



A8 (EA/SA/INTA)

Instructions for Use



Additional online content

Tap, click or scan the QR code to access additional online resources.

There are video tutorials to help you operate your A8.



jura.com/support-A8

Your A8

1	Control elements.....	3
2	For your safety	4
	Comply with the instructions for use.....	4
	Proper use	4
	User limitations.....	4
	Use by children.....	4
	What to do in the event of damage.....	4
	Preventing damage.....	5
	Danger of electric shock	5
	Danger of burns, scalding and injury.....	5
3	Preparing and using for the first time	6
	Setting up the machine.....	6
	Filling the bean container.....	6
	Determining the water hardness	6
	First-time use.....	6
	Connecting milk.....	8
	Managing your A8 – the JURA Cockpit	8
	Connect the machine with J.O.E.® - your JURA app	8
	Coffee Timer	9
4	Preparation	9
	Worlds of indulgence of your A8	9
	Basic information about preparing drinks	9
	Espresso and coffee.....	10
	Latte macchiato, cappuccino and other speciality coffees with milk.....	10
	Milk foam	10
	Ground coffee.....	10
	Adjusting the grinder	11
	Adjusting the product settings.....	11
5	Daily operation	12
	Switching the machine on and off.....	12
	Filling the water tank.....	12
	Maintenance actions	13
6	Machine settings	13
7	Maintenance	14
	Automatic milk system rinsing	14
	Cleaning the milk system.....	14
	Dismantling and rinsing the dual spout.....	15
	Inserting/changing the filter	16
	Cleaning the machine.....	17
	Descaling the machine	18
	Descaling the water tank.....	20
	Cleaning the bean container.....	20
8	Display messages.....	20
9	Troubleshooting	20
10	Transport and environmentally friendly disposal	21
	Transport / Emptying the system	21
	Disposal	21
11	Technical data	22
12	Index	23
13	JURA contact details / Legal information.....	24

1 Control elements



- 1 Service socket for optional JURA Wi-Fi Connect
- 2 Bean container with aroma preservation cover (rotating, for grind adjustment)
- 3 Water tank
- 4 Multi-function buttons (button function depends on what is shown in the display)
- 5 Display
- 6 Height-adjustable dual spout
- 7 Cup grille with aperture
- 8 Insert for drip tray
- 9 Drip tray
- 10 Coffee grounds container
- 11 Mains cable (permanently connected or plug-in) (back of the machine)
- 12 Powder chute for ground coffee (removable)
- 13 On/Off button 
- 14 Container for milk system cleaning
- 15 Measuring spoon for ground coffee
- 16 Filler funnel for ground coffee

2 For your safety

Comply with the instructions for use

Before using the machine, read these instructions for use thoroughly and completely and comply with the instructions they contain. Keep these instructions for use close to the machine and pass them on to the next user.

Failure to observe the instructions for use may result in serious injuries or damage to property. Safety information is therefore indicated as follows:

 WARNING	Indicates circumstances that may result in serious injuries or death.
 CAUTION	Indicates circumstances that may result in minor injuries.
CAUTION	Indicates circumstances that may result in damage to property.

Proper use

The machine is intended for private domestic use. It should only be used to prepare coffee and to heat milk. Any other use is considered inappropriate.

User limitations

People, including children, who

- do not have the physical, sensory or mental capabilities to use the machine safely or
- are inexperienced or lack knowledge

must be supervised by a responsible person when using it, or must be instructed in how to use it correctly.

When using the CLARIS Smart+ filter cartridge or a JURA Wi-Fi Connect, wireless connections are established. Specific details on the frequency band used and the maximum transmission power can be found in the 'Technical data' section.

Use by children

Children must be able to recognise and understand the potential dangers arising from incorrect use:

- Keep **children under the age of 8** away from the machine, or supervise them constantly.
- **Children aged 8 and over** may only operate the machine without supervision if they have been instructed in how to use it safely.
- Children may not clean or service the machine unless supervised by a responsible person.
- Do not allow children to play with the machine.

What to do in the event of damage

Never use a damaged machine or mains cable. This could result in fatal electric shock.

- In the event of signs of damage, disconnect the machine from the mains. To do this, first switch the A8 off with the On/Off button . Only then should you remove the mains plug from the power socket.
- Replace a damaged **plug-in mains cable** with an original JURA mains cable. Unsuitable mains cables may result in consequential damage.
- Only permit authorised JURA service centres to carry out **repairs to the machine** and the **permanently connected mains cable**. Unsuitable repairs may result in consequential damage.

Preventing damage

To avoid damage to the machine and the mains cable:

- The A8 must not be placed in a cabinet when in use.
- Do not use the A8 and the mains cable near hot surfaces.
- Do not allow the mains cable to rub against sharp edges and ensure that it does not become trapped.
- Never allow the mains cable to loosely hang down. The mains cable could pose a tripping hazard or become damaged.
- Protect the A8 from weather and direct sunlight.
- Only connect the A8 to a mains voltage corresponding to that stated on the rating plate. The rating plate is located on the underside.
- Connect the A8 directly to a domestic power socket. Using multi-socket adapters or extension cords may cause overheating.
- The surface of the heating element and outer enclosure remains hot after use and the outside of the appliance may retain heat.
- Do not use alkaline or alcohol-based cleaning agents; only use mild cleaning agents and a soft cloth.
- Do not use any coffee beans treated with additives or caramelised coffee beans.
- Only fill the water tank with fresh, cold, non-carbonated water.
- Switch the machine off with the On/Off button  if you are going to be absent for a longer period of time and remove the mains plug from the power socket.
- Only use original JURA maintenance products. Use of products that are not explicitly recommended by JURA could damage your A8.

