

Quick Start Guide

Multy APP

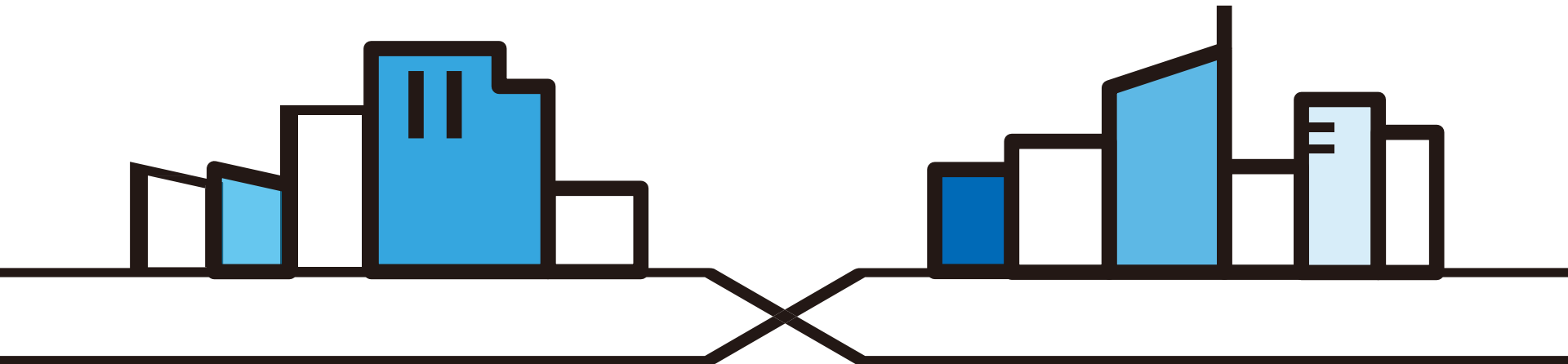
Applicable Model:

Multy X (WSQ50) ➡ AC3000 Tri-Band WiFi System

Multy U (WSR30) ➡ AC2100 Tri-Band WiFi System

Default Login Details

Zyxel App	Multy
myZyxelCloud Account	https://mycloud.zyxel.com



Introduction

Zyxel Multy app helps you install Multy Series Devices and manage the Multy Series WiFi System directly with your Android or iOS device.

- **Compatibility**
 - Android 5.0 or later
 - iOS 9 or later.

Use the Multy App

You can log in and use the Multy app with or without a myZyxeCloud account.

With a myZyxeCloud account, all your configurations will be stored in the myZyxeCloud server. You then can log in and use the app on any mobile device to manage your Multy Series WiFi System once it has been set up. Moreover, the Multy Series Devices can work with Amazon Alexa after the myZyxe account is linked to Alexa.

Please follow the below steps to set up your Multy device.

Step 1



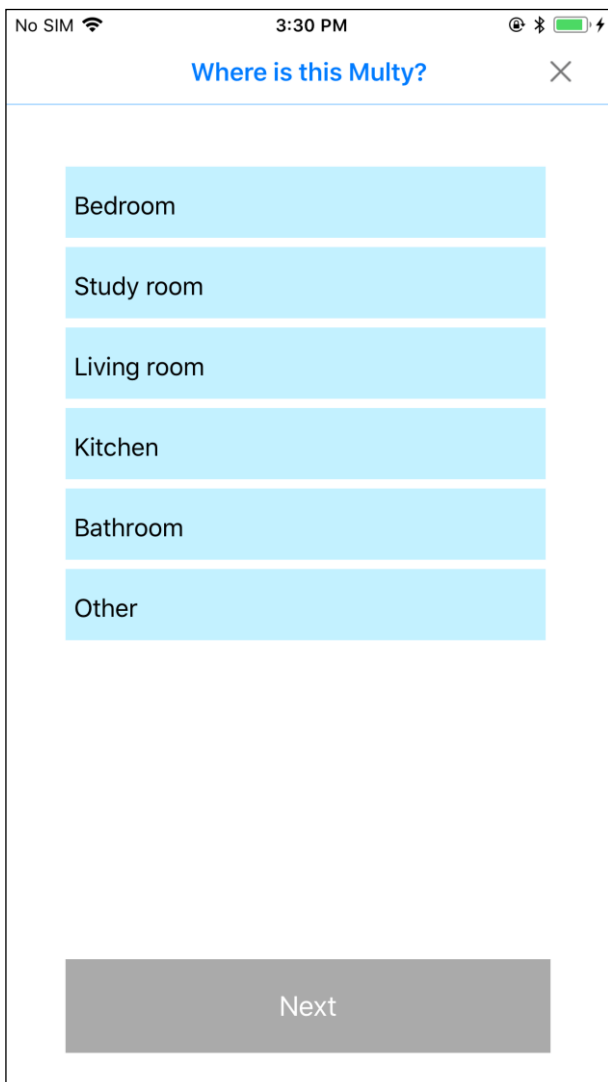
- EN:** Install the Multy app from Google Play or the Apple App store. Then tap the Multy icon to open it.
- DE:** Installieren und öffnen Sie die Multy App.
- FR:** Installez et ouvrez l'application Multy.
- NL:** Installeer de Multy app vanaf Google Play of de Apple App store.
- TR:** Multy uygulamasını Google Play'den veya Apple App Store'dan yükleyin.
- PT(BR):** Instale o app Multy disponível na Google Play ou na Apple Store.
- TW:** 請下載Multy App進行安裝體驗。

