



ZEBRA

# ZD420 Healthcare Desktop Printers

## A NEW LEVEL OF EASE OF USE, APPLICATION FLEXIBILITY, MANAGEMENT SIMPLICITY AND TCO

In the critical healthcare environment, reliability and accuracy are paramount. Zebra's ZD420-HC printers deliver features and functionality that take deployment and management simplicity, ease-of-use, application flexibility and total cost of ownership (TCO) to a new level in this printer class. Designed for healthcare, this printer is ready for the constant disinfecting and offers a healthcare compliant power supply. Available in both direct thermal and thermal transfer models, the ZD420-HC offers Zebra's easy to use clamshell design combined with an intuitive interface. With optional 300 dpi printing, even the tiniest labels are crisp and legible. ZD420-HC printers run Link-OS® and are supported by our powerful Print DNA suite of applications, utilities and developer tools that deliver a superior printing experience through better performance, simplified remote manageability and easier integration. The ZD420-HC — when ease of use, flexibility and management simplicity matter.



ZD420d-HC

### EASY TO USE — PRACTICALLY NO TRAINING REQUIRED

#### New at-a-glance five LED icons take the guesswork out of printer status

A three-button user interface with five LED status icons replaces the typical single button/single light interface common in desktop printers. There's no guesswork involved — users can instantly see what's needed to keep printers up and running, from replenishing media to resolving printer issues.

### DEPLOYMENT AND APPLICATION FLEXIBILITY

#### Backwards compatibility with virtually any existing printer

With the ZD420-HC, whether you are currently using a Zebra or competitive printer, you'll be able to use the same label formats and applications you're using today. The ZD420-HC supports both EPL and ZPL printer languages. And with on printer Virtual Devices, part of Zebra's Print DNA suite of tools and utilities, the ZD420-HC can use languages normally associated with other printer brands.

#### Multiple connectivity options

With multiple connection options, you can connect the ZD420-HC to your existing wired and wireless networks, or directly to any PC. The ZD420-HC comes standard with USB and USB Host. You can also choose optional Ethernet or serial and a dual wireless radio that offers the very latest wireless options, Wi-Fi 802.11ac and MFi certified

Bluetooth 4.1, which enables printing from any iOS device. And using the included Print Touch tag (NFC), users can simply tap a compatible mobile device on the ZD420-HC to pair and print — as well as instantly access Zebra's extensive knowledge base of how-to videos.

#### Easy to clean and sanitize with a healthcare compliant power supply

Disinfectant-ready plastics and a sealed button interface make the ZD420-HC easy to clean and disinfect, helping prevent the spread of germs in hospitals and clinics. With UV-resistant housing, the ZD420-HC supports the growing use of UV-cleaning protocols. And the power supply is IEC 60601-1 compliant for use in healthcare facilities.

#### Sharp 300 dpi printing for crisp labels

The ZD420-HC offers 300 dpi, high resolution printing which is ideal for printing the tiny labels for a wide variety of items, from patient records and patient wristbands to medication prescriptions and tiny specimen vials. And if you don't need 300 dpi printing today, you can easily change it onsite using an accessory kit.

#### Movable sensor for comprehensive media compatibility

While Zebra Certified Printer Supplies provide optimal printer performance, the ZD420-HC's movable media sensor lets you use virtually any media from any manufacturer, giving you the flexibility to utilize supplies you may have on hand or continue to utilize any existing supplies provider.

### EASY TO MANAGE

#### Easily manage all your printers — all from a single location

The ZD420-HC supports Zebra Link-OS, a one-of-a-kind enterprise printer operating system that makes it easier than ever to manage and troubleshoot your networked printers from one remote location. With optional Printer Profile Manager Enterprise, you can manage one printer, a group of specific printers or all printers anywhere in the world. Instantly discover every ZD420-HC printer on your network — there's no need to walk through the facility to locate, configure or troubleshoot printers. And an intuitive browser-based interface lets you see printer status at a glance, complete with information that allows you to quickly triage printer issues to prevent or minimize downtime.

