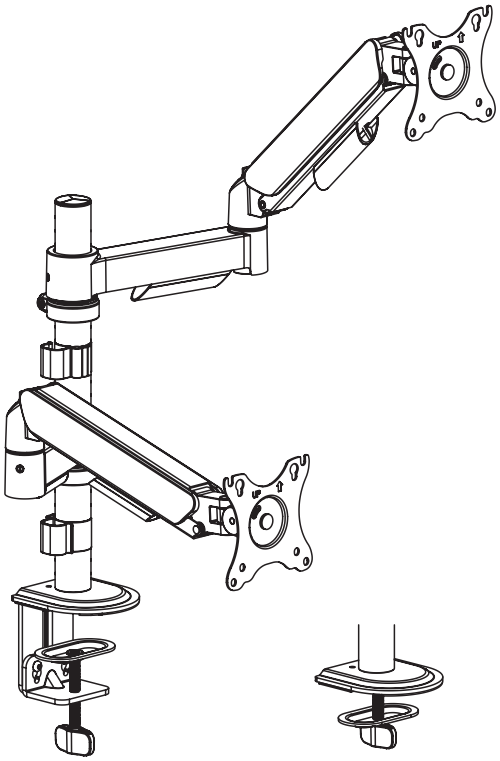


Mechanical Arm Dual Monitor Desk Mount

STAND-V002K Series

Assembly Manual

Individual Product SKUs

STAND-V002K *STAND-V002KW*

⚠ WARNING ⚠

If you do not understand these directions, or if you have any doubts about the safety of the installation, please contact our product support team at 309-278-5303 or help@vivo-us.com for further assistance. Check carefully to make sure there are no missing or defective parts. Failure to report missing parts within 30 days may result in denial of free replacement. Improper installation may cause damage or serious injury. Do not use this product for any purpose that is not explicitly specified in this manual. Do not exceed weight capacity. We cannot be liable for damage or injury caused by improper mounting, incorrect assembly or inappropriate use.



WARNING: CHOKING HAZARD

SMALL PARTS - NOT FOR CHILDREN UNDER 3 YEARS. ADULT SUPERVISION IS REQUIRED.



WEIGHT LIMITS: 4.4-19.8lbs(2-9kg) *per monitor*

DO NOT EXCEED OR FALL SHORT OF STATED WEIGHT LIMITS. Exceeding the maximum may result in product failure, damage to monitor, and/or personal injury. Using less than minimum may cause instability or limit overall function.



NEVER EXTEND PAST DESKTOP EDGE

Monitor should always be positioned over the desktop to prevent potential damage to desktop. Clamp is **NOT** designed to provide full support to the monitor when the arm is positioned away from the desktop, putting unnecessary strain on your desktop. Doing so may result in damage and/or serious personal injury.

Need Help? We're Here For You

US-Based Customer Support from Trained Professionals

Monday-Friday from 7am-7pm CST
Saturday 8am-4pm CST



Email Us
help@vivo-us.com



Chat with Live Agent
www.vivo-us.com

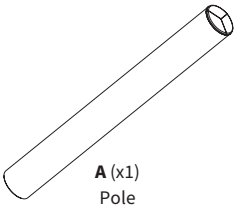


Give Us a Call
309-278-5303 ext. 1

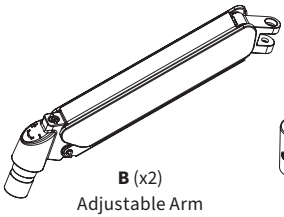


Assembly Video & Product Info
www.vivo-us.com/products/stand-v002k

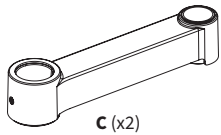
Package Contents



A (x1)
Pole



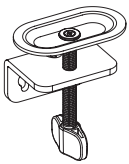
B (x2)
Adjustable Arm



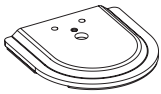
C (x2)
Lower Arm



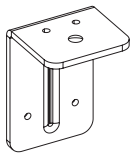
D (x2)
VESA Plate



E (x1)
Lower Clamp



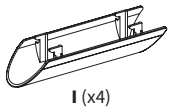
F (x1)
Base



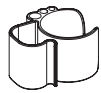
G (x1)
Upper Clamp



H (x2)
Pole Collar



I (x4)
Cable Cover



J (x2)
Cable Clip

Included Hardware & Tools



S-A (x1)
M5x16mm
Screw



S-B (x2)
M6x10mm
Screw



S-C (x2)
M8x30mm
Screw



S-D (x1)
M10x20mm
Screw



S-E (x2)
Set Screw



M-A (x8)
M4x12mm
Screw



M-B (x8)
M5 Washer



T-A (x1)
4mm Allen
Wrench



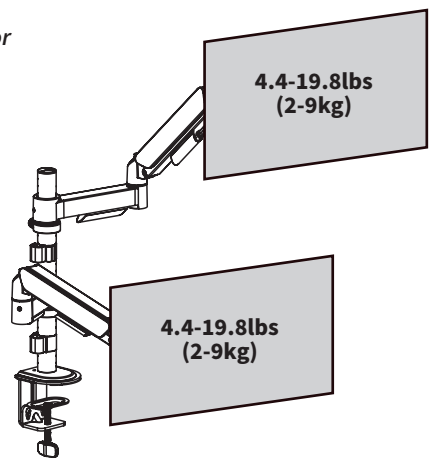
T-B (x1)
5mm Allen
Wrench



T-C (x1)
6mm Allen
Wrench

Weight Limit:

