

MACH

by eufy Clean

V1 Ultra

Owner's Manual



Table of Contents

Overview 02

Button Control 03

Charging 04

Turning On 05
Initial Setup

Using the MACH Vacuum Cleaner 06
Add Water and Floor Cleaner
Start / Stop cleaning

LCD Screen Guide 09

Selecting a Cleaning Mode 10

Using the Trigger 10

Using the Menu 11

Status Light Indication 12

Turning Voice Prompts On or Off 13

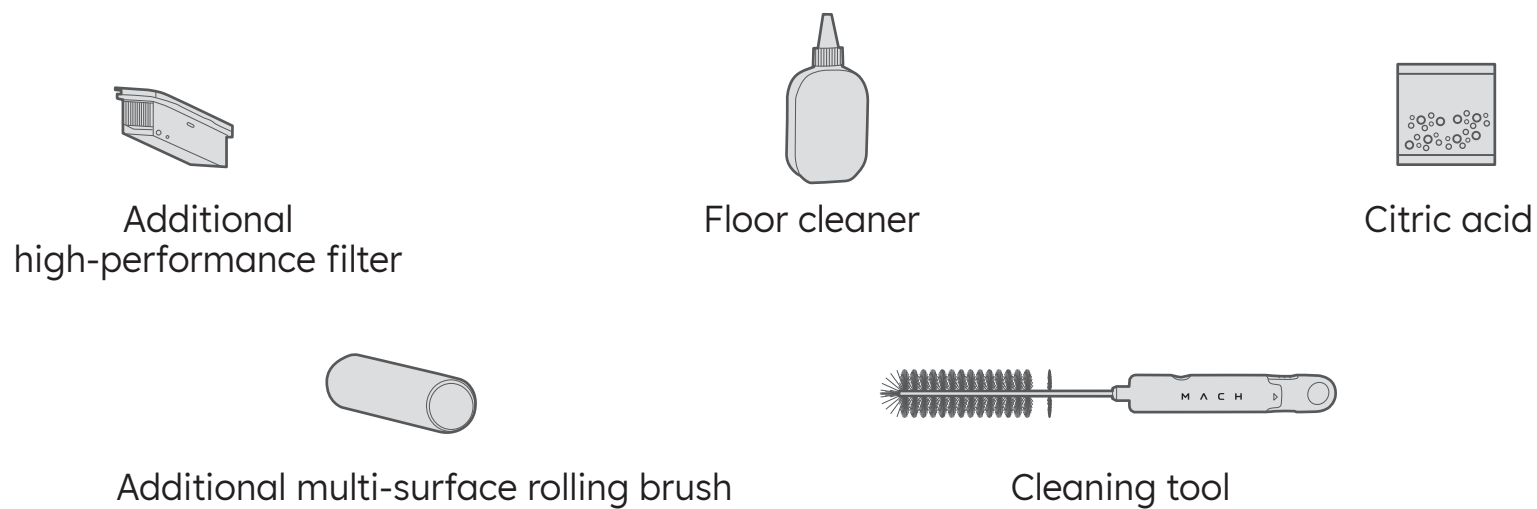
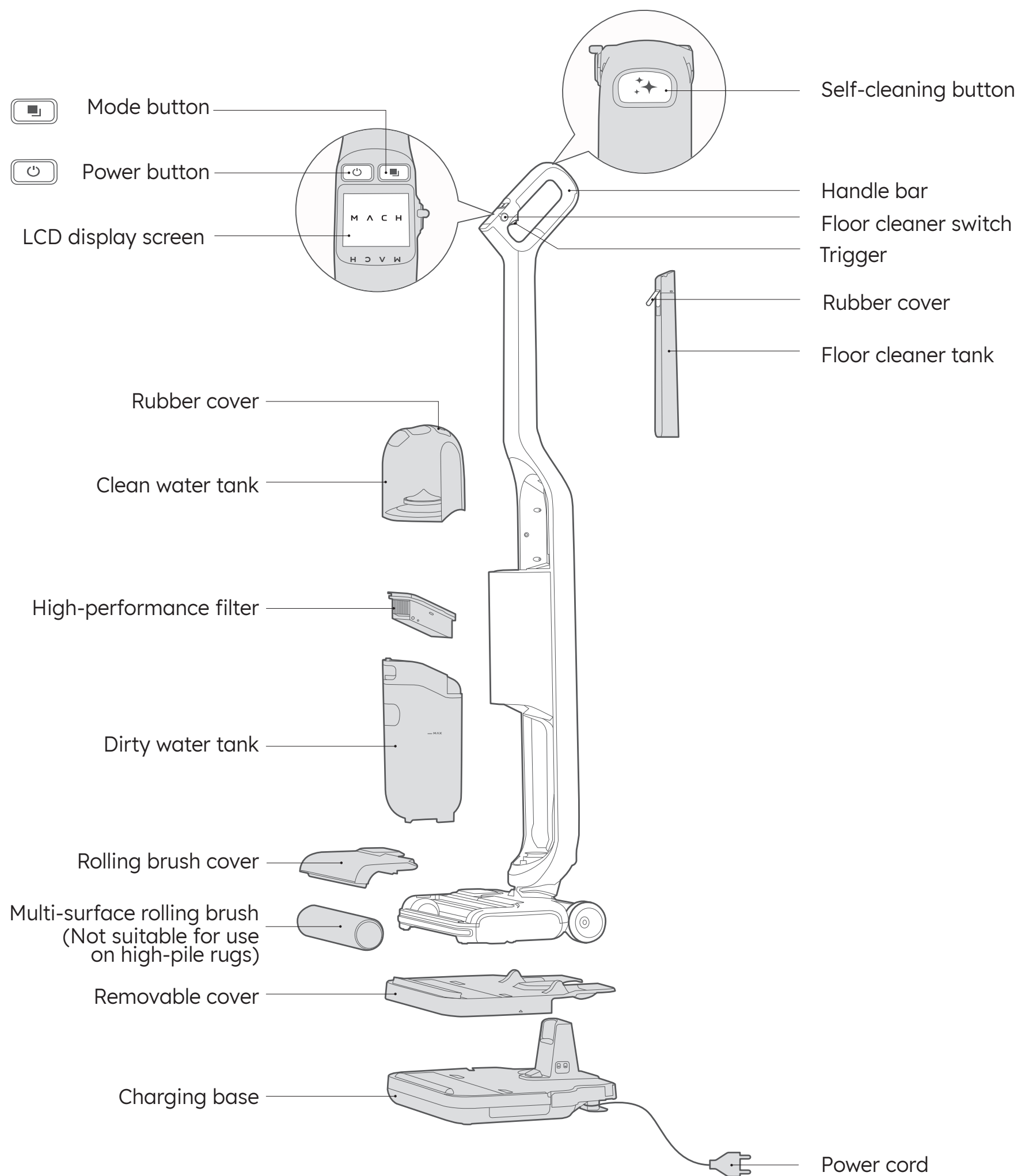
Maintenance 13
Self-Cleaning and Self-Drying
Drying of the Rolling Brush
Clean the Dirty Water Tank
Enable Descaling Mode
Clean the Rolling Brush Manually
Clean the High-Performance Filter
Clean the Removable Cover
Clean the Steam Nozzles

