

Dell 34 WQHD Monitor

SE3426DW

Simplified Service Manual

Notes, cautions, and warnings

 **NOTE:** A NOTE indicates important information that helps you make better use of your product.

 **CAUTION:** A CAUTION indicates either potential damage to hardware or loss of data and tells you how to avoid the problem.

 **WARNING:** A WARNING indicates a potential for property damage, personal injury, or death.

Contents

Safety instructions	5
Before working inside your monitor	5
After working inside your monitor	5
Views of the monitor	6
Front view	6
Back view	7
Side view	7
Bottom view	8
Major components of the monitor	9
Wiring connectivity diagram	11
Connecting your monitor	12
Connecting the HDMI cable	13
Connecting the DisplayPort cable	13
Securing your monitor using Kensington lock (optional)	14
Organizing your cables	14
Disassembly and reassembly	15
Recommended tools	15
Screw list	15
Stand	16
Removing the stand	16
Installing the stand	17
Back cover	19
Removing the back cover	19
Installing the back cover	21
Keypad board	23
Removing the keypad board	23
Installing the keypad board	24
Metal shield	25
Removing the metal shield	25
Installing the metal shield	27
System board and power board	29
Removing the system board and power board	29
Installing the system board and power board	31
Front trim	33
Removing the front trim	33
Installing the front trim	34
Troubleshooting	35
Self-test	35
Built-in diagnostics	36
Common problems	37
Product-specific problems	39
Regulatory information	40
Information on repairability for Québec - From Dell Canada Inc. - to Quebec consumers	40
FCC notices (U.S. only) and other regulatory information	40
EU product database for energy label and product information sheet	40

Contacting Dell	41
Revision History	42

Safety instructions

Use the following safety guidelines to protect your monitor from potential damage and to ensure your personal safety. Unless otherwise noted, each procedure included in this document assumes that you have read the safety information that shipped with your monitor.

NOTE: Before using the monitor, read the safety information that is shipped with your monitor and printed on the product. Keep the documentation at a secure location for future reference.

WARNING: Use of controls, adjustments, or procedures other than those specified in this documentation may result in exposure to shock, electrical hazards and/or mechanical hazards.

CAUTION: The possible long-term effect of listening to audio at high volume through the headphones (on a monitor that supports it) may cause damage to your hearing ability.

- Place the monitor on a solid surface and handle it carefully.
 - The screen is fragile and can be damaged if dropped or pressed with a sharp object.
 - Ensure that your monitor is electrically rated to operate with the AC power available in your location.
 - Keep the monitor at room temperature. Excessive cold or hot conditions can have an adverse effect on the liquid crystal of the display.
 - Connect the power cable from the monitor to a wall outlet that is nearby and accessible. See [Connecting your monitor](#).
- Do not place and use the monitor on a wet surface or near water.
- Do not subject the monitor to severe vibration or high-impact conditions. For example, do not place the monitor inside a car trunk.
- Unplug the monitor when it is going to be left unused for an extended period.
- To avoid electric shock, do not attempt to remove any cover or touch the inside of the monitor.
- Read these instructions carefully. Keep this document for future reference. Follow all warnings and instructions that are marked on the product.
- Certain monitors can be wall mounted using the VESA mount that is sold separately. Ensure you use the correct VESA specifications as mentioned in the wall mounting section of the User's Guide.

For information about safety instructions, see the Safety, Environmental, and Regulatory Information (SERI) document that is shipped with your monitor.

Before working inside your monitor

Steps

1. Save and close all open files and exit all open applications.
2. Turn off your monitor.
3. Disconnect your monitor and all attached devices from their electrical outlets.
4. Disconnect all attached network devices and peripherals, such as keyboard, mouse, and dock from your monitor.
 - CAUTION:** To disconnect a network cable, first unplug the cable from your monitor and then unplug the cable from the network device.
5. Remove any media card and optical disc from your monitor, if applicable.

After working inside your monitor

Steps

CAUTION: Leaving stray or loose screws inside your monitor may severely damage your monitor.

1. Replace all screws and ensure that no stray screws remain inside your monitor.
2. Connect any external devices, peripherals, or cables you removed before working on your monitor.
3. Replace any media cards, discs, or any other parts that you removed before working on your monitor.
4. Connect your monitor and all attached devices to their electrical outlets.
5. Turn on your monitor.

Views of the monitor

Front view

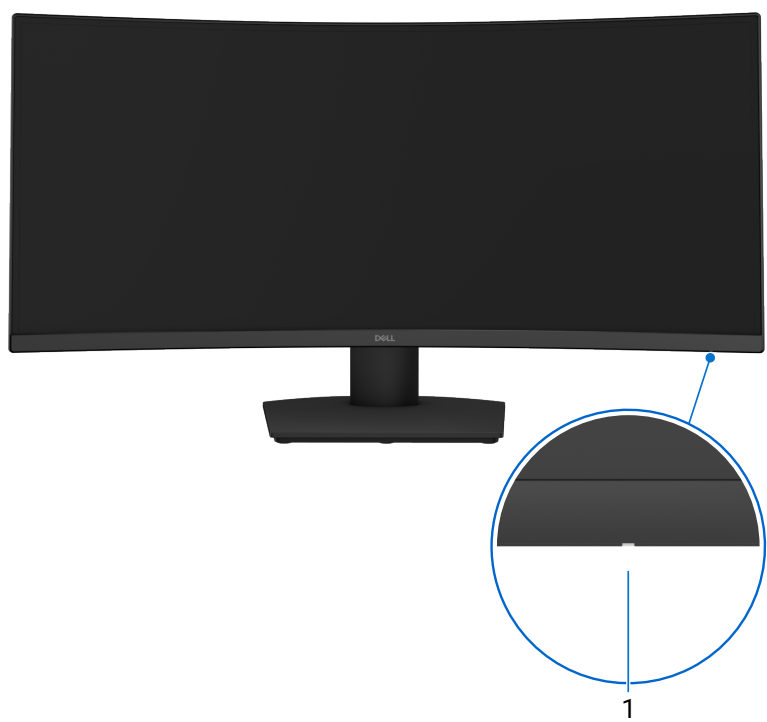


Figure 1. Front view of the monitor

Table 1. Components and descriptions.

Label	Description	Function
1	Power button (with LED indicator)	Solid white light indicates that the monitor is turned on and is functioning. Blinking white light indicates that the monitor is in Standby Mode.

Back view

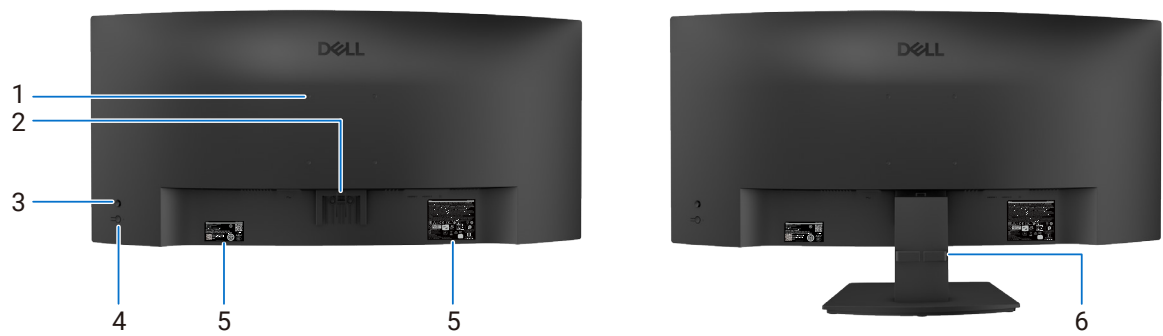


Figure 2. Back view of the monitor

Table 2. Components and descriptions.

Label	Description	Function
1	VESA mounting holes (100 mm x 100 mm) - behind attached VESA cover	Wall mounts the monitor using a VESA-compatible wall-mount kit. For more information, see VESA wall mounting (optional) section in the SE3426DW User's Guide.
2	Stand release button	Releases the stand from the monitor.
3	Joystick	Use it to control the On-Screen Display (OSD) menu. For more information, see Operating the monitor section in the SE3426DW User's Guide..
4	Power button	To turn the monitor on or off.
5	Regulatory information label (including MyDell QR code, serial number, and Service Tag label)	Lists the regulatory approvals. See this label if you need to contact Dell for technical support. The Service Tag is a unique alphanumeric identifier that allows Dell service technicians to identify your monitor's specifications and access warranty information.
6	Cable-management guide	Used to organize cables by inserting them through the slot.

Side view



Figure 3. Side view of the monitor

Bottom view

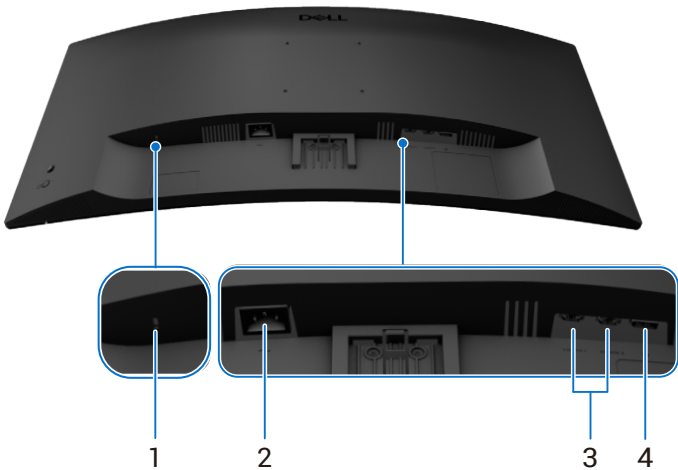


Figure 4. Bottom view of the monitor

Table 3. Components and descriptions.

Label	Description	Function
1	Security-lock slot (based on Kensington Security Slot)	Secure your monitor using a security lock (purchased separately) to prevent unauthorized movement of your monitor. For more information, see Securing your monitor using Kensington lock (optional) .
2	Power connector	Connect the power cable.
3	HDMI 2.1 (TMDS) ports	Connect to your computer using the HDMI cable.
4	DisplayPort 1.4 port	Connect to your computer using the DisplayPort cable.

Major components of the monitor

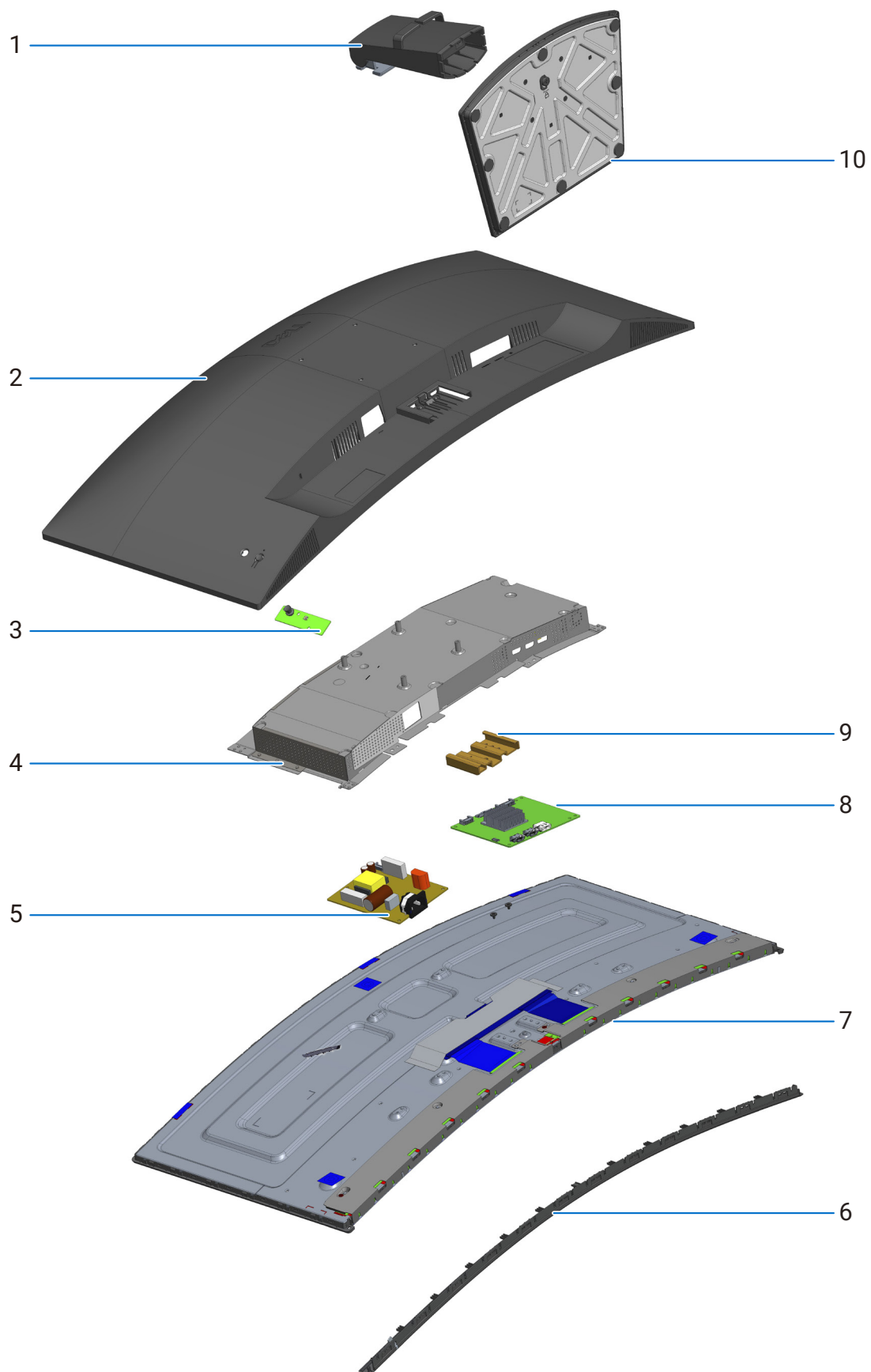


Figure 5. Major components of the monitor

Table 4. Major components of the monitor.

