ZYXEL
NEBULA FLEX

NWA210AX-EU

802.11ax (WiFi 6) Dual-Radio PoE Access Point

Quick Start Guide

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Hardware Installation

1 Connect the power adapter to the **Power** port. Use a PoE injector or PoE switch if you want to use the Ethernet port for PoE power. Use the Ethernet port with the cable for data. Not all models support PoE. See the Hardware Overview section for more information.

2 Connect your Nebula Flex Access Point to the Internet using an Ethernet cable. Make sure that the **Link/Act** indicator light is on. If not, check the connection.

3 Wait for the **Power** indicator to turn solid green. This indicates that the Nebula Flex Access Point is ready for configuration.

4 Create an account and add the site to the Nebula Cloud management portal. Go to the Nebula Control Center (NCC) portal at nebula.zyxel.com, then follow the on-screen wizard to create a site and add your Nebula Flex Access Point to the site.

5 Download the Nebula Mobile App from the Google Play or Apple App Store and install it on your iOS or Android based smartphone or tablet.

6 Open the Nebula Mobile App and log in with the same account you created in the Nebula Control Center (NCC) portal.

7 Scan the Nebula Flex Access Point's QR code with the app to add the Nebula Flex Access Point to your site. Alternatively, you can manually add the Nebula Flex Access Point to your site using its MAC address and serial number.

8 Wait for the Nebula Flex Access Point to download the latest firmware and configuration. This process may take several minutes. The **Link/Act** indicator will blink during firmware upgrade. Do not disconnect the Nebula Flex Access Point from the power source during firmware upgrade.

9 Once the Nebula Flex Access Point is successfully connected to the Nebula Cloud management portal, the **Cloud** indicator will turn solid green.

10 Create a new network in the site and add a new SSID profile for the Nebula Flex Access Point to broadcast.

11 Create a new radio profile and assign it to the Nebula Flex Access Point. Enable the 2.4 GHz and 5 GHz radios and select the channel bandwidth and channel settings.

12 Create a new firewall rule to allow or block traffic to/from the Nebula Flex Access Point.

13 Create a new site-wide administrator account to manage the site.

14 Create a new port profile and assign it to the Nebula Flex Access Point's port. Enable the port profile and select the desired settings, such as VLAN, PoE, or port authentication.

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184 Create a new DPPSK profile and assign it to the Nebula Flex Access Point's SSID. Enable the DPPSK profile and select the desired settings, such as the number of devices, expiration time, or VLAN assignment.

185 Create a new MAC authentication profile and assign it to the Nebula Flex Access Point's port. Enable the MAC authentication profile and select the desired settings, such as the RADIUS server or VLAN assignment.

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189 Create a new schedule profile and assign it to the Nebula Flex Access Point's SSID. Enable the schedule profile and select the desired settings, such as the days of the week or time of the day.

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195 Create a new mesh profile and assign it to the Nebula Flex Access Point's SSID. Enable the mesh profile and select the desired settings, such as the mesh mode or channel.

196 Create a new firmware upgrade profile and assign it to the Nebula Flex Access Point's SSID. Enable the firmware upgrade profile and select the desired settings, such as the firmware version or upgrade schedule.

197 Create a new notification profile and assign it to the Nebula Flex Access Point's SSID. Enable the notification profile and select the desired settings, such as the email or SMS notification.

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Ethernet Port: Connect to Ethernet cable for wired connection to the Internet.

Power Adapter Port: Connect to the power adapter.

Power Adapter, Ethernet Cable (Not Included): Power adapter and Ethernet cable are not included in the package.

Mounting Options

Wall Ceiling Mounting

The mounting hole is **wall ceiling** mounting. You need to purchase the mounting accessories.

Wall mounted: Wall mounted is a method of installing a device on a vertical surface, typically a wall, to provide a stable and secure mounting point.

Ceiling mounting: Ceiling mounting is a method of installing a device on the ceiling, typically in a way that allows for a stable and secure mounting point.

Thermoplastic: Thermoplastic is a type of plastic material that can be melted and molded multiple times without undergoing significant chemical changes. It is commonly used in various applications, including manufacturing, packaging, and consumer goods, due to its versatile properties and ease of processing.