Troubleshooting 19

Specifications 20

Customer Service 21

Overview

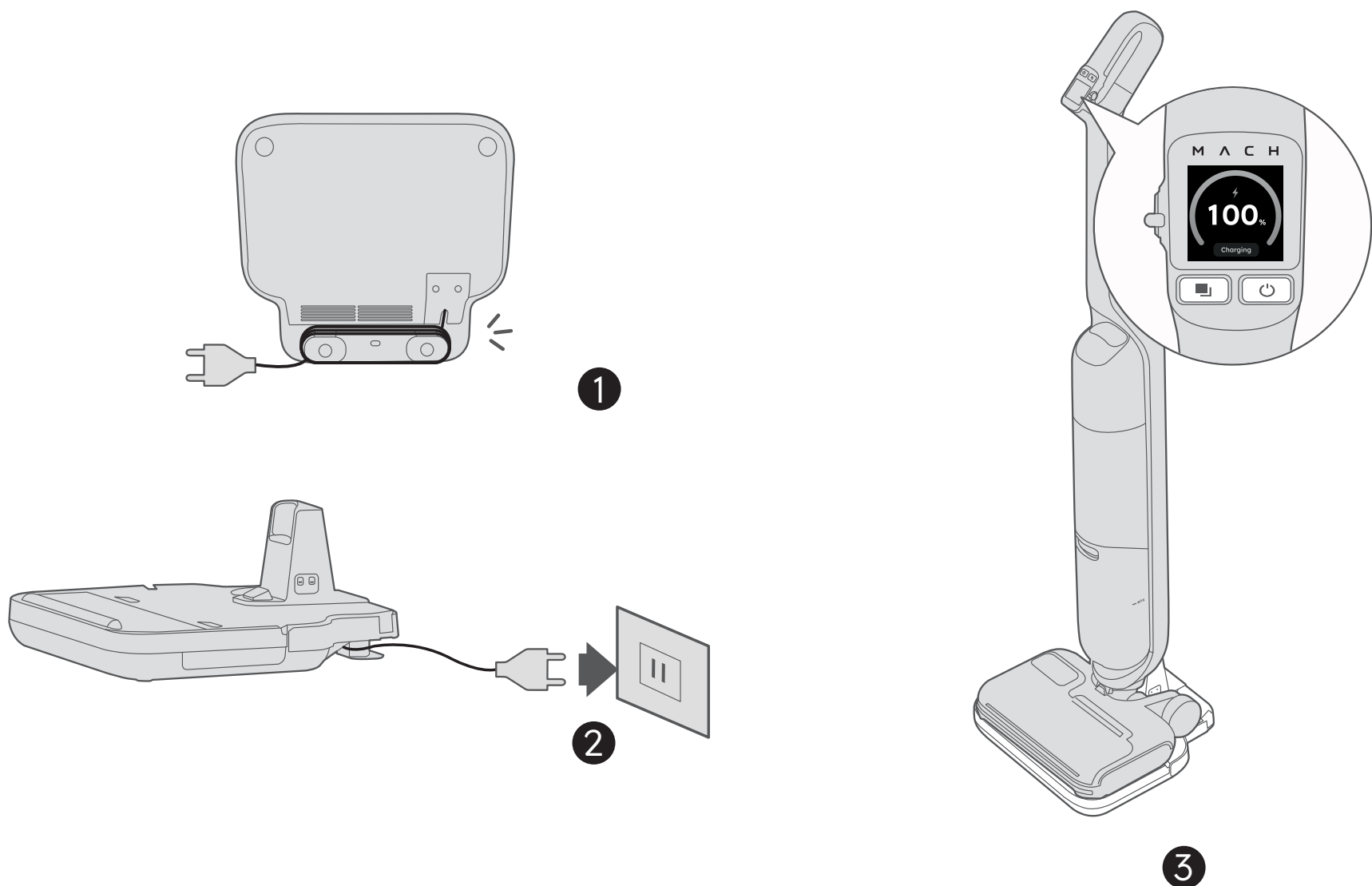


Button Control

Action		Function
	Press and hold the power button for 1 second	• Turn on or off
	Press the power button	• During cleaning, pause or resume current task • During menu setting, skip to the previous menu option
	Press and hold the mode button for 1 second	• Enter menu setting mode
	Press the mode button	• Select a mode • Smart mode (default) • Steam mode • Suction mode • During menu setting, skip to the next menu option
	Press the self-cleaning button	• Start self-cleaning and self-drying
	Press and hold the self-cleaning button for 2 seconds	• Turn voice prompts on or off
	Press the self-cleaning button three times consecutively (during cleaning)	• Activate or deactivate Jetblade™ floor quick-drying function
	Hold the trigger	• In smart mode, activate more powerful cleaning • In steam mode, release steam • In suction mode, activate more powerful suction
	Hold the trigger for 2 seconds (when placed on the charging base)	• Dry the rolling brush
	Press the trigger	• During menu setting, confirm a selection
	Turn anticlockwise	Turn the floor cleaner switch on
	Turn clockwise	Turn the floor cleaner switch off

Charging

Before first use, fully charge the MACH Vacuum Cleaner for 4 hours.

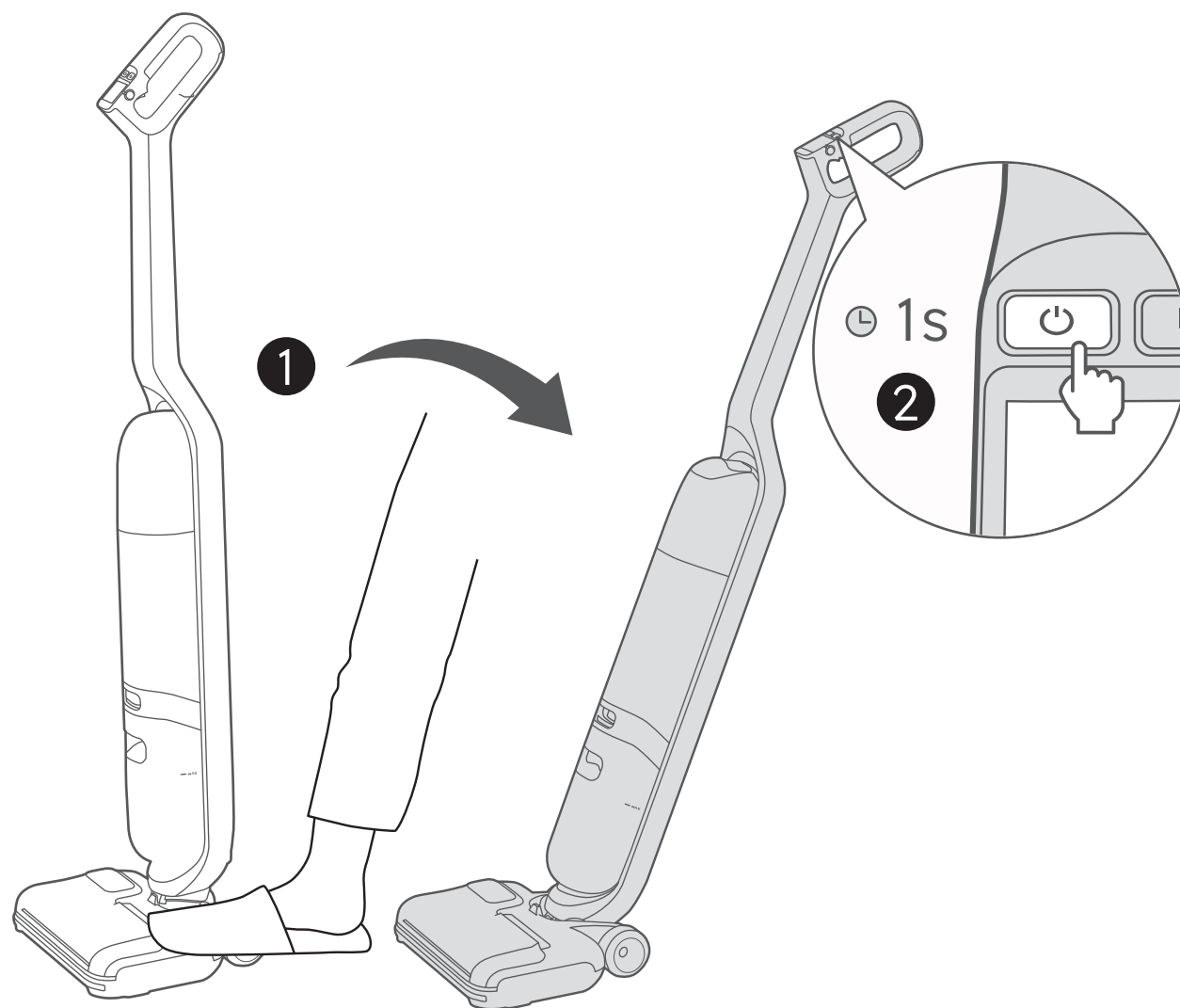


- 1 Wrap your power cable as needed and keep your cable organized.
- 2 Connect the power cord to a power outlet.
- 3 Place the MACH Vacuum Cleaner onto the charging base.
 - The LCD display lights up and you will hear a voice prompt, indicating that the MACH Vacuum Cleaner starts charging.



- The power plug varies by region.
- The charging speed depends on the working mode and ambient temperature. Before use, wait patiently until the charging is complete.

Turning On



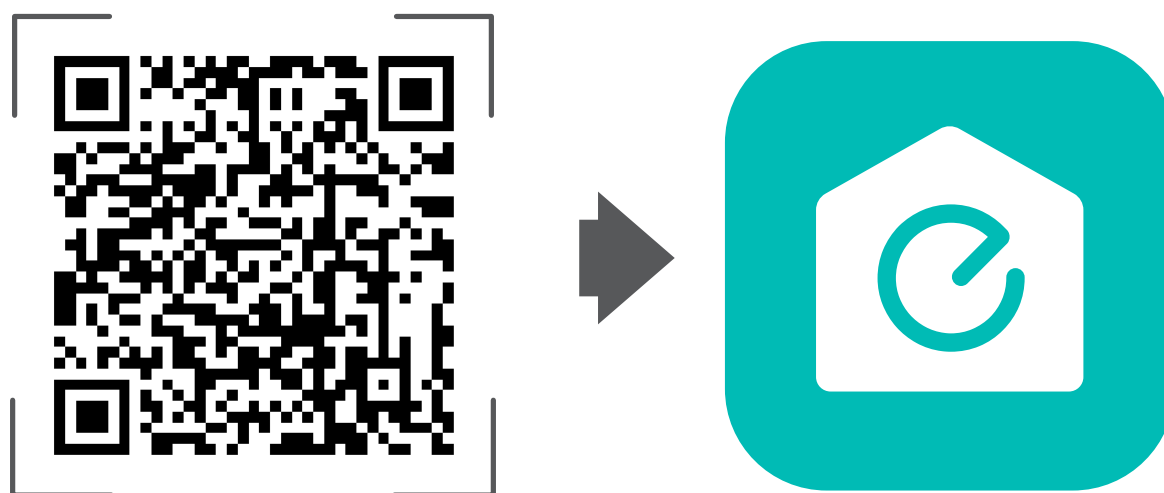
- 1 Gently step on the foot pedal and push the handle bar backward until you hear a click.
- 2 Press and hold the power button for 1 second to turn on the MACH Vacuum Cleaner.
 - The LCD display lights up.

Initial Setup

Before you start, make sure that:

- Your smartphone or tablet is running iOS 10.0+ or Android 5.0+.
- The 2.4GHz band wireless signal is enabled on your wireless router.

For first-time use, the boot animation will guide you to learn the basic operations, select a voice prompt language, scan the QR code to download the eufy Clean app, and complete the Wi-Fi connection.