No.	Description
1	Stand riser
2	Back cover
3	Keypad board
4	Metal shield
5	Power board
6	Front trim
7	Display panel
8	System board
9	Hinge bracket
10	Stand base

Wiring connectivity diagram

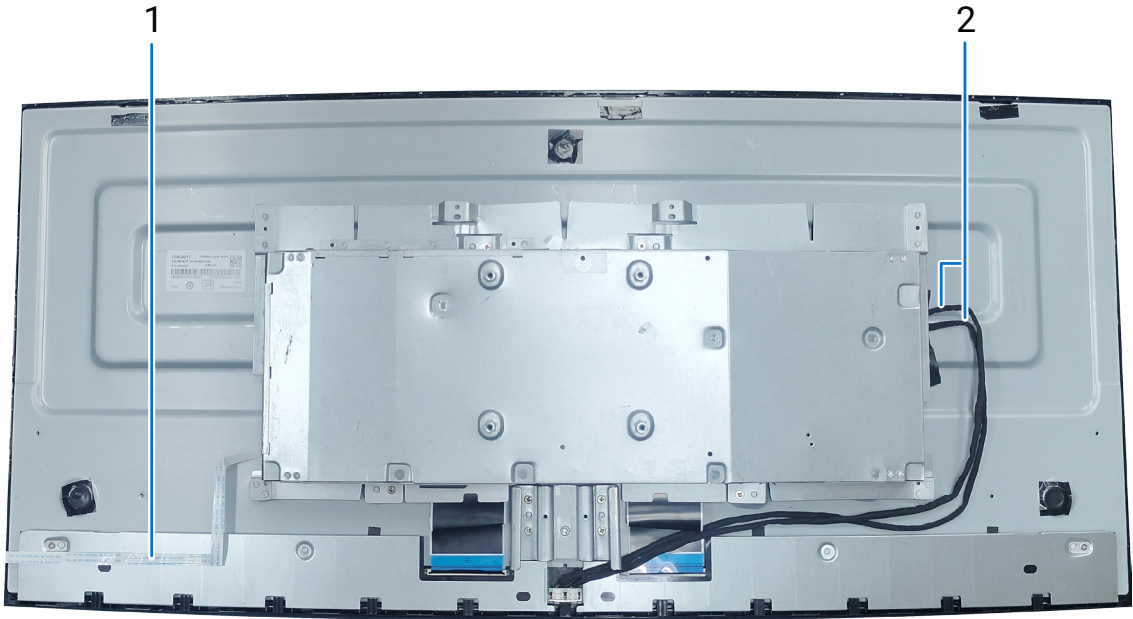


Figure 6. Wiring connectivity diagram

Table 5. Wiring connectivity diagram.

No.	Description
1	Keypad board cable
2	Lightbar cable

Connecting your monitor

⚠ WARNING: Before you begin any of the procedures in this section, follow the [Safety instructions](#).

⚠ CAUTION: Before using the monitor, secure the stand riser to a wall using a cable tie or cord capable of supporting the monitor's weight. This helps prevent the monitor from falling.

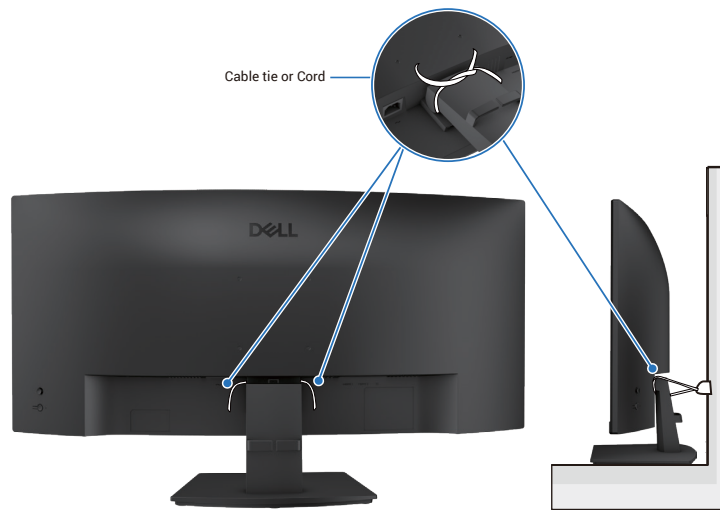


Figure 7. Fasten the monitor

⚠ WARNING: For your safety, ensure that the grounded power outlet is easily accessible and located near the equipment. To disconnect power, firmly grasp the plug and unplug the power cable from the outlet. Do not pull on the power cord.

ⓘ NOTE: Dell monitors are designed to work optimally with the Dell-supplied cables inside the box. Dell does not guarantee the video quality and performance if non-Dell cables are used.

ⓘ NOTE: Route the cables through the cable-management slot before connecting them.

ⓘ NOTE: Do not connect all the cables to the computer simultaneously.

ⓘ NOTE: The images are for illustration purposes only. The appearance of the computer may vary.

To connect your monitor to the computer:

1. Turn off your computer and disconnect the power cable.
2. Connect the HDMI/DisplayPort cable from your monitor to the computer.
3. Turn on your monitor.
4. Select the correct input source from the OSD Menu on your monitor and then turn on your computer.
 - ⓘ NOTE:** The default input source for the SE3426DW monitor is DisplayPort 1.4. A graphics card that supports only DisplayPort 1.1 may not display an image correctly. For more information and possible solutions, see [Product-Specific Problems](#).

Connecting the HDMI cable

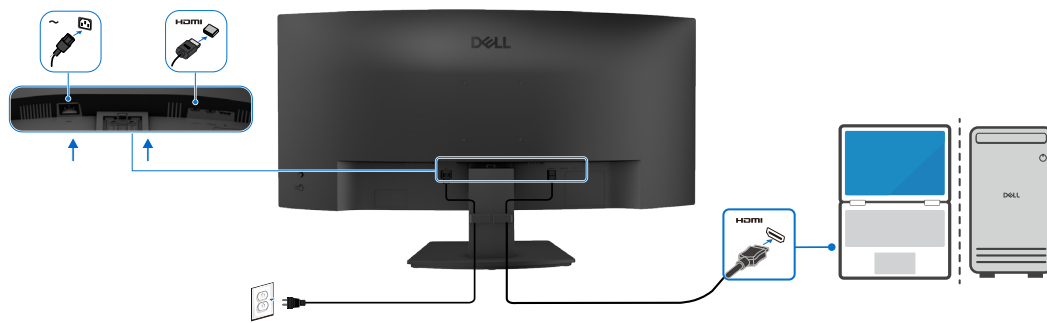


Figure 8. Connecting the HDMI cable

Connecting the DisplayPort cable

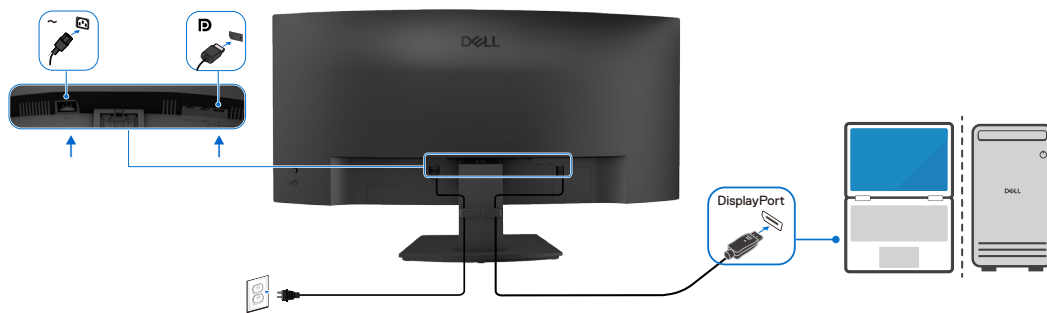


Figure 9. Connecting the DisplayPort cable

Securing your monitor using Kensington lock (optional)

The security lock slot is at the back of the monitor (see [Security lock slot](#)). Secure your monitor to a table using the Kensington security lock.

For more information about using the Kensington lock (sold separately), see the documentation that is shipped with the lock.

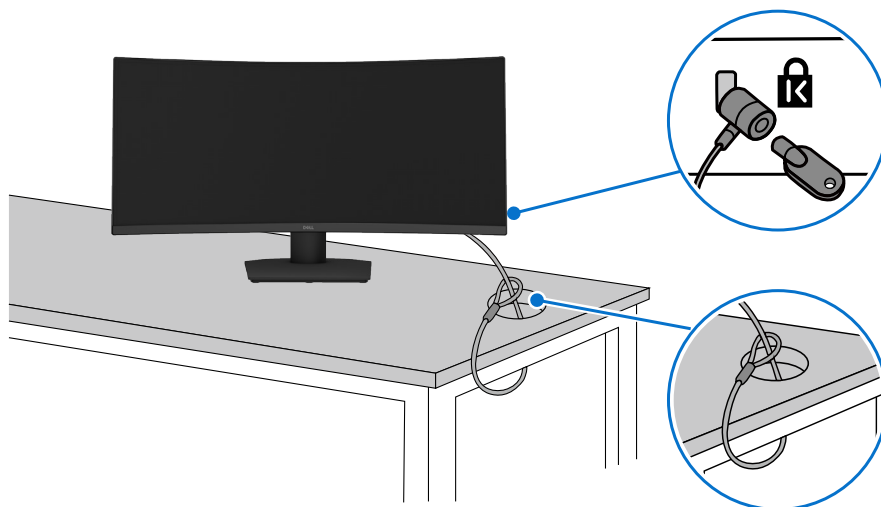


Figure 10. Using Kensington lock

NOTE: The image is for illustration purposes only. The appearance of the lock may vary.

Organizing your cables

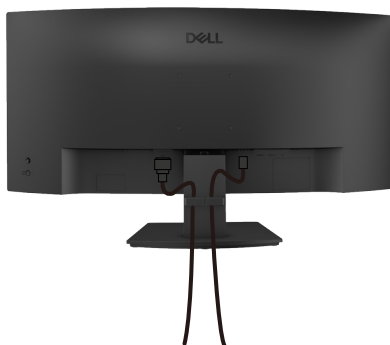


Figure 11. Organizing your cables

When connecting the necessary cables route the cables through the cable-management slot. For more information, see [Connecting your monitor](#).

If your cable is not able to reach your computer, you may connect directly to the computer without routing through the slot on the monitor stand.

Disassembly and reassembly

CAUTION: The information in this section is intended for authorized service technicians in the EMEA region. Dell prohibits users from disassembling the monitor, and any damage caused by unauthorized servicing will not be covered under the warranty.

Recommended tools

- Screwdriver (Phillips-head, hexagonal head)
- Plastic scribe

Screw list

- NOTE:** When removing screws from a component, it is recommended to note the screw type, the quantity of screws, and then place them in a screw storage box. This is to ensure that the correct number of screws and correct screw type is restored when the component is replaced.
- NOTE:** Some computers have magnetic surfaces. Ensure that the screws are not left attached to such surfaces when replacing a component.
- NOTE:** Screw color may vary with the configuration ordered.

Table 6. Screw List.

Component	Screw type	Quantity	Screw image
Back cover	M3x5	2	
Keypad board	Q3x6	3	
Metal shield	M3x5	4	
Hinge bracket	M3x5	4	
System board	D3x6	4	
Power board	D3x6	2	
	M4x6	1	

Stand

Removing the stand

Prerequisites

Following the procedure in [Before working inside your monitor](#).

About this task

The following image indicates the location of the stand and provides a visual representation of the removal procedure.