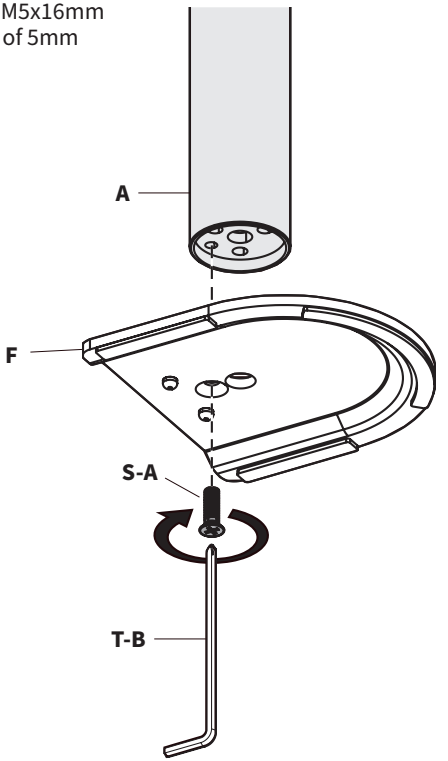
4.4-19.8lbs (2-9kg) ***per monitor***



Assembly Steps

STEP 1

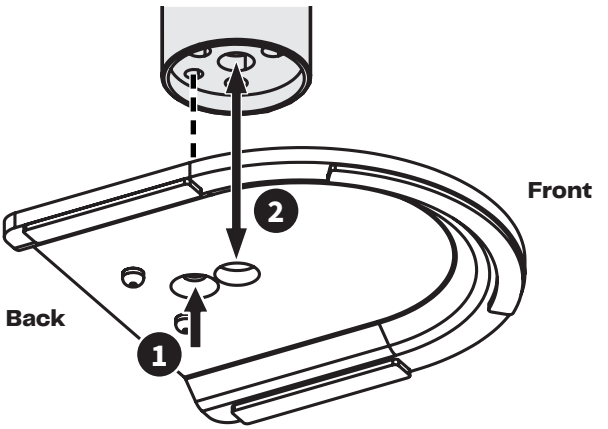
Attach Base **(F)** to Pole **(A)** using M5x16mm Screw **(S-A)** and the Phillips end of 5mm Allen Wrench **(T-B)**, as shown.



Aligning the Base and Pole

1. Insert the Screw into the *back* **Tapered Hole** on the underside of the Base and thread into the **Small Hole** of the Pole.

2. Line up the *front* Hole on the Base with the **Center Hole** on the Pole.



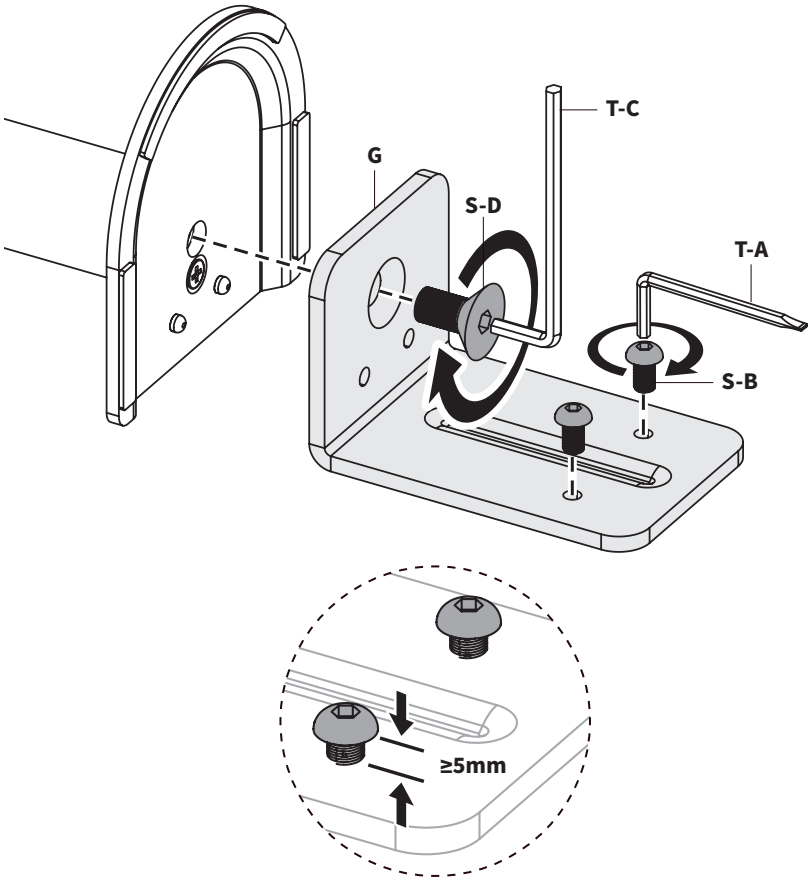
STEP 2

– Option 1 –

Clamp Assembly

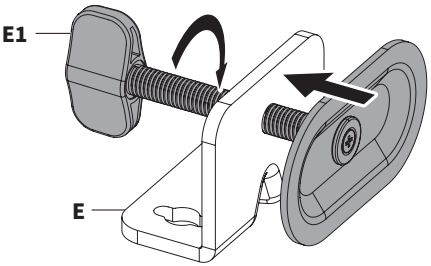
*For Grommet Assembly, go to **page 8***