Danger of electric shock

Water conducts electricity. Do not bring water and electricity into contact with one another:

- Never touch the mains plug with wet hands.
- Do not immerse the A8 and/or mains cable in water.
- Do not put the A8 or any individual parts in the dishwasher.
- Before cleaning, switch the A8 off with the On/Off button . Always wipe the A8 with a damp cloth rather than a wet one, and protect it from prolonged exposure to water splash. The A8 must not be cleaned with a jet of water.
- The A8 is not suitable for installation on a surface where a jet of water can be used.

Danger of burns, scalding and injury

- Do not touch the spouts during operation. Use the handles provided.
- Optionally, your A8 can be remotely operated using mobile devices. When preparing a product or initiating a maintenance programme, make sure that other people are not put at risk – for example, through contact with the spouts.
- Be careful to ensure that the dual spout is correctly installed and clean. Otherwise parts may come loose. There is a danger of parts being swallowed.

3 Preparing and using for the first time

Setting up the machine

- Choose a spot for your A8 which protects the machine against overheating. Ensure that the ventilation slots are not covered.



- Place the A8 on a horizontal surface that is not sensitive to water.

Filling the bean container

The aroma preservation cover on the bean container ensures that the aroma of the beans is retained for longer.

CAUTION

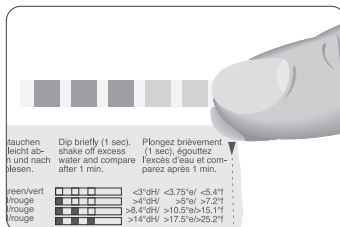
Coffee beans which have been treated with additives (e.g. sugar), ground coffee or freeze-dried coffee will damage the grinder.

- Only use roasted, untreated coffee beans to fill the bean container.
- Remove the aroma preservation cover.
- Fill the bean container with coffee beans and close the aroma preservation cover.

Determining the water hardness

When you use the machine for the first time, you must set the water hardness. If you know the hardness of your water, go straight to the next section. If you do not know the water hardness, you can find this out first:

- Hold the Aquadur® test strip supplied under running water for one second. Shake off the water.
- Wait for about 1 minute.
- You will then be able to read the degree of water hardness from the discolouration of the Aquadur® test strip and the description on the packaging.



First-time use

⚠ WARNING

If the machine is operated with a defective mains cable, there is a danger of potentially fatal electric shock.

- Never use a machine which is damaged or has a defective mains cable.

CAUTION

Milk, sparkling mineral water or other liquids can damage the water tank or the machine.

- Only fill the water tank with fresh, cold water.

Precondition: The bean container has been filled.

- For machines with a **plug-in** mains cable: Connect the mains cable to the machine.
- Insert the mains plug into a power socket.
- Press the On/Off button  to switch the A8 on.
‘Sprachauswahl’ ‘Deutsch’
- Press the > or < button until the desired language is displayed, e.g. ‘English’.
- Press the ‘Save’ button.
‘Water hardness’

i Please refer to the section above for a description of how to determine the water hardness.

- ▶ Press the **>** or **<** button to change the setting for the water hardness.
- ▶ Press the **'Save'** button.
- 'Insert filter'**
- ▶ Remove the water tank and rinse it with cold water.
- ▶ Fit the filter cartridge extension supplied on top of the CLARIS Smart+ filter cartridge.



- ▶ Insert the filter cartridge with its extension into the water tank.
- ▶ Turn the filter cartridge clockwise until it audibly clicks into place.



- ▶ Fill the water tank with fresh, cold water up to the MAX mark and reinsert it.

i The machine automatically detects that you have just inserted the filter cartridge.

'Filter is being rinsed', water flows directly into the drip tray.

'Empty drip tray'

- ▶ Empty the drip tray and put it back into the machine.



- ▶ Place a receptacle under the dual spout.



'System is filling'

'Machine is heating'

'Machine is rinsing'

'Milk system is being rinsed'

- ▶ Empty the drip tray and put it back into the machine.
A QR code is displayed.

i You can find lots more information about your A8 online.

- ▶ Press the **'Next'** button.

'Choose your world'

i Now select one of the two **worlds of indulgence** of your A8: **'Classic Hot Brew'** ☕ (the product is prepared hot using the classic brewing method) or **'Light Brew'** ☕ (the product is prepared with less ground coffee and a reduced brewing temperature).

3 Preparing and using for the first time

i If no selection is made, 'Classic Hot Brew' is set automatically after 30 seconds. You can change this selection at any time.

The start screen is displayed. The A8 is now ready to prepare your first cup of coffee. Your A8 is ready for use.

Connecting milk

Your A8 creates fine, creamy, feather-light milk foam with a perfect consistency. The most important requirement for frothing milk is a milk temperature of 4–8 °C. We would therefore recommend using a milk cooler or a milk container.

- ▶ Connect the milk pipe to the dual spout.

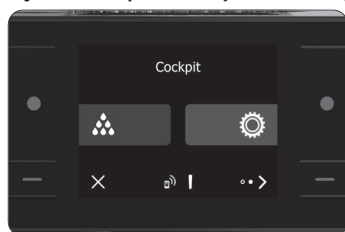


i The milk system of your A8 has a connector **HP4** and an interchangeable milk spout **CX4**.

