Jabra GN

USER MANUAL

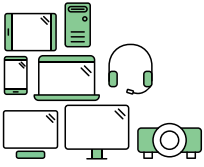


PERFORM 55

Built for work. Designed for freedom.

A third-party certification according to ISO 14024

Toward sustainable IT products



Say hello to a more sustainable product

IT products are associated with a wide range of sustainability risks throughout their life cycle. Human rights violations are common in the factories. Harmful substances are used both in products and their manufacture. Products can often have a short lifespan because of poor ergonomics, low quality and when they are not able to be repaired or upgraded.

This product is a better choice. It meets all the criteria in TCO Certified, the world's most comprehensive sustainability certification for IT products. Thank you for making a responsible product choice, that help drive progress towards a more sustainable future!

Criteria in TCO Certified have a life-cycle perspective and balance environmental and social responsibility. Conformity is verified by independent and approved verifiers that specialize in IT products, social responsibility or other sustainability issues. Verification is done both before and after the certificate is issued, covering the entire validity period. The process also includes ensuring that corrective actions are implemented in all cases of factory non-conformities. And last but not least, to make sure that the certification and independent verification is accurate, both TCO Certified and the verifiers are reviewed regularly.

Want to know more?

Read information about TCO Certified, full criteria documents, news and updates at **tcocertified.com.** On the website you'll also find our Product Finder, which presents a complete, searchable listing of certified products.

© 2026 GN A/S. All rights reserved. Jabra® is a trademark of GN group. The Bluetooth® word mark and logos are registered trademarks owned by the Bluetooth SIG, Inc. and any use of such marks by GN A/S is under license.

Made in Vietnam
MODEL: OTE995

Declaration of Conformity can be found on www.jabra.com/doc

1. Welcome 6
2. Overview 7
2.1 Included accessories
2.2 Optional accessories
3. How to wear 9
4. Labels 10
5. How to charge 11
5.1 Charge using USB cable
5.2 Charge using the charging station
6. How to connect 13
6.1 Power on
6.2 Power off
6.3 Pair with a Bluetooth device
6.4 Connect to your Bluetooth device using NFC
6.5 Pair with QR code scanner
7. How to use 17
7.1 Controls
7.2 The Customizable button
7.3 Multiple call handling
7.4 Voice controls
7.5 Reset the headset
7.6 Clear the list of paired devices

8. Software 23
8.1 Jabra Perform Plus
8.2 Jabra Direct
8.3 Update firmware
9. Support 25
9.1 FAQ
9.2 How to care for your headset
9.3 How to clean your headset

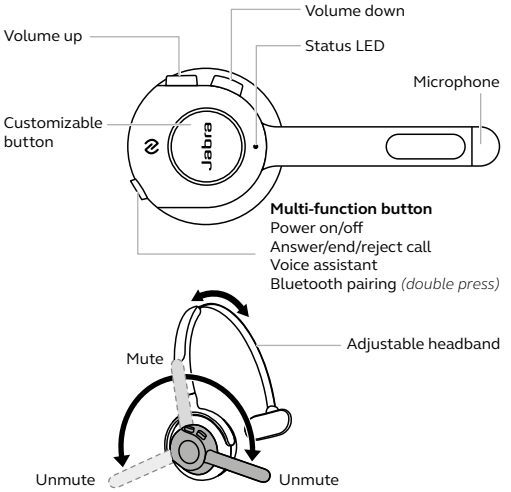
1. Welcome

Thank you for using the Jabra Perform 55. We hope you will enjoy it!

Jabra Perform 55 features:

- **Rugged, lightweight, shift ready**, for use all day in challenging environments
- **IP54 rated** for protection against dust and spillages, and drop-tested to 2 meters
- **Push-to-Talk** lets you instantly communicate with colleagues
- **Easy to set up** and intuitive to use, with a durable, simple-to-sanitize design
- **High-performance microphones** block 99% of background noise so you can be heard clearly
- **Up to 20 hours of talk time** and up to 50 hours of push-to-talk time, with up to 100m / 300ft wireless range

