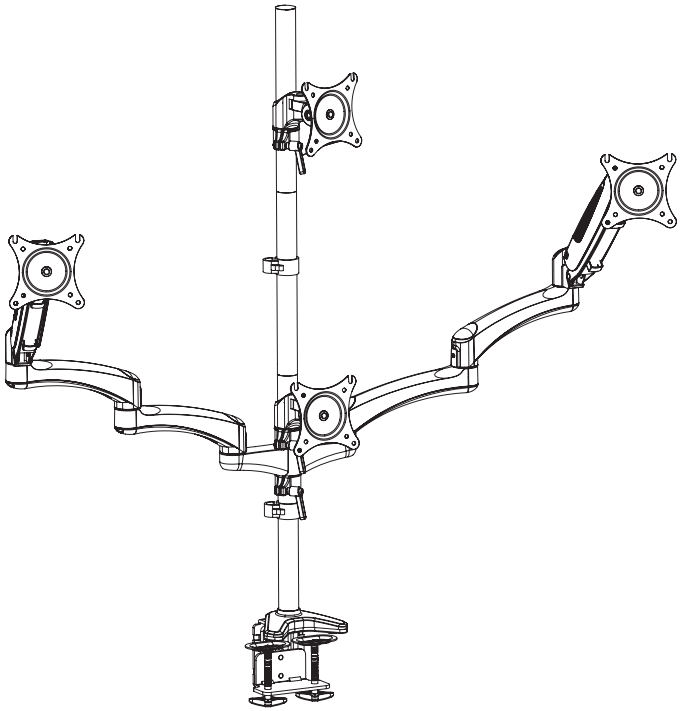
User Manual



Quad Monitor Desk Mount – 2 Pneumatic Arms + 2 Fixed

STAND-V400G

⚠ WARNING ⚠

If you do not understand these directions, or if you have any doubts about the safety of the installation, please contact our product support team at 309-278-5303 or help@vivo-us.com for further assistance. Check carefully to make sure there are no missing or defective parts. Failure to report missing parts within 30 days may result in denial of free replacement. Improper installation may cause damage or serious injury. Do not use this product for any purpose that is not explicitly specified in this manual. Do not exceed weight capacity. We cannot be liable for damage or injury caused by improper mounting, incorrect assembly or inappropriate use.



WARNING: CHOKING HAZARD

SMALL PARTS - NOT FOR CHILDREN UNDER 3 YEARS. ADULT SUPERVISION IS REQUIRED.



WEIGHT LIMIT: 17.6lbs (8kg) Per Arm

DO NOT EXCEED WEIGHT LIMIT. FAILURE TO DO SO MAY RESULT IN SERIOUS INJURY AND DAMAGE TO PROPERTY.



TIPOVER WARNING

SERIOUS OR FATAL CRUSHING INJURIES CAN OCCUR FROM TIPOVER.
TO HELP PREVENT TIPOVER:

- DO NOT EXTEND ARM TOO FAR FORWARD OR BACKWARD
- NEVER ALLOW CHILDREN TO CLIMB, STAND, OR PLAY ON ANY PART OF MONITOR MOUNT
- USE TIPOVER RESTRAINT TO REDUCE (BUT NOT ELIMINATE) RISK OF TIPOVER

ALWAYS EXERCISE CAUTION WHEN ADJUSTING THE PLACEMENT OF YOUR MONITOR.

