

CREATIVE APP



Set up your product, customize playback controls, personalize audio settings, enhance the product's performance, and more with the Creative app.

- Choose between Sensemore Mode and Ambient Mode
- Customize buttons for personalized playback experience
- Adjust noise control level through Sensemore Mode, Ambient Mode, and Active Noise Cancellation
- Modify audio settings with Graphic EQ
- Perform software upgrades, product registration, and more

Download the Creative App from:

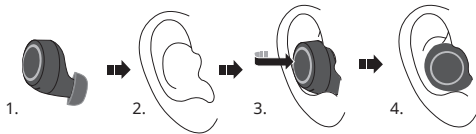


iOS App Store



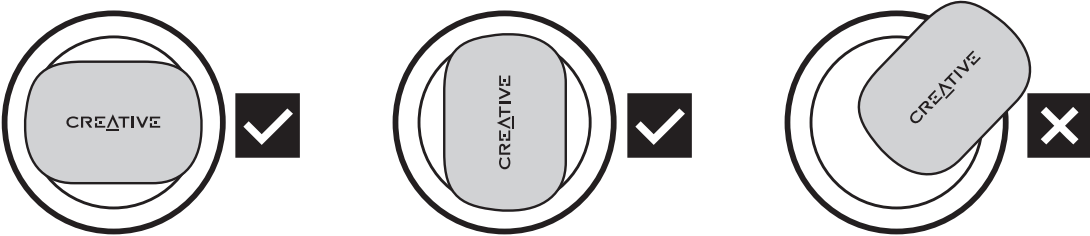
Google Play Store

EARBUDS FIT GUIDE



Gently push and wiggle the earbuds into the respective ear canal until a good seal is made to ensure proper fitting. Additional pairs of silicone tips are also provided so users can achieve an optimal fit.

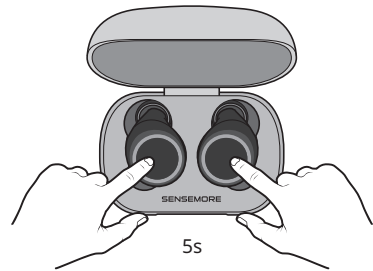
CHARGING CREATIVE SENSEMORE AIR WIRELESSLY



Creative Sensemore Air supports Qi-enabled wireless charging. To charge both the charging case and earbuds wirelessly, slot the earbuds into the case's magnetic charging slots, then place the charging case on the wireless charging pad*. Do note that the earbuds cannot be charged wirelessly without its charging case.

**Wireless charging pad not included*

MASTER RESET



Touch the earbuds and hold for 5s while they are in the charging case. Earbuds will blink once in blue upon completion of Master Reset. Master Reset is reserved for cases where users encounter issues while earbuds are in use or during situations such as:

Bluetooth Pairing failure, random LED blinking, failure to pair secondary earbud with the main earbud, or to reset all data.

Common Connectivity Issues

This article highlights a phenomena and recommendation for music cutting out and earbuds that do not stay connected.

When pairing a smart mobile device with the earbuds, the signal is strongest when there is a line-of-sight between the pairing devices.

If the signal passes through the body, which is mostly made up of water fluid, it may get absorbed, which may result in pairing difficulty. If the mobile device is already connected to the earbuds, it may result in signal lost or the earbuds may get disconnected.

Preventing Oscillating Whistling Noise

When Sensemore Mode or Ambient Mode is enabled, there is a possibility of an oscillating whistling sound produced by the earbuds when the built-in microphones are blocked or while it's being held in the palm of your hand. It may also occur when the earbuds are kept away without its charging case in an enclosed area or through humid conditions and / or perspiration.

To prevent this occurrence,

- Ensure the built-in microphones are not blocked by your palm or hand, and to keep the earbuds dry
- Turn off Sensemore Mode / Ambient Mode before placing the earbuds back in its charging case
- Reduce the level of Sensemore Mode / Ambient Mode via the Creative app
- Ensure that the charging case is adequately charged before placing the earbuds back in its charging case to charge

TECHNICAL SPECIFICATIONS

Headphones Drivers

- 6 mm Bio-cellulose Driver x 2
- Frequency Response: 20-20,000 Hz

Microphones

- Type: Omni-directional x 4
- Frequency Response: 100-10,000 Hz
- Sensitivity (1 kHz): -38 dBV / Pa

Interface

- Qi-compatible wireless charging, USB-C (charging)

Wireless Operating Range

- Up to 10m / 33 ft
- RF Output Power: < 8 dBm
- Operating Frequency: 2402-2480 MHz

Bluetooth Version

- Bluetooth 5.2

Bluetooth Profiles

- A2DP (Advanced Audio Distribution Profile)
- AVRCP (Audio / Video Remote Control Profile)
- HFP (Hands-free profile)

Battery

• Earbuds (Left and Right)

Lithium-ion polymer battery:
3.7V 60 mAh 0.222 Wh

• Battery Charging Case

Lithium-ion polymer battery:
3.7V 400 mAh 1.48 Wh

Input Rating

- 5V $\equiv$ 1A

Total Playtime

- Up to 35 hours

Charging Time

- 2-3 hours

Audio Codecs

- AAC, SBC

Sweat & Water Resistance for Earbuds

- IPX5

Operating Temperature

- 0-45°C