Attach Upper Clamp **(G)** to Pole Assembly with M10x20mm Screw **(S-D)** and 6mm Allen Wrench **(T-C)**. Insert M6x10mm Screws **(S-B)** into Upper Clamp with 4mm Allen Wrench **(T-A)**, leaving at least 5mm of space between the head of the Screw and Clamp.

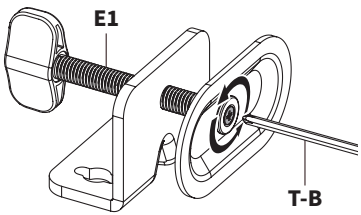


For Thinner Desktops: 0.4–1.8"(10–45mm)

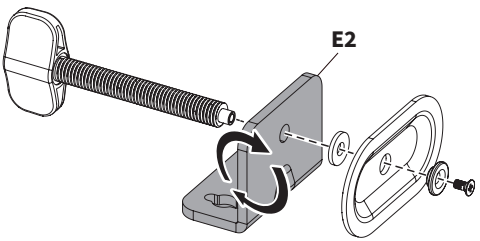
Fully loosen the Clamp Bolt **(E1)** on the Lower Clamp **(E)**.



For Thicker Desktops: 1.8–3.3"(45–85mm)

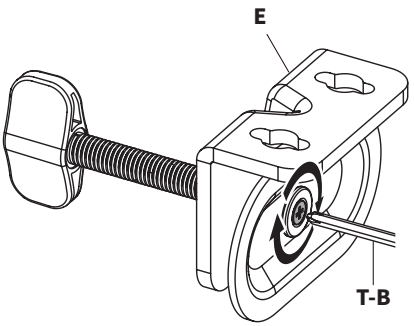


Using the Phillips end of the 5mm Allen Wrench **(T-B)**, remove the preinstalled screw from the Clamp Bolt **(E1)**.



Turn the Clamp Bracket **(E2)** so that it faces the opposite direction.

Reassemble the Lower Clamp **(E)**, securing with the Phillips end of the 5mm Allen Wrench **(T-B)**.

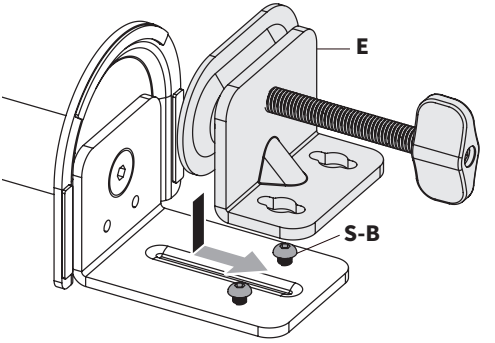


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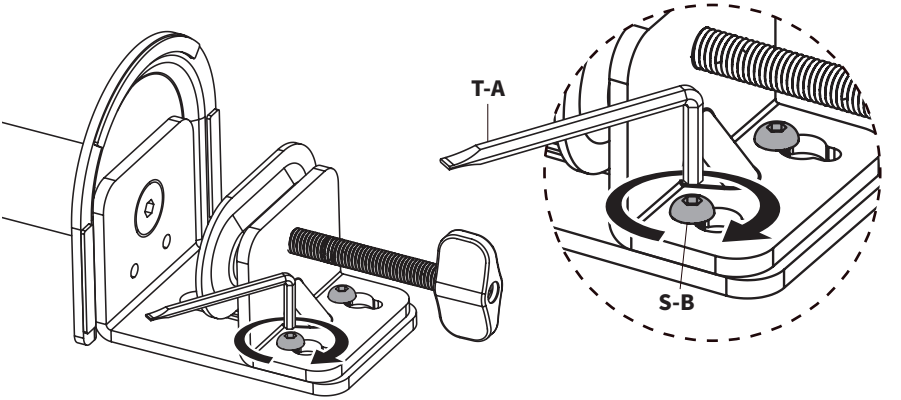
Instructions will proceed with Thinner Desktop assembly

Option 1: Clamp Assembly - *Cont'd*

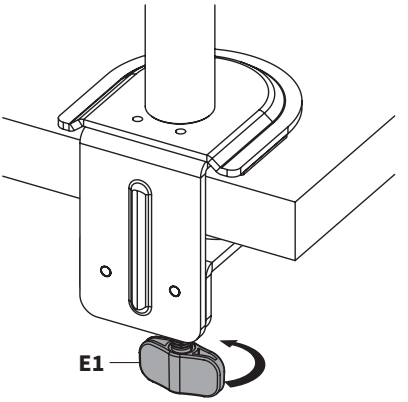
Position the Lower Clamp **(E)** so that the M6x10mm Screws **(S-B)** pass through the Keyhole Slots, then slide forward to secure in place.