- ▶ Connect the other end of the milk pipe to a milk container or a milk cooler.

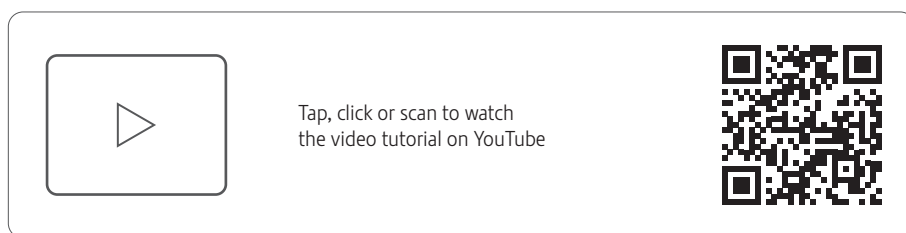
Managing your A8 – the JURA Cockpit

The **JURA Cockpit** allows you to manage your A8. Press the   button for **approximately 2 seconds** to access the JURA Cockpit.



Symbol	Meaning
	'Maintenance' area
	'Machine Settings' area
	Filter mode

Connect the machine with J.O.E.® - your JURA app



Your A8 can be connected with J.O.E.®, your JURA app.

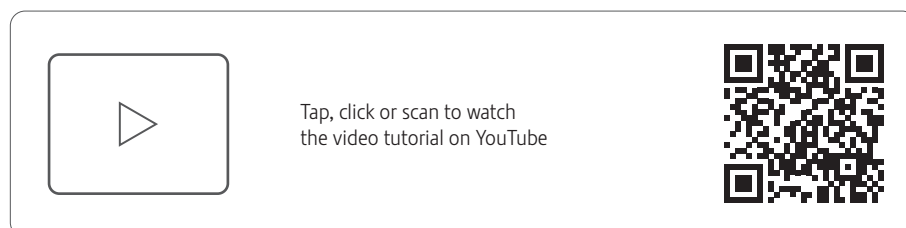


Precondition: J.O.E.® is installed on your mobile device and you have logged in to your home network. The optionally available JURA Wi-Fi Connect is inserted into the service socket of your A8. (After the JURA Wi-Fi Connect has been inserted, the A8 must be switched off and then on again.)

- ▶ Press the   button for **approximately 2 seconds** to access the JURA Cockpit.

- ▶ Press the  button.
- ▶ Press the button > several times until the programme item 'Connect to J.O.E.' is displayed (on page .
- ▶ Press the 'Connect to J.O.E.' button.
- ▶ Press the 'Connect' button and follow the instructions on the display and in J.O.E.®.

Coffee Timer



In conjunction with the JURA app J.O.E.®, the Coffee Timer offers your favourite coffee at the right time. Preparation can be programmed up to 16 hours in advance.

Please observe the following instructions when using the Coffee Timer:

- The A8 starts preparation **automatically** at the time you have set. Make sure that there are no people or pets in the immediate vicinity of the spouts at this time. There is a danger of scalding.
- Make sure that the A8 is properly prepared (water tank and bean container filled) and that all parts are correctly assembled.
- Place the glass or cup under the correct spout.
- Preparing a speciality coffee with **milk**:
 - Make sure that the milk pipe is connected correctly.
 - Use a milk cooler (e.g. the JURA Cool Control) and check whether there is enough milk in the milk cooler.
 - Do not leave milk in an unrefrigerated container for a long period of time. Unrefrigerated milk can spoil quickly.

4 Preparation

Worlds of indulgence of your A8

Choose between two preparation options for your A8. Tap on  to access the selection of the two **worlds of indulgence**:

- 'Classic Hot Brew'
 - The product is prepared hot using the classic brewing method.
- 'Light Brew'
 - The product is prepared using less ground coffee and at a reduced brewing temperature, making it easier to digest and ready to drink immediately.

In the machine settings, you can permanently save the world of indulgence selected or define whether the question should be asked when switching on the A8.

Basic information about preparing drinks

Aim	What to do
Display more products	Press the > button to display additional pages of the start screen
Change coffee strength	Press the < or > button during grinding
Change quantity	Press the < or > button during preparation
Stop preparation	Press the X button
Change the amount, coffee strength and temperature for any given product permanently / Replace a product on the start screen	Press a product button for two seconds and enter the preferred settings

Espresso and coffee

Example: Coffee

- Place a cup under the dual spout.



- Press the 'Coffee' button (on page ●○○○○○).
The preset amount of water for coffee flows into the cup.

i Espresso and coffee can also be prepared as a **double product**. To do this, press the 'Espresso' or 'Coffee' button twice. The product is prepared with two brewing operations (two strokes).

Latte macchiato, cappuccino and other speciality coffees with milk

Your A8 prepares the following speciality coffees with milk at the touch of a button:

- Cappuccino
- Latte macchiato
- Flat white
- Cortado

Example: Latte macchiato

Precondition: Milk is connected to the dual spout.

- Place a glass under the dual spout.



- Press the 'Latte macchiato' button (on page ○●○○○ of the start screen).
The preset amount of milk foam flows into the glass.

i There is a short interval while the hot milk separates from the milk foam. This allows the typical layers of a latte macchiato to form.
The preset amount of water for espresso flows into the glass.

i **15 minutes** after preparation, the milk system is **automatically** rinsed. Therefore always place a receptacle under the dual spout after preparing milk.