Step 2



- EN:** Install and open the Multy App. Follow the App instructions to set up your WiFi system.
- DE:** Folgen Sie den Anweisungen der App, um Ihr WiFi System einzurichten.
- FR:** Suivez les instructions de l'application pour configurer votre système WiFi.
- NL:** Open de Multy App, volg de instructies om uw WiFi systeem te installeren.
- TR:** Multy uygulamasını kurun ve açın. WiFi sisteminizi kurmak için uygulama talimatlarına uyun.
- PT(BR):** Instale e abra o app Multy. Siga as instruções para configurar o seu sistema WiFi.
- TW:** 依照App上提示步驟，完成無線網路系統設置。

Step 3



EN: Where is this Multy?

Select the location where you want to place your Multy Device, tap Next and follow the on screen instructions.

DE: Wo ist mein Multy?

FR: Où est ce Multy ?

NL: Waar bevind zich deze Multy?

Selecteer de locatie waar deze Multy ebruikt wordt, klik op Next en volg de instructies op het scherm.

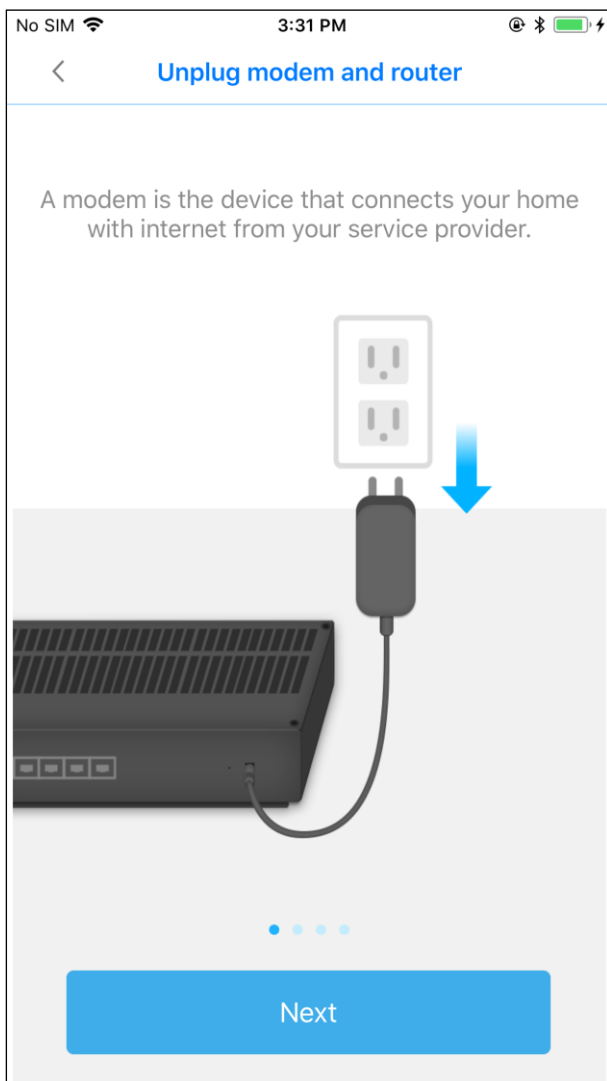
TR: Multy'niz nerede?

Cihazınızı yerleştirmek istediğiniz konumu seçin, İleri'ye (Next) tıklayın ve ekrandaki talimatları izleyin.

PT(BR): Onde está esse Multy?

TW: 這台Multy在哪裡?

Step 4



EN: Unplug modem and router

A modem is the device that connects your home with internet from your service provider.

DE: Modem und Router trennen

Ein Modem ist das Gerät, das Ihr Haus mit dem Internet von Ihrem Dienstanbieter verbindet.

FR: Débranchez le modem et le routeur

Un modem est un appareil qui connecte votre maison à Internet par l'intermédiaire de votre fournisseur de service.

NL: Haal de stroom van modem en router af

Het modem heeft u van uw internet provider ontvangen.

TR: Modem ve router cihazınızı fişten çıkarın

Modem, evinizi internet servis sağlayıcınızdan İnternet'e bağlayan cihazdır.

PT(BR): Desligue o modem e roteador

O modem é o equipamento que conecta sua casa com a Internet.

TW: 拔除數據機和路由器的電源

數據機是由家中網路服務業者所提供

Step 5

EN: Plug Multy and Modem

Wait for 2 minutes. Tap below when Multy begins blinking blue.

DE: Modem und Router verbinden

Warten Sie 2 Minuten. Tippen Sie unten auf, wenn Multy blau zu blinken beginnt.

FR: Branchez le Multy et le modem

Attendez 2 minutes. Touchez ci-dessous lorsque Multy commence à clignoter en bleu.

NL: Sluit Multy en Modem aan

Wacht 2 minuten. Klik hieronder als de Multy blauw knippert.