## SPECIFICATION SHEET

ZD420 HEALTHCARE DESKTOP PRINTERS

### Seamless integration with your device management system

With our MDM Connectors, you can easily integrate networked ZD420-HC printers into your AirWatch or SOTI MobiControl device management system.

### Easily configure non-networked printers

The USB Host port makes it easy to connect to all your external devices, including keyboards and scanners, and can also be utilized to upgrade printer firmware automatically and set up new printer configurations.

### Maximize uptime with Zebra Visibility Services

If you're still tracking your printers manually, then you are likely missing out on information that could save you money. With Zebra, you can choose powerful visibility service options that deliver critical insight into the information you need to prevent printer downtime. Our Asset Visibility Service (AVS) provides the basic health information and proactive steps required to keep your ZD420-HC printers up and running — all for just pennies a day. The full-featured Operational Visibility Service (OVS) allows you to monitor just about any aspect of your Zebra printer, as well service and repair status. See the current status and disposition of all of your printers, printers at a specific site, specific printer models or a specific printer — and much more.

## INNOVATIVE FEATURES FOR THE LOWEST TCO

### Zebra Print DNA – transforming printers from the inside

Print DNA is the genetic code that injects business-catalytic capabilities into our Link-OS printers through its unique combination of innovative applications, utilities and developer tools. The result is a superior printing experience through better performance, simplified remote manageability and easier integration. And it is easy to configure your printers to use secure connections, block unwanted access and ensure your data and infrastructure are protected.

### Add new features right on site for superior future-proofing

If you need new communication or media handling options in the future, no problem — the printer you buy today can support tomorrow's needs. The modular, field upgradable design allows you to add serial or Ethernet connectivity, 300 dpi support, plus a peeler or a cutter, right on site — no need to send the ZD420-HC to a service depot.

### Safeguard prescription forms with optional locking features

The locking media cabinet prevents the ZD420-HC from being opened, blocking unauthorized access to high value media, such as blank prescription forms. For further security, a Kensington® lock slot enables you to attach the printer to a desk or table. *Locking features are available on ZD420d-HC only.*

### Lower your costs with a high capacity ribbon

Intelligent dual-ribbon handling allows the ZD420t-HC to accept either 74 m/244 ft. or high capacity 300 m/984 ft. ribbons. The 300 m ribbon reduces ribbon changes by 75 percent for fewer workflow disruptions. And since the high capacity ribbon costs less per meter than the standard ribbon, you'll also save on the cost of supplies.

### Tidier and safer installations

When you choose the optional power supply accessory, the power supply and all but one power cord are hidden from view, improving aesthetics as well as worker and patient safety.

### Consistently exceptional Zebra Certified Supplies

Printing supplies can impact everything from printhead lifespan to operational efficiency. That's why we design, produce and rigorously pretest our own line of thermal printing supplies to ensure consistent, optimized performance in your Zebra printer — and peace of mind for you. For industry-leading quality, service and thermal printing expertise, choose Zebra Certified Supplies.

### Protect your investment with an affordable service plan

Without a service plan, a single repair can cost more than the printer and can take weeks to complete — but comprehensive service plans are too costly, offering excessive coverage your desktop printers simply don't need. Now, Zebra OneCare SV provides the right level of service at the right price, providing two years of coverage for normal wear and tear, double the standard warranty coverage, priority turnaround times at the depot and more — all for a tiny fraction of the cost of a single repair.