To ensure that the milk system in the dual spout always works properly, you must clean it **daily** when you have been preparing milk (see chapter 7 'Maintenance – Cleaning the milk system').

Milk foam

Your A8 prepares milk foam (on page ○○○○● of the start screen).

i **15 minutes** after preparation, the milk system is **automatically** rinsed. Therefore always place a receptacle under the dual spout after preparing milk.

To ensure that the milk system in the dual spout always works properly, you must clean it **daily** when you have been preparing milk (see chapter 7 'Maintenance – Cleaning the milk system').

Ground coffee

You can choose to use a second coffee variety, for example decaffeinated coffee, with the filter funnel for ground coffee.

i Never add more than two level measuring spoons of ground coffee.

- i** Use ground coffee which is not ground too finely. Very fine coffee can block up the system so that the coffee only comes out in drips.
- i** If you did not fill the machine with a sufficient amount of ground coffee, **'Not enough ground coffee'** is displayed and the A8 stops the operation.
- i** The desired speciality coffee must be prepared within approximately one minute after filling with the ground coffee. Otherwise the A8 stops the operation and is once more ready for use.

All speciality coffees with ground coffee are always prepared following the same model.

Example: Proceed as follows to prepare an espresso using ground coffee.

Precondition: The start screen is displayed.

- Place an espresso cup under the coffee spout.
- Open the cover of the filler funnel for ground coffee.



'Add ground coffee'

- Place one level measuring spoon of ground coffee into the filler funnel.
- Close the cover of the filler funnel.
- Tap **'Espresso'**.
Preparation starts. **'Espresso'**, the preset amount of water for espresso flows into the cup.
Preparation stops automatically. Your A8 is once more ready for use.

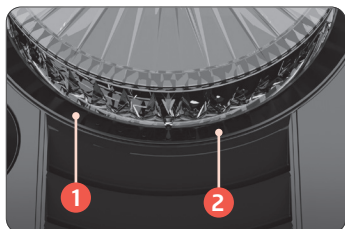
Adjusting the grinder

You can adjust the grinder to suit the degree of roast of your coffee.

- i** The consistency of grind is correct if the coffee flows regularly from the coffee spout. In addition a fine, thick crema forms.

Grind setting

- 1: **Coarse** grind setting
- 2: **Fine** grind setting



- Turn the bean container to the desired position for the grind setting.

Adjusting the product settings



Tap, click or scan to watch
the video tutorial on YouTube



Press a product button for **about two seconds** to view the list of settings:

- **'Product settings'**: Specify individual settings such as coffee strength, amount of water, etc.
- **'Change position'**: Replace the products on the start screen with your favourites.
- Permanent settings in programming mode always follow the same model.

5 Daily operation

Example: Proceed as follows to change the coffee strength for one coffee.

- ▶ Press the 'Coffee' button for **approximately 2 seconds**.
- ▶ Press the 'Product settings' button.

i Different settings will be available depending on the selected product: Press the < or > button to navigate the various settings.

- ▶ Press the 'Coffee strength' button.
- ▶ Press the < or > button to change the setting.
- ▶ Press the 'Save' button.
- ▶ Press the **X** button twice to return to the start screen.

5 Daily operation



Tap, click or scan to watch
the video tutorial on YouTube



Switching the machine on and off

- ▶ Place a receptacle under the dual spout.



- ▶ Press the On/Off button .
- 'Machine is rinsing'
- Your A8 is switched on or off.

i When the machine is switched off, the system is only rinsed if a speciality coffee has been prepared.

i If milk has been prepared before switching off, you will be prompted to carry out milk system cleaning ('Milk system cleaning'). After 30 seconds, the switch-off process continues automatically.

Filling the water tank

Daily maintenance of the machine and hygiene when handling coffee and water are key to a perfect coffee result in the cup every time. You should therefore change the water **daily**.

CAUTION

Milk, sparkling mineral water or other liquids can damage the water tank or the machine.

- ▶ Only fill the water tank with fresh, cold water.
- ▶ Remove the water tank and rinse it with cold water.
- ▶ Fill the water tank with fresh, cold water up to the MAX mark and reinsert it.

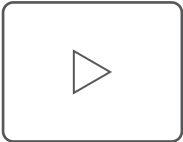
Maintenance actions

Optimal coffee quality depends on many factors. One important prerequisite is regular maintenance of your A8. Carry out the following steps:

Maintenance action	Daily	If necessary	Note
Empty the drip tray and coffee grounds container and rinse with warm water (The insert for the drip tray, including the drip tray itself, and the coffee grounds container are dishwasher-safe)	▪		Always empty the coffee grounds container when the machine is switched on. This is the only way of resetting the coffee grounds counter.
Clean the milk system (if heavily soiled, also dismantle and rinse it)		▪	(see chapter 7 'Maintenance – Cleaning the milk system') We recommend dismantling and rinsing the dual spout once a week (see chapter 7 'Maintenance – Dismantling and rinsing the dual spout').
Rinse the milk pipe	▪		
Rinse the water tank	▪		
Wipe the surface of the machine with a clean, soft, damp cloth (e.g. microfibre cloth)	▪		
Changing milk pipe with connector HP4		approx. every 3 months	
Change the interchangeable milk spout CX4		approx. every 3 months	
Clean the inside of the water tank with a brush		▪	
Clean the top and bottom of the cup grille		▪	
Thoroughly clean the drip tray and coffee grounds container		▪	

i You will find more information about the maintenance of your A8 in the 'Maintenance' area  in the programme item 'Information'.