TR: Multy ve Modem cihazını fişe takın

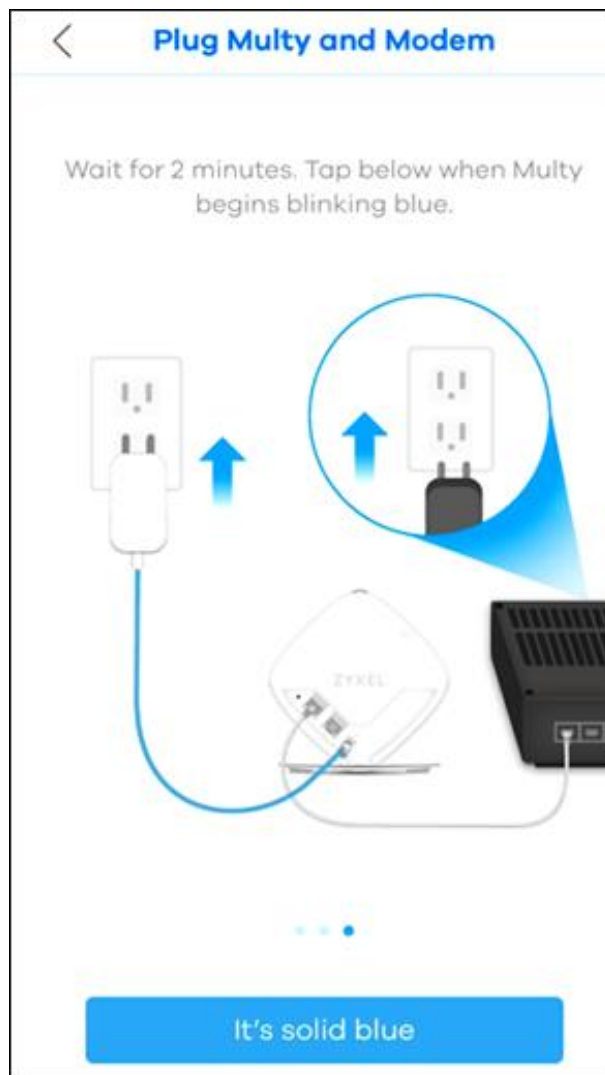
2 dakika bekleyin. Multy mavi yanıp sönmeye başladığında aşağıdaki butona dokununuz.

PT(BR): Ligue o Multy e Modem

Aguarde 2 minutos. Toque abaixo quando Multy começar a piscar em azul.

TW: 接上Multy及數據機

等待2分鐘，等待LED指示燈呈現閃爍的藍色就可以開始安裝



Step 6

EN: Connect Multy

Plug one end of the Ethernet cable into the port marked with an Earth icon on

DE: Multy verbinden

Vergewissern Sie sich, dass der Multy mit Ihrem Breitband modem/Router verbunden ist.

FR: Connectez Multy

Assurez-vous que le Multy est connecté à votre modem/routeur large bande.

NL: Verbind de Multy

Sluit een kant van de ethernetkabel aan uw modem en de andere kant aan de poort van de Multy met het wereldbol symbool

TR: Multy cihazını bağlayın

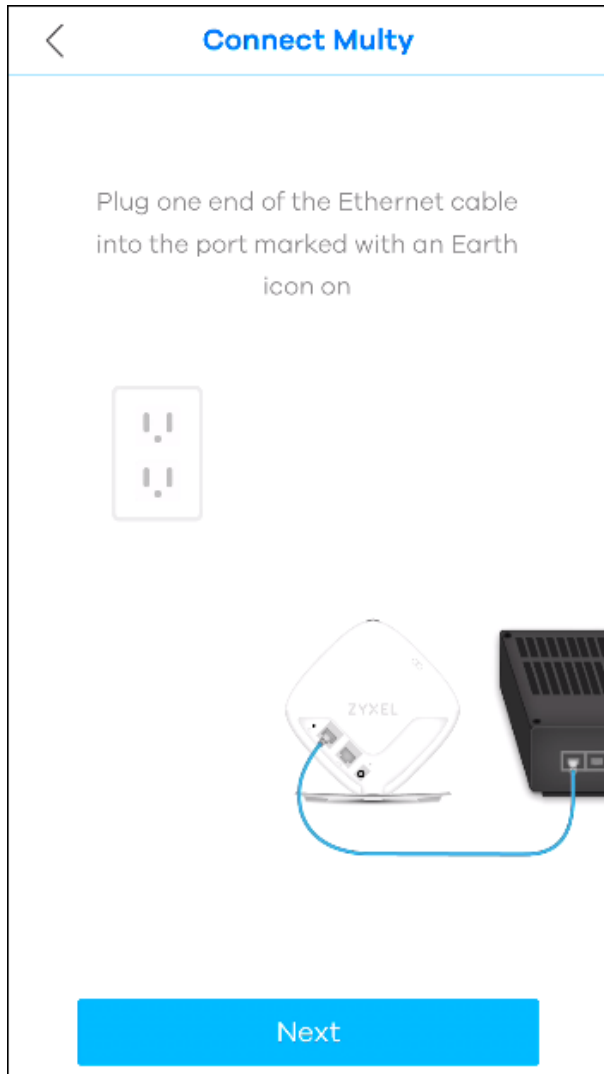
Ethernet kablosunun bir ucunu, üzerinde dünya simgesiyle işaretlenmiş bağlantı noktasına takın.

PT(BR): Conecte o Multy

Tenha certeza que o Multy está conectado ao seu modem que provem acesso a Internet.