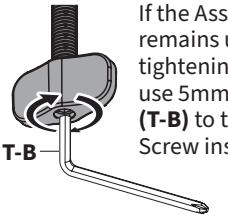


Fully tighten M6x10mm Screws **(S-B)** with 4mm Allen Wrench **(T-A)**.



Attach Assembly to your desktop and secure in place with Clamp Bolt **(E1)**.





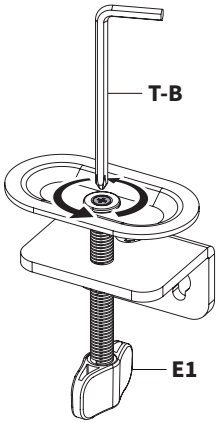
If the Assembly remains unstable after tightening the Knob, use 5mm Allen Wrench **(T-B)** to tighten the Screw inside the Knob.

Proceed to STEP 3 on **Page 9**

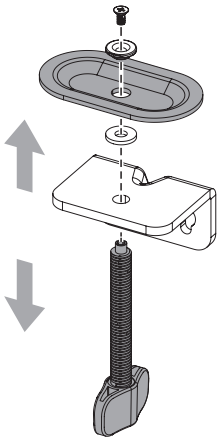
– Option 2 –

Grommet Assembly

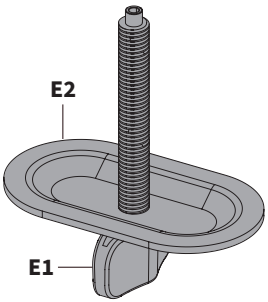
Desk Thickness: *0.4-1.5” (10-40mm)*
Hole Width: *0.4-2.3” (10-60mm)*



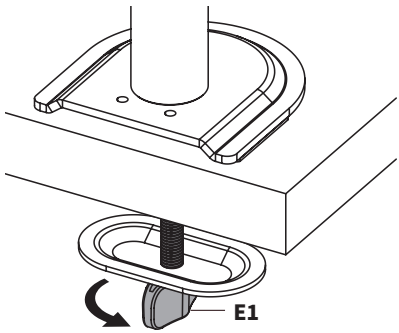
Using the Phillips end of the 5mm Allen Wrench **(T-B)**, remove the preinstalled screw from the Clamp Bolt **(E1)**.



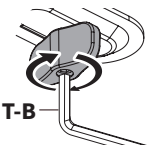
Disassemble Lower Clamp Assembly.



Reassemble Clamp Bolt **(E1)** and Clamp Plate **(E2)** as shown.



Thread Clamp Bolt **(E1)** through grommet hole and into Pole Assembly.



If the Assembly remains unstable after tightening the Knob, use 5mm Allen Wrench **(T-B)** to tighten the Screw inside the Knob.

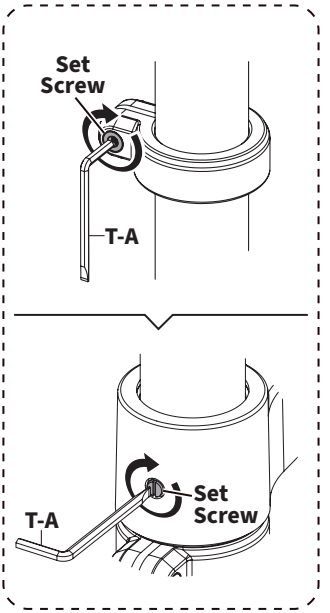


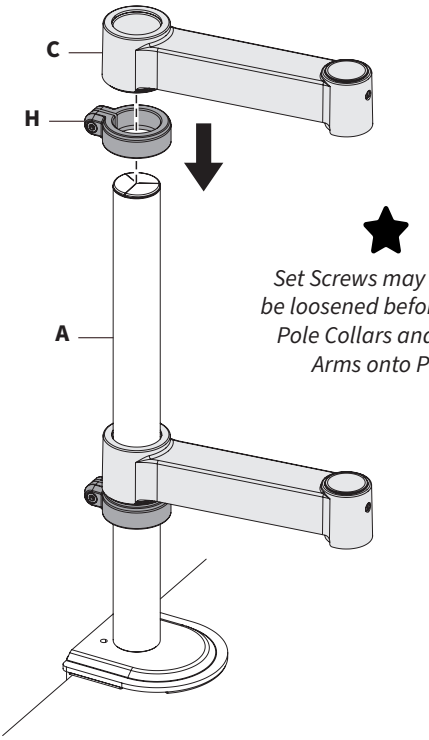
No Grommet Hole?

If you do not have an existing hole for installation, drill a hole through your desktop in your desired mounting location using a 3/8” (10mm) drill bit.

STEP 3

Slide Pole Collar **(H)** to desired height and secure in place by tightening **Set Screw** with 4mm Allen Wrench **(T-A)**. Slide Lower Arm **(C)** down Pole so that it rest on Pole Collar, and secure by tightening Set Screw. Repeat with other Pole Collar and Lower Arm.