Mounting screw: Mounting screw is a type of screw used to attach or secure a device or component to a surface or structure. It provides a reliable and stable connection, ensuring the device remains in place and functioning properly.

Mounting hole: Mounting hole is a pre-drilled hole in a surface or structure that allows for the insertion of a screw or other fastener to attach or secure a device or component.

Anchor: Anchor is a device or fastener used to provide a stable and secure connection between a screw or other fastener and a surface or structure. It helps distribute the load and prevents the screw from pulling out or loosening over time.

Drill: Drill is a tool used to create holes in various materials, such as wood, metal, or concrete. It typically uses a rotating bit or drill bit to bore through the material and create a hole for the insertion of a screw or other fastener.

Drill bit: Drill bit is a cutting tool used in a drill to create holes in various materials. It typically has a sharp point and cutting edges that rotate when the drill is operated, allowing it to bore through the material and create a hole.

Cable management: Cable management refers to the organization and arrangement of cables in a way that ensures efficient and safe operation, easy maintenance, and a clean and aesthetically pleasing appearance.

Cable management hole: Cable management hole is a pre-drilled hole in a surface or structure that allows for the insertion and routing of cables, providing a neat and organized way to manage cables.

Cable management clip: Cable management clip is a small device used to hold and organize cables in a way that ensures efficient and safe operation, easy maintenance, and a clean and aesthetically pleasing appearance.

Cable management strap: Cable management strap is a flexible strap used to bundle and organize cables in a way that ensures efficient and safe operation, easy maintenance, and a clean and aesthetically pleasing appearance.

Cable management tube: Cable management tube is a flexible tube used to protect and organize cables in a way that ensures efficient and safe operation, easy maintenance, and a clean and aesthetically pleasing appearance.

Cable management box: Cable management box is a small box used to hold and organize cables in a way that ensures efficient and safe operation, easy maintenance, and a clean and aesthetically pleasing appearance.

Cable management tray: Cable management tray is a flat tray used to hold and organize cables in a way that ensures efficient and safe operation, easy maintenance, and a clean and aesthetically pleasing appearance.

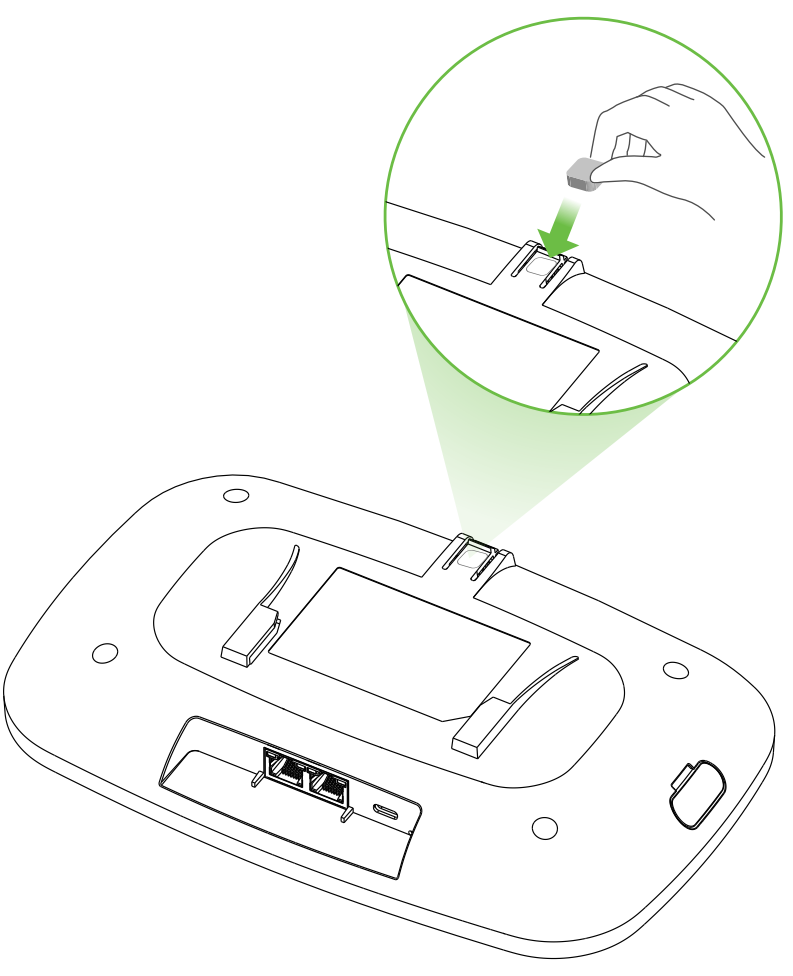
Cable management rack: Cable management rack is a structure used to hold and organize cables in a way that ensures efficient and safe operation, easy maintenance, and a clean and aesthetically pleasing appearance.

