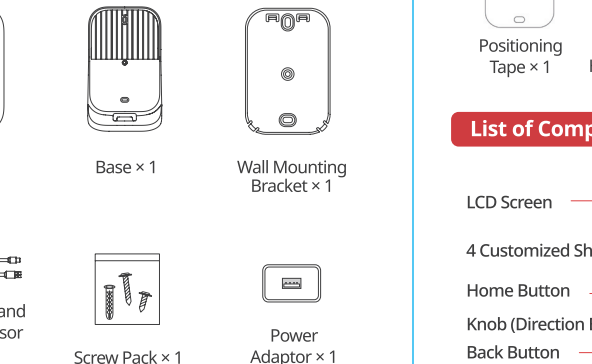


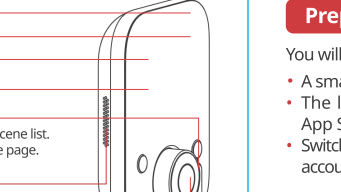
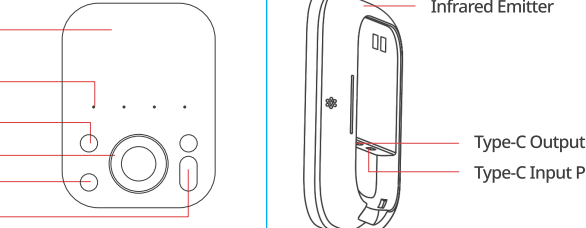
SwitchBot Hub 3 User Manual

Please read this user manual carefully before using your device.

Package Contents



List of Components



Preparation

You will need:

- A smartphone or tablet using Bluetooth 4.2 or later.
- The latest version of our app, downloadable via the Apple App Store or Google Play Store.
- SwitchBot account, you can register via our app or sign in to your account directly if you already have one.



iOS and Android system requirements:
<https://support.switch-bot.com/hc/en-us/articles/12567397397271>

Add your Hub 3 to our app

Open our app and sign in to your account. Tap "+" located at the top right-hand corner of the home page, select "Add Device", find the Hub 3 icon and select. Then follow the instructions to add your device.

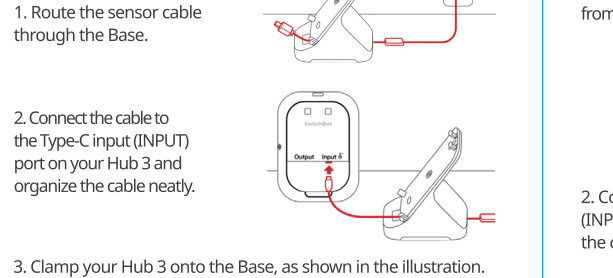
Precautions

- Use only a 5V 2A power adapter to connect your Hub 3. Using other types of adapters may damage the device or affect its normal functioning.
- Do not use adaptors that have no safety certifications.
- The provided cable is configured with a temperature and humidity sensor. Avoid stretching or pulling the cable, as this may disrupt the sensor's data transmission.
- Do not pull the wall mounting bracket with excessive force, as this may cause damage to the device or the wall.
- Use only Type-C cable to connect your Hub 3 to a power supply.
- If you encounter any malfunctions, please contact us for assistance.

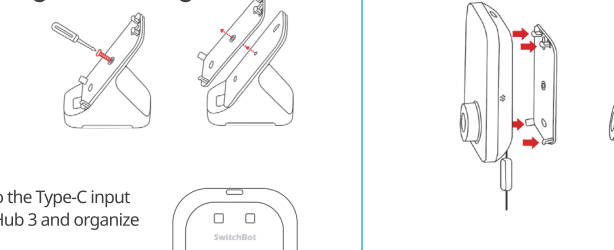
Usage Instructions

Add appliances or devices you want to control via your Hub 3.

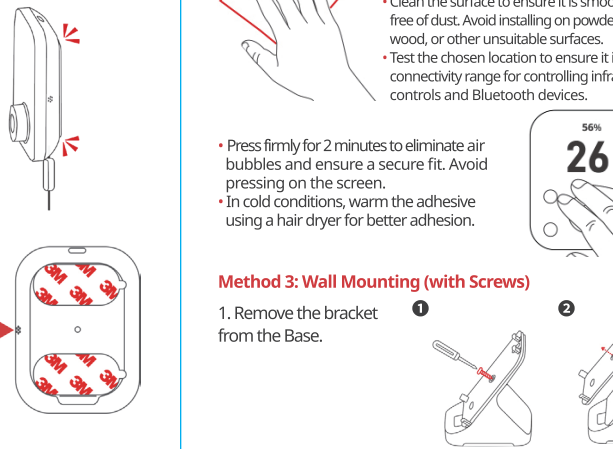
Method 1: Desktop Mounting



Method 2: Wall Mounting (with Tape)



Method 3: Wall Mounting (with Screws)



Installation

1. IR remote controls
Access the function page of your Hub 3 and add IR remote controls according to the app instructions. The maximum infrared emission range is 30 m (98 ft.).

