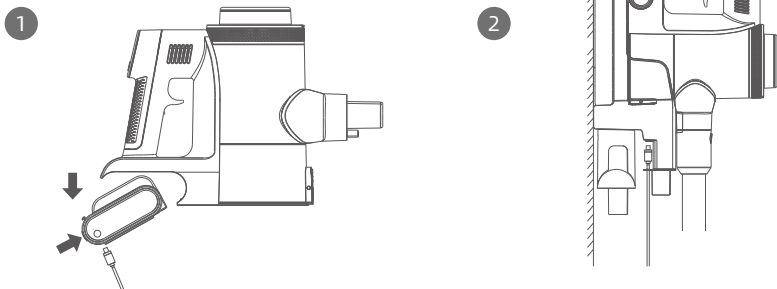
## Installing the Wall Mount



1. Determine the location of the wall mount based on the size of the vacuum cleaner. Use the expansion screws to attach the wall mount to the wall, and insert the attachment holders into the bottom of the wall mount.

2. Align the vacuum cleaner with the wall mount, inserting it vertically into the slot until you hear a "click".  
①: for storing the Motorized Mini-Brush only  
②: for storing other attachments

## Charging

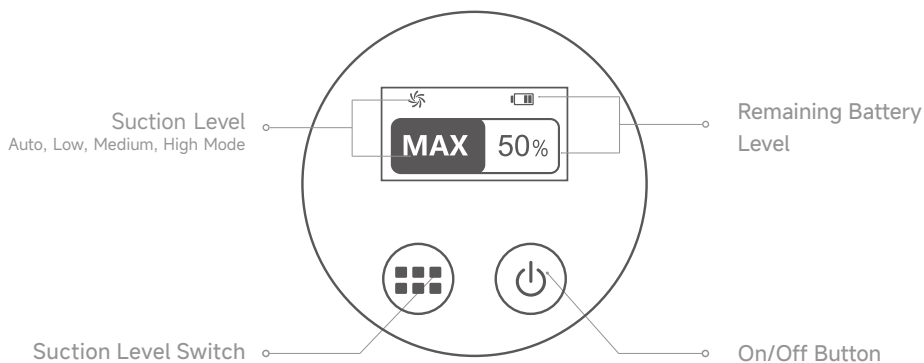


1. Press the release button on the battery pack and pull down to remove the battery. Insert the charger into the charging port on the battery to charge. (The vacuum cleaner can also be charged without removing the battery.)

2. Insert the charger into the charging port at the bottom of the wall mount to charge.

# How to Use

## Display Screen



### Battery Level Indicator

Charging

0% < Battery level < 9%

Battery level < 3%: When powered on, flashes for 5 s, then the display turns off and the product cannot start.

Note: If the battery capacity falls below 10% and the vacuum cleaner shuts down, it cannot be turned on and must be charged before using.



Rolling Brush Stuck



High-temperature Alert



Low-temperature Alert

Note: After high or low-temperature alerts, please wait until the temperature returns to normal before using it.

## Troubleshooting

If the vacuum is not working properly, the screen display will show an error message.

Please refer to the troubleshooting table to find your solution.

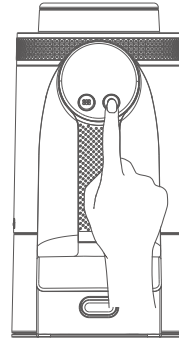
| Error Icon | Status                                          | Error Message                    | Solutions                                                                            |
|------------|-------------------------------------------------|----------------------------------|--------------------------------------------------------------------------------------|
|            | Alternately displayed in a loop for three times | Dust alarm                       | Check and clean the dust cup, and clear any blockages in the HEPA filter or air path |
|            | Alternately displayed                           | Accessory Abnormality Protection | Check if accessories are installed properly                                          |

# How to Use

## Getting Started

Press  to turn on/off the appliance.