TW: 連接 Multy

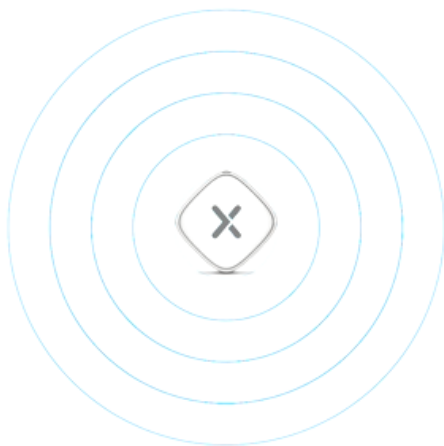
確認 Multy 已經連接你家中的數據機



Step 7

Please Wait...

Checking Internet connection via Bluetooth.
This may take up to 4 minutes.



EN: Please Wait...

Checking Internet connection via Bluetooth. This may take up to 4 minutes.

DE: Warten Sie mal...

Internetverbindung über Bluetooth prüfen. Dies kann bis zu 4 Minuten dauern.

FR: S'il vous plaît, attendez...

Vérification de la connexion Internet via Bluetooth. Cela peut prendre jusqu'à 4 minutes

NL: Even geduld aub...

Multy controleert de internet connectie door de bluetooth verbinding. Dit kan tot 4 minuten duren.

TR: Lütfen Bekleyin...

Bluetooth ile internet bağlantısı kontrol ediliyor. Bu 4 dakika kadar sürebilir.

PT(BR): Por favor, espere...

Verificando a conexão com a Internet via Bluetooth. Isso pode levar até 4 minutos.

TW: 請等待...

經由藍芽確認網路連線，這可能會花費4分鐘的時間。

Step 8

Please Wait...

Checking Internet connection via Bluetooth.
This may take up to 4 minutes.



EN: Please Wait...

Checking Internet connection via Bluetooth. This may take up to 4 minutes.

DE: Warten Sie mal...

Internetverbindung über Bluetooth prüfen. Dies kann bis zu 4 Minuten dauern.

FR: S'il vous plaît, attendez...

Vérification de la connexion Internet via Bluetooth. Cela peut prendre jusqu'à 4 minutes

NL: Even geduld aub...

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PT(BR): Por favor, espere...

Verificando a conexão com a Internet via Bluetooth. Isso pode levar até 4 minutos.

TW: 請等待...

經由藍芽確認網路連線，這可能會花費4分鐘的時間。

Step 9

No SIM 3:35 PM

< Name Your WiFi Network

WiFi Name

Enter a WiFi name

WiFi Password

Length at least 8 characters

Single WiFi Name

keep the same WiFi name for both 2.4GHz & 5GHz network, disabling this will add ".speed" to the 5 GHz WiFi name.

q w e r t y u i o p

a s d f g h j k l

↑ z x c v b n m ↵

123 🌐 🗣️ space Next

EN: Name Your WiFi Network

DE: Geben Sie Ihrem WLAN Netzwerk einen Namen

FR: Nommez votre réseau WiFi

NL: Geef uw WiFi netwerk een naam

TR: Kablosuz Ağ Ayarları

PT(BR): Nome da sua rede WiFi

TW: 請為你的無線網路命名

Step 10

Please Wait...



EN: Please Wait...

Applying your WiFi settings to Multy

DE: Warten Sie mal...

Appliquer vos paramètres WiFi à Multy

FR: S'il vous plaît, attendez...

Appliquer vos paramètres WiFi à Multy

NL: Even geduld aub...

Uw WiFi instellingen worden toegepast op de Multy

TR: Lütfen Bekleyin...

WiFi ayarlarınız Multy cihazına uygulanıyor

PT(BR): Por favor, espere...

Aplicando suas configurações de WiFi para Multy

TW: 請等待...

套用Multy WiFi設定中

Step 11

Connected Successfully!

You can now proceed to create your WiFi network.



EN: **Connected Successfully!**

You can now proceed to create your WiFi network.

DE: **Erfolgreich verbunden!**

Sie können jetzt mit der Erstellung Ihres WLAN-Netzwerks fortfahren.

FR: **Connecté avec succès!**

Vous pouvez maintenant procéder à la création de votre réseau WiFi.

NL: **Succesvol verbonden!**

U kunt nu doorgaan met het maken van uw WiFi-netwerk.

TR: **Bağlantı Başarılı!**

WiFi ağınıza oluşturmaya devam edebilirsiniz.

PT(BR): **Conectado com sucesso!**

Agora você pode continuar a criar sua rede WiFi.

TW: **連接成功**

請開始建立你的無線網路

Step 12

WiFi network created!

Congratulations! Your WiFi is now up and running.



Kitchen
Primary Multy



Next

EN: Wifi network created!

Congratulations! Your WiFi is now up and running.

DE: WiFi-Netzwerk erstellt!

Herzliche Glückwünsche! Ihr WLAN ist jetzt in Betrieb.

FR: Réseau Wifi créé!

Toutes nos félicitations! Votre WiFi est maintenant opérationnel.

NL: WiFi netwerk gemaakt!

Gefeliciteerd! Uw WiFi is klaar voor gebruik.

TR: Wifi ağı oluşturuldu!

Tebrikler! WiFi'niz kuruldu ve kullanılmaya hazır.