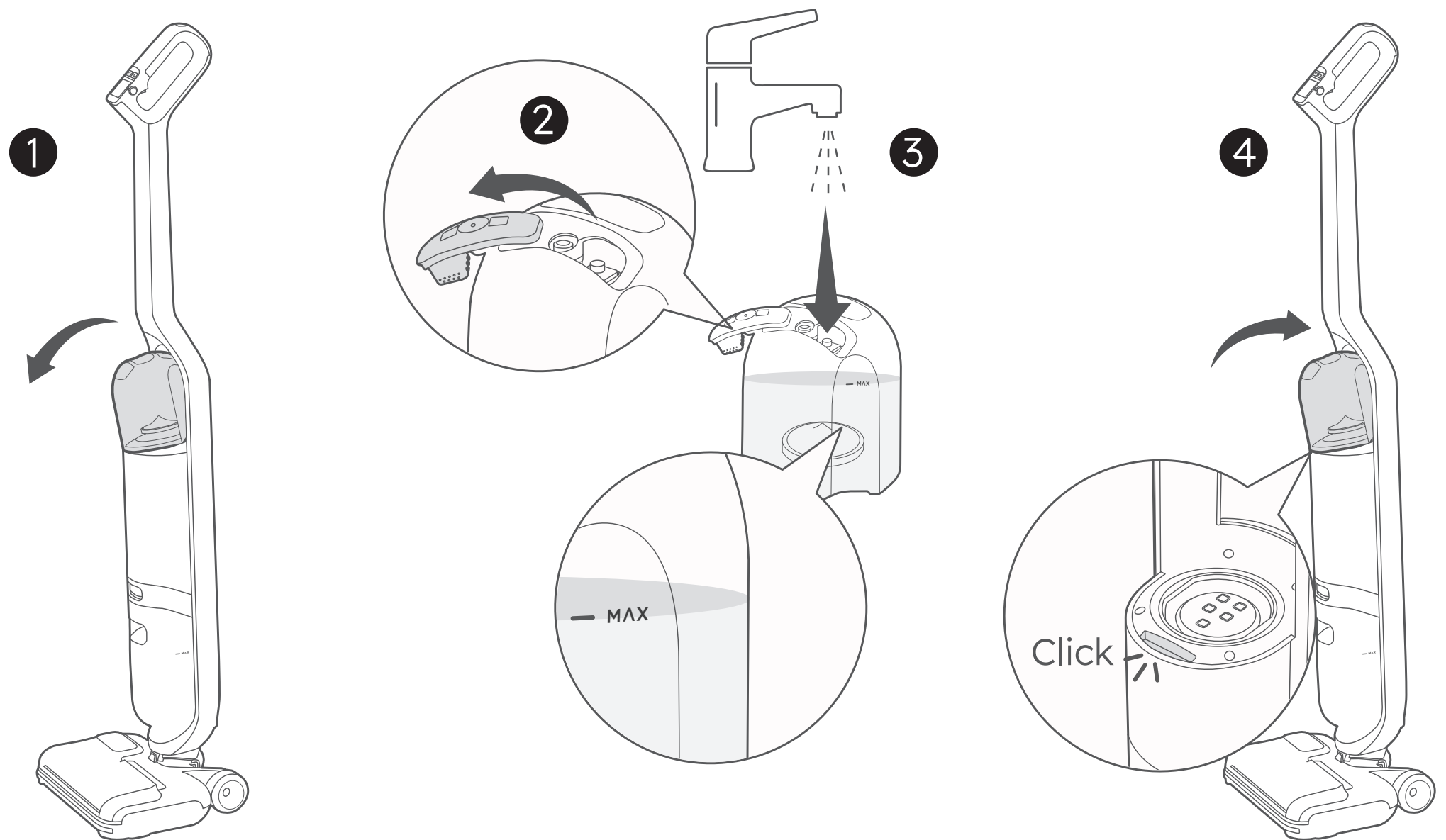


- To better understand the operation and maintenance of this device, and obtain the latest product services and information, please scan the QR code to download the eufy Clean app.

Using the MACH Vacuum Cleaner

Add Water and Floor Cleaner

Add Clean Water



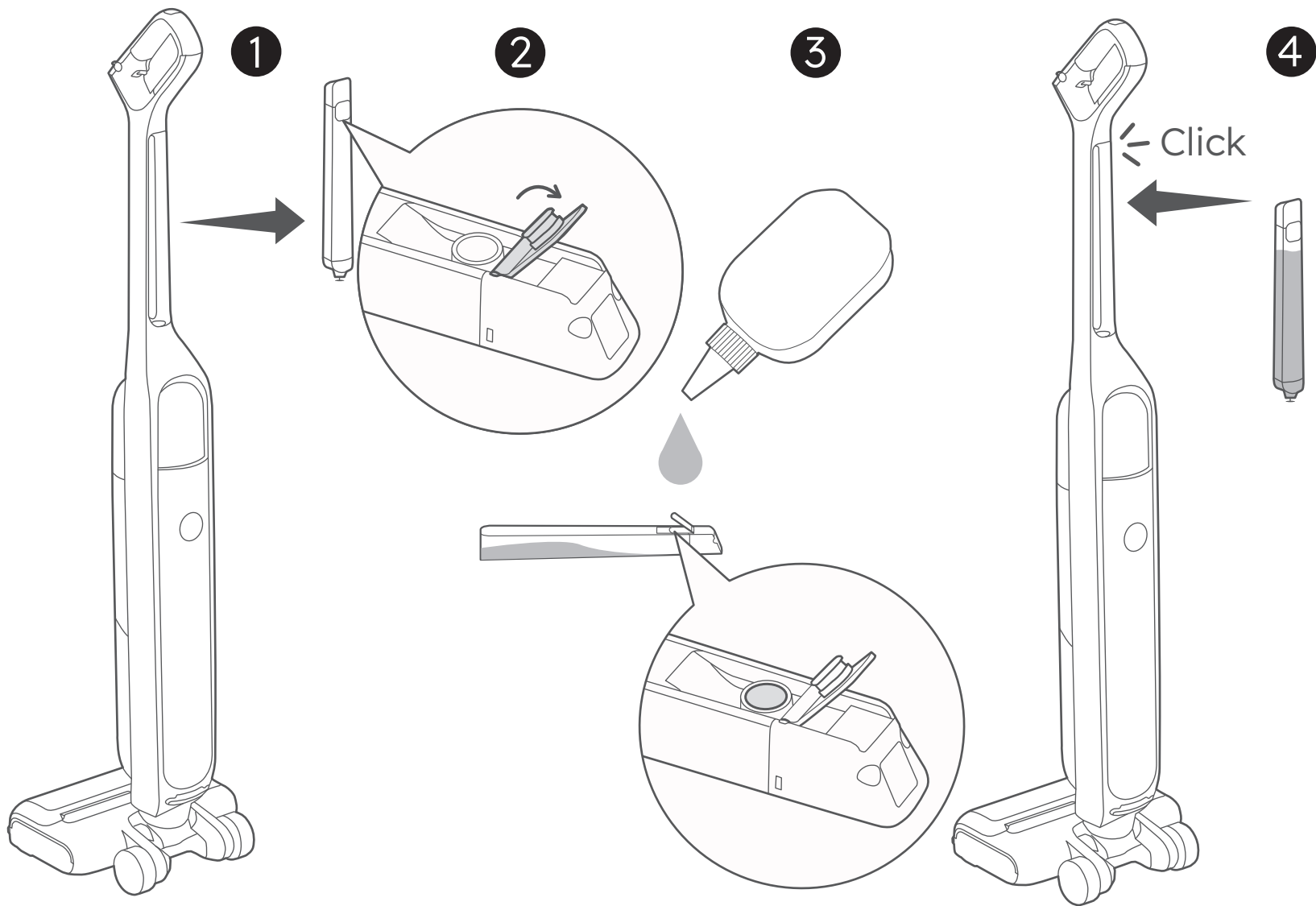
- 1 Remove the clean water tank from the MACH Vacuum Cleaner.
- 2 Open the rubber cover.
- 3 Add tap water until it reaches the MAX water line.



• Do not use mineral or purified water.

- 4 Replace the clean water tank.
 - You will hear a click when the clean water tank is locked in place.

Add Floor Cleaner



- 1** Remove the floor cleaner tank.
- 2** Open the rubber cover.
- 3** Add floor cleaner into the floor cleaner tank.
- 4** Replace the floor cleaner tank. You will hear a click when it is locked in place.

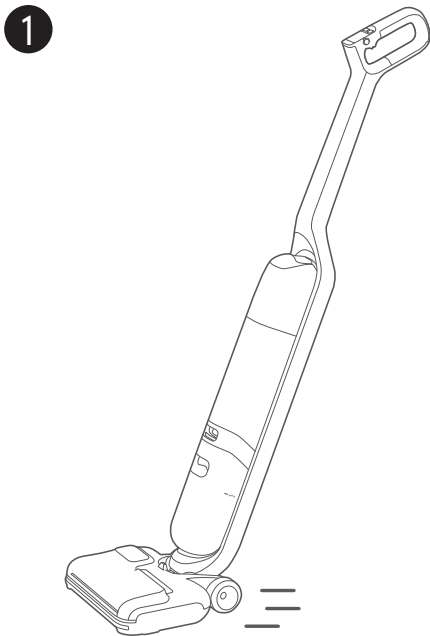


- To use the floor cleaner during cleaning, make sure the floor cleaner switch is turned on.
- Do not add hot water above 50 degrees, alcohol and corrosive liquid into the water tank.
- Use the floor cleaner designated by eufy only. Use with any other cleaner may cause severe damage to the MACH Vacuum Cleaner.
- Do not add floor cleaner with too much foam as it will cause false alarms.
- Do not put the water tank into a microwave for heating.