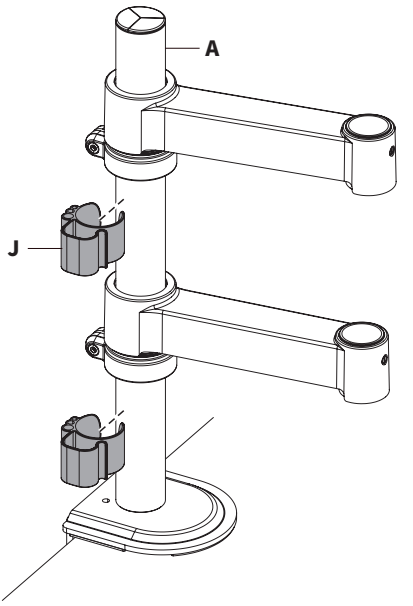




Set Screws may need to be loosened before sliding Pole Collars and Lower Arms onto Pole.

STEP 4

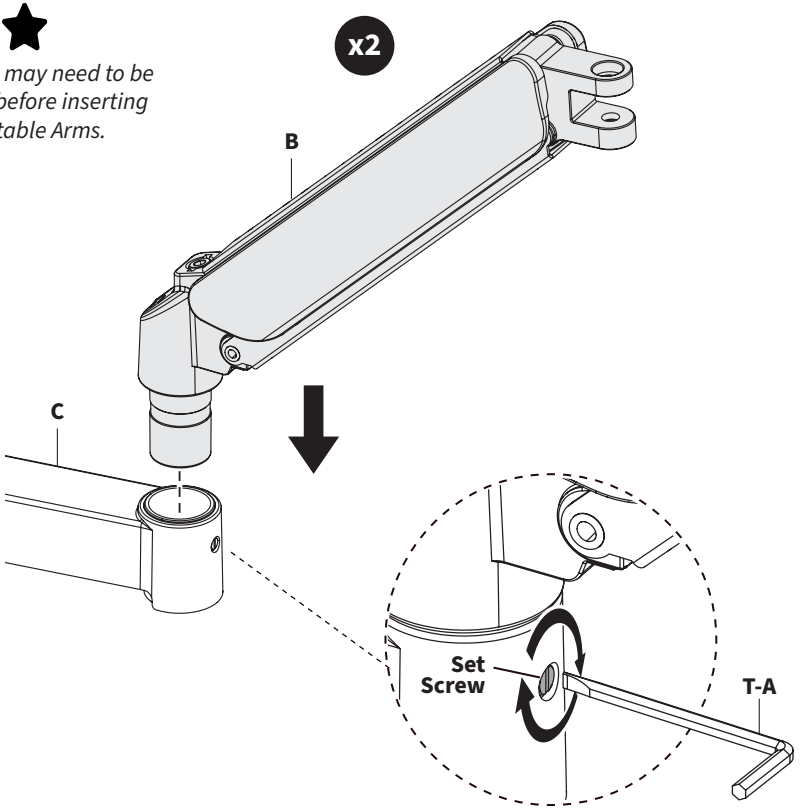
Attach Cable Clips **(J)** to Pole **(A)**.



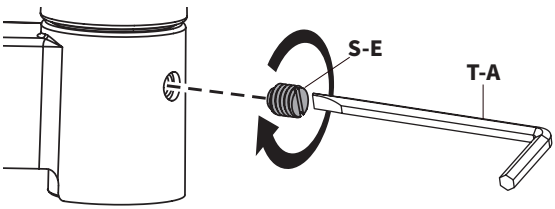
STEP 5

Insert Adjustable Arms **(B)** into Lower Arms **(C)**. Secure in place by tightening **Set Screws** with flathead end of 4mm Allen Wrench **(T-A)**.

Set Screws may need to be loosened before inserting Adjustable Arms.

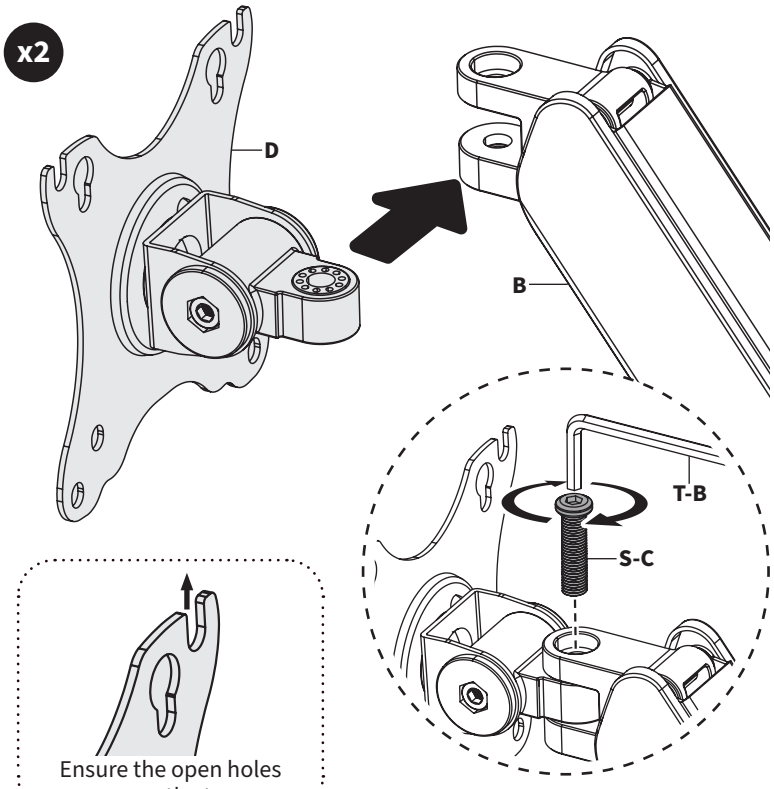


The spare Set Screws **(S-E)** can be used if preinstalled screws are missing. Tighten with flathead end of 4mm Allen Wrench **(T-A)**.



