RICOH
imagine. change.

A4 Colour Intelligent Devices

IM C300
IM C300F
IM C400F
IM C400SRF

☑ Copy ☑ Print ☑ Scan ☑ Fax

Future-proof technology at your fingertips.

At last! A printing system that doesn't stress everyone out. Things have changed. Our new multifunction product (MFP) is the intelligent device you've always wanted to scan, copy, and print your A4 documents. No more frustration with an out-of-date contraption, slamming any part of the machine that moves. This colour MFP has a smart touch-screen control panel and is always running the latest technology.

Putting up with old equipment until your contract finally ends is out. Software that automatically updates is in, along with the ability to add additional functionality that your business may need in future. Your MFP is always ready to operate. You can print, copy and scan more materials, faster and remotely from wherever you are – just plug in this intelligent device and let it run. You'll be glad to know our A4 and A3 MFP models work in exactly the same way too.

The A4 MFP generates 30-43 pages per minute, and multiple paper trays mean you can handle any kind of print job. Plus the trays hold more paper than ever before, so you spend less time refilling them. You won't need to budget for extra services or equipment either. Select a model that staples and/or faxes and you'll have every function you need, built into one smart device.

It’s the 2020s, and you’re right to demand an MFP that can keep up with your dynamic digital workplace.

Scalable document handling options that grow with your business.
Modern devices all interact with one another. Why should your MFP be any different? With Ricoh, you can scan documents to a folder on your network but also add third party apps and cloud services. You decide which features your device does and doesn’t have. You’ll only see options for the services you use, so you can get to them quickly and without any fuss.

Secure handling of your documents and data
For complete security across your network, your MFP runs Ricoh’s own operating system. This gives you complete control over who sees and doesn’t see the documents you process. Your MFP can overwrite your data at the end of every print run, so no sensitive information is ever leaked. And you decide who has access to every document, restricting access to select information.

Sustainable design to take you far into the future
Ricoh MFPs are extremely energy efficient. It's as important to us as it is to you, that any device we develop leaves a small carbon footprint on the environment. As many parts of our machines as possible are made from recyclable materials, so you can be eco-friendly, but keep your internal costs down at the same time.

Ricoh's range of intelligent MFPs works as a fleet, which means you can access all of them at once to keep the whole network running. Any operational issues can easily be fixed remotely too, so your machine is never down for long, allowing you to focus on more important things, while your MFP runs effortlessly in the background – like every other smart device you use to grow your business.

Simple systems to make your working life easier
All our devices operate like one machine because the control panels and technology are exactly the same. You won't waste time figuring out how to scan or print every time you use another machine. Our 10.1" tilting touch-screen is as intuitive to use as your smartphone, so cryptic control panel messages are now a thing of the past. Add your company logo, personalise your device for different team members, and use it to watch how-to videos, or get help online.

IM C300 / IM C300F / IM C400F / IM C400SRF product configuration chart

Mainframe

IM C300

10.1" Smart Operation Panel
50-sheet SPDF
250-sheet input tray
100-sheet bypass tray
100-sheet output tray
Dimensions: 498 x 561 x 510 mm
Weight: 47 kg or less

IM C300F

IM C400F

10.1" Smart Operation Panel
50-sheet SPDF
550-sheet input tray
100-sheet bypass tray
100-sheet output tray
Dimensions: 498 x 561 x 590 mm
Weight: 50 kg or less

IM C400SRF

10.1" Smart Operation Panel
50-sheet SPDF
550-sheet input tray
100-sheet bypass tray
Internal finisher (250-sheet output/
50-sheet stapling)
Dimensions: 615 x 561 x 706 mm
Weight: 60 kg or less

Low Cabinet 71

Dimensions:
498 x 532 x 232 mm

Weight: 14 kg

Medium Cabinet 72

Dimensions:
498 x 532 x 380 mm

Weight: 17 kg

High Cabinet 73

Dimensions:
498 x 532 x 528 mm

Weight: 20 kg
Not available with
the IM C400SRF

Paper Feed Unit PB1170

Capacity: 550 sheets
Dimensions: 498 x 552 x 150 mm
Weight: 10.7 kg or less
Max 2 optional paper feed units can
be installed without a caster table
Max 3 optional paper feed units can
be installed with a caster table

Caster Table 70

Dimensions: 498 x 532 x 84 mm
Weight: 6 kg

1-Bin Tray Type BN1040

Capacity: 100 sheets
Dimensions: 554 x 482 x 138.5 mm
Weight: 3 kg or less
Not available with the IM C400SRF

Fax Option Type M41

Only available with the IM C300

NFC Card Reader Type M13

Other options

- Data Overwrite Security Unit Type M19
- Device Server Option Type M37
- Enhanced Security HDD Option Type M10
- File Format Converter Type M19
- IEEE 1284 Interface Board Type M19
- IEEE 802.11a/g/n Interface Unit Type M19
- OCR Unit Type M13
- Optional Counter Interface Unit Type M12
- Page Keeper Type M28
- PostScript3 Unit Type M41
- Unicode Font Package for SAP(R) 1 Licence
- VM Card Type M37

Dimensions are stated in width x depth x height (W x D x H)