Start / Stop cleaning

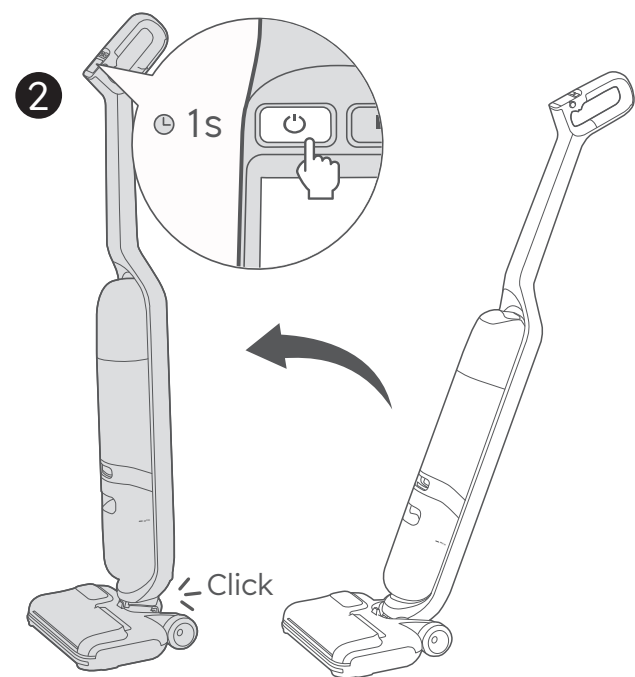


- The MACH Vacuum Cleaner cannot clean high-pile rugs more than 1cm in height.
- Do not clean carpets which are made of materials including wool or other animal furs.
- It is recommended to clean your carpets in suction mode.



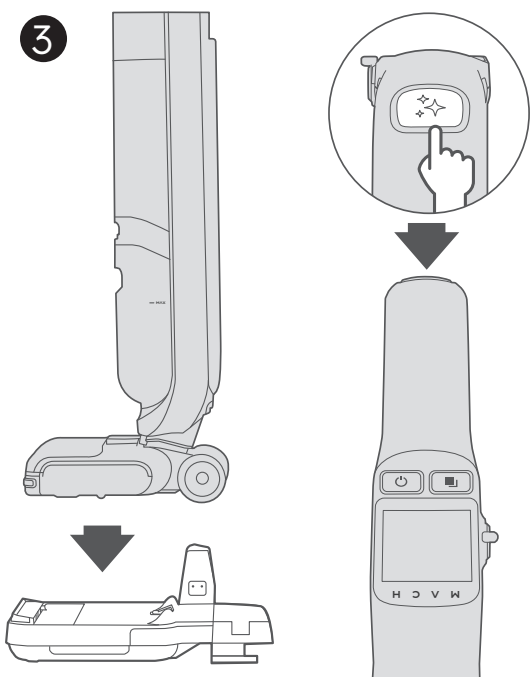
After Wi-Fi setup, start cleaning in the smart mode by default.

- To change the cleaning mode, refer to the "Selecting a Cleaning Mode" section.
- To pause or resume current task, press the power button.



To stop cleaning,

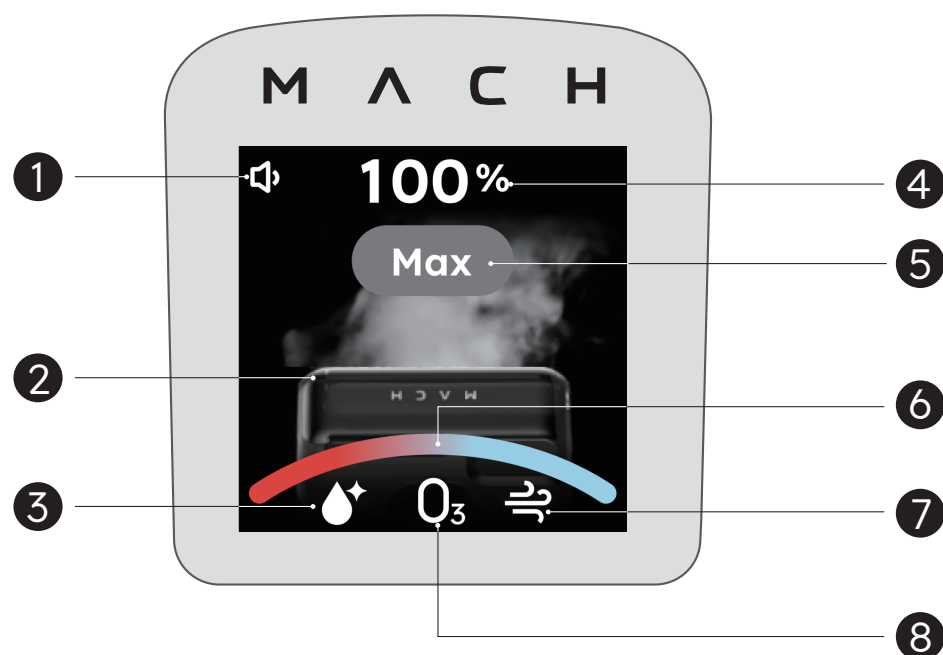
- press and hold the power button for 1 second; or
- push the handle bar forward until you hear a click.



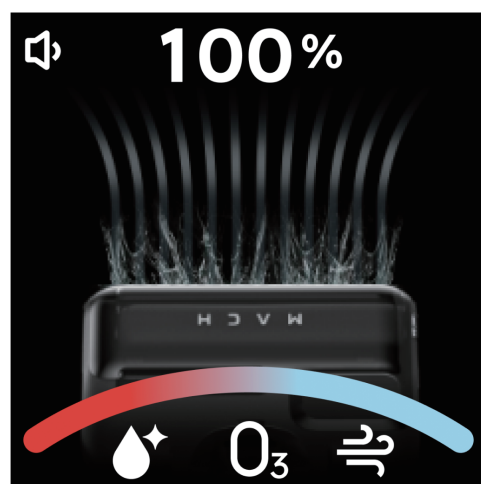
Place the MACH Vacuum Cleaner onto the charging base to charge, and then press the self-cleaning button to start self-cleaning and self-drying (see the **Maintenance** section).

LCD Screen Guide

The LCD screen will show you the working status of the MACH Vacuum Cleaner.



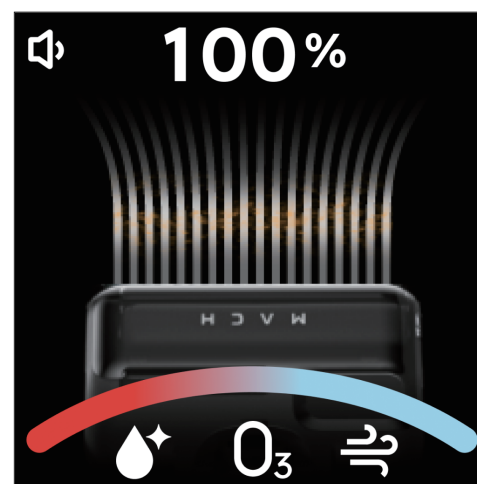
- 1 Shows current volume level of voice prompts (High / Low / Mute)
- 2 Shows the animation of current work mode
- 3 Lights up when floor cleaner switch is turned on
- 4 Shows current charging status / battery level
Shows current mode name when switching work modes
- 5 Lights up when operating the device under maximum power condition
- 6 Intelligently shows current cleanliness status of your floor
- 7 Lights up when Jetblade™ floor quick-drying function is activated
- 8 Lights up when ozone disinfection is enabled



Smart mode

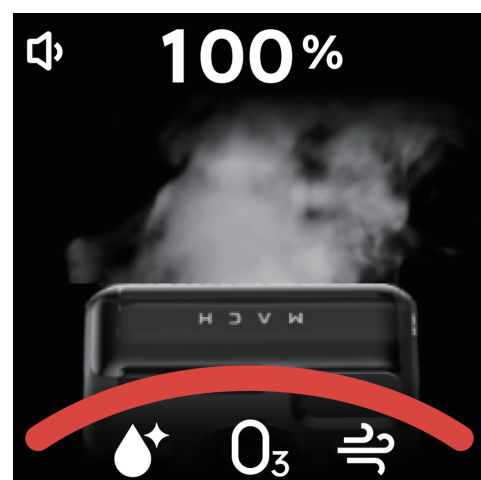


Steam mode

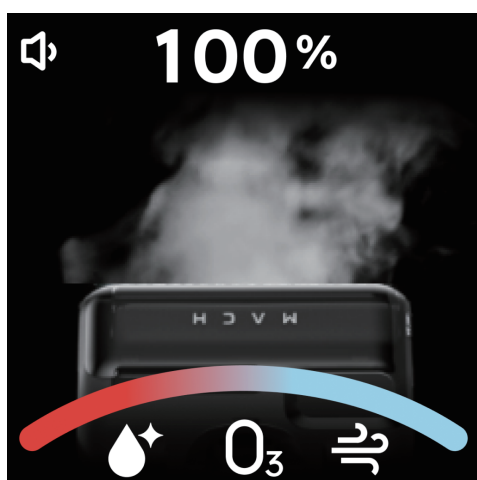


Suction mode

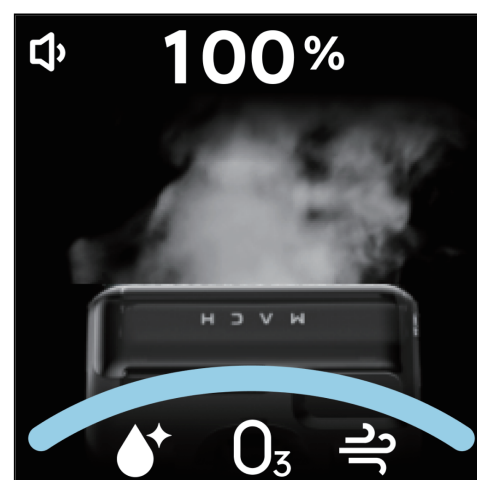
The different color of light bar indicates different cleanliness status.