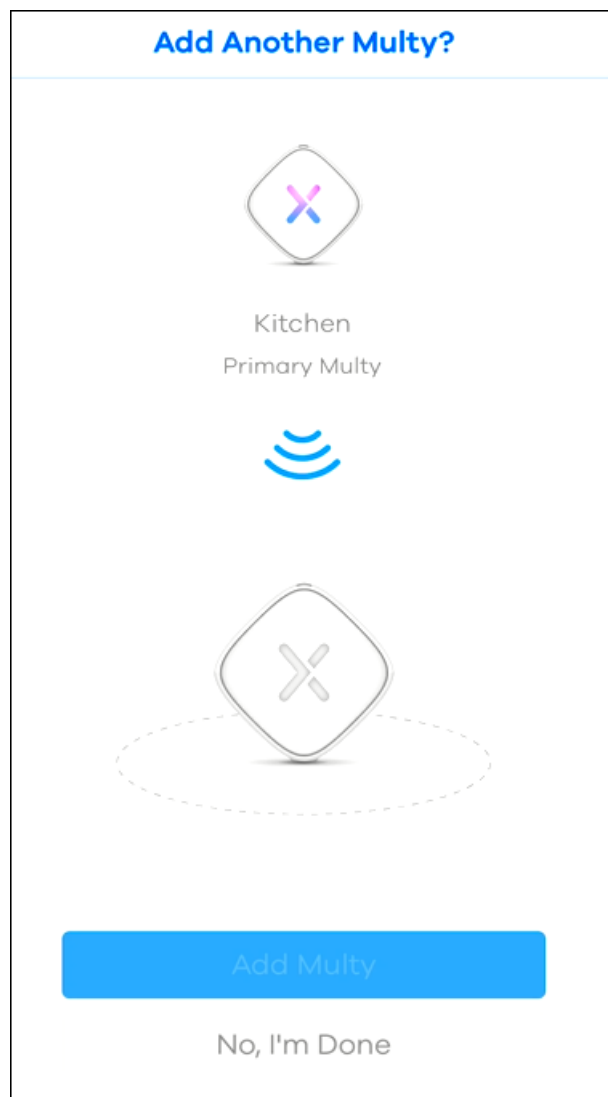
PT(BR): Rede Wi-Fi criada!

Parabéns! Seu WiFi agora está funcionando.

TW: 無線網路建立完成

恭喜！無線網路已建立完成。

Step 13



EN: Add another Multy?

DE: Einen anderen Multy hinzufügen?

FR: Ajouter un autre Multy?

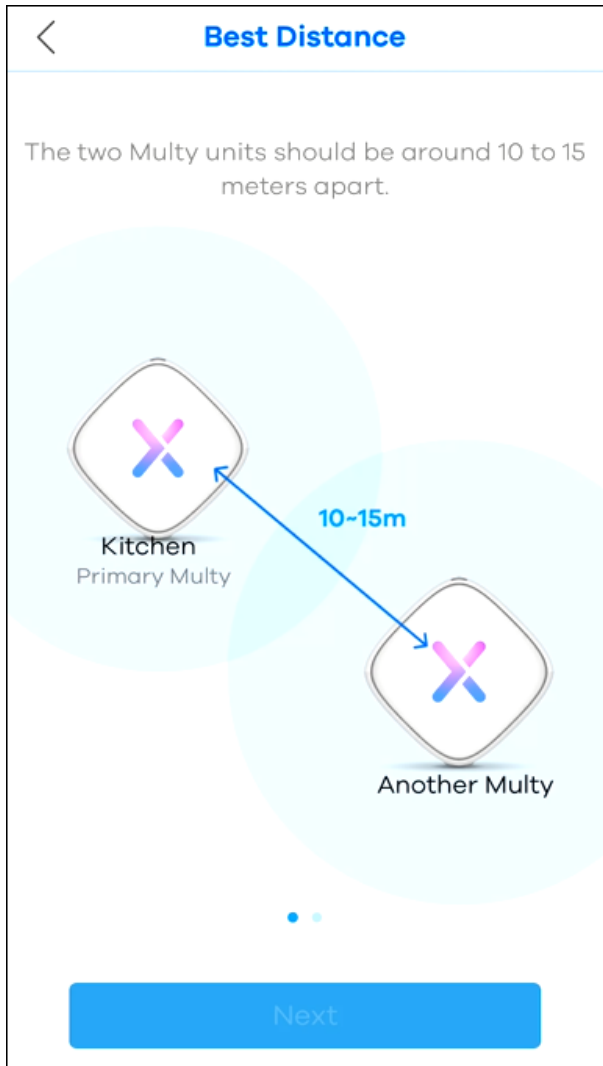
NL: Nog een Multy toevoegen?

TR: Yeni Multy Noktası Ekleme

PT(BR): Adicionar outro Multy?

TW: 增加另一台Multy?

Step 14

**EN: Best Distance**

The two Multy units should be around 10 to 15 meters apart.

DE: Besten Entfernung

Die beiden Multy-Einheiten sollten etwa 10 bis 15 Meter voneinander entfernt sein.

FR: Meilleure distance

Les deux unités Multy doivent être distantes de 10 à 15 mètres environ.

NL: Beste afstand

De twee Multy's moeten ongeveer 10 tot 15 meter van elkaar verwijderd zijn.

TR: En İyi Uzaklık

En iyi kablosuz ağ deneyimi için iki farklı Multy biriminin birbirinden 10-15 metre uzakta olması önerilir.