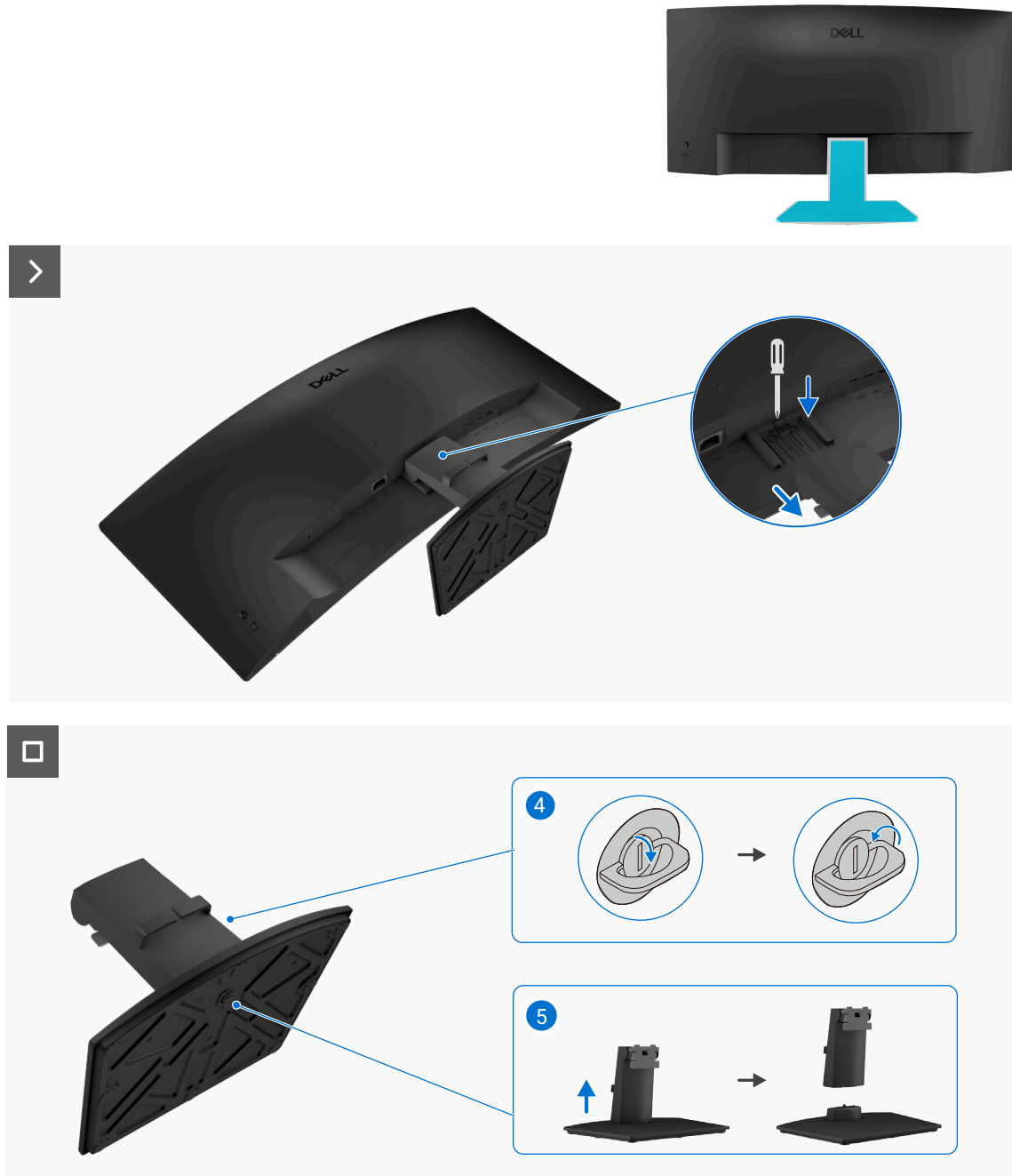


Figure 12. Removing the stand

Steps

1. Place the monitor on a clean, curved foam pad.
2. Use a long, thin screwdriver to press the release button. While holding the button, pull the stand away from the monitor.
3. Lift the stand assembly away from the monitor.

4. Open the screw handle at the bottom of the stand base. Rotate it counterclockwise to release the stand base from the stand riser.
5. Lift the stand riser away from the stand base.

Installing the stand

Prerequisites

If you are replacing a component, remove the existing component before performing the installation procedure.

About this task

The following image indicates the location of the stand and provides a visual representation of the installation procedures.

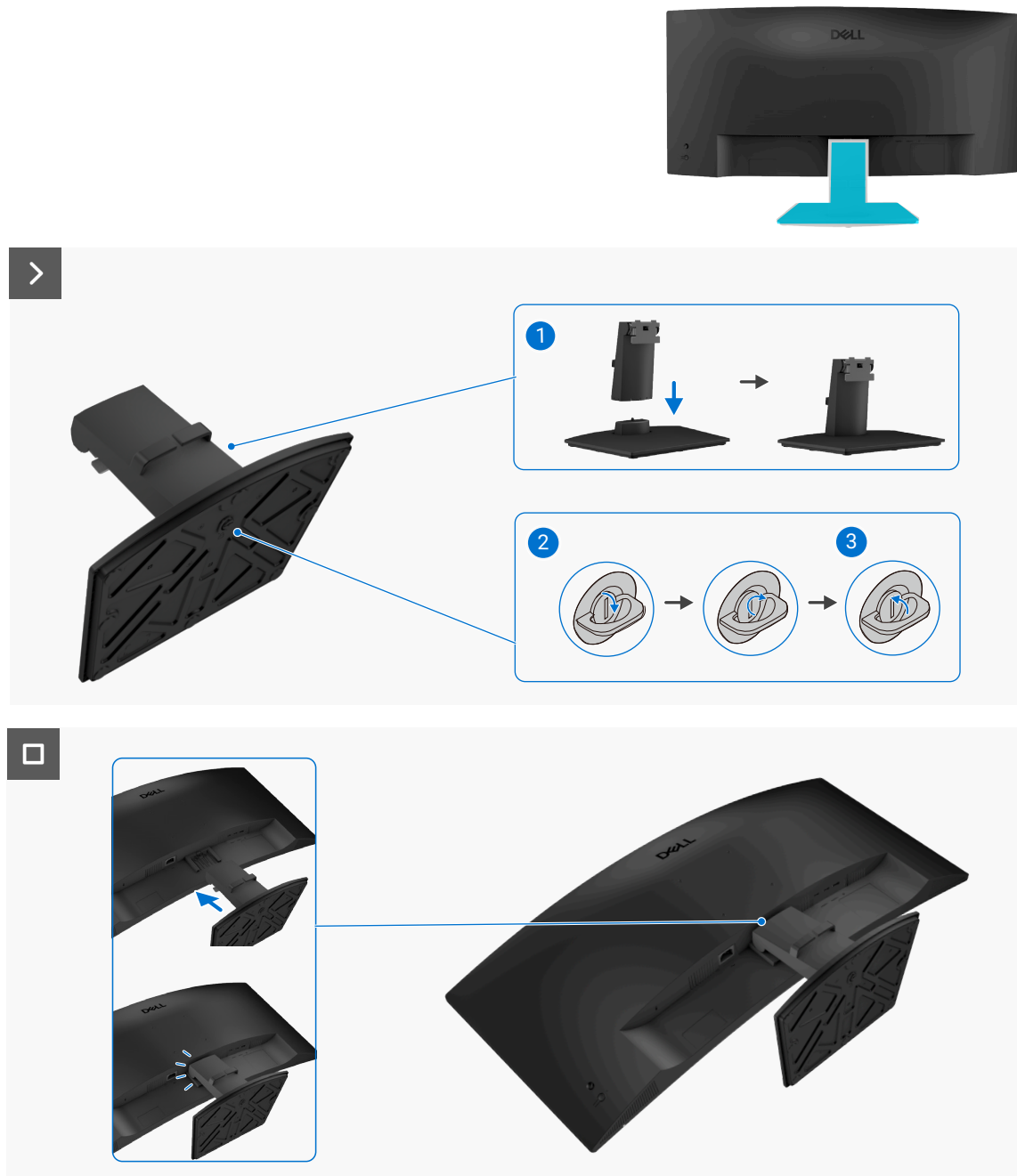


Figure 13. Installing the stand

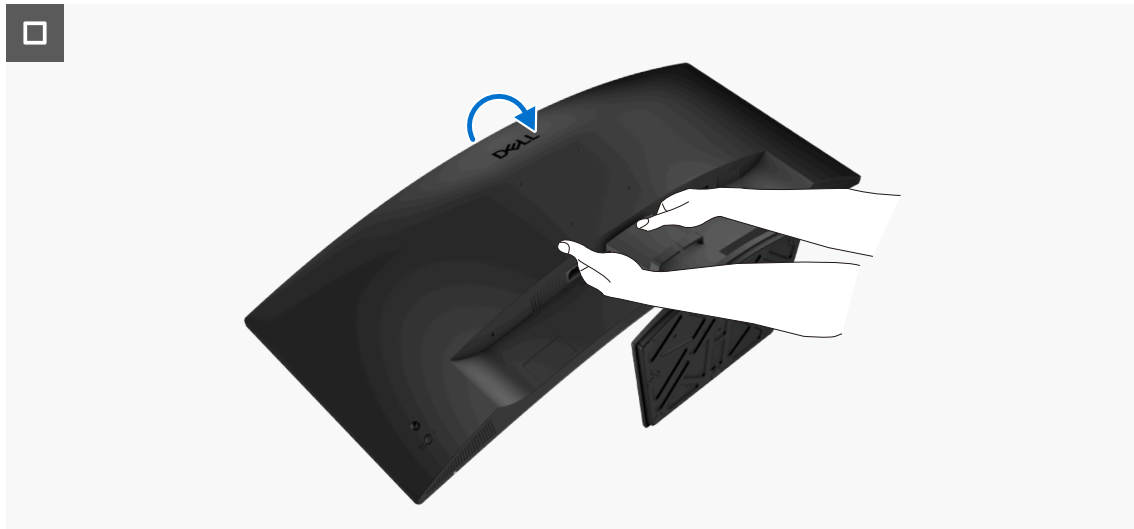


Figure 14. Installing the stand

Steps

1. Align and place the stand riser on the stand base.
2. Open the screw handle at the bottom of the stand base. Turn it clockwise to secure the stand assembly.
3. Close the screw handle.
4. Align the bracket on the stand riser with the grooves on the back of the monitor.
5. Slide the stand assembly until it snaps into place.
6. Hold the stand riser and lift the monitor carefully, then place it on a flat surface.
⚠ CAUTION: Hold the riser firmly and lift the monitor slowly with both hands to prevent it from slipping or falling.

Next steps

Following the procedure in [After working inside your monitor](#).

Back cover

Removing the back cover

Prerequisites

1. Following the procedure in [Before working inside your monitor.](#)
2. Remove the [stand](#).

About this task

The following image indicates the location of the back cover and provides a visual representation of the removal procedure.