STEP 6

Attach VESA Plates **(D)** to Adjustable Arms **(B)** using the M8x30mm Screws **(S-C)** and 5mm Allen Wrench **(T-B)**.

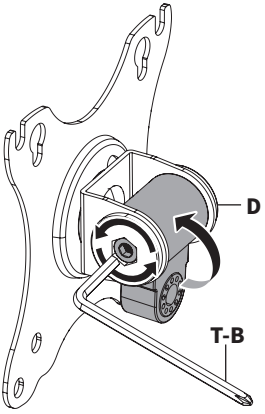


Ensure the open holes are on the top.

Too Stiff?

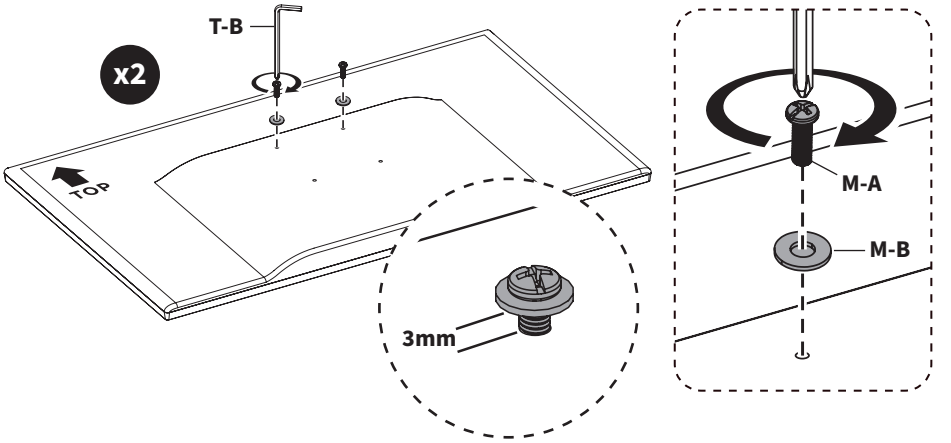
If the VESA Plates **(D)** are too stiff, loosen the screws located on the side using 5mm Allen Wrench **(T-B)**.

Tilt down the VESA Plates and re-tighten.



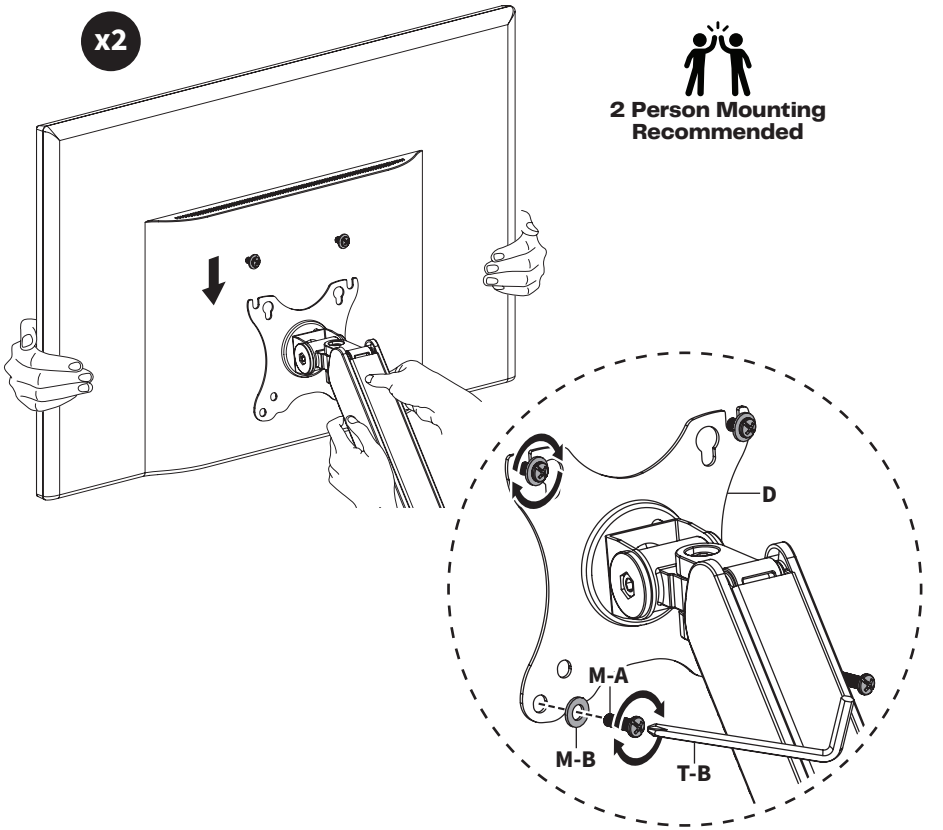
STEP 7

Thread two M4x12mm Screws **(M-A)** with M5 Washers **(M-B)** into the top mounting holes on your monitors leaving 3mm of threading exposed using the Phillips end of 5mm Allen Wrench **(T-B)**.