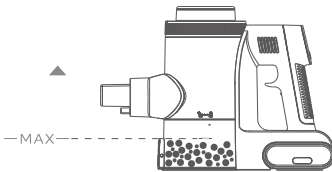
Press  to switch between Auto, Low, Medium, High Mode



## Care & Maintenance

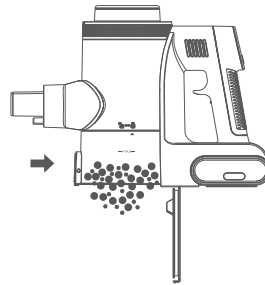
### Cleaning the Dust Cup

1



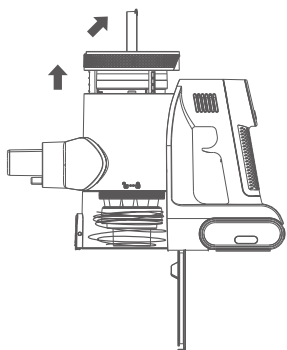
1. If the total amount of dust reaches the MAX line, or the full-dust alert pops up, be sure to clean the dust cup promptly.

2



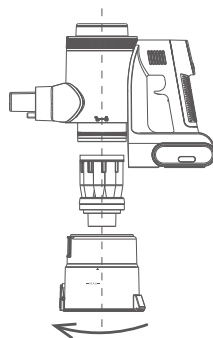
2. Press the metal tube release button, remove the vacuum cleaner body and place it in a dust disposal area, then press the dust cup bottom cover release button.

3



3. Lift the pull-ring upward and release; it will bounce back automatically. Remove any attached debris or hair from the metal mesh.

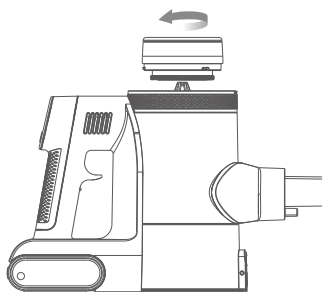
4



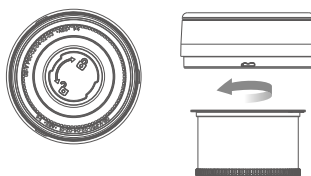
4. Close the dust cup bottom cover, rotate the dust cup to unlock and remove it; Rotate the cyclone cone to remove it and rinse with clean water.

## Cleaning the HEPA

1. Rotate the top-cover HEPA assembly to remove it.



2. Turn the HEPA assembly over and rotate the filter to remove it. Rinse the filter with clean water.



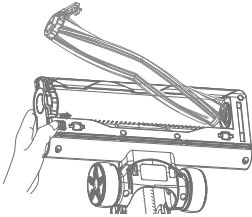
### Note:

The HEPA filter can only be cleaned with water. Do not use soap or other chemical cleaners. The dust cup, cyclone cone and HEPA filter must be dried before use.

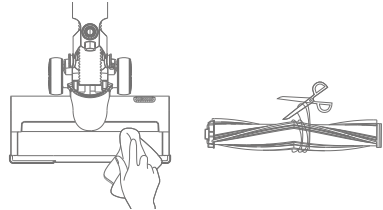
# Care & Maintenance

## Cleaning the Multi-Surface Brush

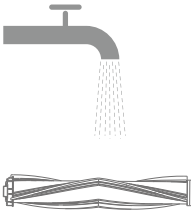
1. Toggle the lock knob of the brush roller in the direction of the arrow and simultaneously lift the roller pressing plate to remove the brush roller.



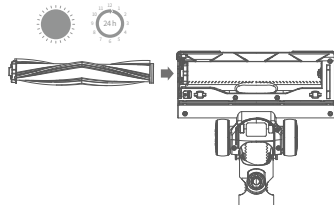
2. If hair or thread is tangled on the roller, carefully cut it away with scissors. Use a dry cloth or tissue to wipe any dust from the groove and the transparent cover.



3. If the roller is dirty, rinse it thoroughly with clean water until it is completely clean.



4. Stand the brush roller upright for at least 24 hours in a well-ventilated area to ensure it is completely dry before putting it back into the vacuum.