**THE ZD420-HC — WHEN EASE OF USE, FLEXIBILITY AND MANAGEMENT SIMPLICITY MATTER.**

FOR MORE INFORMATION, VISIT [WWW.ZEBRA.COM/ZD420](http://WWW.ZEBRA.COM/ZD420) OR  
OUR GLOBAL CONTACT DIRECTORY AT [WWW.ZEBRA.COM/CONTACT](http://WWW.ZEBRA.COM/CONTACT)



# ZD420-HC Specifications


## STANDARD FEATURES

Print methods: Thermal Transfer or Direct Thermal  
 IEC 60601-1 compliant power supply and healthcare wipeable plastics  
 ZPL and EPL programming languages  
 5 status icon, 3 button user interface  
 USB 2.0, USB Host  
 OpenACCESS™ for easy media loading  
 Dual-wall frame construction  
 ENERGY STAR qualified

## PHYSICAL CHARACTERISTICS

	ZD420d-HC	ZD420t-HC
Length	8.7 in./221 mm	10.5 in./267 mm
Width	7.0 in./177 mm	8.0 in./202 mm
Height	5.9 in./151 mm	7.5 in./192 mm
Weight	3.6 lb/1.6 kg	5.3 lb/2.4 kg

## PRINTER SPECIFICATIONS

Operating System	 Link-OS®
Resolution	203 dpi/8 dots per mm Optional 300 dpi/12 dots per mm Resolution can be factory installed or changed on site via accessory kits. Resolution can be changed from 300 dpi to 203 dpi, as well as from 203 dpi to 300 dpi
Memory	512 MB Flash; 256 MB SDRAM for factory Installed network connectivity options 512 MB Flash; 128 MB SDRAM for printers without factory installed network connectivity options
Maximum Print Width	4.09 in./104 mm for 203 dpi 4.27 in./108 mm for 300 dpi
Maximum Print Speed	6 in./152 mm per second (203 dpi) 4 in./102 mm per second (300 dpi)
Media Sensors	Full width, moveable reflective/black mark sensor; multi-position transmissive/gap sensor
Firmware	ZPL II; EPL 2; XML; ZBI

## MEDIA AND RIBBON CHARACTERISTICS

Maximum Label Length	39.0 in./991 mm
Media Width	0.585 in./15 mm to 4.65 in./118 mm
Media Roll Size	Maximum outer diameter: 5.00 in./127 mm Core inner diameter: 0.5 in. (12.7 mm) and 1.0 in. (25.4 mm) standard, 1.5 in. (38.1), 2.0 in. (50.8 mm) and 3.0 in. (76.2 mm) using optional adapters
Media Thickness	0.003 in. (0.08 mm) min.; 0.0075 in. (0.1905 mm) max.
Media Types	Roll-fed or fan-fold, die cut or continuous with or without black mark, tag stock, continuous receipt paper, and wristbands
Ribbon Outside Diameter	2.6 in./66 mm (300 m); 1.34 in./34 mm (74 m)
Ribbon Standard Length	984 ft. (300 m); 244 ft. (74 m)
Ribbon Ratio	• 1:4 media to ribbon (300 m) • 1:1 media to ribbon (74 m)

## MEDIA AND RIBBON CHARACTERISTICS (CONT.)

Ribbon Width	1.33 in./33.8 mm – 4.3 in./109.2 mm
Ribbon Core I.D.	• 300 meter ribbon 1 in./25.4 mm • 74 meter ribbon 0.5 in./12.7 mm

## OPERATING CHARACTERISTICS

Operating Temp.	40° to 105° F/4.4° to 41° C
Storage Temp.	-40° to 140° F/-40° to 60° C
Operating Humidity	10% to 90% non-condensing
Storage Humidity	5% to 95% non-condensing
Electrical	Auto-detectable (PFC Compliant) 100-240VAC, 50-60Hz; ENERGY STAR qualified; IEC 60601-1 compliant

## OPTIONS AND ACCESSORIES

Media Handling	Field installable dispenser – label peel and present with label present sensor; field installable cutter
Communications	Field installable RS-232 auto-sensing Serial, DB-9; Ethernet – 10/100 internal; factory installed wireless dual radio: 802.11ac Wi-Fi and Bluetooth 4.1; Bluetooth Low Energy included as standard on network connected models
Real Time Clock	Real time clock included as standard on network connected models
Keyboard Display Unit	ZKDU keyboard display units for stand-alone printing solutions
Media Locking Cabinet	Mechanical lock with 2 keys; available on ZD420d-HC only
Mounting Plate	Optional accessory to secure ZD Series printers to countertops or shelves.
Enclosed Power Supply	Attached power supply accessory for cord-free installation