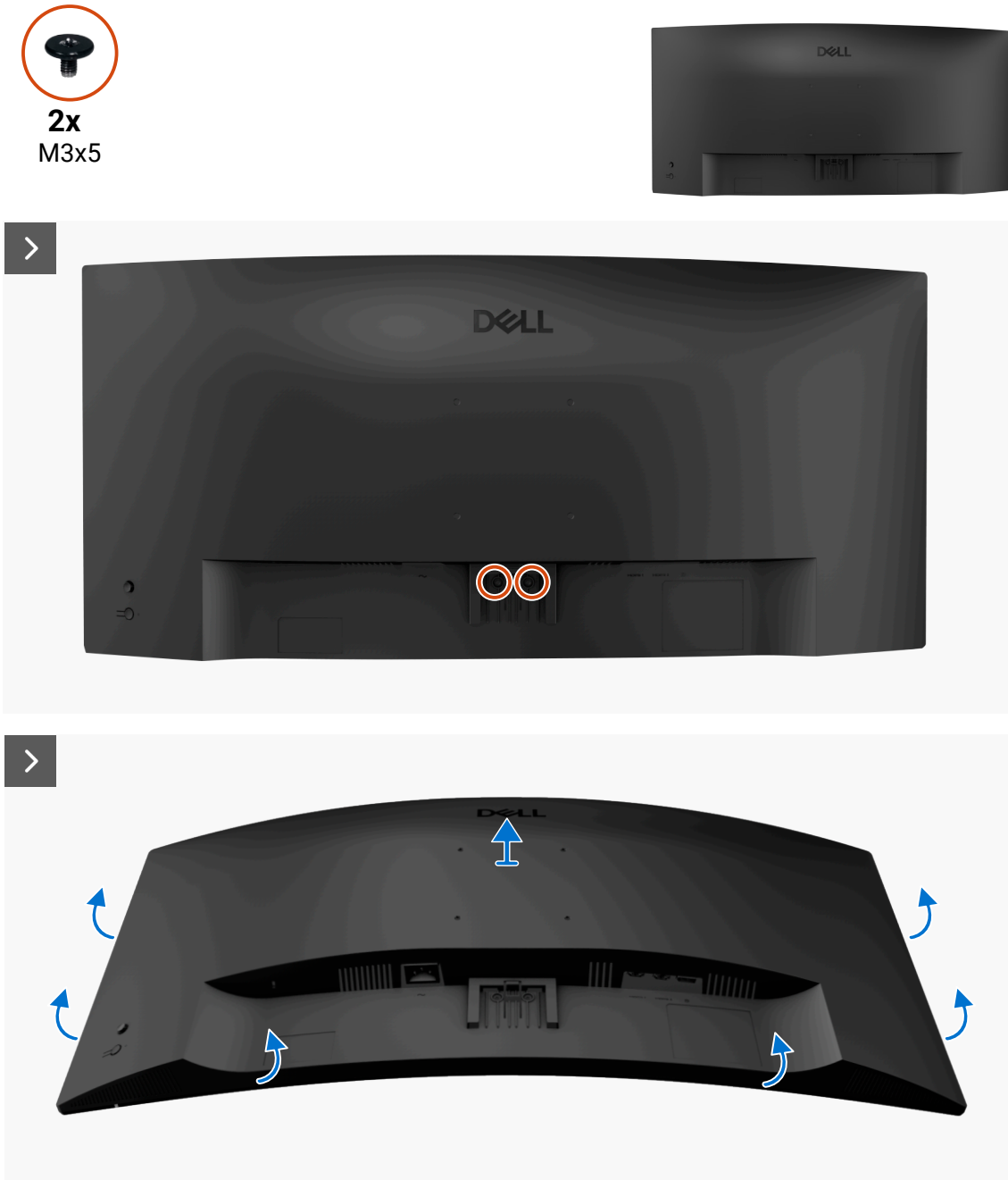


Figure 15. Removing the back cover

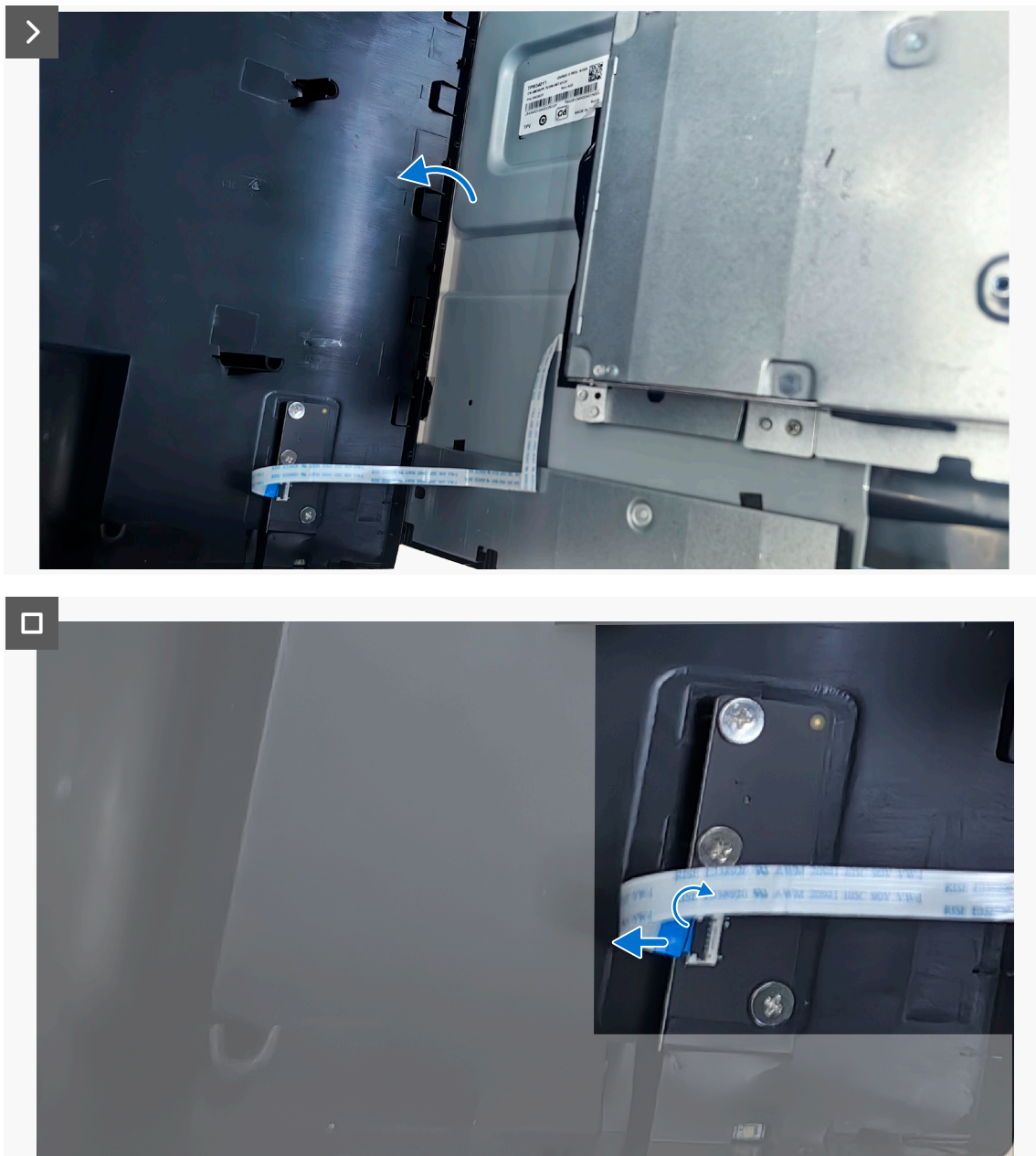


Figure 16. Removing the back cover

Steps

1. Remove the two screws (M3x5) that secure the back cover to the display assembly.
2. Using a plastic scribe, pry open the back cover starting from the bottom edge of the monitor.
3. Partially lift the back cover from the right edge. Open the latch, then disconnect the keypad board cable from the keypad board connector.
4. Lift and remove the back cover away from the monitor.

Installing the back cover

Prerequisites

If you are replacing a component, remove the existing component before performing the installation procedure.

About this task

The following image indicates the location of the back cover and provides a visual representation of the installation procedures.

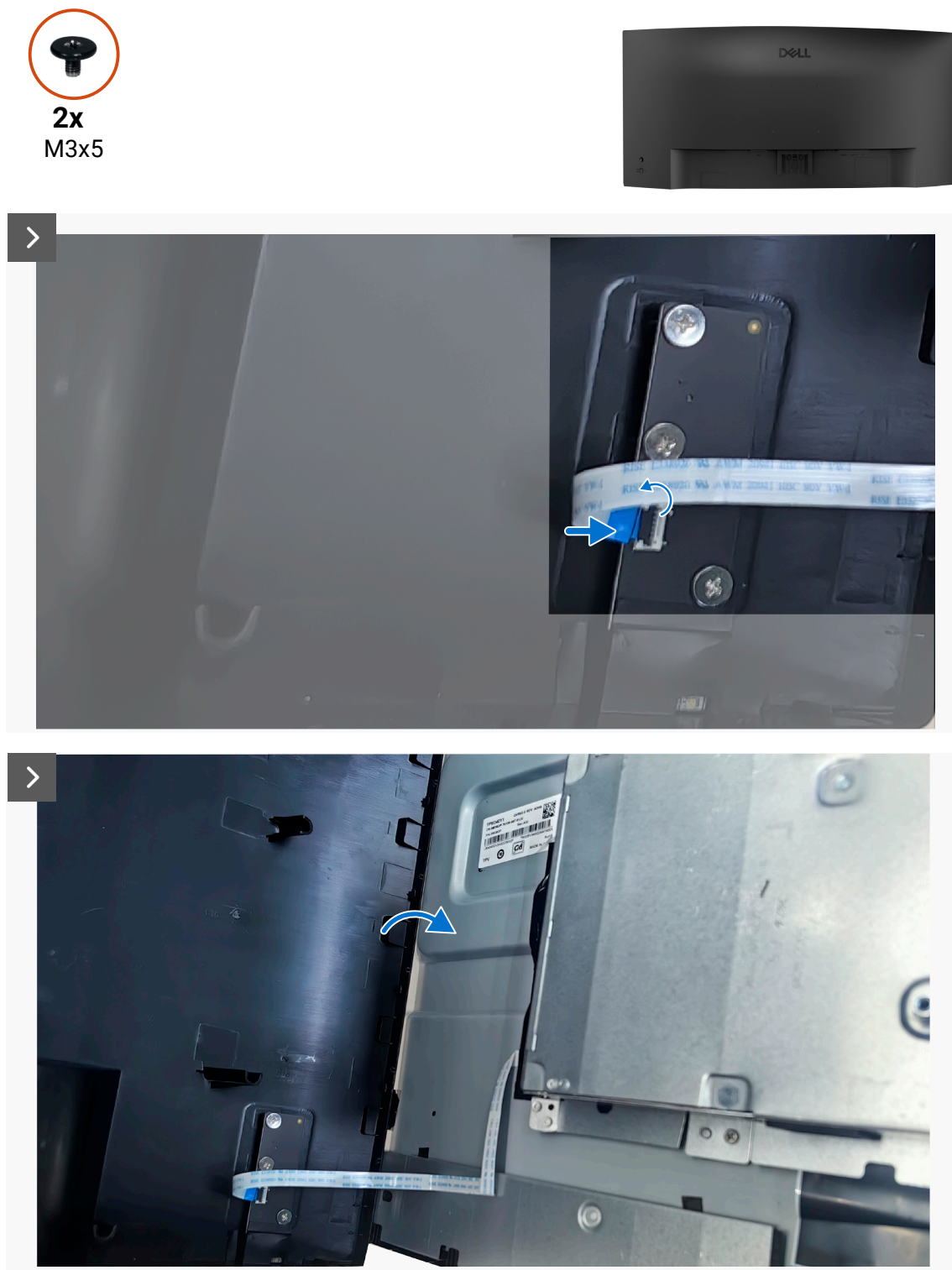


Figure 17. Installing the back cover

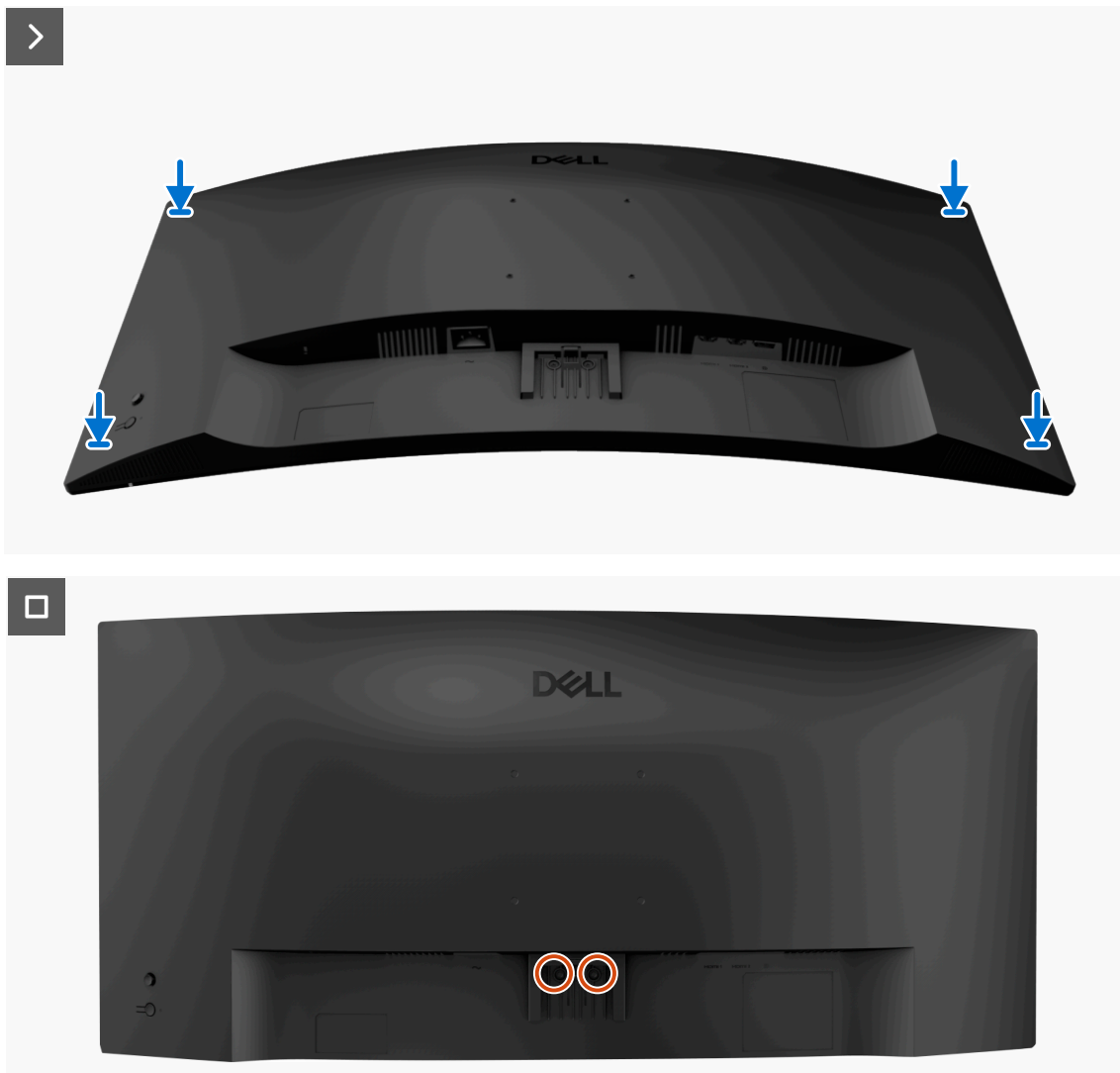


Figure 18. Installing the back cover

Steps

1. Slide the keypad board cable into the connector on the keypad board, then close the latch to secure it.
2. Align the screw holes on the back cover with those on the metal shield. Then press along the edges to snap the back cover into place.
3. Replace the two screws (M3x5) to secure the back cover to the display assembly.
 **NOTE:** Before applying pressure, ensure that the back cover is properly aligned with the chassis.

Next steps

1. Install the [stand](#).
2. Follow the procedure in [After working inside your monitor](#).

Keypad board

Removing the keypad board

Prerequisites

1. Following the procedure in [Before working inside your monitor.](#)
2. Remove the [stand.](#)
3. Remove the [back cover.](#)

About this task

The following image indicates the location of the keypad board and provides a visual representation of the removal procedure.