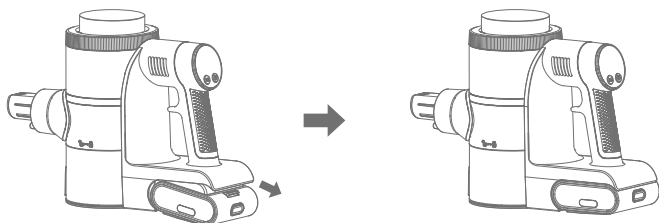
### Tip:

- Do not rinse the brush assembly with water.
- To keep your warranty valid, always use genuine parts.
- Always ensure the power is turned off and the battery removed before performing any maintenance or cleaning tasks.
- If the dust in the vacuum cleaner's dust cup reaches the MAX line or a full-dust alert is indicated, empty the dust cup promptly.
- It's recommended to check the HEPA filter once a month and replace it every six months.
- If the vacuum cleaner is not going to be used for an extended period, fully charge the battery, unplug the power adapter, and store it in a cool, dry place. Do not leave it in direct sunlight or in a damp environment. To avoid battery over-discharge, charge it at least once every three months.

## Battery Pack

The vacuum contains a removable rechargeable lithium-ion battery pack which has a limited number of recharge cycles. After extended use, the battery pack may no longer hold a charge. If this happens, it means the battery pack has reached the end of its life cycle and needs to be replaced.

1. Press down the battery pack release button and slide the battery pack as illustrated to remove it.
2. Install the new battery pack.



## How to Handle Leaking Batteries

1. Remove the Battery: If you notice any signs of leakage, such as a foul odor, hissing sound, or visible damage, immediately remove the battery from the product.
2. Avoid Direct Contact: Do not handle leaking batteries with bare hands. Use gloves or other protective materials to prevent skin irritation.
3. Ensure Ventilation: Move the battery to a well-ventilated area to avoid inhaling any fumes released from the leakage.
4. Isolate the Battery: Place the leaking battery in a non-flammable container to eliminate any risk of combustion.
5. Do Not Dispose as Regular Trash: Lithium batteries are classified as hazardous waste and should not be discarded with everyday household garbage.

If the vacuum is not working properly, please refer to the table below. If the problem persists, please contact the after-sales service for maintenance.

| Errors                                                 | Possible Causes                                                                                                               | Solutions                                                                                    |
|--------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------|
| The vacuum does not work.                              | The appliance is out of battery or its battery level is low.                                                                  | Fully charge the vacuum, then resume use.                                                    |
|                                                        | Overheat protection mode triggered by a blockage.                                                                             | Clean the suction opening or air duct. Wait until the vacuum cools down, then reactivate it. |
|                                                        | The suction opening or air duct is blocked.                                                                                   | Clear any blockage from the suction opening or air duct.                                     |
| Weak suction force.                                    | The dust cup is full and the filter assembly is clogged.                                                                      | Empty the dust cup and clean the filter assembly.                                            |
|                                                        | An accessory, such as the multi-surface brush or the extension rod, is blocked.                                               | Clear any blockage in the multi-surface brush, extension rod or other accessories.           |
| The motor makes a strange noise.                       | Main suction opening or extension rod is blocked.                                                                             | Clear any blockage in the main suction opening or the extension rod.                         |
| The battery indicator does not light up when charging. | The charger does not plug into the vacuum well.                                                                               | Check whether the charger is properly plugged into the vacuum.                               |
|                                                        | The battery is charged and switches to Sleep Mode automatically.                                                              | The vacuum runs normally.                                                                    |
|                                                        | If the problem persists after ruling out the above two possibilities, please contact the after-sales service team for repair. |                                                                                              |
| Charging too slow.                                     | The battery temperature is too low or too high.                                                                               | Wait until the battery temperature returns normal, and then recharge.                        |
| The pull-ring is stuck.                                | Foreign objects lodged in the metal mesh filter.                                                                              | Remove the dust cup and clear any debris from the metal mesh filter.                         |