## FONTS/GRAPHICS/SYMBOLOLOGIES

Bar Code Ratios	2:1 and 3:1
1D Bar Codes	Code 11, Code 39, Code 93, Code 128, ISBT-128, UPC-A, UPC-E, EAN-8, EAN-13, UPC and EAN 2-or 5-digit extensions, Plessey, Postnet, Standard 2-of-5, Industrial 2-of-5, Interleaved 2-of-5, Logmars, MSI, Codabar and Planet Code
2D Bar Codes	Codablock, PDF417, Code 49, DataMatrix, MaxiCode, QR Code, MicroPDF, Aztec
Fonts and Graphics	16 resident expandable ZPL II bitmap fonts Two resident scalable ZPL fonts Five resident expandable EPL2 fonts Native open-type font support Unicode compliant for multi-language, on demand thermal printing China units include SimSun simplified Chinese font 64 MB user available non-volatile memory, 8 MB user available SDRAM

## PRINTER SUPPLIES

For industry-leading quality, service and thermal printing expertise, choose Zebra Certified Supplies to ensure consistent, optimized performance for your Zebra printer.

The ZD420-HC is ideal for many healthcare applications, including:

- Prescriptions
- Lab and specimen labels
- Patient ID wristbands
- Asset labels
- Blood and IV bag labels
- Patient record labels

# ZD420-HC Specifications (continued)

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## REGULATORY

- IEC 60950-1, EN55022 Class B, EN55024, EN61000-3-2, EN61000-3-3, FCC Class B, ICES-003, FCC 15.209; 15.247(d), IC RSS 247, EN 300 328, EN 301 893, EN 62311, cTUVus
- CE Marking, VCCI, C-Tick, S-Mark, CCC, CU, BSMI, KCC, SABS, IN-Metro, BIS, NOM



## PRINT DNA SOFTWARE SOLUTIONS

**Development Tools** With faster, easier and smarter integration of Zebra printers with your devices and applications, your Zebra printing solutions are up and running in less time, with less cost.

**Management Tools** Minimize IT effort and maximize IT control with Print DNA management tools — the easy way to add and manage any number of printers, anywhere — from a handful of printers to thousands of printers all around the world.

**Productivity Tools** Reach new levels of productivity with innovations that streamline tasks and workflows, optimize device performance and solve tomorrow's printing problems today.

**Visibility Tools** Regardless of whether or not you have an existing Mobile Device Management solution in place, robust Visibility Tools provide unparalleled insight into printer health, usage and performance.

Print DNA features may vary by model and a Support Contract may be required. For more information, please visit: [www.zebra.com/printdna](http://www.zebra.com/printdna)


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## INCLUDED IN THE BOX

Printer, empty ribbon take-up cores (1 in. and 0.5 in.)\*, 300 m ribbon core adapters for non-Zebra ribbon (2)\*, AC power supply, power cord(s), USB cable, Quick Start Guide, Regulatory Guide  
 \* Empty ribbon take-up cores and ribbon core adapters included with ZD420t -HC models only

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## RECOMMENDED SERVICES

**Zebra OneCare SV**  Normal wear and tear and functional failure, including extended coverage against Manufacturer's Defects  
 Priority access 8x5 live technical support and software updates  
 5-day depot repair turnaround time plus free return ground shipping  
 Online Return Material Authorization (RMA) support



**NA and Corporate Headquarters**  
 +1 800 423 0442  
[inquiry4@zebra.com](mailto:inquiry4@zebra.com)

**Asia-Pacific Headquarters**  
 +65 6858 0722  
[contact.apac@zebra.com](mailto:contact.apac@zebra.com)

**EMEA Headquarters**  
[zebra.com/locations](http://zebra.com/locations)  
[contact.emea@zebra.com](mailto:contact.emea@zebra.com)

**Latin America Headquarters**  
 +1 847 955 2283  
[la.contactme@zebra.com](mailto:la.contactme@zebra.com)