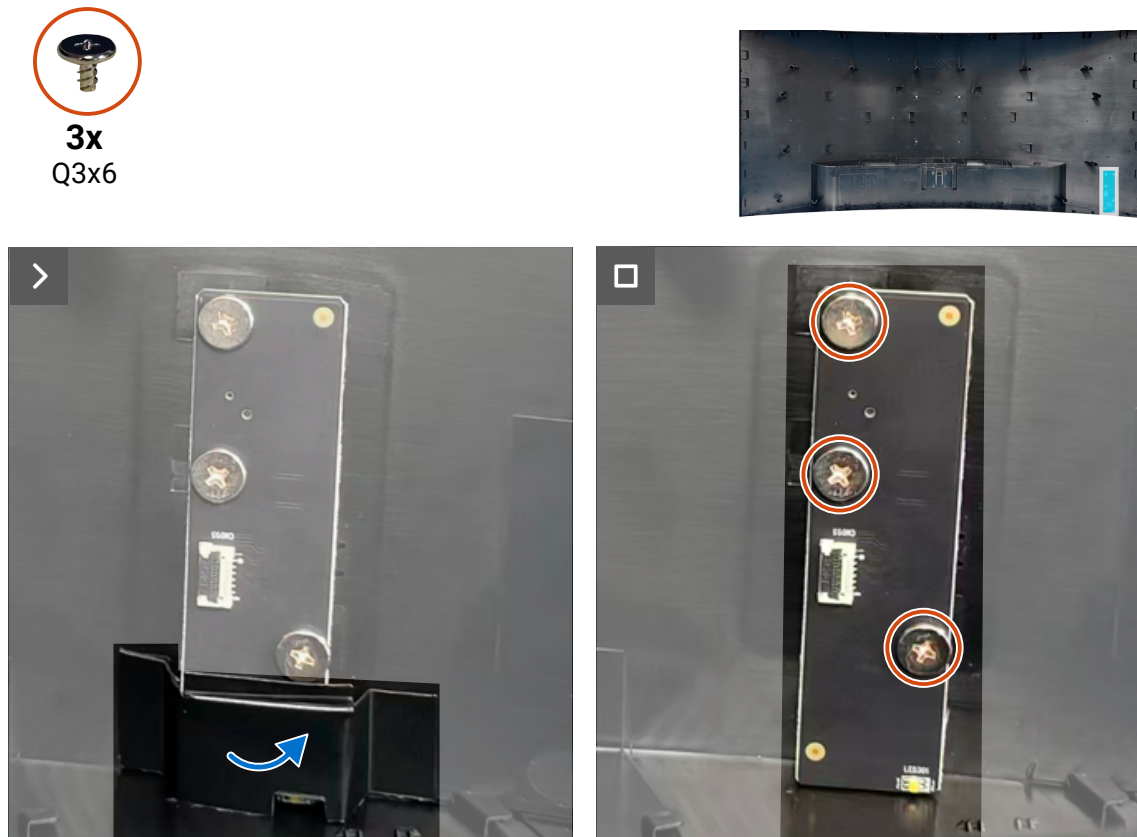


Figure 19. Removing the keypad board

Steps

1. Remove the Mylar sheet from the keypad board.
2. Remove the three screws (Q3x6) that secure the keypad board to the back cover.

Installing the keypad board

Prerequisites

If you are replacing a component, remove the existing component before performing the installation procedure.

About this task

The following image indicates the location of the keypad board and provides a visual representation of the installation procedures.



Figure 20. Installing the keypad board

Steps

1. Replace the three screws (Q3x6) to secure the keypad board to the back cover.
2. Place the Mylar sheet on the keypad board.

Next steps

1. Install the [back cover](#).
2. Install the [stand](#).
3. Follow the procedure in [After working inside your monitor](#).

Metal shield

Removing the metal shield

Prerequisites

1. Following the procedure in [Before working inside your monitor.](#)
2. Remove the [stand](#).
3. Remove the [back cover](#).

About this task

The following image indicates the location of the metal shield and provides a visual representation of the removal procedure.



8x
M3x5

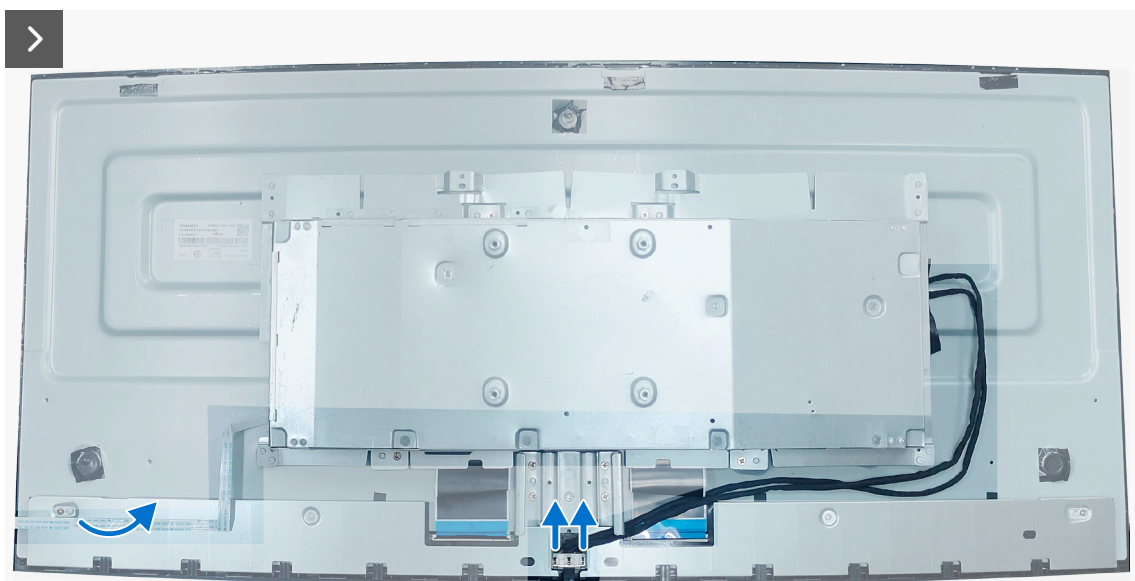
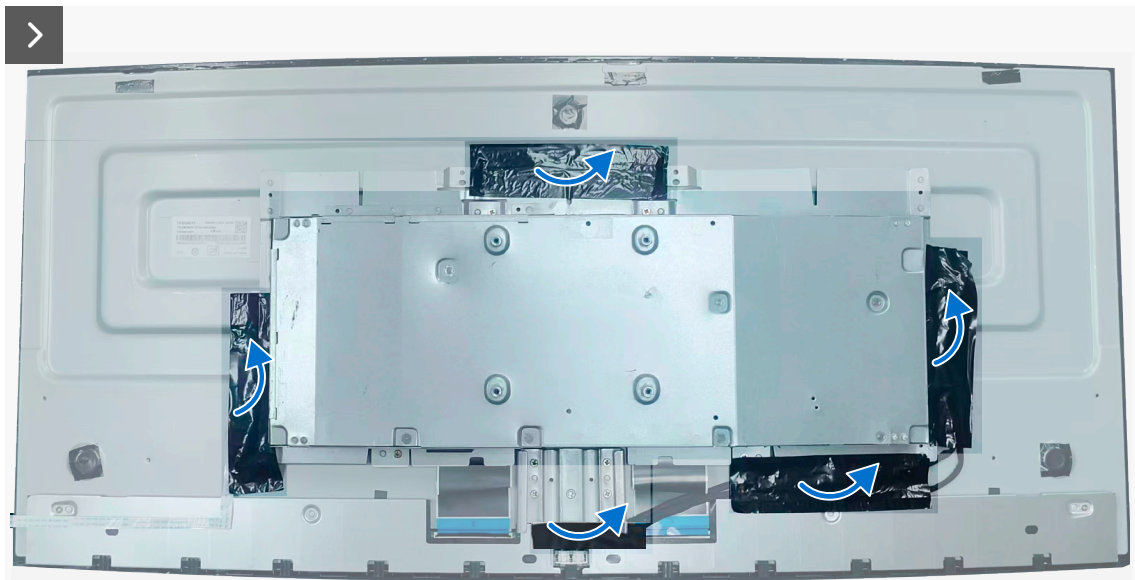


Figure 21. Removing the metal shield

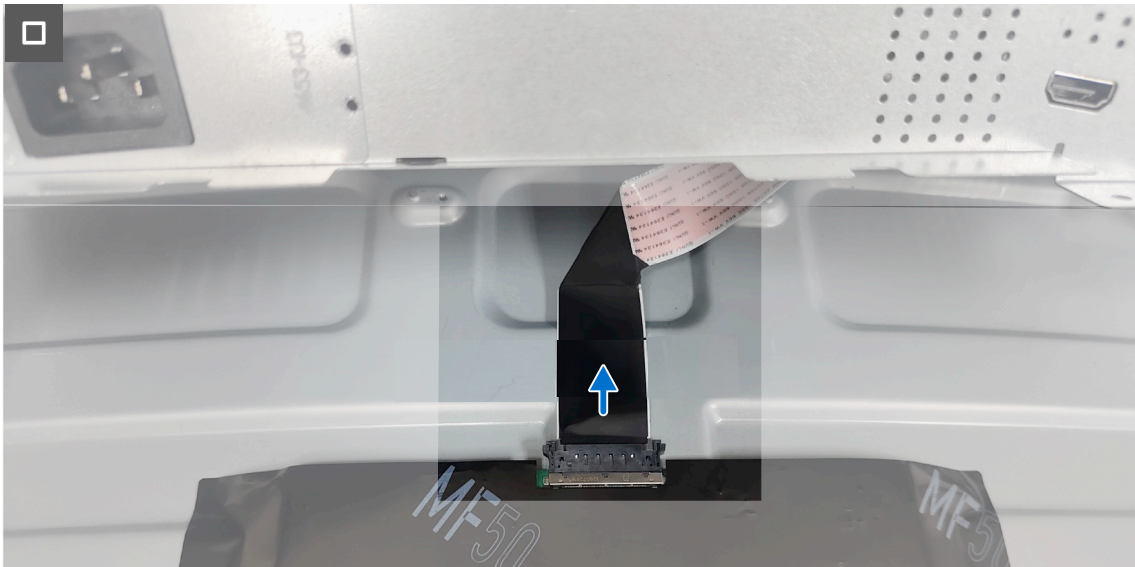
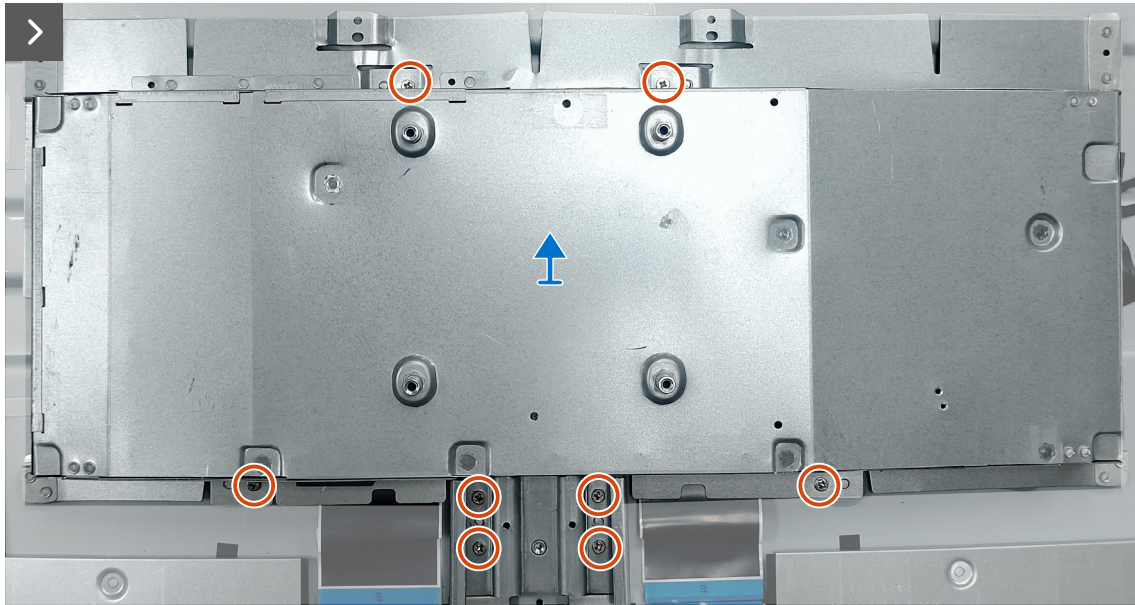


Figure 22. Removing the metal shield

Steps

1. Peel the aluminum foil and tape that secure the metal shield, lightbar cables, and keypad board cable to the display panel.
2. Peel the double-sided tape that secure the keypad board cable to the display panel.
3. Disconnect the lightbar cables from the connectors on the display panel.
4. Remove the four screws (M3x5) that secure the hinge bracket to the display panel.
5. Remove the hinge bracket away from the display panel.
6. Remove the four screws (M3x5) that secure the metal shield to the display panel.
7. Lift the metal shield partially and disconnect the display cable from the connector on the display panel.

Installing the metal shield

Prerequisites

If you are replacing a component, remove the existing component before performing the installation procedure.

About this task

The following image indicates the location of the metal shield and provides a visual representation of the installation procedures.