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US-Based Customer Support from Trained Professionals

Monday-Friday from 7am-7pm CST
Saturday 8am-4pm CST



Email Us
help@vivo-us.com



Chat with Live Agent
www.vivo-us.com



Give Us a Call
309-278-5303 ext. 1

Assembly Video & Product Info
www.vivo-us.com/products/stand-v400g

Package Contents



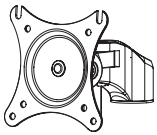
A (x1)
Upper Pole



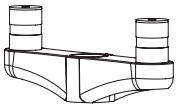
B (x1)
Middle Pole



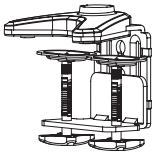
C (x1)
Lower Pole



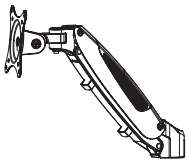
D (x2)
Fixed Arm



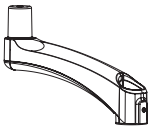
E (x1)
Arm Support



F (x1)
Base



G (x2)
Adjustable Arm



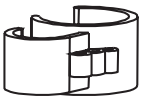
H (x4)
Arm Segment



I (x3)
Pole Collar



J (x6)
Arm Cover



K (x2)
Cable Clip

Included Hardware & Tools



M-A (x16)
M4x8mm Screw



M-B (x16)
M4x12mm Screw



M-C (x16)
M4x30mm Screw



M-D (x16)
Spacer



T-A (x1)
3mm Allen Wrench



T-B (x1)
5mm Allen Wrench

Tools Needed



Phillips Screwdriver

Weight Limit:



Per Monitor

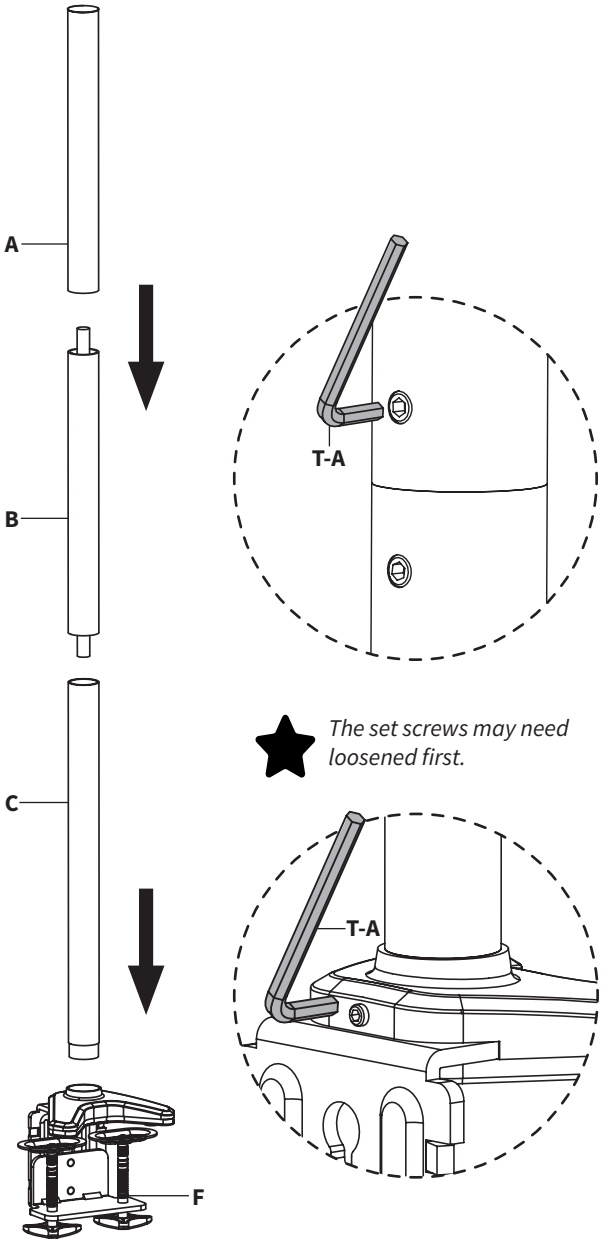


Total

Assembly Steps

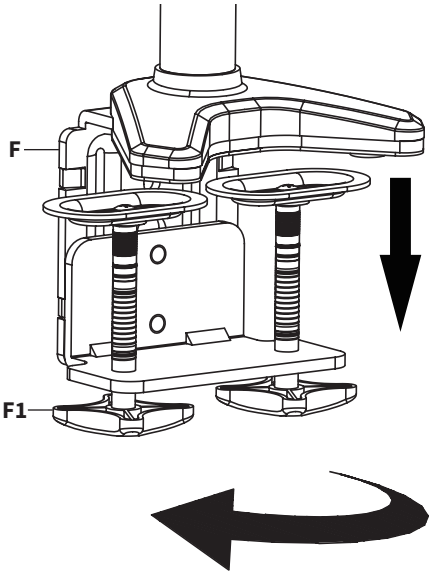
STEP 1

Insert the Lower Pole **(C)**, Middle Pole **(B)** then Upper Pole **(A)** into Base **(F)** as shown. Secure by tightening the set screws using 3mm Allen Wrench **(T-A)**.



STEP 2

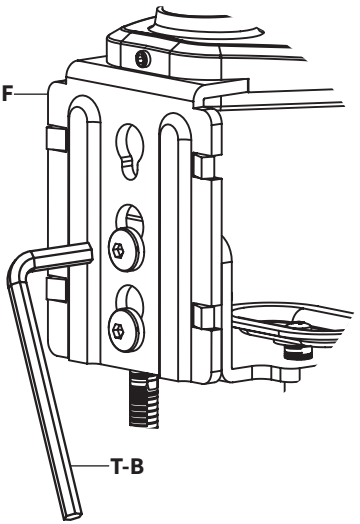
Fully loosen the Clamps **(F1)** on Base **(F)**.

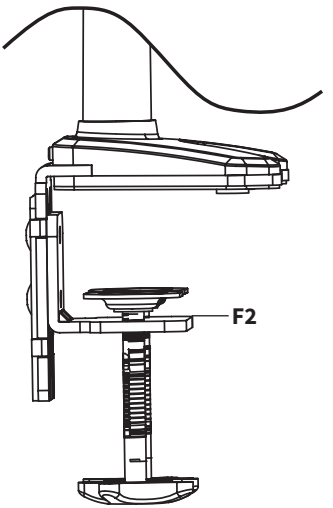


For Thin Desktops (optional)

0.6” – 2.3” (15 – 60mm)

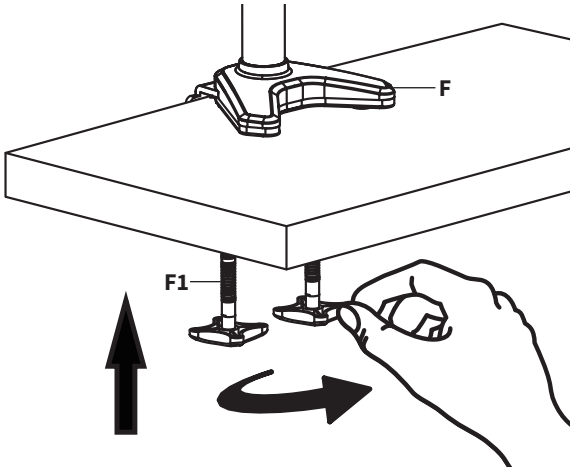
Loosen the two screws on Clamp **(F)** using 5mm Allen Wrench **(T-B)** and remove the Lower Clamp **(F2)**. Reinsert the Lower Clamp into the upper two holes and retighten.