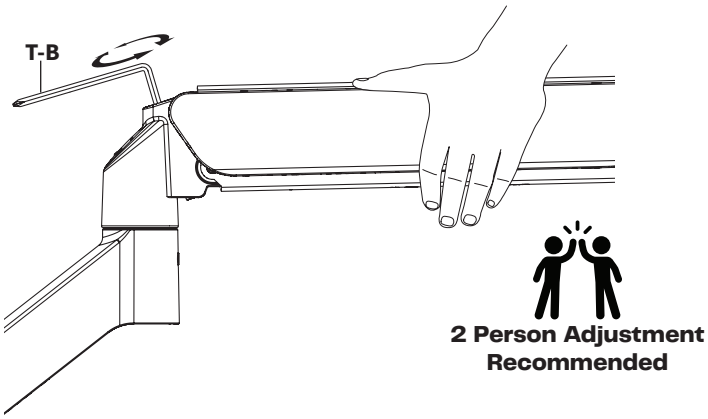
STEP 8

Hook the monitors onto the VESA Plates **(D)**. Install two more M4x12mm Screws **(M-A)** with M5 Washers **(M-B)** into the bottom mounting holes and tighten using the Phillips end of 5mm Allen Wrench **(T-B)**. Then tighten the two previously installed upper VESA screws.



STEP 9

Adjusting Monitor Height



1 Position Mount Arm

Position the arm horizontally, as shown above, and firmly hold in place.

2 Insert 5mm Allen Wrench (T-B) Into Adjustment Screw

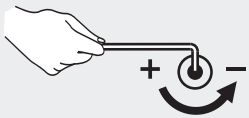
Insert the 5mm Allen Wrench **(T-B)** in to the adjustment screw on the back of the monitor arm.

3 Turn 10-20x to Set Monitor Height

Turn 5mm Allen Wrench **(T-B)** 10-20 times to obtain proper support for your monitor. Use the guide below to adjust the tension according to the amount of counterbalance needed to support the monitor.

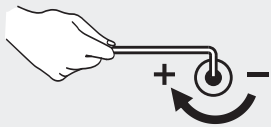
Mechanical Tension Adjustment Guide

Counter-Clockwise: Decrease Support
[if monitor will not lower]



Turn the adjustment screw **counter-clockwise** to **decrease** the support for your monitor, allowing it to be lowered.

Clockwise: Increase Support
[if monitor will not raise]



Turn the adjustment screw **clockwise** to **increase** the support for your monitor, allowing it to be raised up.

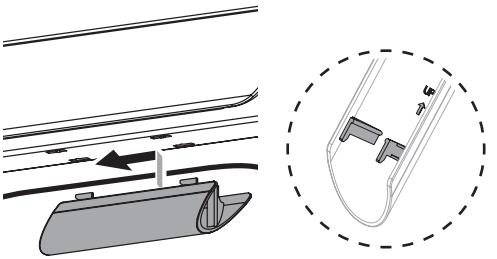
Note: May Require 10-20 Turns

NOTE *If unable to obtain proper support, ensure your monitor falls within the weight limit range of **4.4lb(2kg)** to **19.8lb(9kg)**.*

STEP 10

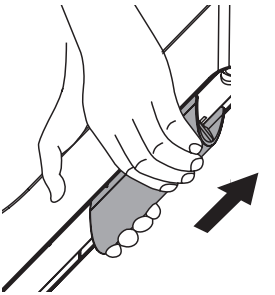
Manage cables using Cable Covers **(I)** and Cable Clips **(J)**. Store Allen Wrenches **(T-A,T-B,T-C)** in Cable Clips.