2. Overview

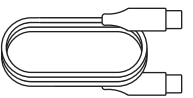


2.1 Included accessories

Ear Cushions



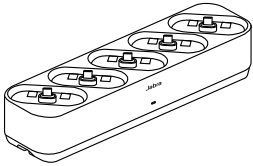
USB-C to USB-C cable



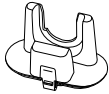
2.2 Optional accessories

Optional accessories are available at jabra.com/accessories

Jabra Perform 5-Bay Universal Charging Base

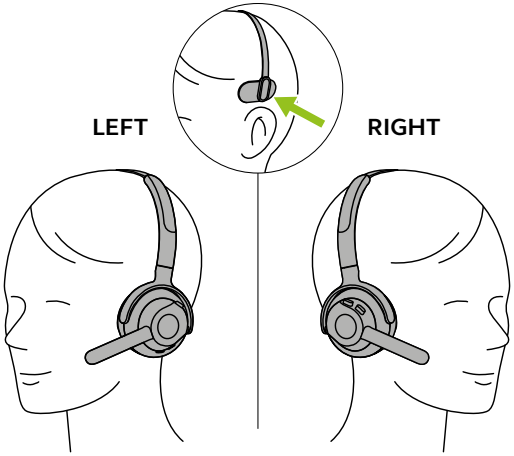


Perform 55 Insert



3. How to wear

Adjust the headband so that the headset fits your head comfortably.

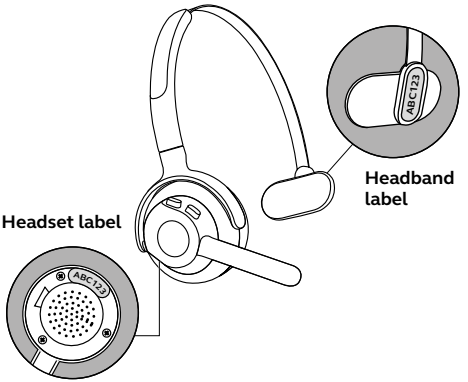


The headset can be worn with the microphone on the left or right side. It is important to position the microphone close to your mouth.

SECURITY NOTE:
Microphones can potentially be used to record private conversations.

4. Labels

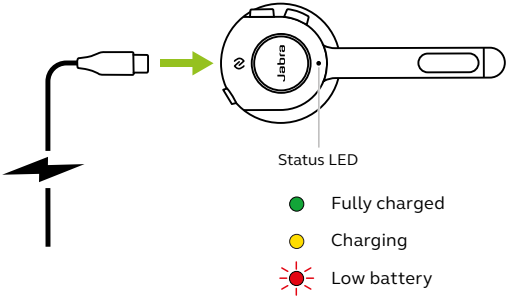
The headset is supplied with pre-attached labels which can be used for identification or information.



5. How to charge

5.1 Charge using USB cable

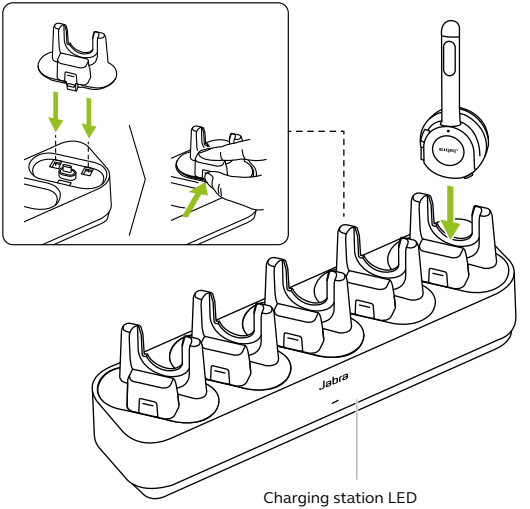
To charge the headset, connect the USB charging cable to the headset's USB-C charging port. It may take up to 180 minutes to fully charge the battery. The headset will power off while charging.



While charging, the LED indicator displays the charging status. Yellow indicates the headset is charging. Green indicates the headset is fully charged. The green LED will stay lit until the charging cable is unplugged.

5.2 Charge using the charging station

To charge the battery using the charging station, detach it from the headset and insert into an empty charging station bay. It may take up to 180 minutes to fully charge the battery.