2. SwitchBot devices:
Go to Devices & Scenes > Manage Devices, and select the SwitchBot devices you want to control via your Hub 3.

3. Third-party Bluetooth devices:
Go to Devices & Scenes > Manage Devices > Third-party Control and add as prompted.

Placement Tips

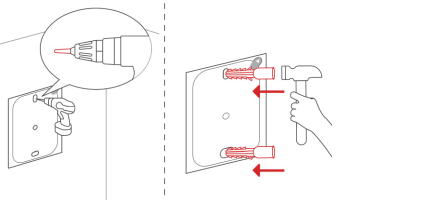
- Make sure your appliance to be controlled is within Hub 3's infrared range.
- Since the infrared signal can be blocked by walls and other physical objects, make sure there are no obstacles between Hub 3 and your appliance.
- Make sure your appliance works well and is at an appropriate angle to your Hub 3.
- For better Internet connection strength, please place your Hub 3 as close to your router as possible.

Tools needed:

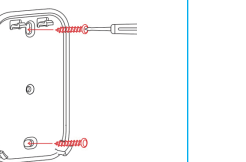
- Electric Drill
- Rubber Hammer
- Phillips Screwdriver

Note: Consult with a professional driller if needed.

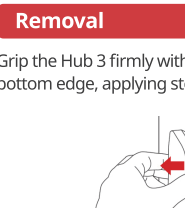
3. Drill two holes according to the Positioning Tape. Insert the wall plugs using a rubber hammer. Then remove the Positioning Tape.



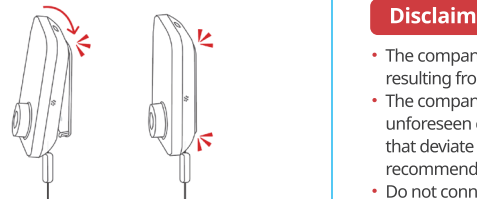
4. Align the Mounting Bracket with the holes and secure it with two screws. Partially tighten the screws, adjust the bracket position, and then fully tighten the screws.



5. Connect the cable to the Type-C input (INPUT) port on your Hub 3 and organize the cable.

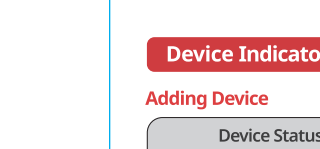


6. Clamp your Hub 3 onto the bracket. If properly positioned, you'll hear a click.



Removal

Grip the Hub 3 firmly with one hand. Push upward from the bottom edge, applying steady force until it detaches.



Disclaimer

- The company is not responsible for any loss or damage resulting from the improper or incorrect use of this product.
- The company is not liable for any property damage or unforeseen consequences caused by using this product in ways that deviate from its intended purpose or the manufacturer's recommendations.
- Do not connect this product to life support equipment. The

company is not responsible for any loss or damage resulting from such connections.

- The company does not assume responsibility for building damage or other losses caused by the installation, disassembly, or handling of this product.

Device Indicator Light Status

Adding Device

Device Status	Description
Indicator light flashes rapidly.	In pairing mode.
Indicator light flashes slowly.	Connecting to the network.
Indicator light flashes once.	Remote control added or your SwitchBot Bluetooth device is operated via the app once.

Upgrading Firmware

Device Status	Description
Indicator light flashes slowly and an upgrade icon appears on the device screen.	Firmware upgrade started.
Indicator light flashes slowly and the device screen indicates that the firmware update is complete.	Firmware upgraded successfully.
Indicator light off	Successfully connected to the network.

Learning Remote Control

Device Status	Description
Indicator light lights up for 2 seconds then goes off.	Ready to learn remote control.
Indicator light flashes twice after you press your remote control.	Remote control learned successfully.
Indicator light flashes once after 10 seconds.	Learning timeout. Failed to learn remote control.

Temperature and Humidity Alerts

Device Status	Description	What to Do
The device beeps and an alert appears on the device screen.	The temperature or humidity reaches the alert threshold you've set.	Press any button to clear the alert, or wait for 30s until the alerts stops.

Firmware Recovery

Device Status	Description	What to Do
A firmware recovery icon appears on the screen.	The device's firmware needs to be recovered.	Follow the in-app instructions to complete the recovery.