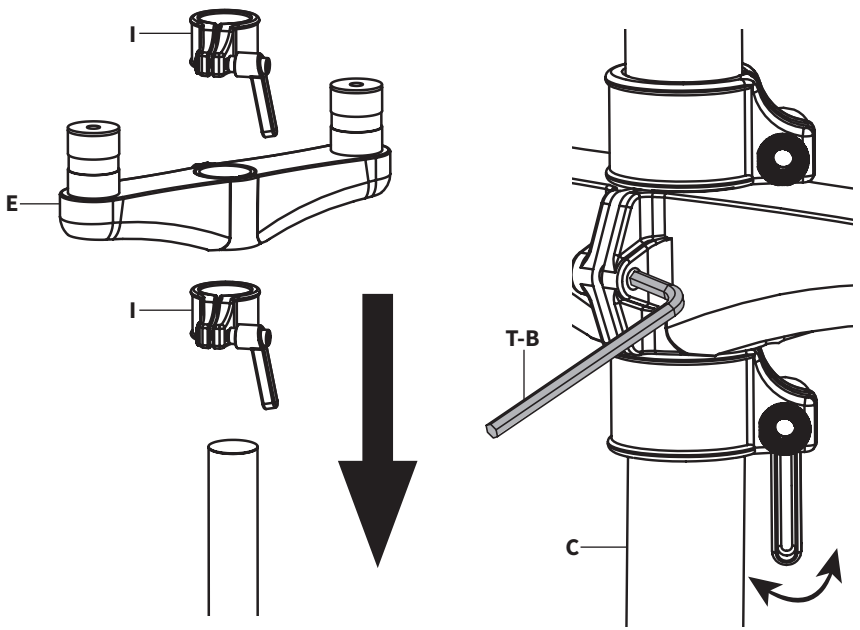
STEP 3

Place the Base **(F)** on the edge of desktop and secure by tightening the Clamps **(F1)**.



STEP 4

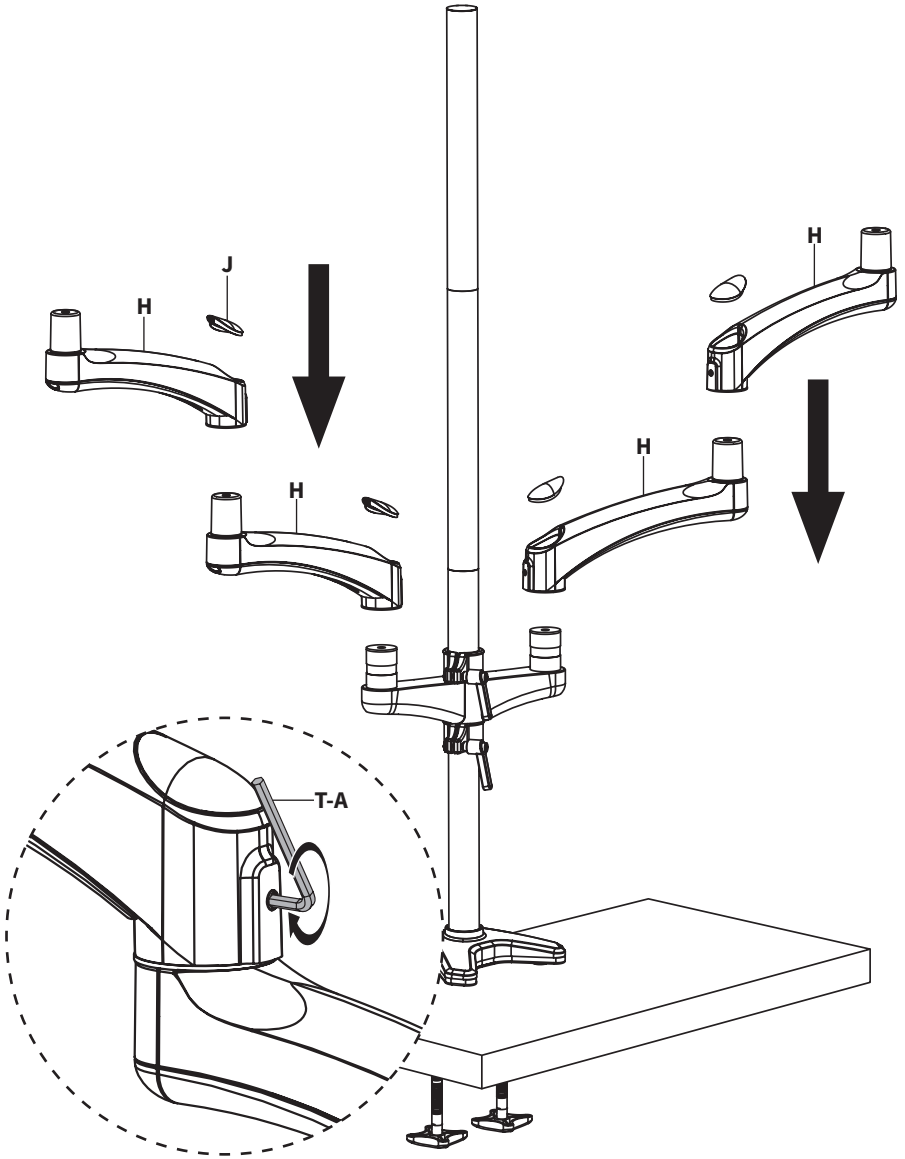
Slide a Pole Collar **(I)** down onto the Lower Pole **(C)** where desired followed by Arm Support **(E)** and another Pole Collar. Stack them together and secure Pole Collars by tightening the handles and the Arm Support by tightening the back screw using 5mm Allen Wrench **(T-B)**.