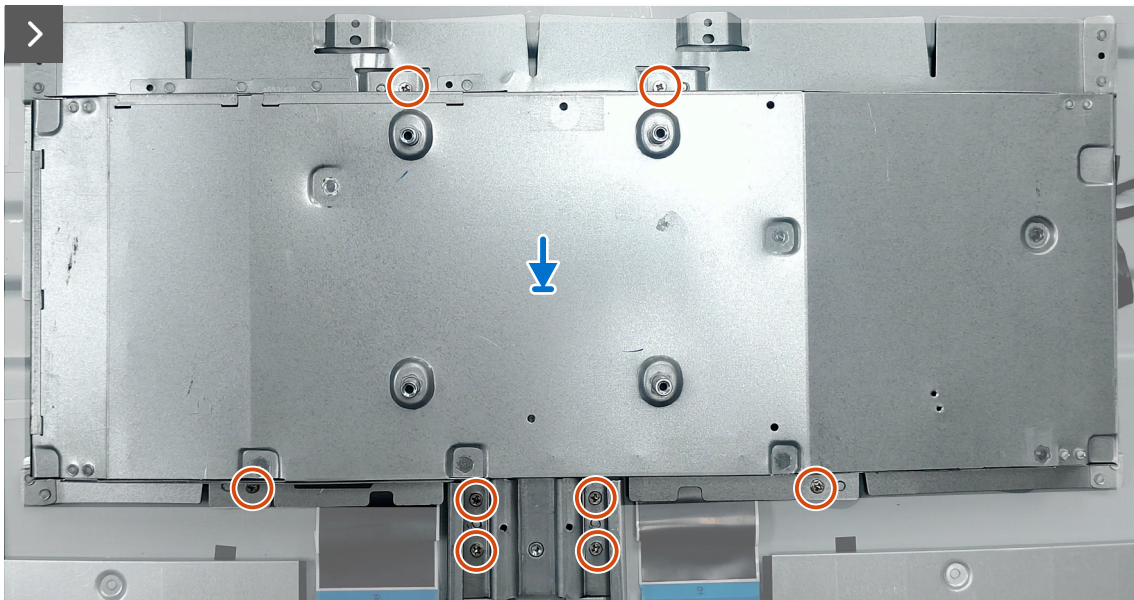
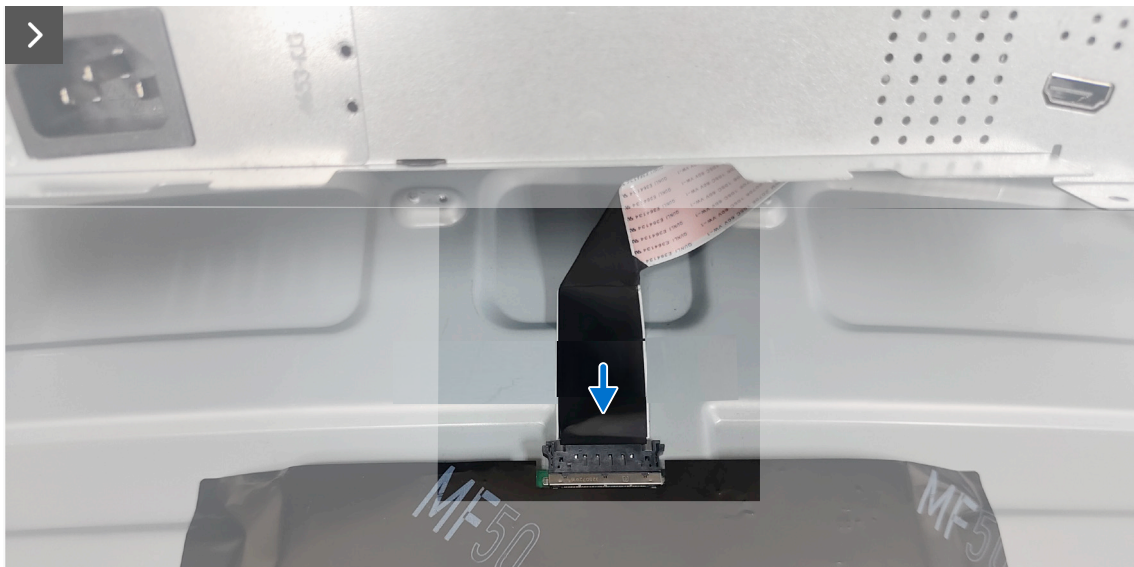
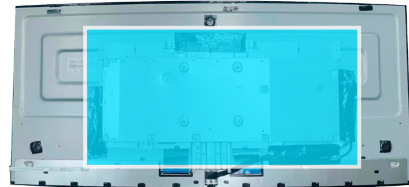


Figure 23. Installing the metal shield

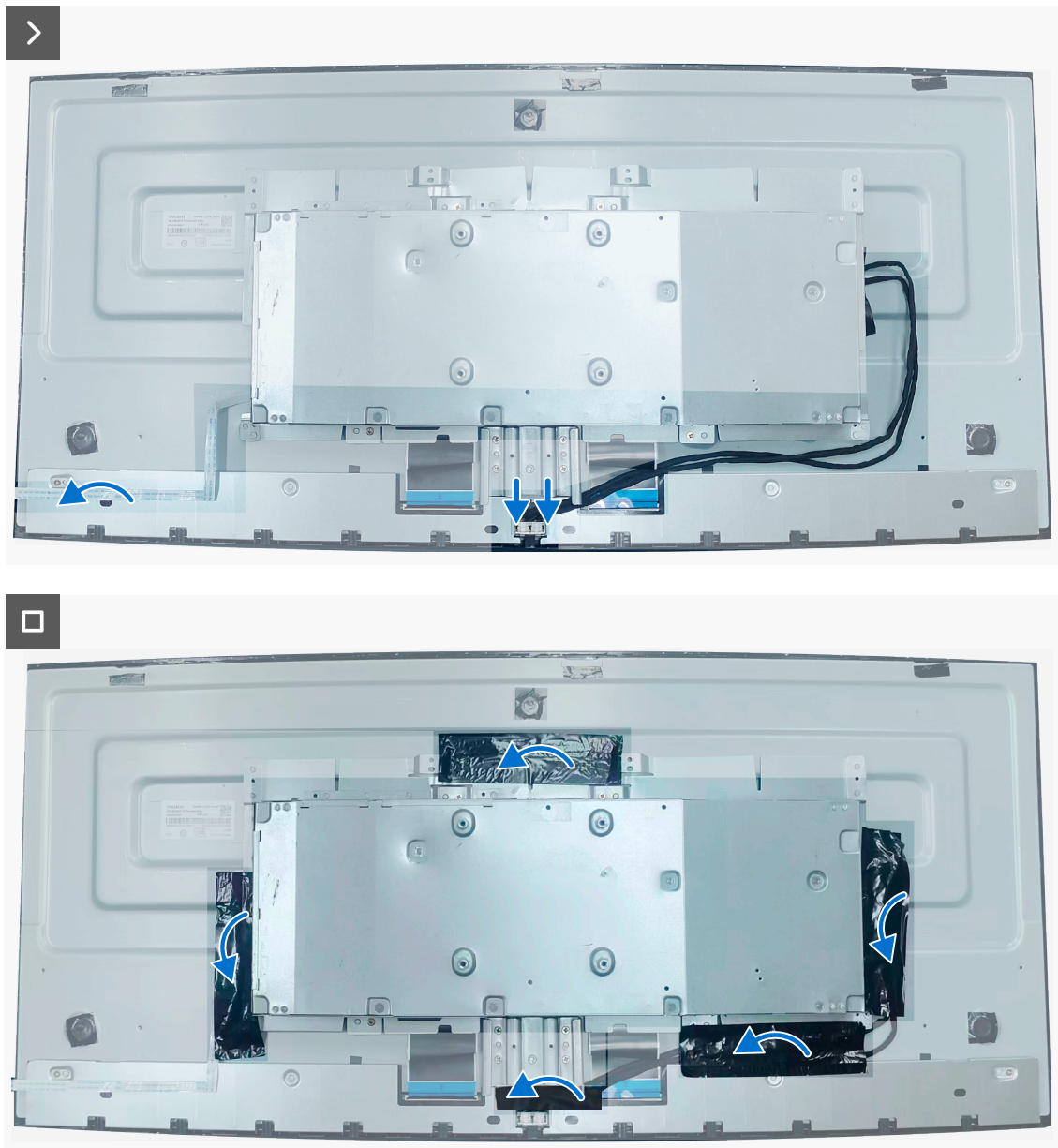


Figure 24. Installing the metal shield

Steps

1. Lift the metal shield partially and connect the display cable to the connector on the display panel.
2. Align the screw holes on the metal shield with the screw holes on the display panel.
3. Replace the four screws (M3x5) to secure the metal shield to the display panel.
4. Align the screw holes on the hinge bracket with the screw holes on the display panel.
5. Replace the four screws (M3x5) to secure the hinge bracket to the display panel.
6. Connect the lightbar cables to the connectors on the display panel.
7. Adhere the double-sided tape to secure the keypad board cable to the display panel.
8. Adhere the aluminum foil and tape to secure the metal shield, lightbar cables, and keypad board cable to the display panel.

Next steps

1. Install the [back cover](#).
2. Install the [stand](#).
3. Follow the procedure in [After working inside your monitor](#).

System board and power board

Removing the system board and power board

Prerequisites

1. Following the procedure in [Before working inside your monitor](#).
2. Remove the [stand](#).
3. Remove the [back cover](#).
4. Remove the [metal shield](#).

About this task

The following image indicates the location of the system board and power board and provides a visual representation of the removal procedure.