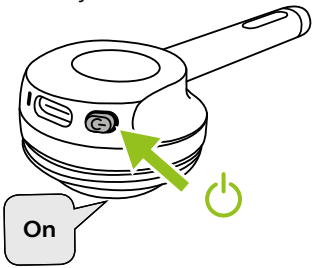


○ Powered on

6. How to connect

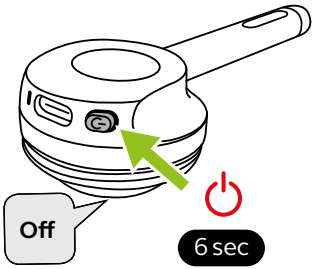
6.1 Power on

Press the **Multi-function** button. The LED will flash green and you will hear “On”.



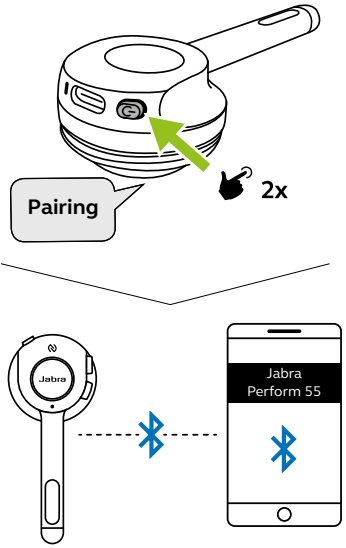
6.2 Power off

Press and hold the **Multi-function** button for 6 seconds until the LED flashes red and you hear “Off”.



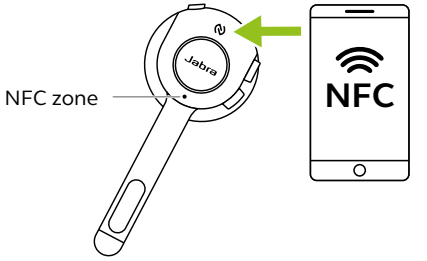
6.3 Pair with a Bluetooth device

1. Ensure the headset is powered on.
2. Double press the **Multi-function** button. The headset will announce “pairing” and the LED will flash red and blue. The headset is now ready to pair.
3. Go to the Bluetooth menu on your Bluetooth device and select the **Jabra Perform 55** from the list of available devices.



6.4 Connect to your Bluetooth device using NFC

1. Ensure that NFC is enabled on your device.
2. Place the NFC zone of your Bluetooth device against the NFC zone of the headset. The headset will turn on and your Bluetooth device will confirm the connection.
3. Select 'yes' or 'pair' to complete the pairing process.

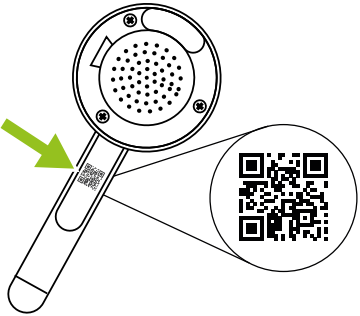


Please note that not all phones support NFC pairing.

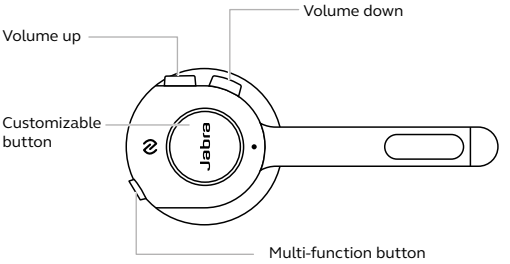
SECURITY NOTE:
The NFC sensor on the headset can potentially be used to detect the presence of a user.

6.5 Pair with QR code scanner

The headset can be paired to a device using a third-party QR code scanning app to scan the QR code on the headset. Refer to the pairing instructions in your third-party QR code scanning app for more details.



7. How to use



7.1 Controls

What the buttons do		
	Answer call	Press the **Multi-function** button or the **Customizable** button or say “Answer”
	End call	Press the **Multi-function** button
	Reject call	Press and hold (2 sec) the **Multi-function** button or say “Ignore”
	Activate Voice Assistant (when not on a call)	Press and hold (2 sec) the **Multi-function** button



Adjust volume

Press the **Volume up** or **Volume down** button, when listening to music or on a call.



Mute/unmute microphone

Press the **Customizable** button when on a call. Note, when set on Voice control mode or Mute microphone mode.



Mute/unmute microphone and speaker during a call

Swivel the microphone up during a call to mute the microphone and speaker.* Swivel the microphone down to unmute.