6 Machine settings



Tap, click or scan to watch
the video tutorial on YouTube



Press the  button for **approximately 2 seconds** to access the JURA Cockpit. The following settings can be saved in 'Machine Settings' .

Programme item	Explanation
Page      	
'World selection'	Save selection of the world of indulgence ('Classic Hot Brew' / 'Light Brew') permanently or define whether the query should be made when the A8 is switched on
'Quality Assistant'	The Quality Assistant supports you in the operation and maintenance of your A8 – for a long service life and optimum coffee quality at all times
Page      	
'Milk system rinsing'	Set whether milk system rinsing takes place automatically or needs to be started manually
'Switch off after'	To save energy, the switch-off time is set to 30 minutes ex-works. Possible settings: Switch-off after 15 minutes, 30 minutes or 1-9 hours after the last action on the machine If you extend the switch-off time, you therefore accept a high energy consumption. Energy consumption of the A8 when switched off: 0 Watt.

Programme item	Explanation
Page ○○●○○○	
'Choose language'	Set language
'Units'	Set the unit for the amount of water (ml or oz)
Page ○○○●○○	
'Product counter'	View product counter
'Maintenance counter'	View the maintenance counter
Page ○○○○●○	
'Water hardness'	Set the hardness of the water used (1 °dH to 30 °dH) to prevent limescale building up in your machine
'Version'	View software version
Page ○○○○○●	
'Factory settings'	Reset your A8 to factory settings (the machine then switches off)
'Empty system'	Empty the system to protect the A8 from frost damage during transport (see chapter 10 'Transport and environmentally friendly disposal – Transport / Emptying the system')

7 Maintenance

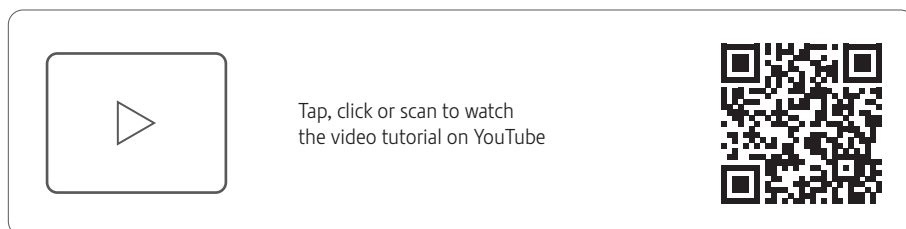
Basic information about maintenance:

- If a maintenance programme is due to be carried out,  lights up **red** on the start screen. You can manage the maintenance of your A8 in the **Cockpit** in the  section. Here, maintenance programmes that need to be carried out are shown in the form of messages with red backgrounds (on page ○○●). Press the button that corresponds to the message to go straight to the maintenance programme.
- Carry out each maintenance programme when you are prompted to do so.

Automatic milk system rinsing

15 minutes after preparation, the milk system is **automatically** rinsed. Therefore always place a receptacle under the dual spout after preparing milk.

Cleaning the milk system



To ensure that the milk system in the dual spout always works properly, you must clean it **daily** when you have been preparing milk

CAUTION

If the wrong cleaning agent is used, the machine could be damaged and/or traces could be left behind in the water.

- Use only original JURA maintenance products.

i JURA milk system cleaner is available from specialised dealers.

i Use the container supplied for milk system cleaning.

- Fill the water tank with fresh, cold water up to the MAX mark and reinsert it.
- Press the  button for **approximately 2 seconds** to access the JURA Cockpit.
- Press the > button several times until page ○○● is displayed with the message 'Milk system cleaning'.
- Press the 'Milk system cleaning' button.
- Press the 'Start' button.
- 'Milk system cleaner' / 'Connect the milk tube' / 'Attach the spout to the container'
- Remove the milk pipe from the milk container or milk cooler.

- Add 1 dosing unit of milk system cleaner to the **front part** of the container.



- Place the container under the dual spout and connect the milk pipe with the container.



- i** To connect the milk pipe correctly to the container, the milk pipe must be fitted with a **HP4** connector.

- Push the dual spout down as far as it will go to connect it firmly to the container.



- Press the **'Start'** button.
The milk system is cleaned.

Dismantling and rinsing the dual spout

If insufficient foam is produced when the milk is frothed or milk sprays out of the dual spout, the spout may be dirty. If this happens, dismantle and rinse the dual spout.

- i** We recommend dismantling and rinsing the dual spout once a week.

- Remove the milk pipe and rinse it thoroughly under running water.



- Pull the cover of the dual spout forwards and off.

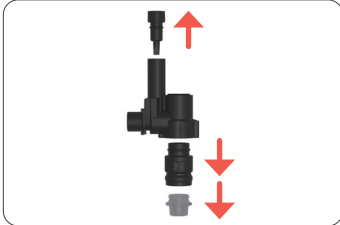


7 Maintenance

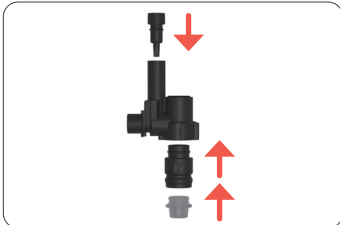
- Remove the milk system from the dual spout.