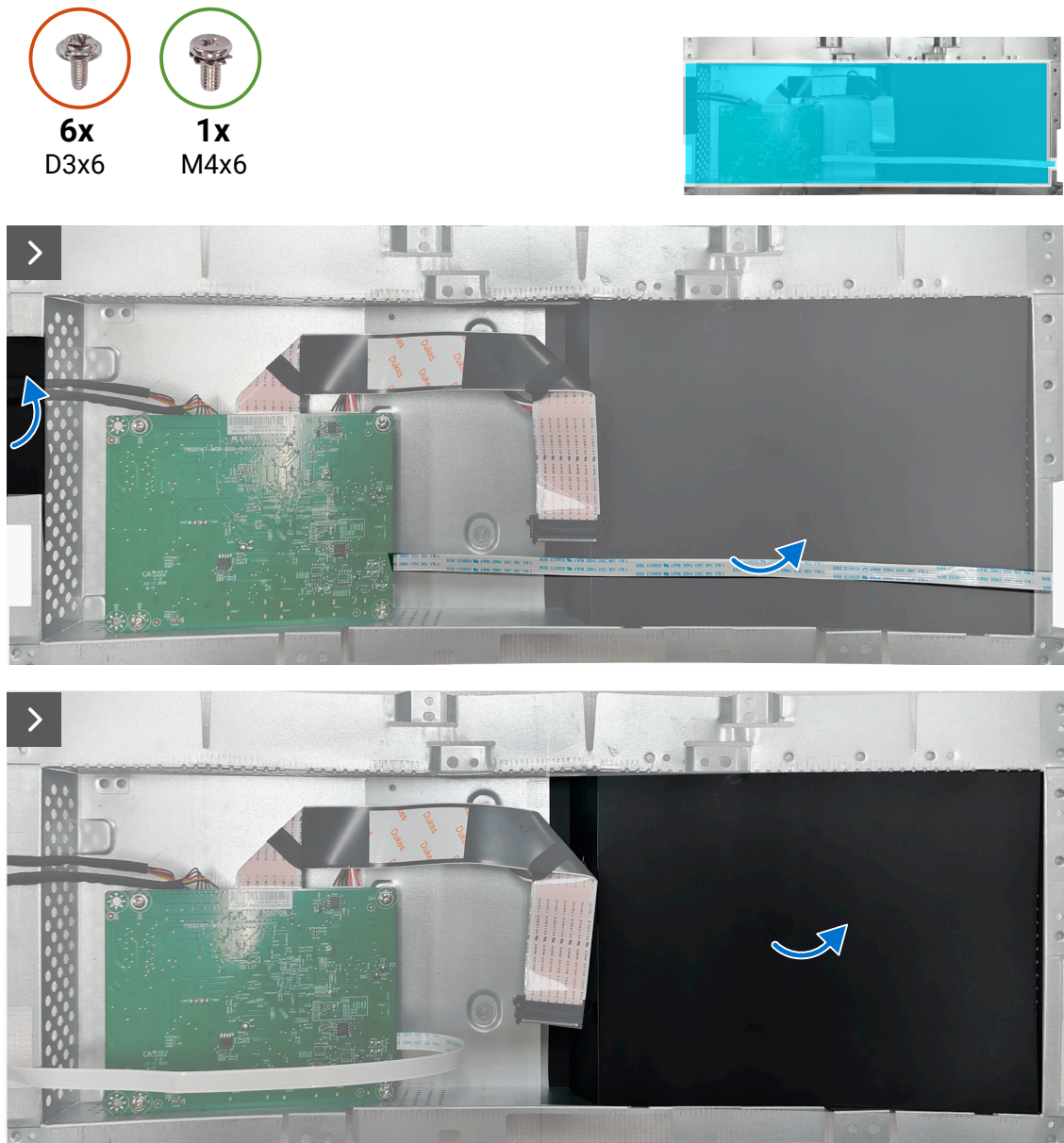


Figure 25. Removing the system board and power board

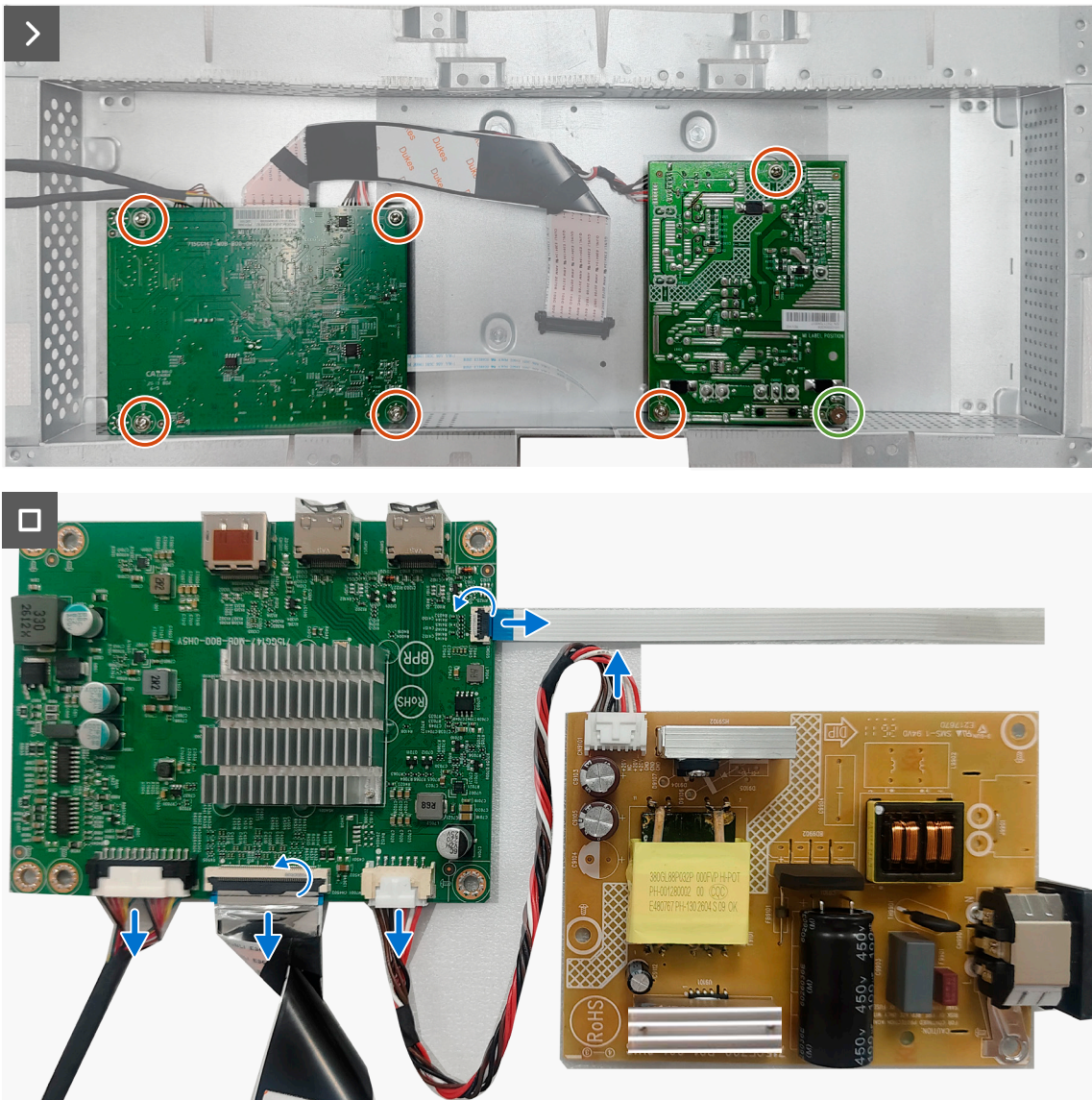


Figure 26. Removing the system board and power board

Steps

1. Peel the double-sided tape that secure the keypad board cable to the Mylar sheet.
2. Remove the Mylar sheet from the power board.
3. Remove the six screws (D3x6) and the screw (M4x6) that secure the system board and power board to the metal shield.
4. Remove the system board and power board from the metal shield.
5. Disconnect the cables from the connectors on the system board and power board.

Installing the system board and power board

Prerequisites

If you are replacing a component, remove the existing component before performing the installation procedure.

About this task

The following image indicates the location of the system board and power board and provides a visual representation of the installation procedures.

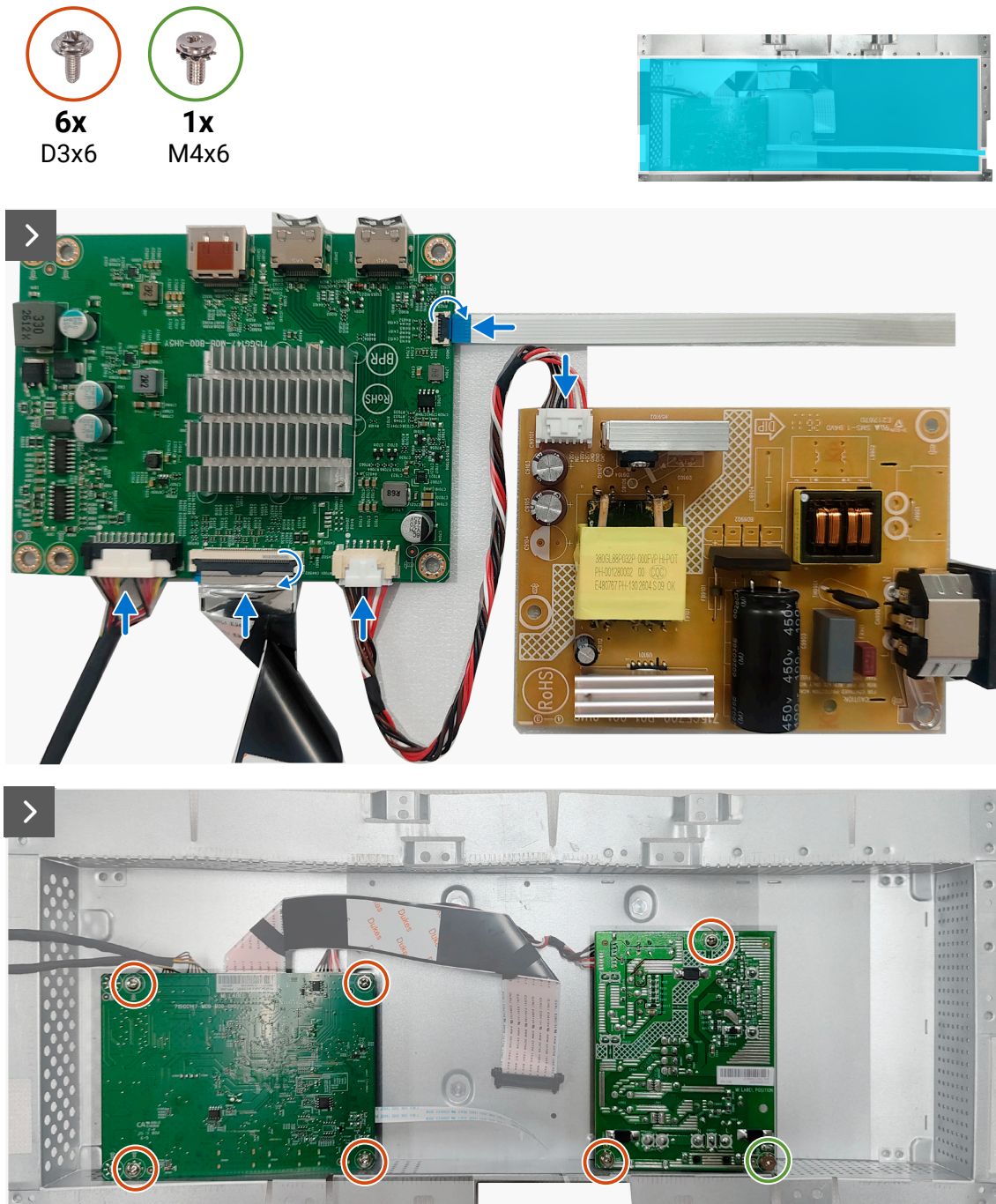


Figure 27. Installing the system board and power board

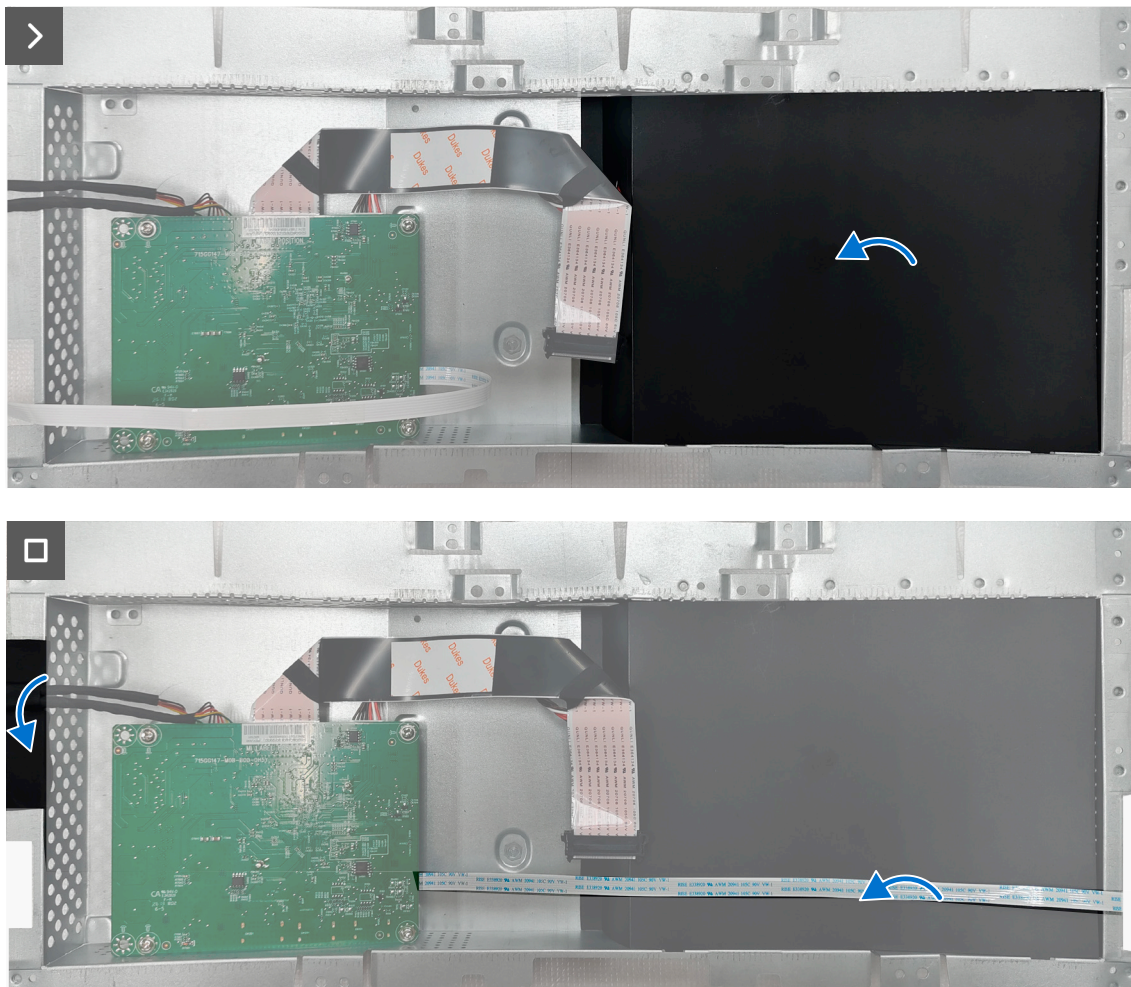


Figure 28. Installing the system board and power board

Steps

1. Connect the cables to the connectors on the system board and power board.
2. Align the screw holes on the system board and power board with the screw holes on the metal shield.
3. Replace the six screws (D3x6) and the screw (M4x6) to secure the system board and power board to the metal shield.
4. Place the Mylar sheet on the power board.
5. Adhere the double-sided tape to secure the keypad board cable to the Mylar sheet.

Next steps

1. Install the [metal shield](#).
2. Install the [back cover](#).
3. Install the [stand](#).
4. Follow the procedure in [After working inside your monitor](#).

Front trim

Removing the front trim

Prerequisites

1. Following the procedure in [Before working inside your monitor](#).
2. Remove the [stand](#).
3. Remove the [back cover](#).
4. Remove the [metal shield](#).

About this task

The following image indicates the location of the front trim and provides a visual representation of the removal procedure.

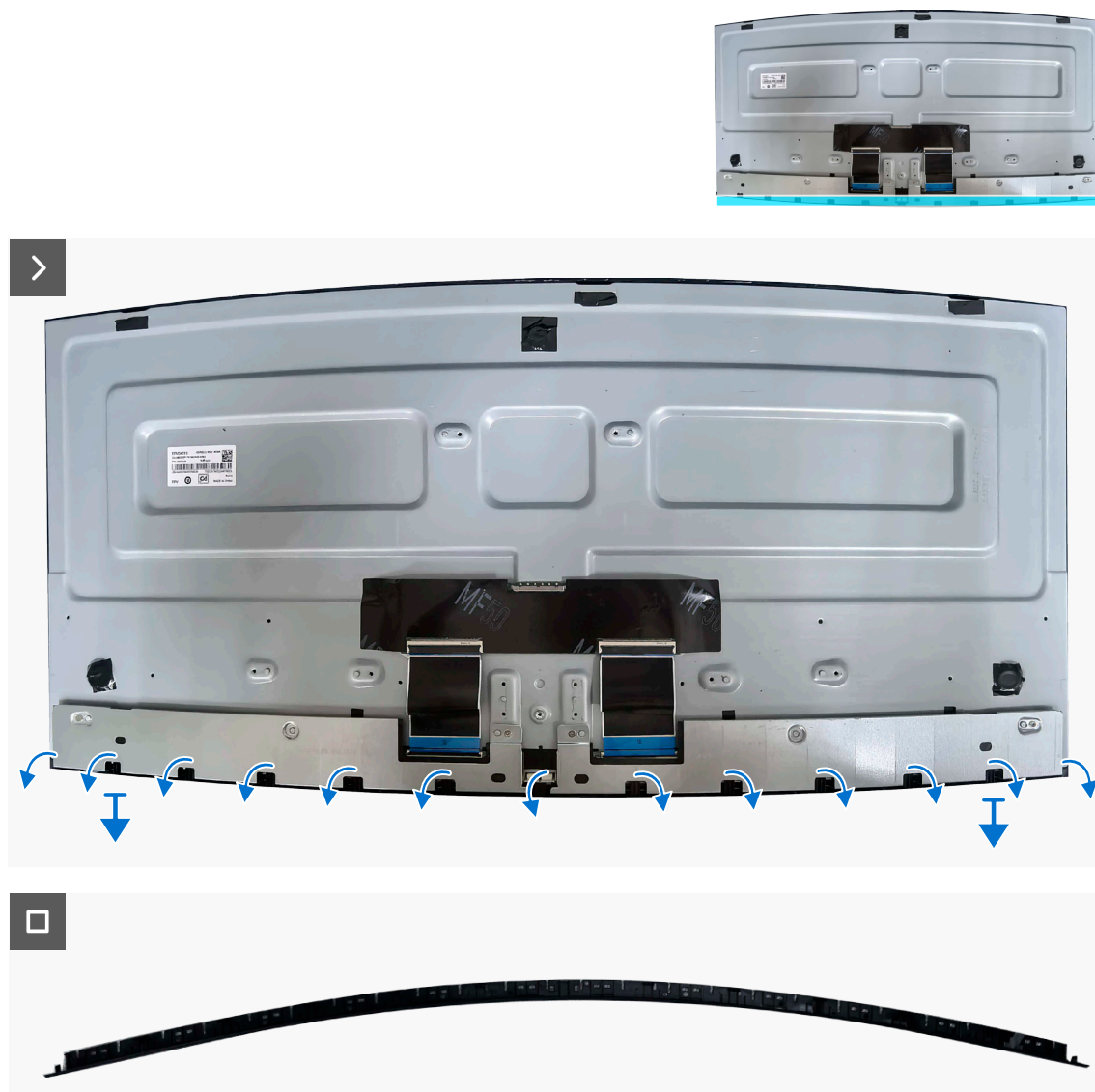


Figure 29. Removing the front trim

Steps

1. Open the latch that secures the front trim to the display panel.
2. Lift and remove the front trim away from the display panel.