Dirty



Half-dirty



Clean

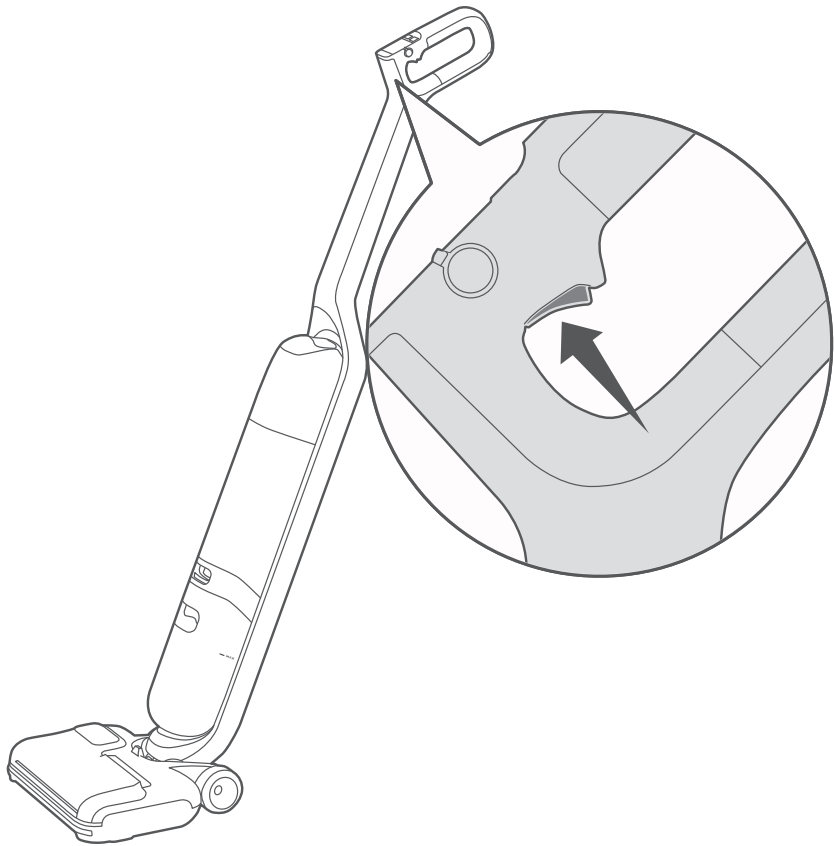
Selecting a Cleaning Mode

During cleaning, press the mode button to select a cleaning mode.

- You will hear the corresponding voice prompt when a mode is selected.

	Mode	Use
	Smart mode (default)	For daily mopping and hard floor washing
	Steam mode	Ideal for removing stubborn stains and bacteria In this mode: • Steam will be released only when you hold the trigger, and stopped when you release the trigger. • Children and pets should be supervised to ensure they do not play with this appliance. • Water appearing on the floor is a normal phenomenon. • When the steam temperature exceeds 130°C/266°F, the MACH Vacuum Cleaner will automatically turn off for self-protection. • Once the MACH Vacuum Cleaner is lifted off the ground, it will pause working. • It is recommended to use the steam mode on your sealed hardwood, marble, tile, and stone floors to avoid any damage.
	Suction mode	Ideal for carpet cleaning or soaking up dry / liquid waste on the floor

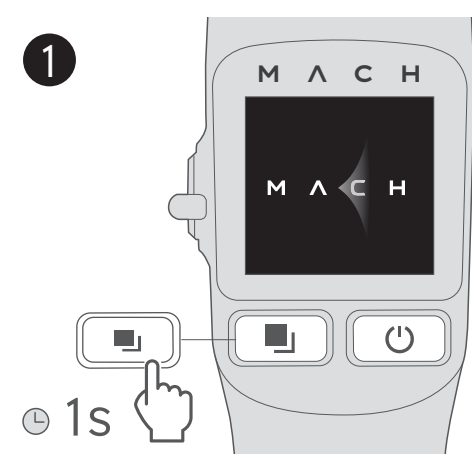
Using the Trigger



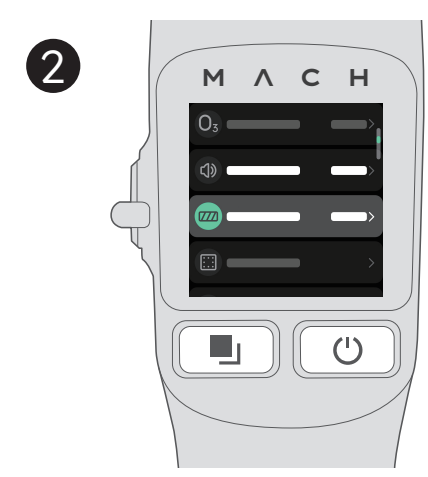
- In smart or suction mode, press and hold the trigger. The current function will be strengthened.
- In steam mode, press and hold the trigger to release steam.
- Release the button to deactivate the feature.

Using the Menu

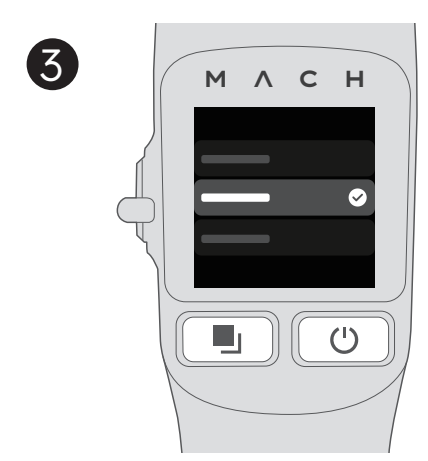
From the menu, you can access additional features and information.



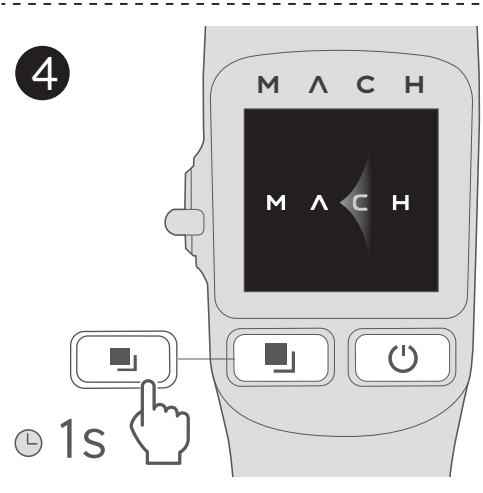
- Press and hold the mode button for 1 second to access the menu options.
- Select a language.
 - Adjust volume.
 - Enable or disable EcoClean™ Ozone disinfection. The **O₃** icon is displayed when this feature is enabled.
 - Enable or disable the descaling mode.
 - Reset the Wi-Fi connection: The Wi-Fi connection may be interrupted due to network change. In this case, reset the Wi-Fi connection, re-add the device via the eufy Clean app, and complete the Wi-Fi setup.
 - View the basic information of the MACH Vacuum Cleaner.
 - Restore factory settings.
 - Show the life span of consumable materials including rolling brush and filter. If the consumable material has been replaced with a new one, you can reset the progress bar to re-monitor its life span.



- Press the mode / power button to select an option, and then press the trigger to confirm.
-  Select the next menu option
 -  Select the previous menu option
 -  Confirm a selection

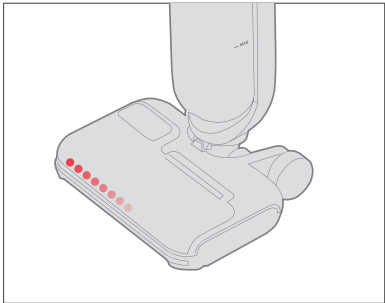
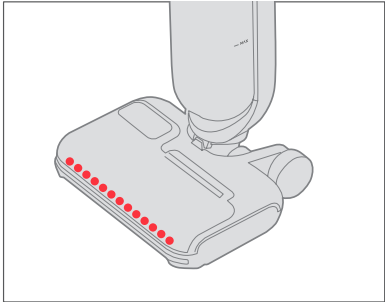
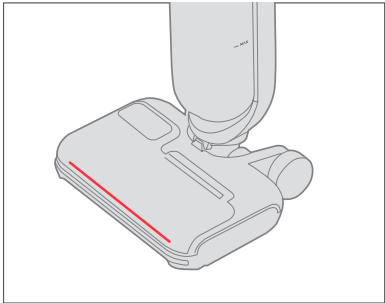
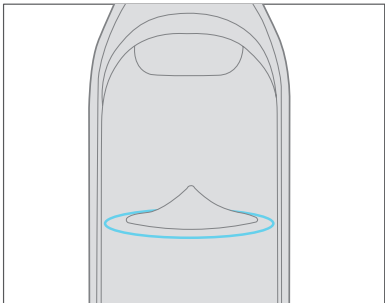
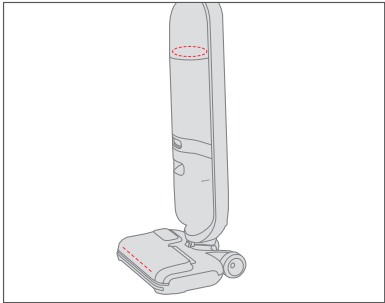


To select a sub-menu, repeat step 2.