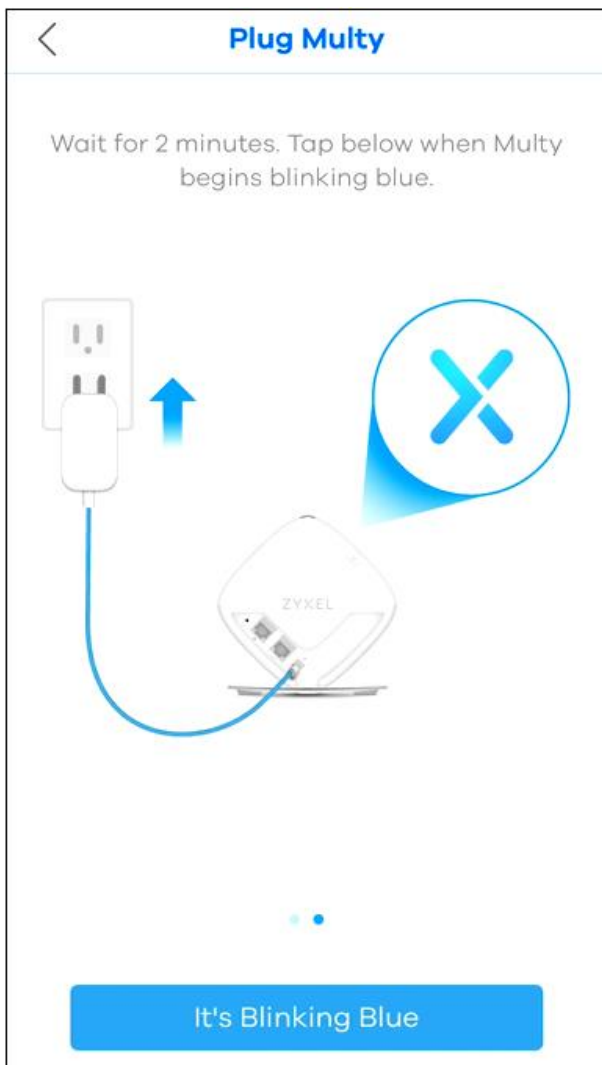
PT(BR): Melhor Distância

As duas unidades Multy devem estar separadas por cerca de 10 a 15 metros.

TW: 最佳距離

2台Multy間的最佳距離是10~15公尺

Step 15



EN: Plug Multy

Wait for 2 minutes. Tap below when Multy begins blinking blue.

DE: Stecken Sie Multy

Warten Sie 2 Minuten. Tippen Sie unten auf, wenn Multy blau zu blinken beginnt.

FR: Plug Multy

Attendez 2 minutes. Touchez ci-dessous lorsque Multy commence à clignoter en bleu.

NL: Sluit Multy aan

Wacht 2 minuten. Klik hieronder als de Multy blauw knippert

TR: Multy cihazını fişe takın

2 dakika bekleyin. Multy mavi yanıp sönmeye başladığında aşağıdaki butona dokununuz.

PT(BR): Ligue Multy

Aguarde 2 minutos. Toque abaixo quando Multy começar a piscar em azul.

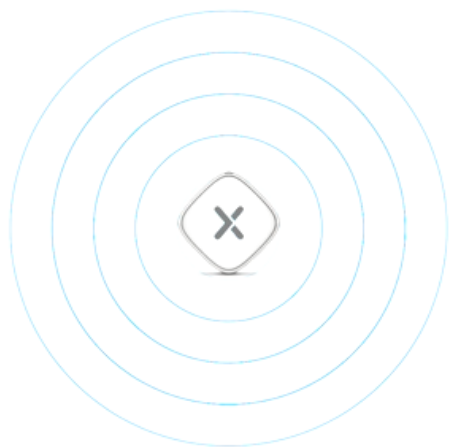
TW: 連接 Multy

等待2分鐘，等待LED指示燈呈現閃爍的藍色就可以開始安裝

Step 16

Please Wait...

Checking Internet connection via Bluetooth.
This may take up to 4 minutes.



EN: Please Wait...

Checking Internet connection via Bluetooth. This may take up to 4 minutes.

DE: Warten Sie mal...

Internetverbindung über Bluetooth prüfen. Dies kann bis zu 4 Minuten dauern.

FR: S'il vous plaît, attendez...

Vérification de la connexion Internet via Bluetooth. Cela peut prendre jusqu'à 4 minutes

NL: Even geduld aub...

Multy controleert de internet connectie door de bluetooth verbinding. Dit kan tot 4 minuten duren.

TR: Lütfen Bekleyin...

Bluetooth ile internet bağlantısı kontrol ediliyor. Bu 4 dakika kadar sürebilir.

PT(BR): Por favor, espere...

Verificando a conexão com a Internet via Bluetooth. Isso pode levar até 4 minutos.

TW: 請等待...

經由藍芽確認網路連線，這可能會花費4分鐘的時間。

Step 17

Connected Successfully!

You can now proceed to create your WiFi network.



EN: **Connected Successfully!**

You can now proceed to create your WiFi network.

DE: **Erfolgreich verbunden!**

Sie können jetzt mit der Erstellung Ihres WLAN-Netzwerks fortfahren.

FR: **Connecté avec succès!**

Vous pouvez maintenant procéder à la création de votre réseau WiFi.