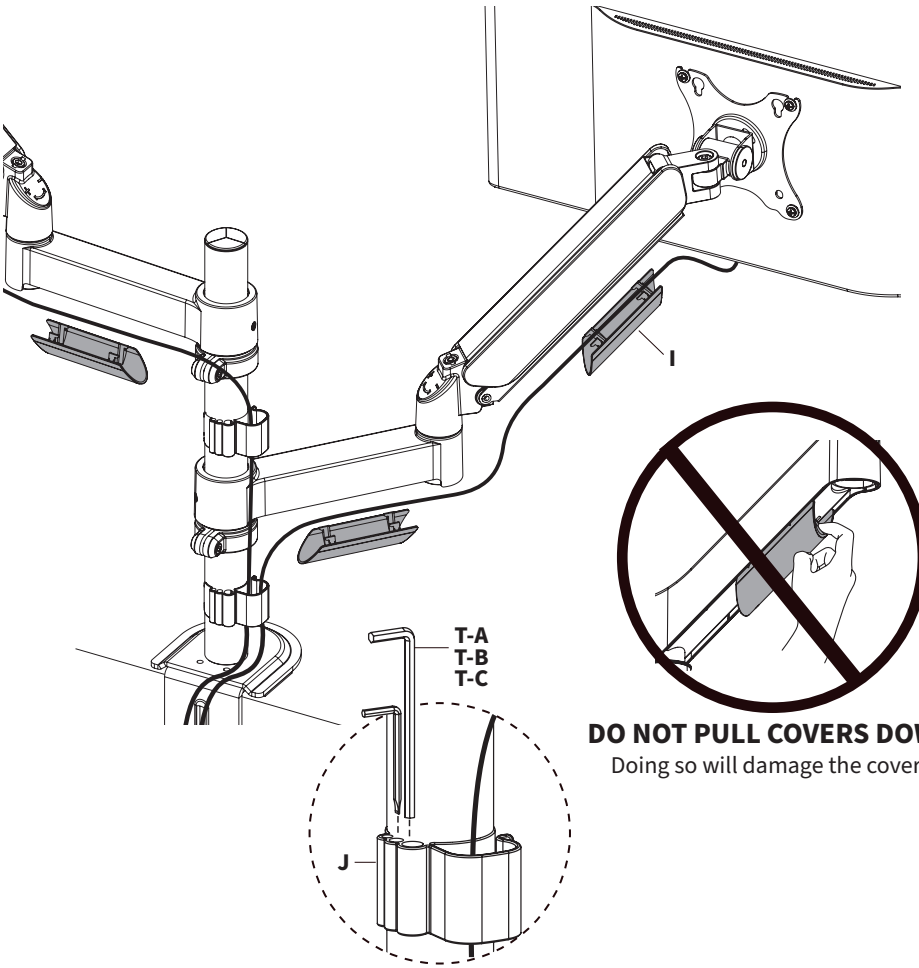
Align Prongs to Install Cable Covers



Press the prongs on the Covers into the slots on the underside of the Arms, then slide down to lock in place.

Slide Cable Covers Forward to Remove



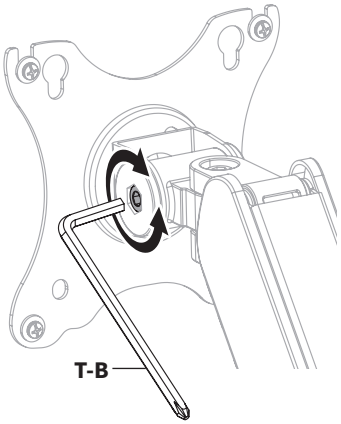


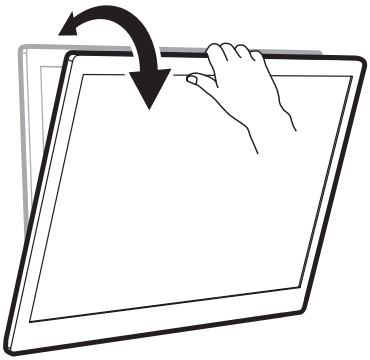
DO NOT PULL COVERS DOWN

Doing so will damage the covers

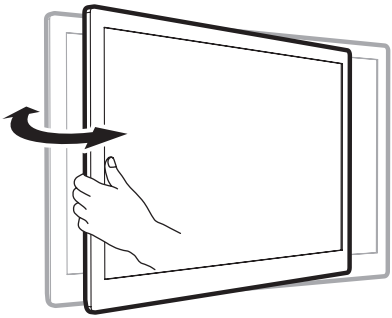
Adjustments

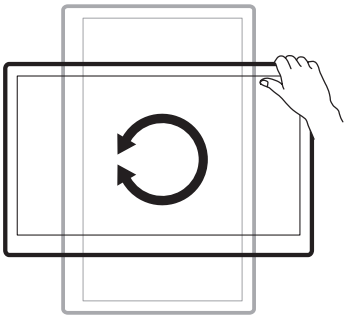
To adjust the vertical tilt, loosen the side screw behind the monitor using 5mm Allen Wrench **(T-B)**, adjust as desired then re-tighten.





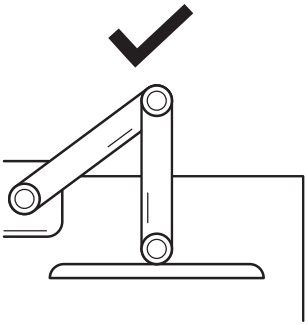
Swing and rotate as desired. **Note:** The M8x30mm Screw **(S-C)** from **step 6** may need to be loosened first to allow swinging.

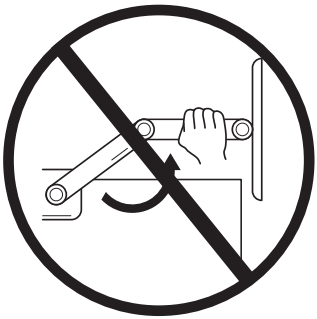




** **WARNING** **

To prevent the risk of tipping, do NOT position the monitor off the desktop edge. Always keep the monitor above the desk.





LAST UPDATED: 11/26/2025
REV5.1
STAND-V002K: v4.0
STAND-V002KW: v3.0



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