Troubleshooting

If you have difficulty configuring Wi-Fi for your Hub 3, please scan the QR code below for solutions.
<https://support.switch-bot.com/hc/en-us/articles/8071641642135>



If you have difficulty adding remote controls to your Hub 3, please scan the QR code below for solutions.
<https://support.switch-bot.com/hc/en-us/articles/8069379964695>



If your Hub 3 shows incorrect temperature or humidity readings, please scan the QR code below for solutions.
<https://support.switch-bot.com/hc/en-us/articles/9747052703895>



Restoring to Factory Settings

Press and hold the On/Off button for 15 seconds to reset the device. Resetting will delete all synchronized and paired devices, and all settings will revert to their default values.

Firmware Upgrades

In order to improve user experience, we will regularly release firmware updates to introduce new functions and solve any software defects that may occur during usage. When a new firmware version is available, we will send an upgrade notification to your account via our app. When upgrading, please make sure your product is powered on and make sure your smartphone is within range to prevent interference.

Recovering the Firmware

- Remove the sensor cable from your Hub 3. Long press the Kata button until the icon appears while reconnecting the sensor cable.
- Go to Profile > Firmware Recovery and select your Hub 3 via the app.

Note: The recovery may take 15 to 30 minutes.

Setting Up Matter

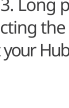
Please scan the QR code below for Matter setup guide.



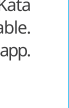
For iOS users:
<https://support.switch-bot.com/hc/en-us/articles/28615495530519>

For Android users:
<https://support.switch-bot.com/hc/en-us/articles/28615513028759>

Setting up Alexa



Alexa Setup Guide



Voice control of scenes with Alexa



Commands for controlling IR appliances with Alexa

Warranty

We warrant to the original owner of the product that the product will be free from defects in materials and workmanship. Please note that this limited warranty does not cover:

- Products submitted beyond the original limited warranty period.
- Products on which repairs or modifying have been attempted.
- Products subjected to falls, extreme temperatures, water, or other operating conditions outside the product specifications.
- Damage due to natural disaster (including but not limited to

Specifications

Material: PC + ABC + Aluminum alloy
Size: 126 × 94 × 38 mm (4.9 × 3.7 × 1.5 in.)
Type-C Port (INPUT): 5V=2A
Type-C Port (OUTPUT): 5V=500mA
Operating Temperature: -20 °C to 65 °C (-4 °F to 149 °F)
Operating Humidity: 0% to 90% RH
Infrared Emission Range: Max. 30 m (98 ft.)
Connectivity: 802.11 b/g/n, 2.4 GHz; Wi-Fi + Bluetooth Low Energy

Temperature and Humidity Sensor

Resolution: 0.1 °C / 0.1 °F, 1 % RH
Temperature Range: -20 °C to 80 °C (-4 °F to 176 °F)

Contact & Support

Feedback: If you have any concerns or problems when using our products, please send feedback via our app through the Profile > Support page.

Setup and Troubleshooting

Setup and Troubleshooting: support.switch-bot.com
Support Email: support@switch-bot.com

Humidity Range: 0 to 99 % RH

Temperature Precision:
-20 °C to 0 °C (-4 °F to 32 °F) [±0.4 °C / 0.7 °F]
0 °C to 65 °C (32 °F to 149 °F) [±0.2 °C / 0.4 °F]
65 °C to 80 °C (149 °F to 176 °F) [±0.3 °C / 0.5 °F]
Humidity Precision:
0 to 10 % RH (±3 % RH) 10 % to 90 % RH (±2 % RH)
90 % to 99 % RH (±3 % RH)

Lightning, flood, tornado, earthquake, or hurricane, etc.).

- Damage due to misuse, abuse, negligence or casualty (e.g. fire).
- Other damage that is not attributable to defects in the manufacture of product materials.
- Products purchased from unauthorized resellers.
- Consumable parts (including but not limited to batteries).
- Natural wear of the product.

Humidity Range: 0 to 99 % RH

Temperature Precision:
-20 °C to 0 °C (-4 °F to 32 °F) [±0.4 °C / 0.7 °F]
0 °C to 65 °C (32 °F to 149 °F) [±0.2 °C / 0.4 °F]
65 °C to 80 °C (149 °F to 176 °F) [±0.3 °C / 0.5 °F]
Humidity Precision:
0 to 10 % RH (±3 % RH) 10 % to 90 % RH (±2 % RH)
90 % to 99 % RH (±3 % RH)

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Setup and Troubleshooting

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