SECURITY NOTE:
The boom-arm sensor can potentially be used to detect the presence of a user.

** Microphone and speaker mute can be configured using Jabra Perform Plus or Jabra Direct.*

7.2 The Customizable button

By default, the Customizable button activates the voice controls, or mutes the microphone when on a call. However, the button can be configured for other functions, such as Push-to-Talk, battery status, and answer/end calls.

To reconfigure the Customizable button, download and use Jabra Perform Plus or Jabra Direct.

7.3 Multiple call handling

The headset can accept and handle multiple calls at the same time.

Multiple call handling		
	End current call and answer incoming call	Press the **Multi-function** button to end the current call. Then press the **Multi-function** button to answer the incoming call
	Put current call on hold and answer incoming call	Double press the **Multi-function** button
	Reject incoming call when on a call	Press and hold (2 sec) the **Multi-function** button

7.4 Voice controls

The headset recognizes English voice commands, enabling call handling without touching the headset.

Press the **Customizable button** (when not on a call) to activate the voice controls. For a list of all available commands, say: “List Commands”

List of voice commands:

- “**Answer**” – answers an incoming call
- “**Ignore**” – rejects an incoming call and sends it to voicemail (if available)
- “**Pairing**” – puts the headset into pairing mode
- “**Connection Status**” – verifies that the headset is connected to a device
- “**Battery Status**” – announces battery level for the headset
- “**Cancel**” – cancels voice control

7.5 Reset the headset

Resetting the headset clears the list of paired devices and resets all settings.

1. Ensure the headset is powered on.
2. Press and hold (6 sec) both the **Volume down** button and the **Customizable** button until the LED flashes magenta and a voice notification is played in the headset.
3. The headset will automatically reboot.

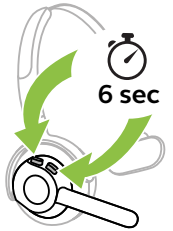


You will need to re-pair the headset to your Bluetooth device after it has been reset. You will also need to clear the previous pairing to this headset on your Bluetooth device.

7.6 Clear the list of paired devices

Clearing the pairing list will delete all paired devices from the headset.

1. Ensure the headset is powered on.
2. Press and hold (6 sec) both the **Volume up** button and the **Volume down** button until the LED flashes blue and a voice notification is played in the headset.
3. The headset will automatically reboot.



You will need to re-pair the headset to your Bluetooth device after it has been reset. You will also need to clear the previous pairing to this headset on your Bluetooth device.

8. Software

8.1 Jabra Perform Plus

Jabra Perform Plus is a mobile application designed to support, manage and enable optimal functionality for Jabra devices.

8.2 Jabra Direct

Jabra Direct is a desktop application designed to support, manage and enable optimal functionality for Jabra devices.

Download the latest free version from jabra.com/direct

8.3 Update firmware

Firmware updates improve performance or add new functionality to Jabra devices.

Before first use of the headset, it is recommended to update it to the latest firmware. The headset firmware can be updated using either Jabra Direct on your computer.

Jabra provides free security and maintenance software updates for at least five years from the later of your purchase date or the product's final manufacturing date. For third-party operating systems (e.g. Microsoft, Google), we ensure that, at certification, the vendor offers free updates for devices meeting the required hardware specifications, which Jabra products do.

9. Support

9.1 FAQ

View the FAQs at jabra.com/help/perform55

9.2 How to care for your headset

- To prevent the depletion of the battery lifetime or capacity, avoid storing the headset in hot or cold environments, such as a closed vehicle in summer or in winter conditions.
- When exposed to water, allow the headset sufficient time to dry. It may take up to one hour for the headset to dry thoroughly.
- Do not store the headset for extended periods of time without recharging it (max. three months).
- The headset uses the standard USB voltage of 5v +- 0.25v. It is not recommended to charge the headset using a power supply with a higher voltage.

9.3 How to clean your headset

1. Apply normal dish soap and water to a cloth, making sure to wring out any excess liquid so the cloth is not dripping wet. Use soap and water only; do not use strong cleaning agents.
2. Gently wipe the headset with the wet cloth, making sure the headset is clean with no layer of suds on the surface.
3. Let the headset rest for at least one minute.
4. Wipe the headset clean with a cloth dampened with water only.
5. Allow the product to dry.