After menu setting, press and hold the mode button for 1 second to exit.

Status Light Indication

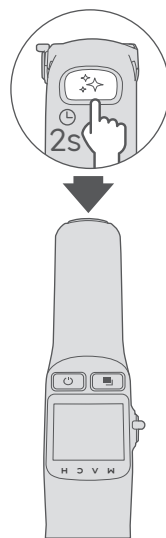
Status lights	Indication		Status
Steam status light		Scrolling red light	Preparing steam
		Pulsing red light	Ready for steam release
		Steady red	Release steam (when holding the trigger)
	Off		Exit steam mode
Ozone status light		Steady white	Enable ozone disinfection
	Off		Disable ozone disinfection
Steam status light + Ozone status light		Flashing red (Both lights)	Indicate that you need to start self-cleaning or clean the dirty water tank



- When the MACH Vacuum Cleaner is upright and idle for 5 minutes, and you have not started self-cleaning or cleaned the dirty water tank, the red status lights will flash and continue for up to 5 minutes.
- To turn off the red warning lights, follow the on-screen instructions to start self-cleaning or clean the dirty water tank.
- You can also turn off the red lights via the eufy Clean app.

Turning Voice Prompts On or Off

Press and hold the self-cleaning button for 2 seconds to turn the voice prompts on or off.



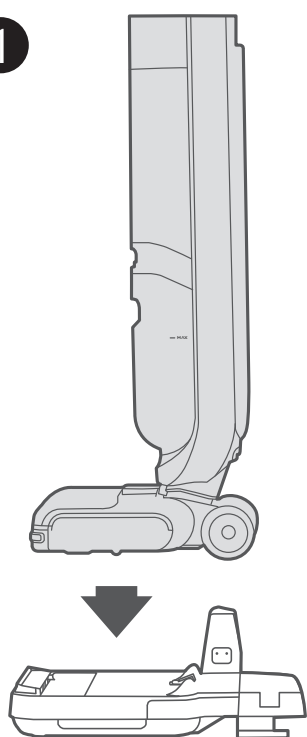
Maintenance

Self-Cleaning and Self-Drying



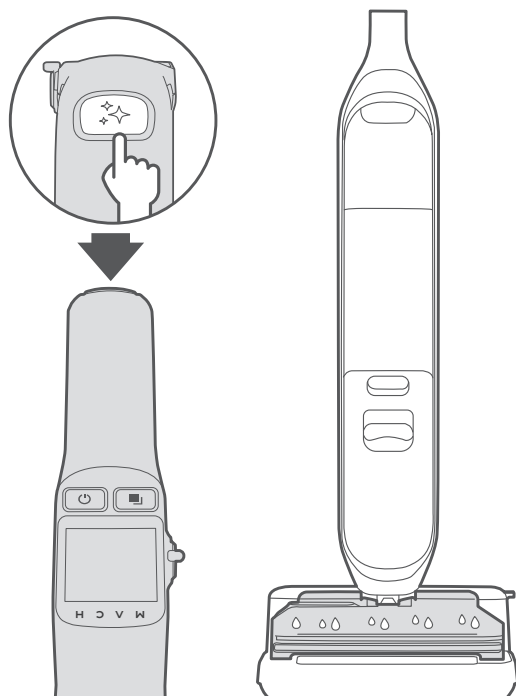
- Make sure you have filled more than half of the clean water tank before self-cleaning.
- To avoid any damage to the mopping head of the MACH Vacuum Cleaner, do not rinse or soak it in water.
- Do not remove the rolling brush cover during self-cleaning. Make sure the rolling brush cover is installed in place to avoid any damage to the MACH Vacuum Cleaner or hurting your fingers.

1



After cleaning, place the MACH Vacuum Cleaner onto the charging base.

2



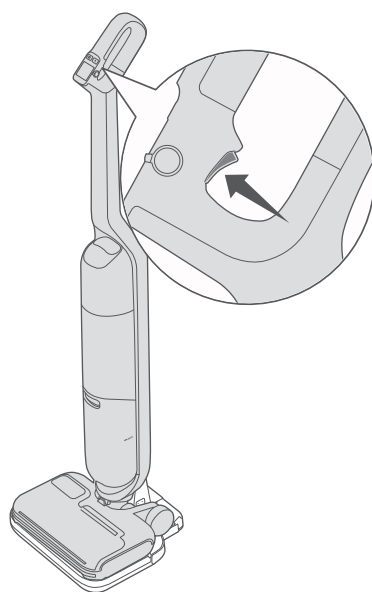
Press the self-cleaning button.

- The MACH Vacuum Cleaner will clean and self-dry the rolling brush automatically.
- For a better cleaning effect, turn on the floor cleaner switch before self-cleaning.
- When the rolling brush starts self-drying, the system will prompt you to clean the dirty water tank.

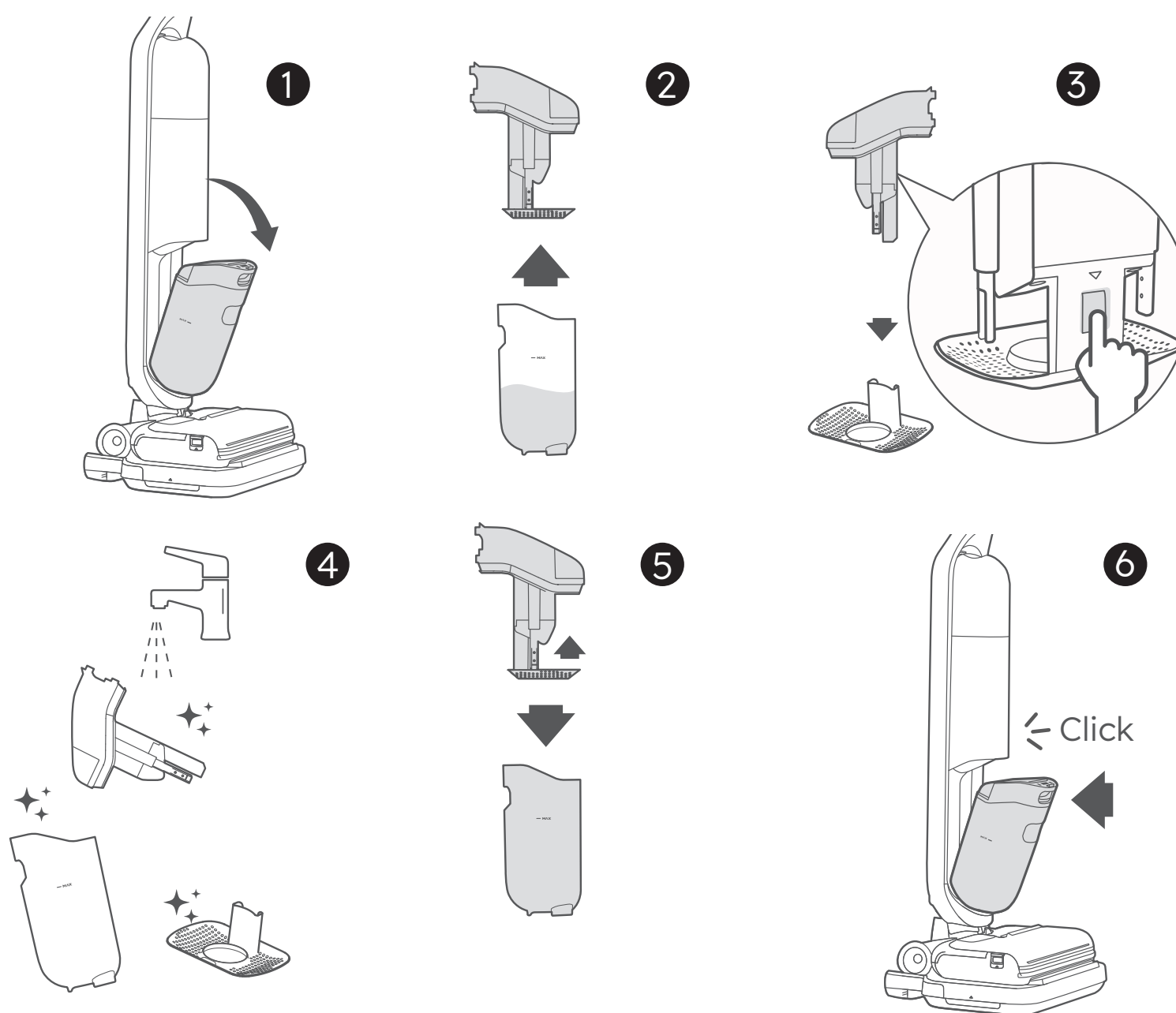
Drying of the Rolling Brush

If only the rolling brush needs to be dried, hold the trigger for 2 seconds when the MACH Vacuum Cleaner is on the charging base.

- The device begins drying of the rolling brush.



Clean the Dirty Water Tank



- 1 Remove the dirty water tank.
- 2 Separate the top container from the dirty water tank.
- 3 Remove the dry waste separator.
- 4 Rinse the dirty water tank and all components thoroughly with water.
- 5 Reassemble the dirty water tank.
- 6 Push the dirty water tank back into the MACH Vacuum Cleaner.