IM C300 / IM C300F / IM C400F / IM C400SRF

MAIN SPECIFICATIONS

	IM C300	IM C300F	IM C400F	IM C400SRF
GENERAL				
Warm-up time	19 seconds	19 seconds	17 seconds	17 seconds
First output speed: B/W	7.2 seconds	7.2 seconds	6.2 seconds	6.7 seconds
First output speed: full colour	8.6 seconds	8.6 seconds	7.4 seconds	7.9 seconds
Continuous output speed	30 ppm	30 ppm	43 ppm	43 ppm
Memory: maximum	2 GB			
HDD: maximum	320 GB			
Weight	47 kg	47 kg	50 kg	60 kg
Dimensions: W x D x H	498 x 561 x 510 mm	498 x 561 x 510 mm	498 x 561 x 590 mm	615 x 561 x 706 mm
Power source	220 - 240 V, 50/60 Hz			
COPIER				
Multiple copying	Up to 999 copies			
Resolution	600 dpi			
Zoom	From 25% to 400% in 1% steps			
PRINTER				
Printer language: standard	PCL5c PCL6 PostScript 3 (emulation) PDF direct (emulation)			
Printer language: option	Genuine Adobe® PostScript®3™ PDF Direct from Adobe®			
Print resolution: maximum	1,200 x 1,200/1 bit			
Network interface: standard	Ethernet 10 base-T/100 base-TX/1000 base-T USB Host I/F Type A USB Device I/F Type B			
Network interface: option	Bi-directional IEEE 1284/ECP Wireless LAN (IEEE 802.11a/b/g/n)			
Mobile printing capability	Apple AirPrint™ Mopria Google Cloud Print NFC Ricoh Smart Device Connector			
Network protocol	TCP/IP (IP v4, IP v6)			
Windows® environments	Windows® Vista/7/8/8.1/10, Windows® Server 2008/2008R2/2012/2012R2 Windows® Server 2016 Windows® Server 2019			
Mac OS environments	Macintosh OS X Native v10.11 or later			
UNIX environments	UNIX Sun® Solaris HP-UX SCO OpenServer RedHat® Linux Enterprise IBM® AIX			
SAP® environments	SAP® R/3® SAP® S/4®			
SCANNER				
Scanning speed: SPDF	40 ipm (simplex)/80 ipm (duplex)			
Resolution: maximum	600 dpi			
Scan modes	SD Card, URL, FTP, E-mail, Folder, USB			
FAX (IM C300F, IM C400F, IM C400SRF)				
Circuit	-	PSTN, PBX	PSTN, PBX	PSTN, PBX
Compatibility	-	ITU-T (CCITT) G3	ITU-T (CCITT) G3	ITU-T (CCITT) G3
Transmission speed	-	2 seconds	2 seconds	2 seconds
Modem speed: maximum	-	33.6 Kbps	33.6 Kbps	33.6 Kbps
Scanning speed	-	80 spm	80 spm	80 spm
PAPER HANDLING				
Recommended paper size	A4, A5, B5			
Paper input: standard	250 sheets	250 sheets	550 sheets	550 sheets
Paper input: bypass	100 sheets			
Paper input: maximum	2,000 sheets	2,000 sheets	2,300 sheets	2,300 sheets
Paper output: maximum	200 sheets	200 sheets	200 sheets	250 sheets
Paper weight	Trays: (60 - 163 g/m²), Bypass: (60 - 220 g/m²), Duplex: (60 - 163 g/m²)			
Paper types	Plain paper, Recycle paper, Special paper, Color paper, Letterhead, Cardstock, Preprinted paper, Bond paper, Coated paper, Envelope, Label paper, OHP, Back copied paper, Waterproof paper			
ECOLOGY				
Power consumption: max.	Less than 1,200 W	Less than 1,200 W	Less than 1,350 W	Less than 1,350 W
Power consumption: ready	50.6 W	50.6 W	60.7 W	60.7 W
TEC*	0.34 kWh/week	0.34 kWh/week	0.48 kWh/week	0.5 kWh/week

* It is a reference value based on the ENERGY STAR Ver.3.0 test method.

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MAIN SPECIFICATIONS

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OUTPUT TRAYS AND FINISHER OPTIONS				
3x 550-sheet paper tray	Paper size: (A4, A5, B5), Paper weight: (60-163 g/m²)			
One-bin tray	Tray capacity: (100 sheets), Paper size: (A4, A5, B5), Paper weight: (60-163 g/m²)			
OTHER OPTIONS				
Fax unit, Cabinet, High cabinet, Low cabinet, Caster table, VM card, PostScript 3, Bi-directional IEEE 1284, IEEE 802.11 a/g/n, Device server unit, File format converter, OCR unit, Enhanced security HDD, Data overwrite security unit, Page keeper, Counter I/F unit, NFC card reader, Paperlock				
CONSUMABLES				
Toner (black)	17,000 prints	17,000 prints	17,500 prints	17,500 prints
Toner: cyan/magenta/yellow	6,000 prints	6,000 prints	8,000 prints	8,000 prints
Consumable yield based on 2p/j 5% coverage on A4				

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