NL: **Succesvol verbonden!**

U kunt nu doorgaan met het maken van uw WiFi-netwerk.

TR: **Bağlantı Başarılı!**

WiFi ağınıza oluşturmaya devam edebilirsiniz.

PT(BR): **Conectado com sucesso!**

Agora você pode continuar a criar sua rede WiFi.

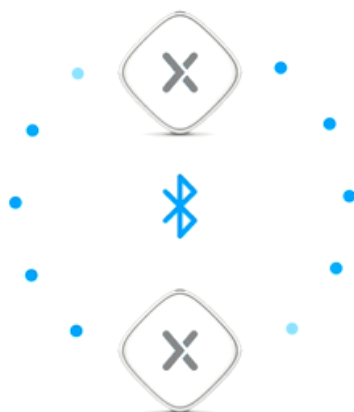
TW: **連接成功**

請開始建立你的無線網路

Step 18

Please Wait...

We are syncing these two Multys together.



EN: Please Wait...

We are syncing these two Multys together.

DE: Warten Sie mal...

Wir synchronisieren diese beiden Multys miteinander.

FR: S'il vous plaît, attendez...

Nous synchronisons ces deux Multys ensemble.

NL: Even geduld aub...

We synchroniseren deze twee Multy's

TR: Lütfen bekleyin...

İki Multy cihazı senkronize ediliyor..

PT(BR): Por favor, espere...

Estamos sincronizando esses dois Multys juntos.

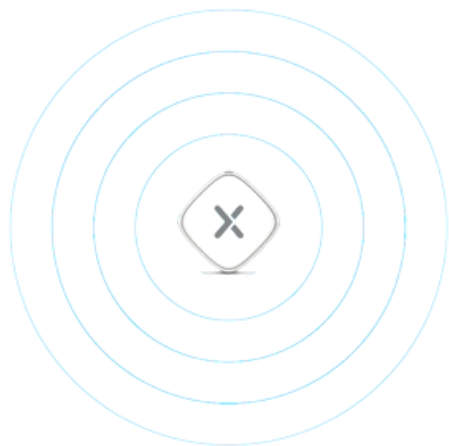
TW: 請等待...

正在同步2台Multy

Step 19

Please Wait...

Checking Internet connection via Bluetooth.
This may take up to 4 minutes.



EN: Please Wait...

Checking Internet connection via Bluetooth. This may take up to 4 minutes.

DE: Warten Sie mal...

Internetverbindung über Bluetooth prüfen. Dies kann bis zu 4 Minuten dauern.

FR: S'il vous plaît, attendez...

Vérification de la connexion Internet via Bluetooth. Cela peut prendre jusqu'à 4 minutes

NL: Even geduld aub...

Multy controleert de internet connectie door de bluetooth verbinding. Dit kan tot 4 minuten duren.

TR: Lütfen Bekleyin...

Bluetooth ile internet bağlantısı kontrol ediliyor. Bu 4 dakika kadar sürebilir.

PT(BR): Por favor, espere...

Verificando a conexão com a Internet via Bluetooth. Isso pode levar até 4 minutos.

TW: 請等待...

經由藍芽確認網路連線，這可能會花費4分鐘的時間。

Step 20

Multy Network Created!

Let's check if the location is great for your Multy units!



Location Check

EN: Multy Network Created!

Let's check if the location is great for your Multy units!

DE: Multy Netzwerk erstellt!

Lassen Sie uns prüfen, ob der Standort für Ihre Multy-Einheiten groß ist!

FR: Multy Network créé!

Voyons si l'emplacement est idéal pour vos unités Multy!

NL: Multy netwerk gecreeerd!

Bekijk of de Multy op een goede locatie staat!

TR: Multy Ağı Oluşturuldu!

Konumun Multy için mükemmel olup olmadığını kontrol edelim!

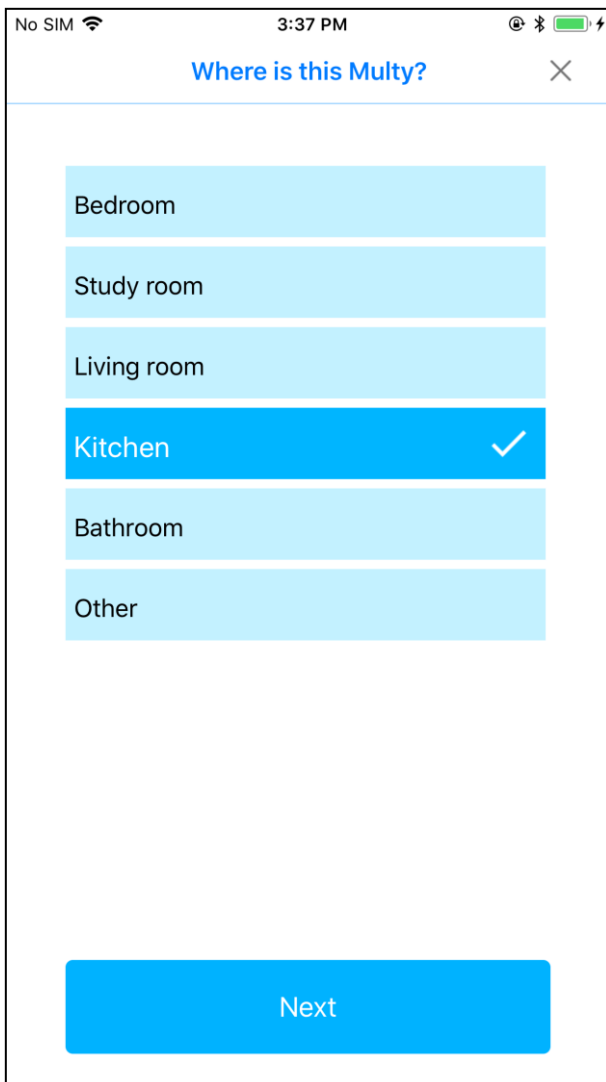
PT(BR): Multy Network Criado!