- Dismantle the milk system into its individual parts.



- Rinse all the parts under running water. If there are severely dried-on milk residues, firstly immerse the individual parts in a solution of 250 ml water and one dosing unit of JURA milk system cleaner. Then rinse the individual parts thoroughly.
- Reassemble the milk system. When doing this, note the numbering of the individual parts.



- Fit the assembled individual parts back in the dual spout and press it firmly.



- Fit the cover of the dual spout.



Inserting/changing the filter



Tap, click or scan to watch
the video tutorial on YouTube



Once the filter cartridge stops working (depending on the water hardness setting), the A8 will prompt you to change the filter.

i Your A8 no longer has to be descaled if you are using the CLARIS Smart+ filter cartridge.

i CLARIS Smart+ filter cartridges are available from specialised dealers.

Precondition: 'Filter change' is displayed in the Cockpit. Alternatively, the filter symbol  is displayed in red in the cockpit if the filter's capacity has been exhausted.

- Remove and empty the water tank.
- Turn the filter cartridge anticlockwise and remove it along with the extension from the water tank.
- Fit the filter cartridge extension on top of a **new** CLARIS Smart+ filter cartridge.



- Insert the filter cartridge with its extension into the water tank.
- Turn the filter cartridge clockwise until it audibly clicks into place.



- Fill the water tank with fresh, cold water up to the MAX mark and reinsert it.
The machine automatically detects that you have just inserted/changed the filter cartridge.
'Empty drip tray'
- Empty the drip tray and coffee grounds container and put them back into the machine.
'Filter is being rinsed', water flows directly into the drip tray.
'Empty drip tray'
- Empty the drip tray and coffee grounds container and put them back into the machine.

Cleaning the machine



Tap, click or scan to watch
the video tutorial on YouTube



After 180 preparations or 80 switch-on rinses, the A8 will prompt you to clean it.

CAUTION

If the wrong cleaning agent is used, the machine could be damaged and/or traces could be left behind in the water.

- Use only original JURA maintenance products.

i The cleaning programme lasts approximately 20 minutes.

i Do not interrupt the cleaning programme. The quality of cleaning will be impaired if you do so.

i JURA cleaning tablets are available from specialised dealers.

Precondition: 'Cleaning' is displayed in the Cockpit.

- Fill the water tank with fresh, cold water up to the MAX mark and reinsert it.
- Press the  button for **approximately 2 seconds** to access the JURA Cockpit.
- Press the  button several times until page  is displayed with the message 'Cleaning'.
- Press the 'Cleaning' button.
- Press the 'Start' button.
'Empty drip tray'

7 Maintenance

- ▶ Empty the drip tray and coffee grounds container and put them back into the machine.
- ▶ Place a receptacle under the dual spout.

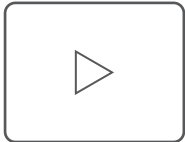


- ▶ Press the 'Next' button.
'Machine is being cleaned', water flows out of the dual spout repeatedly.
The operation is interrupted, 'Add cleaning tablet'.
- ▶ Open the powder chute cover.
- ▶ Insert a JURA cleaning tablet into the powder chute.



- ▶ Close the cover.
- ▶ Press the 'Next' button.
'Machine is being cleaned', water flows out of the dual spout repeatedly.
The operation is interrupted, 'Empty drip tray'.
- ▶ Empty the drip tray and coffee grounds container and put them back into the machine.

Descaling the machine



Tap, click or scan to watch
the video tutorial on YouTube



The A8 builds up deposits of limescale over time and automatically prompts you to descale it when necessary (unless you are using a CLARIS filter cartridge Smart+).

The A8 builds up deposits of limescale over time and automatically prompts you to descale it when necessary. The degree of calcification depends on the hardness of your water.

i If you are using a CLARIS Smart+ filter cartridge, you will not be prompted to descale.

⚠ CAUTION

If the descaling agent comes into contact with the skin or eyes, this can cause irritation.

- ▶ Avoid contact with the skin or eyes.
- ▶ Rinse off the descaling agent with clean water. Should you get any descaling agent in your eye, see a doctor.

CAUTION

If the wrong descaling agent is used, the machine could be damaged and/or traces could be left behind in the water.

- ▶ Use only original JURA maintenance products.

CAUTION

If the descaling operation is interrupted, there may be damage to the machine.

- ▶ Allow the descaling programme to run to the end.
-

CAUTION

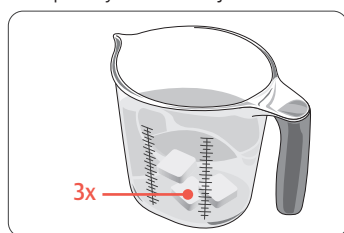
If the descaling agent comes into contact with sensitive surfaces (e.g. marble), damage cannot be ruled out.

- Clean up any splashes immediately.

- i** The descaling programme lasts approximately 20 minutes.
- i** JURA descaling tablets are available from specialised dealers.

Precondition: 'Descaling' is displayed in the Cockpit.

- Press the  button for **approximately 2 seconds** to access the JURA Cockpit.
- Press the  button several times until page   is displayed with the message 'Descaling'.
- Press the 'Descaling' button.
- Press the 'Start' button.
- 'Empty drip tray'
- Empty the drip tray and coffee grounds container and put them back into the machine.
- 'Agent in tank' / '400 ml'
- Remove and empty the water tank.
- Completely dissolve 3 JURA descaling tablets in a receptacle holding 400 ml of water. This may take several minutes.