Installing the front trim

Prerequisites

If you are replacing a component, remove the existing component before performing the installation procedure.

About this task

The following image indicates the location of the front trim and provides a visual representation of the installation procedures.

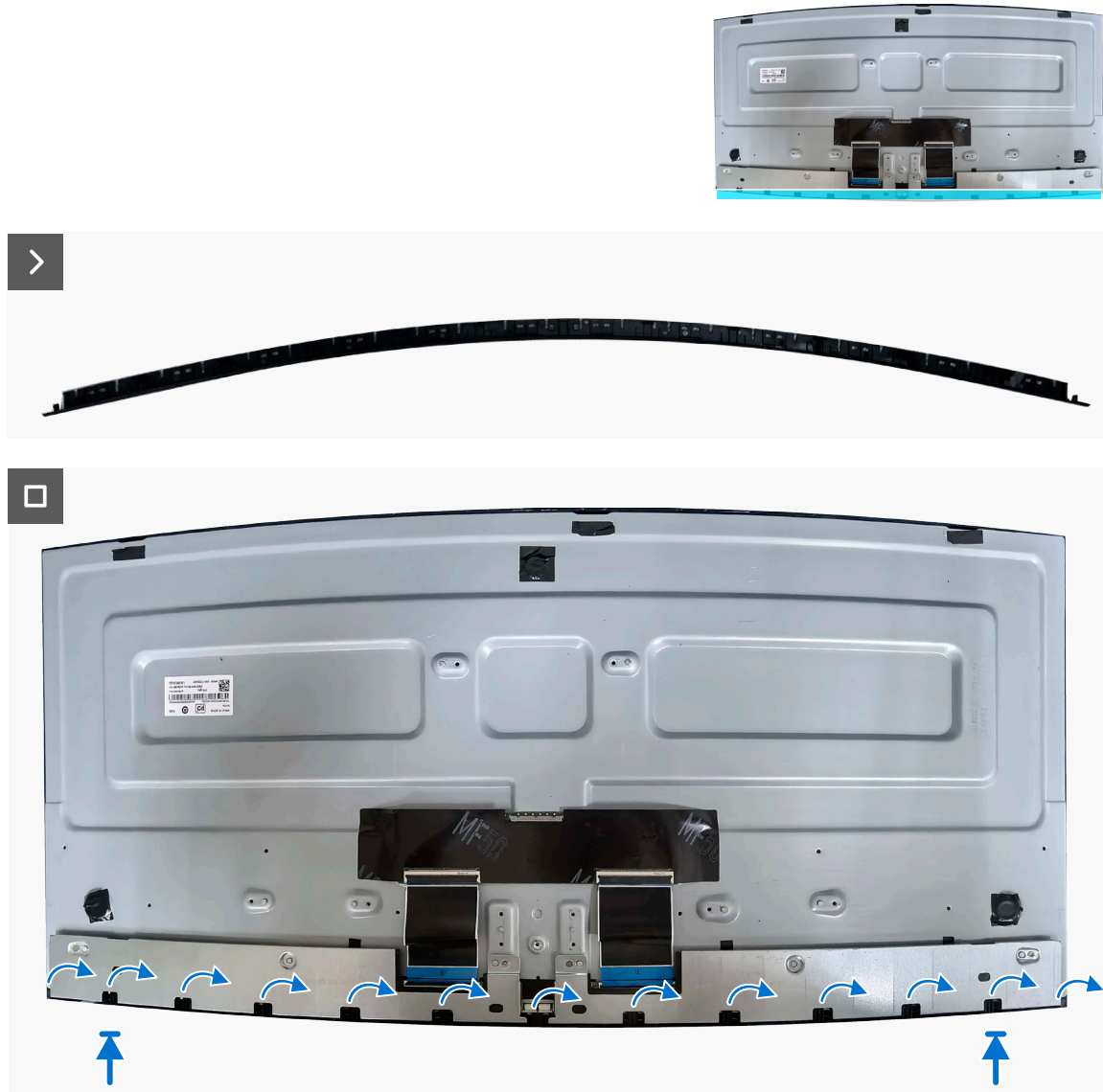


Figure 30. Installing the front trim

Steps

1. Align the latch on the front trim with the holes on the display panel.
2. Place the front trim on the display panel.

Next steps

1. Install the [metal shield](#).
2. Install the [back cover](#).
3. Install the [stand](#).
4. Follow the procedure in [After working inside your monitor](#).

Troubleshooting

⚠ WARNING: Before you begin any of the procedures in this section, follow the [Safety instructions](#).

Self-test

Your monitor provides a self-test feature that allows you to check whether your monitor is functioning properly. If your monitor and computer are properly connected but the monitor screen remains dark, run the monitor self-test by performing the following steps:

1. Turn off both your computer and the monitor.
2. Unplug the video cable from the back of the computer. To ensure proper self-test operation, remove all digital and the analog cables from the back of the computer.
3. Turn on the monitor.

The floating dialog box should appear on-screen (against a black background), if the monitor cannot sense a video signal and is working correctly. While in self-test mode, the power LED remains white. Also, depending upon the selected input, one of the dialogs that are shown below will continuously scroll through the screen.

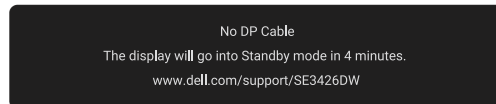


Figure 31. DP cable disconnected warning message

or

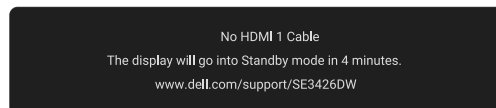


Figure 32. HDMI 1 cable disconnected warning message

or

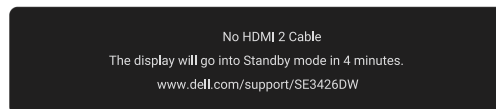


Figure 33. HDMI 2 cable disconnected warning message

4. This dialog box also appears during normal operation if the video cable is disconnected or damaged.
5. Turn off your monitor and reconnect the video cable; then turn on both your computer and the monitor.
If your monitor screen remains blank after you use the previous procedure, check your video controller and computer, because your monitor is functioning properly.

Built-in diagnostics

Your monitor includes a built-in diagnostic tool to help you identify whether the screen abnormality is due to an issue with the monitor itself or with your computer and video card.

To run the built-in diagnostics:

1. Ensure that the screen is clean (no dust particles on the surface of the screen).
2. Press the joystick button to launch the OSD Main Menu.
3. Move the joystick button to select **Others > Self-Diagnostic** to initiate the self-diagnostic process.

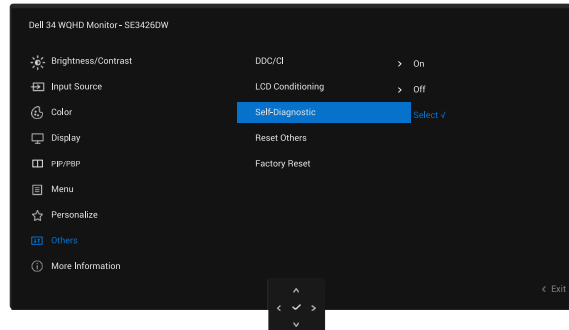


Figure 34. Self-diagnostic

4. When initiated, a gray screen appears. Inspect the screen for abnormalities.
5. Switch the joystick button. The color of the screen changes to red. Inspect the screen for abnormalities.
6. Repeat step 5 and inspect the screen when it displays the colors green, blue, black, and white followed by the on-screen text.
7. The test is complete when the text screen appears. To exit, toggle the joystick button again.

The test is complete when a text screen is displayed. To exit, switch the joystick control again.

If you do not detect any screen abnormalities upon using the Built-in diagnostics tool, the monitor is functioning properly. Check the video card and computer.

Common problems

The following table contains general information about common monitor problems that you might encounter and the possible solutions:

⚠ WARNING: The monitor LCD panel duty cycle is designed for 18 hours a day, 7 days a week. Usage higher than the designed duty cycle may result in premature decrease in panel backlight luminance, which may not be covered under warranty.

Table 7. Common problems

Common symptoms	What you experience	Possible solutions
No video/power LED off	No picture	- Ensure that the video cable connecting the monitor and the computer is properly connected and secure. - Verify that the power outlet works properly by using another electrical device. - Ensure that the power button is pressed fully. - Ensure that the correct input source is selected in the Input Source option of the OSD menu. For more information, see the SE3426DW User's Guide.
No video/power LED on	No picture or no brightness	- Increase brightness and contrast controls through OSD. - Perform monitor self-test feature check. - Check for bent or broken pins in the video cable connector. - Run the built-in diagnostics. For more information, see Self-Diagnostic. - Ensure that the correct input source is selected in the Input Source option of the OSD menu. For more information, see the SE3426DW User's Guide.
Missing pixels	LCD screen has spots	- Power cycle the monitor. - A pixel that is permanently off is a natural defect that can occur in LCD technology. - For more information about Dell monitor quality and pixel policy, see Dell Display Pixel Guidelines.
Stuck-on pixels	LCD screen has bright spots	- Power cycle the monitor. - A pixel that is permanently on is a natural defect that can occur in LCD technology. - For more information about Dell monitor quality and pixel policy, see Dell Display Pixel Guidelines.
Brightness problems	Picture too dim or too bright	- Reset the monitor to factory settings. - Adjust brightness and contrast controls through OSD.
Safety-related issues	Visible signs of smoke or sparks	Do not troubleshoot safety-related issues. Contact Dell immediately.
Intermittent problems	Monitor malfunctions on and off	- Ensure that the video cable connecting the monitor to the computer is connected properly and is secure. - Reset the monitor to factory settings. - Perform monitor self-test feature check to determine if the intermittent problem occurs in self-test mode.
Missing color	Picture missing color	- Perform monitor self-test. - Ensure that the video cable connecting the monitor to the computer is connected properly and is secure. - Check for bent or broken pins in the video cable connector.
Wrong color	Picture color not good	- Try different Preset Modes in Color settings OSD. - Adjust R/G/B value under Custom Color in Color menu OSD. - Change the Input Color Format to RGB or YCbCr in the Color settings OSD. - Run the built-in diagnostics.

Common symptoms	What you experience	Possible solutions
Image retention caused by a static image displayed on the monitor for an extended period	Faint image shadow appears on the screen from a previously displayed static image	• Set the display to turn off after a few minutes of inactivity. Configure this setting in Windows Power Options or MacOS Energy Saver. • Alternatively, use a dynamically changing screensaver.

Product-specific problems

Table 8. Product-specific problems

Specific symptoms	What you experience	Possible solutions
The screen image is too small	Image is centered on the screen, but does not fill the entire viewing area	• Check the Aspect Ratio setting in the Display menu OSD. • Reset the display to factory settings.
Cannot adjust the monitor using the joystick control on the rear of the monitor	OSD does not appear on the screen	• Turn off the monitor. Unplug the monitor power cable, then plug it back in. Turn on the monitor. • Check whether the OSD menu is locked. If yes, move and hold the joystick forward/back/left/right for 4 seconds to unlock it.
No input signal when user controls are pressed	No picture, the LED light is white	• Check the signal source. Ensure that the computer is not in power-saving mode by moving the mouse or pressing any key on the keyboard. • Check whether the signal cable is plugged in properly. Connect the signal cable again if necessary. • Reset the computer or video player.
The picture does not fill the entire screen	The picture cannot fill the height or width of the screen	• The monitor may not display DVD content in full screen due to difference in video formats (aspect ratios). • Run the built-in diagnostics.
No image when using a DisplayPort (DP) connection to the computer	Black screen	• Verify which DisplayPort (DP) standard (DP 1.1a or DP 1.4) your graphics card supports. Then download and install the latest graphics card driver. • Some DP 1.1a graphics cards cannot support DP 1.4 monitors.

Regulatory information

Information on repairability for Québec - From Dell Canada Inc. - to Quebec consumers

Dell does not guarantee the availability of replacement parts, repair services, or information necessary for maintenance or repair.

FCC notices (U.S. only) and other regulatory information

For FCC notices and other regulatory information, see the [Dell Regulatory Compliance Home Page](#).

EU product database for energy label and product information sheet

For more information about the energy labeling regulations, see the [European Product Registry for Energy Labeling](#).

Contacting Dell

To contact Dell for sales, technical support, or customer service issues, see [Contact Support at Dell Support Site](#).

 **NOTE:** Availability varies by country and product, and some services may not be available in your country.

 **NOTE:** If you do not have an active Internet connection, you can find contact information about your purchase invoice, packing slip, bill, or Dell product catalog.

Revision History

The following table provides the revision history of this document:

Table 9. Revision history

Revision	Date	Description
A00	September 2026	Original publish date.