# Specifications

| Vacuum Cleaner              |                      |                              |                 |
|-----------------------------|----------------------|------------------------------|-----------------|
| Model                       | V2590                | Rated Power                  | 700 W           |
| Model                       | V2595                | Rated Power                  | 535 W           |
| Charging Voltage            | 30 V ===             | Rated Voltage                | 25.9 V ===      |
| Rated Capacity              | 2500 mAh             |                              |                 |
| Power Consumption           | Off mode < 0.5 W     |                              |                 |
| Time to Enter the Condition | Off mode < 5 min     |                              |                 |
| Charging Time               | 4~4.5 hours          |                              |                 |
| Multi-Surface Brush         |                      |                              |                 |
| Model                       | VMBAD                |                              |                 |
| Rated Power                 | 25 W                 | Rated Voltage                | 25.9 V ===      |
| Motorized Mini-Brush        |                      |                              |                 |
| Model                       | VMMC                 |                              |                 |
| Rated Power                 | 12 W                 | Rated Voltage                | 25.9 V ===      |
| Charger                     |                      |                              |                 |
| Model                       | ZD012M300065EU       |                              |                 |
| Input                       | 100-240 V ~ 50/60 Hz | Output                       | 30 V === 0.65 A |
| Average Active Efficiency   | ≥ 85.36 %            | Efficiency at Low Load (10%) | ≥ 76.82 %       |
| No-load Power Consumption   |                      | 0.1 W                        |                 |
| Rechargeable Li-ion Battery |                      |                              |                 |
| Model                       | GB-P50-H2500         | Net Weight                   | 435 g           |
| Nominal Voltage             | 25.9 V ===           |                              |                 |
| Energy                      | 64.75 Wh             | Rated Capacity               | 2500 mAh        |

The lithium-ion pack contains substances that are hazardous to the environment. Before disposing of the vacuum, please remove the battery pack, then discard or recycle it in accordance with local laws and regulations of the country or region it is used in.

The appliance must be disconnected from the power supply when removing the battery. Keep batteries out of the reach of children. Never put batteries in mouth. If swallowed, contact your physician or local poison control.

Under abusive conditions, never contact the battery from which the liquid may be ejected. If contact accidentally occurs, rinse with water. If liquid contacts eyes, seek medical help immediately. Liquid ejected from the battery may cause irritation or burns.

1. MOVA is liable to the consumer for any lack of conformity in material or workmanship not detectable at the time of the purchase.
2. Warranty period: please refer to the customer service office for more information. If the territory where the consumer is located has different regulations, local regulations prevail.
3. The warranty will not be applicable in the following cases:
  - a. Issues due to carelessness, use, or installation that does not comply with the instructions provided by MOVA.
  - b. Tampering and/or modifications of the product by entities or individuals not expressly authorized by MOVA.
  - c. Damage due to accidental causes and/or negligence on the part of the consumer, with particular reference to external parts.
  - d. Parts subject to wear that do not have manufacturing defects.
  - e. No valid purchasing document (receipt, invoice, or other) is provided to certify the date the product was purchased.
  - f. The model and/or numbers of the product on the purchase certificate is not consistent with the model and/or numbers shown on the product.
4. Please scan the QR code to get after-sales contact information.
5. The after-sales service (including quality warranty) in diverse regions is solely applicable to the local version of MOVA products. Please contact the after-sales service in the region where your product version originates for support.

## WEEE Information



All products bearing this symbol are waste electrical and electronic equipment (WEEE as in directive 2012/19/EU) which should not be mixed with unsorted household waste. Instead, you should protect human health and the environment by handing over your waste equipment to a designated collection point for the recycling of waste electrical and electronic equipment, appointed by the government or local authorities. Correct disposal and recycling will help prevent potential negative consequences to the environment and human health. Please contact the installer or local authorities for more information about the location as well as terms and conditions of such collection points.

Contact us



Website:  
<https://www.mova.tech>