- Pour the solution into the **empty** water tank and insert it into the machine.
- Place a receptacle under the dual spout.



- Press the 'Next' button.
- 'Machine is being descaled'
- The operation is interrupted, 'Empty drip tray'.
- Empty the drip tray and coffee grounds container and put them back into the machine.
- 'Rinse the water tank' / 'Fill water tank'
- Empty the receptacle and place it under the dual spout again.



- Remove the water tank and rinse it thoroughly.
- Fill the water tank with fresh, cold water up to the MAX mark and reinsert it.
- Press the 'Next' button.
- 'Machine is being descaled'
- The operation is interrupted, 'Empty drip tray'.
- Empty the drip tray and coffee grounds container and put them back into the machine.

- i** If the descaling operation stops unexpectedly, rinse the water tank thoroughly.

Descaling the water tank

Limescale deposits may form in the water tank. To ensure correct function of the machine, descale the water tank from time to time.

- Remove the water tank.
- If you use a CLARIS Smart+ filter cartridge, remove this.
- Completely fill the water tank and dissolve 3 JURA descaling tablets in it.
- Leave the water tank with the descaling solution for several hours (e.g. overnight).
- Empty the water tank and rinse it thoroughly.
- If you use a CLARIS Smart+ filter cartridge, insert this again.
- Fill the water tank with fresh, cold water up to the MAX mark and reinsert it.

Cleaning the bean container

Coffee beans may be covered with a slight oil film which remains on the walls of the bean container. These traces may negatively affect the coffee result. For this reason clean the bean container from time to time.

Precondition: 'Fill bean container' is displayed.

- Switch the machine off with the On/Off button .
- Remove the aroma preservation cover.
- Clean the bean container with a soft, dry cloth.
- Fill the bean container with coffee beans and close the aroma preservation cover.

8 Display messages

Messages on the start screen

Message	Cause/Result	Action
'Fill water tank'	The water tank is empty. You cannot prepare any products.	▸ Fill the water tank (see chapter 5 'Daily operation – Filling the water tank').
'Empty grounds' / 'Empty drip tray'	The coffee grounds container is full. / The drip tray is full. You cannot prepare any products.	▸ Empty the coffee grounds container and the drip tray (see chapter 5 'Daily operation – Maintenance actions').
'Drip tray not fitted'	The drip tray is not inserted correctly or is not inserted at all. You cannot prepare any products.	▸ Fit the drip tray.
'Fill bean container'	The bean container is empty. You cannot prepare any products.	▸ Fill the bean container (see chapter 3 'Preparing and using for the first time – Filling the bean container').
'Too hot'	The system is too hot to start a maintenance programme.	▸ Wait a few minutes until the system has cooled down.

If a **maintenance programme** (filter change, cleaning, descaling) is due to be carried out,  lights up red on the start screen. In the **Cockpit** (in section ) , maintenance programmes that need to be carried out are shown in the form of messages with red backgrounds.

9 Troubleshooting

Problem	Cause/Result	Action
Insufficient foam is produced when the milk is frothed or milk sprays from the dual spout.	The dual spout is dirty.	▸ Make sure the cover of the dual spout is correctly fitted. ▸ Clean the milk system in the dual spout (see chapter 7 'Maintenance – Cleaning the milk system'). ▸ Dismantle and rinse the dual spout (see chapter 7 'Maintenance – Dismantling and rinsing the dual spout').

Problem	Cause/Result	Action
Coffee only comes out in drips when it is being prepared.	The coffee is ground too finely and obstructs the system.	► Set the grinder to a coarser setting (see chapter 4 'Preparation – Adjusting the grinder').
	The water hardness may not have been correctly set.	► Perform descaling (see chapter 7 'Maintenance – Descaling the machine ') and check the water hardness setting in the machine settings.
There is dry ground coffee behind the coffee grounds container.	The beans used are resulting in an above-average volume of ground coffee.	► Reduce the coffee strength or choose a finer grinder setting (see chapter 4 'Preparation – Adjusting the product settings') / (see chapter 4 'Preparation – Adjusting the grinder').
Grinder is making a very loud noise.	There are foreign objects in the grinder.	► Contact customer support in your country (see chapter '13 JURA contact details / Legal information').
'ERROR 2' or 'ERROR 5' is displayed.	If the machine has been exposed to the cold for a long period of time, heating may be disabled for safety reasons.	► Warm the machine at room temperature.
Other 'ERROR' messages are displayed.	–	► Contact customer support in your country (see chapter '13 JURA contact details / Legal information').

i If you were unable to solve the problem, contact customer support in your country (see chapter '13 JURA contact details / Legal information').

10 Transport and environmentally friendly disposal

Transport / Emptying the system

Keep the packaging for your A8. It should be used to protect the machine during transport.

In order to protect the A8 from frost during transport, the system must be emptied.

Precondition: The start screen is displayed.

- Remove the milk pipe from the dual spout.
- Place a receptacle under the dual spout.



- Press the button for **approximately 2 seconds** to access the JURA Cockpit.
 - Press the button.
 - Press the button several times until the programme item 'Empty system' is displayed.
 - Press the 'Empty system' button.
 - Remove and empty the water tank.
- 'System is emptying'
- Steam will continue to be discharged from the dual spout until the system is empty. Your A8 is switched off.

Disposal

Please dispose of old machines in an environmentally neutral way.