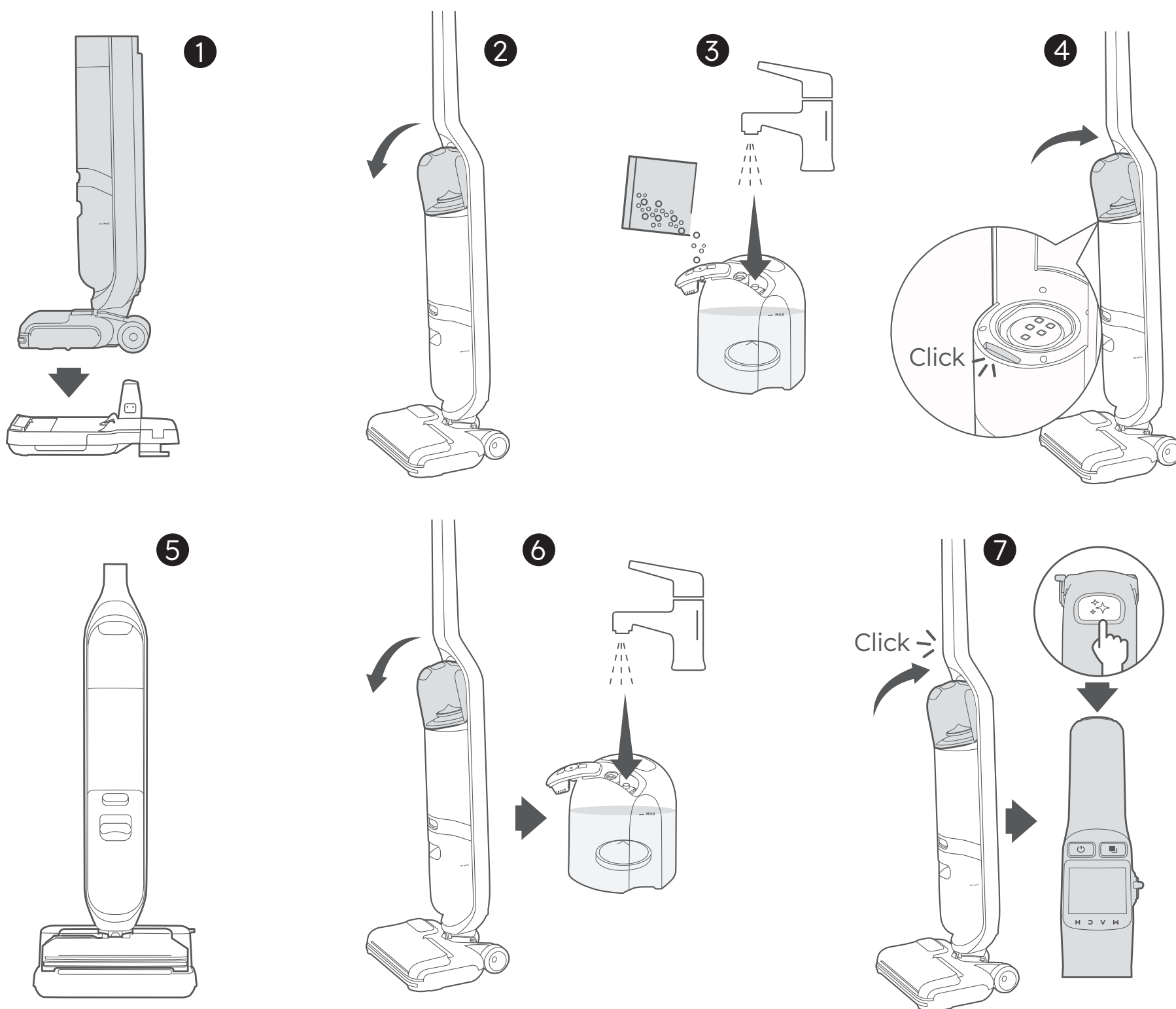
Enable Descaling Mode

Steam release may be decreased after the MACH Vacuum Cleaner has been used for a period of time. It is recommended to descale the MACH Vacuum Cleaner every half a year.



- 1 Press and hold the mode button for 1 second to access the menu options.
- 2 Press the mode / power button repeatedly to select the descaling mode, and then press the trigger to confirm.
- 3 Follow the on-screen instructions and voice prompts to descale the MACH Vacuum Cleaner.

Start descaling



- 1 Place the MACH Vacuum Cleaner on the charging base.
- 2 Remove the clean water tank.
- 3 Open the plastic bag and pour the whole bag of citric acid into the clean water tank. Then add clean water until it reaches the MAX water line. Shake them well before using.
- 4 Replace the clean water tank.
- 5 Start descaling.
- 6 After descaling, remove and clean the clean water tank. Then fill it more than half way with clean water.
- 7 Replace the clean water tank, and then press the self-cleaning button to start self-cleaning (refer to the "Maintenance > Self-Cleaning and Self-Drying" section).



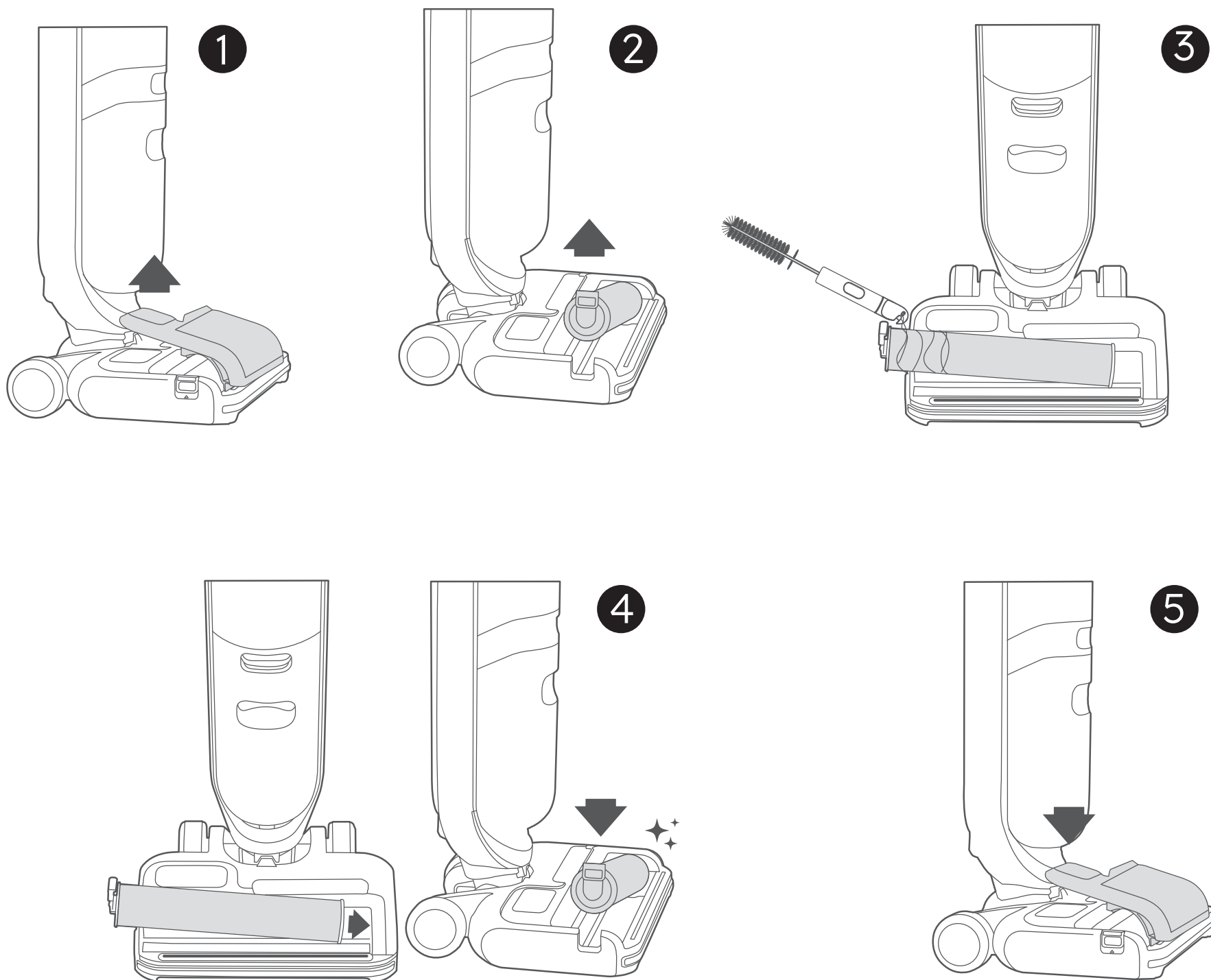
- Do not touch the citric acid particles with your hands.
- Do not eat or drink the citric acid.
- Keep the citric acid away from children.
- Do not allow children to use or operate the citric acid.

Clean the Rolling Brush Manually

The multi-surface rolling brush can be cleaned automatically through self-cleaning, but some foreign substances, such as hair, can easily get tangled in the rolling brush, so it is best to clean the rolling brush manually if it occurs.