Cable management panel: Cable management panel is a flat panel used to hold and organize cables in a way that ensures efficient and safe operation, easy maintenance, and a clean and aesthetically pleasing appearance.

Cable management cover: Cable management cover is a protective cover used to hide and organize cables in a way that ensures efficient and safe operation, easy maintenance, and a clean and aesthetically pleasing appearance.

Cable management bracket: Cable management bracket is a small bracket used to hold and organize cables in a way that ensures efficient and safe operation, easy maintenance, and a clean and aesthetically pleasing appearance

Desk Placement



EN ① Remove the adhesive backing from the rubber pad.
② Align and attach the rubber pad to the gray square to stabilize the Zyxel Device.
③ Place the Zyxel Device on the desk.

DE ① Entfernen Sie die Klebeschicht vom Gummipolster.
② Richten Sie das Gummipolster aus und befestigen Sie es an dem grauen Quadrat, um den Zyxel Device zu stabilisieren.
③ Stellen Sie den Zyxel Device auf den Schreibtisch.

ES ① Retire el respaldo adhesivo de la almohadilla de goma.
② Alinee y acople la almohadilla de goma al cuadrado gris para estabilizar el Zyxel Device.
③ Coloque el Zyxel Device en el escritorio.

FR ① Retirez le support adhésif du tampon en caoutchouc.
② Alignez et fixez le tampon en caoutchouc sur le carré gris pour stabiliser le Zyxel Device.
③ Placez le Zyxel Device sur le bureau.

IT ① Rimuovere la copertura adesiva dal cuscinetto di gomma.
② Allineare e attaccare il cuscinetto di gomma sul quadrato grigio per stabilizzare il Zyxel Device.
③ Mettere il Zyxel Device sul tavolo.

SE ① Ta bort den självhäftande baksidan från gummikudden.
② Rikta in och fäst gummikudden på den grå fyrkanten för att stabilisera Zyxel Device.
③ Placera Zyxel Device på skrivbordet.

CZ ① Z gumové podložky sundejte zadní adhezivní vrstvu.
② Stabilizujte zařízení Zyxel Device zarovnáním a připevněním gumové podložky k šedivému čtverci.
③ Položte zařízení Zyxel Device na stůl.

HU ① Távolítsa el a gumipárna öntapadós felületéről a fóliát.
② Illessze a gumipárnát a szürke négyszögre, hogy stabilizálja az Zyxel Device egységet.
③ Helyezze az Zyxel Device egységet az asztalra.

PL ① Usunąć samoprzylepny podkład z podkładki gumowej.
② Wyrównać i przymocować gumową podkładkę do szarego prostokąta w celu stabilizacji urządzenia Zyxel Device.
③ Umieścić urządzenie Zyxel Device na biurku.

RO ① Îndepărtați folia adezivă de protecție de pe plăcuța de cauciuc.
② Aliniați și lipiți plăcuța de cauciuc pe zona pătrată gri pentru a stabiliza Zyxel Device.
③ Puneți Zyxel Device pe birou.

SK ① Z gumovej podložky odstráňte zadnú adhezívnu vrstvu.
② Stabilizujte zariadenie Zyxel Device zarovnaním a pripevnením gumovej podložky k šedivému štvorcu.
③ Položte zariadenie Zyxel Device na stôl.

SI ① Lepilno podlago odstranite z gumijasto blazinico.
② Gumijasto blazinico povežite in pritrdite na siv kvadrat in stabilizirajte Zyxel Device.
③ Zyxel Device namestite na mizo.