Old machines contain valuable, recyclable materials which should be recycled. Please therefore dispose of old machines via suitable collection systems.

11 Technical data

Voltage	220–240 V ~, 50 Hz
Power	1450 W
Conformity mark	CE UK
Pump pressure	static max. 15 bar
Holding capacity of water tank (without filter)	0.9 l
Holding capacity of bean container	140 g
Holding capacity of coffee grounds container	max. 8 servings
Cable length	approx. 1.1 m
Weight	approx. 9.0 kg
Dimensions (W × H × D)	19.0 × 37.0 × 44.5 cm
Milk system with connector	HP4
Interchangeable milk spout	CX4
CLARIS filter cartridge Smart+ (RFID technology)	Frequency band 13.56 MHz Max. transmission power < 1 mW
JURA Wi-Fi Connect (Wi-Fi connection)	Frequency band 2.4 GHz Max. transmission power < 100 mW
JURA type	798

Information for testers (repeat test in accordance with DIN VDE 0701-0702): The central grounding point (CGP) is located on the underside of the machine, right next to the mains cable's connection point.

12 Index

A

- Addresses 24
- Adjusting the product settings 11
- Aroma preservation cover
 - Bean container with aroma preservation cover 3

B

- Bean container
 - Bean container with aroma preservation cover 3
 - Cleaning 20
 - Filling 6
- Bus bar
 - Technical data 22
- Button
 - On/Off button 3

C

- Cappuccino 10
- Central grounding point 22
- Children 4
- CLARIS Smart filter cartridge
 - Changing 16
 - Inserting 16
- Cleaning
 - Bean container 20
 - Machine 17
- Cockpit 8, 13, 14, 20
- Coffee 10
- Coffee grounds container 3
- Consistency of grind
 - Adjusting the grinder 11
 - Grind setting 11
- Contact details 24
- Cortado 10
- Cup grille 3
- Customer support 24

D

- Damage
 - Preventing damage 5
 - What to do in the event of damage 4
- Declaration of Conformity 24
- Descaling
 - Machine 18
 - Water tank 20
- Display 3
 - Cockpit 8
- Display messages 20
- Disposal 21
- Drip tray 3
 - Insert 3
- Dual spout
 - Dismantling and cleaning 15
 - Height-adjustable dual spout 3

E

- Emptying the system 21
- Errors
 - Troubleshooting 20
- Espresso 10
- EU Declaration of Conformity 24

F

- Filler funnel
 - Filler funnel for ground coffee 3
- Filling
 - Bean container 6
 - Water tank 12
- Filter
 - Changing 16
 - Inserting 16
- First-time use 6
- Flat white 10

G

- Ground coffee 10
 - Measuring spoon for ground coffee 3
 - Powder chute for ground coffee 3
- Grounding point 22

H

- Hotline 24

I

- Insert for drip tray 3
- Instant coffee
 - Ground coffee 10
- Interchangeable milk spout 22

J

- JURA
 - Contact details 24

L

- Latte macchiato 10

M

- Machine
 - Cleaning 17
 - Descaling 18
 - Setting up 6
- Machine settings 13
- Mains cable 3
- Maintenance 14
- Maintenance actions 13
- Measuring spoon for ground coffee 3
- Messages, display 20
- Milk
 - Connecting milk 8
- Milk foam 10
- Milk system 22
 - Clean 14
- Milk system rinsing 14

P

- Powder chute
 - Powder chute for ground coffee 3
- Preparation 9, 10
 - Cappuccino 10
 - Coffee 10
 - Cortado 10
 - Espresso 10
 - Flat white 10
 - Ground coffee 10
 - Latte macchiato 10
 - Milk foam 10
- Problems
 - Troubleshooting 20
- Product settings
 - Adjusting 11
- Proper use 4

R

- RFID 22

S

- Safety information 4
- Service socket 3
- Setting up
 - Setting up the machine 6
- Spout
 - Height-adjustable dual spout 3
- Switching off 12
- Switching on 12
- Symbol description 4

T

- Technical data 22
 - Interchangeable milk spout 22
 - Milk system 22
- Tel 24
- Transport 21
- Troubleshooting 20

13 JURA contact details / Legal information

U

Use, first time 6
Users 4

W

Water hardness
 Determining the water hardness 6
Water tank 3
 Descaling 20
 Filling 12
Wi-Fi 22
Wi-Fi Connect 3, 8
Wi-Fi connection 8
Wireless connection 6, 8, 16, 22

13 JURA contact details / Legal information

JURA Elektroapparate AG
Kaffeeweltstrasse 10
CH-4626 Niederbuchsiten
Tel. +41 (0)62 38 98 233

- i** You can find additional contact details for your country at jura.com.
- i** If you need assistance with using your machine, you can find this at jura.com/service.
- i** Your opinion is important to us! Use the contact details at jura.com.

Directives

The machine complies with the following directives:

- 2014/35/EU – Low Voltage Directive
- 2014/30/EU – Electromagnetic Compatibility
- 2009/125/EC – Ecodesign Directive
- 2011/65/EU – RoHS Directive
- 2014/53/EU – Wireless Voltage Directive

A detailed EU Declaration of Conformity for your A8 can be found at jura.com/conformity.

Technical changes

We reserve the right to make technical changes. The diagrams used in these instructions for use are for illustration purposes only and do not represent the original colours of the machine. Some details of your A8 may vary.