Vamos verificar se a localização é ótima para as suas unidades Multy!

TW: 無線網路建立完成！

請確認目前位置是否為最佳位置！

Step 21

**EN: Where is this Multy?**

Select the location where you want to place your Multy Device, tap Next and follow the on screen instructions.

DE: Wo ist mein Multy?**FR: Où est ce Multy ?****NL: Waar bevind zich deze Multy?**

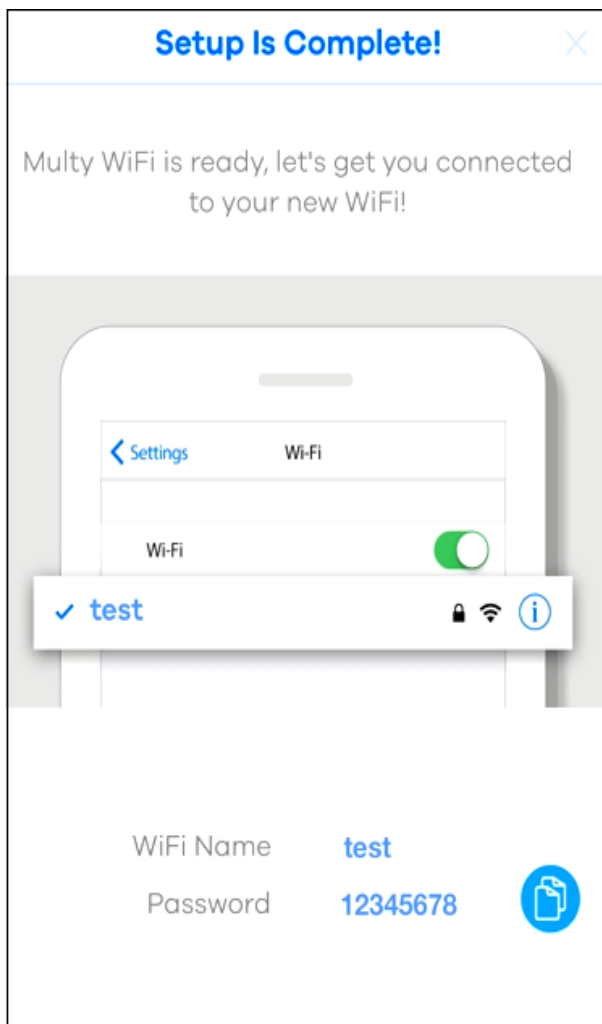
Selecteer de locatie waar deze Multy ebruikt wordt, klik op Next en volg de instructies op het scherm.

TR: Multy'niz neredede?

Cihazınızı yerleştirmek istediğiniz konumu seçin, İleri'ye (Next) tıklayın ve ekrandaki talimatları izleyin.

PT(BR): Onde está esse Multy?**TW: 這台Multy在哪裡?**

Step 22

**EN: Setup Is Complete!**

Multy WiFi is ready, let's get you connected to your new WiFi!

DE: Das Setup ist abgeschlossen!

Multy WiFi ist bereit, wir können Sie mit Ihrem neuen WiFi verbinden!

FR: L'installation est terminée!

Multy WiFi est prêt, laissez-vous connecter à votre nouveau WiFi!

NL: Setup is voltooid!

Multy WiFi is klaar, maak nu verbinding met je nieuwe WiFi!

TR: Kurulum Tamamlandı!

Multy WiFi hazır, artık yeni WiFi'nize bağlanabilirsiniz!

PT(BR): A instalação está concluída!

O Multy WiFi está pronto, vamos conectá-lo ao seu novo WiFi!

TW: 設定完成！

無線網路已建立，請連接到新建立的無線網路！

Step 23

EN: Go to the main page

Your Multy Devices will display on this page. You can monitoring or set up the Multy Devices and Multy WiFi System here. It also shows how many wireless clients are currently connected to the Multy Devices and upstream/downstream data rates.

DE: Zur Hauptseite gehen

FR: Aller à la page principale

NL: Ga naar de hoofdpagina

Uw Multy's worden op deze pagina weergegeven. U kunt hier Multy en het Multy WiFi-systeem monitoren of instellen. Het toont ook hoeveel draadloze clients op dit moment zijn aangesloten op de Multy en down / upload datasnelheden.

TR: Anasayfaya Git

Multy Cihazlarınız bu sayfada görüntülenecektir. Multy Cihazlarınızı ve Multy WiFi Sistemini buradan izleyebilir veya kurabilirsiniz. Ayrıca, Multy cihazlarınızdaki yükleme ve indirme hızlarınızı, her bir Multy'e kaç adet cihazın bağlı olduğunu ekrandan görebilirsiniz.

PT(BR): Vá para a página principal

TW: 進入主頁面