BG ① Свалете покритието на залепващата лента на гумената подложка.
② Изравнете и прикачете гумената подложка към сивото квадратче, за да стабилизирате Zyxel Device.
③ Поставете Zyxel Device на бюрото.

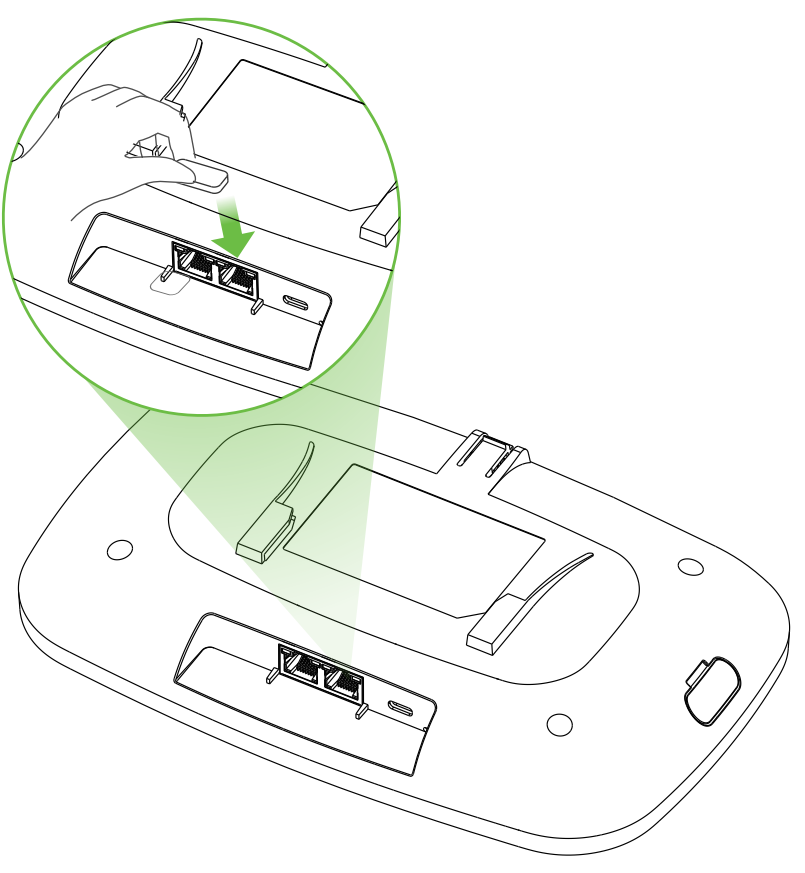
RU ① Снимите клейкую пленку с резиновой подкладки.
② Совместите и прикрепите резиновую подкладку к серому квадрату, чтобы обеспечить устойчивость Zyxel Device.
③ Установите Zyxel Device на столе.

UA ① Зніміть клейку підкладку з гумової прокладки.
② Сумістіть та прикріпіть гумову прокладку до сірого квадрату, щоб забезпечити стійкість Zyxel Device.
③ Розташуйте Zyxel Device на столі.

简中 ① 去除橡胶垫上的胶贴。
② 将橡胶垫对准灰色方块并安装，固定 Zyxel Device。
③ 将 Zyxel Device 置于桌面上。

繁中 ① 撕開橡膠墊的背膠貼紙。
② 將橡膠墊對齊灰色方塊並安裝，可固定 Zyxel Device。
③ 將 Zyxel Device 放在桌面上。

Attaching the Connection Stabilization Pad (Optional)



EN ① Remove the adhesive backing from the rubber pad.
② Attach the rubber pad in front of the **UPLINK** port. This keeps the Ethernet cable steady for a stable connection speed.

DE ① Entfernen Sie die Klebeschicht vom Gummipolster.
② Bringen Sie die Gummitülle vor dem **UPLINK**-Port an. Dies hält das Ethernet-Kabel stabil für eine stabile Verbindungsgeschwindigkeit.

ES ① Retire el respaldo adhesivo de la almohadilla de goma.
② Fije la almohadilla de goma frente al puerto **UPLINK**. Esto mantiene fijo el cable Ethernet para una velocidad de conexión estable.