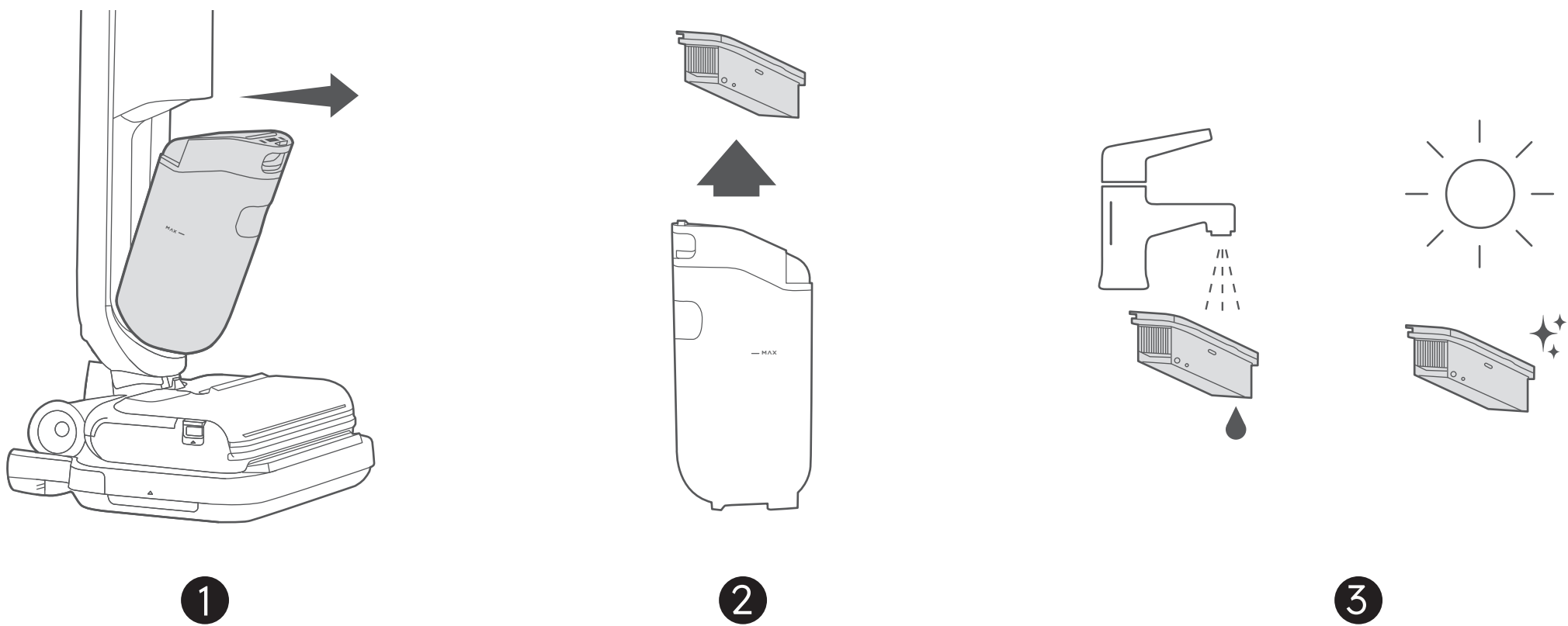
- Before removing the rolling brush cover, make sure the MACH Vacuum Cleaner has been turned off.



- 1 Pull out to open the cover.
- 2 Press the release button and then pull up to remove the rolling brush.
- 3 Clean the rolling brush with the supplied cleaning tool.
- 4 Reinstall the rolling brush: Insert the end of the rolling brush into the right side of the holder, then press down the release button into the left side of the holder. Make sure the rolling brush is installed properly, otherwise it may be damaged during use.
- 5 Reinstall the rolling brush cover.

Clean the High-Performance Filter

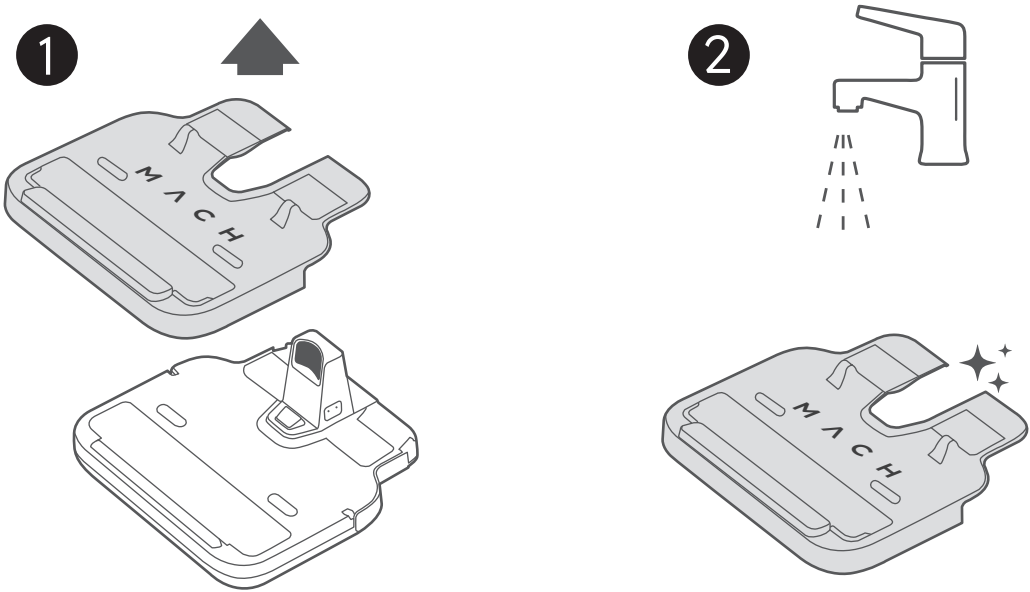
It is recommended to clean the filter once a week.



- 1 Remove the dirty water tank.
- 2 Remove the high-performance filter.
- 3 Rinse the filter and dry it completely before next use.

Clean the Removable Cover

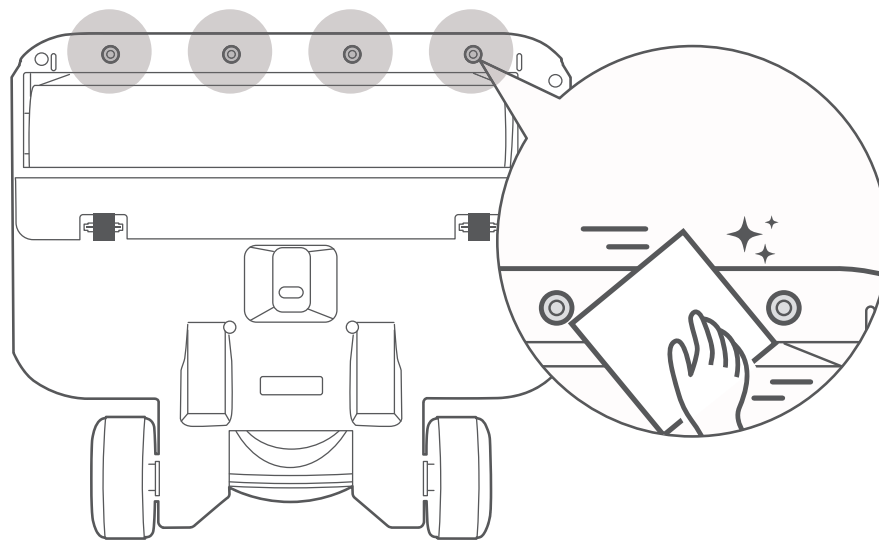
It is recommended to clean the cover once a week.



- 1 Remove the cover.
- 2 Rinse the cover thoroughly.

Clean the Steam Nozzles

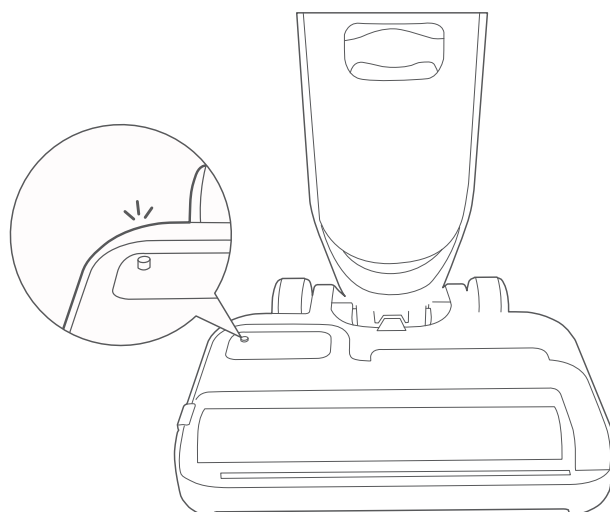
When the steam nozzles are clogged by any foreign objects, clean them with a dry cloth or paper towel.



Troubleshooting

MACH Vacuum Cleaner is not working normally:

- Make sure the battery is fully charged.
- Make sure the handle bar has been pushed backward and you have heard a click before use.
- Check if the rolling brush is stuck.
- If steam fails to be released from the steam nozzles, check if the Steam Reset button on the top of the mopping head has popped out as illustrated. In this case, do not press the button. Stop using the device and contact Customer Service immediately for help.



Suction power is decreased or there is a loud noise:

- Check if any objects are stuck in the opening.
- Check if the dirty water tank is properly installed.
- Check if the dirty water tank and filter are clean.

Specifications

Model	V1 Ultra
Rated voltage (charging base)	AC 100-240 V
Battery life	•Maximum 82 minutes (in smart and suction modes) •Maximum 15 minutes (in steam mode)
Battery energy	159.84 Wh
Battery capacity	7400 mAh
Charging time	≤4 hours
Noise	65 dBA, measured according to SPL (sound pressure level)
Clean water tank capacity	820 ml
Dirty water tank capacity	720 ml

Customer Service

For tutorial videos, FAQs, manuals, and more information, please visit:
<https://support.eufylife.com>

Warranty: 24-month limited warranty

Contact Us

-  support@eufylife.com
-  www.eufylife.com
- 
 - (US/CA) +1 (800) 994 3056
 - (UK) +44 (0) 1604 936200
 - (DE) +49 (0) 69 9579 7960
 - (日本) 03 4455 7823

For more support phone numbers, please visit:
<https://support.eufylife.com/s/phonecontactus>
Or scan the QR code below:



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