FR ① Retirez le support adhésif du tampon en caoutchouc.
② Fixez le tampon en caoutchouc devant le port **UPLINK**. Cela permet de maintenir le câble Ethernet stable et donc une vitesse de connexion stable.

IT ① Rimuovere la copertura adesiva dal cuscinetto di gomma.
② Fissare il cuscinetto di gomma davanti alla porta **UPLINK**. Ciò mantiene il cavo Ethernet stabile per una velocità di connessione stabile.

SE ① Ta bort den självhäftande baksidan från gummikudden.
② Fäst gummidynan framför **UPLINK**-porten. Detta bibehåller Ethernet-kabeln stadig för en stabil anslutningshastighet.

CZ ① Z gumové podložky sundejte zadní adhezivní vrstvu.
② Připevněte gumovou podložku před **UPLINK** port. Toto udržuje ethernetový kabel stabilně zafixovaný pro bezvýpadkový provoz.

HU ① Távolítsa el a gumipárna öntapadós felületéről a fóliát.
② Csatlakoztassa a gumi párnát az **UPLINK** port elé. Ez stabilan tartja az Ethernet kábelt a stabil csatlakozási sebesség érdekében.

PL ① Usunąć samoprzylepny podkład z podkładki gumowej.
② Zamocuj gumową podkładkę przed portem **UPLINK**. Pomoże to w utrzymaniu kabla sieciowego na miejscu i ustabilizuje szybkość połączenia.

RO ① Îndepărtați folia adezivă de protecție de pe plăcuța de cauciuc.
② Montati garnitura de cauciuc in fata portului de **UPLINK**. Montarea acesteia va ajuta si la fixarea cablului de internet si evitarea unor eventuale scaderi de viteza din cauza conexiuniii instabile.

SK ① Z gumovej podložky odstráňte zadnú adhezívnu vrstvu.
② Pripevnite gumovú podložku pred **UPLINK** port. Tá udržuje ethernetový kábel zafixovaný pre stabilné fungovanie.

SI ① Lepilno podlago odstranite z gumijasto blazinico
② Pritrdite gumijasto podlogo pred vrata **UPLINK**. To ohranja ethernetni kabel stabilen za stabilno hitrost povezave.

BG ① Свалете покритието на залепващата лента на гумената подложка.
② Прикрепете гумената планка пред **UPLINK** порта. Това осигурява неподвижност на Етернет кабела и стабилна скорост на връзката.

RU ① Снимите клейкую пленку с резиновой подкладки.
② Прикрепите резиновую прокладку перед портом **UPLINK**. Это обеспечивает устойчивость кабеля Ethernet для стабильной скорости соединения.

UA ① Зніміть клейку підкладку з гумової прокладки.
② Закріпіть гумову прокладку перед портом **UPLINK**. Це забезпечує стабільність кабелю Ethernet для стабільної швидкості з'єднання.

简中 ① 去除橡胶垫上的胶贴。
② 将橡胶垫固定到 **UPLINK** 端口前。这有助于稳固以太网线缆，实现稳定的连接速度。

繁中 ① 撕開橡膠墊的背膠貼紙。
② 將橡膠墊黏在 **UPLINK** 埠前方。這有助於乙太網路線保持穩固，以提供穩定的連線速度。

Support Information

EU
https://support.zyxel.eu

USA
+ 1 800 255 4101
support@zyxel.com

Taiwan
+ 886 2 2739 9889
retail@zyxel.com.tw

Zyxel Community
https://community.zyxel.com

See the User's Guide at www.zyxel.com for more information, including customer support and safety warnings.

EU Importer
Zyxel Networks A/S
Gladsaxevej 378, 2. th. 2860 Søborg, Denmark
https://www.zyxel.com/dk/da/

UK Importer
Zyxel Networks UK
2 Old Row Court, Rose Street, Wokingham, RG40 1XZ, United Kingdom (UK)
https://www.zyxel.com/uk/en/

US Importer
Zyxel Communications, Inc.
1130 North Miller Street Anaheim, CA 92806-2001
https://www.zyxel.com/us/en/

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