STEP 5

Insert two Arm Segments **(H)** into each side of Arm Support **(E)** and secure by tightening the set screws using 3mm Allen Wrench **(T-A)**.

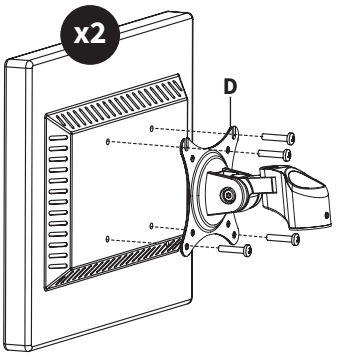
Insert Arm Covers **(J)** into the top of each Arm Segment.



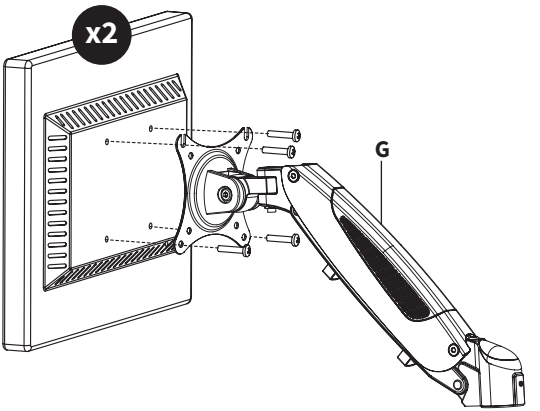
STEP 6

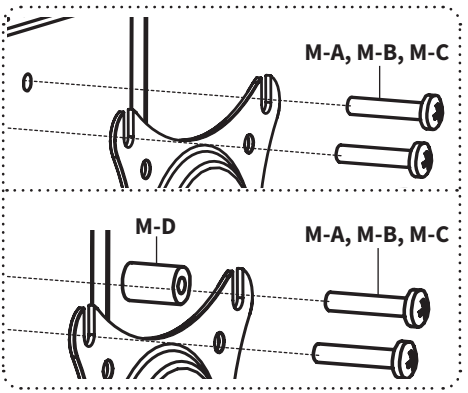
Attach the Fixed Arms **(D)** to your center monitor and Adjustable Arms **(G)** to your side monitors using appropriate Screws **(M-A ~ M-C)**, with Spacers **(M-D)** if needed. Tighten using a Phillips screwdriver.

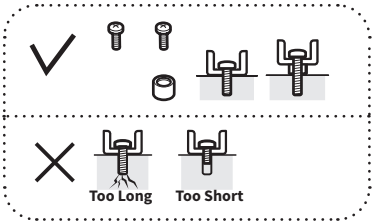
Center Monitors



Side Monitors



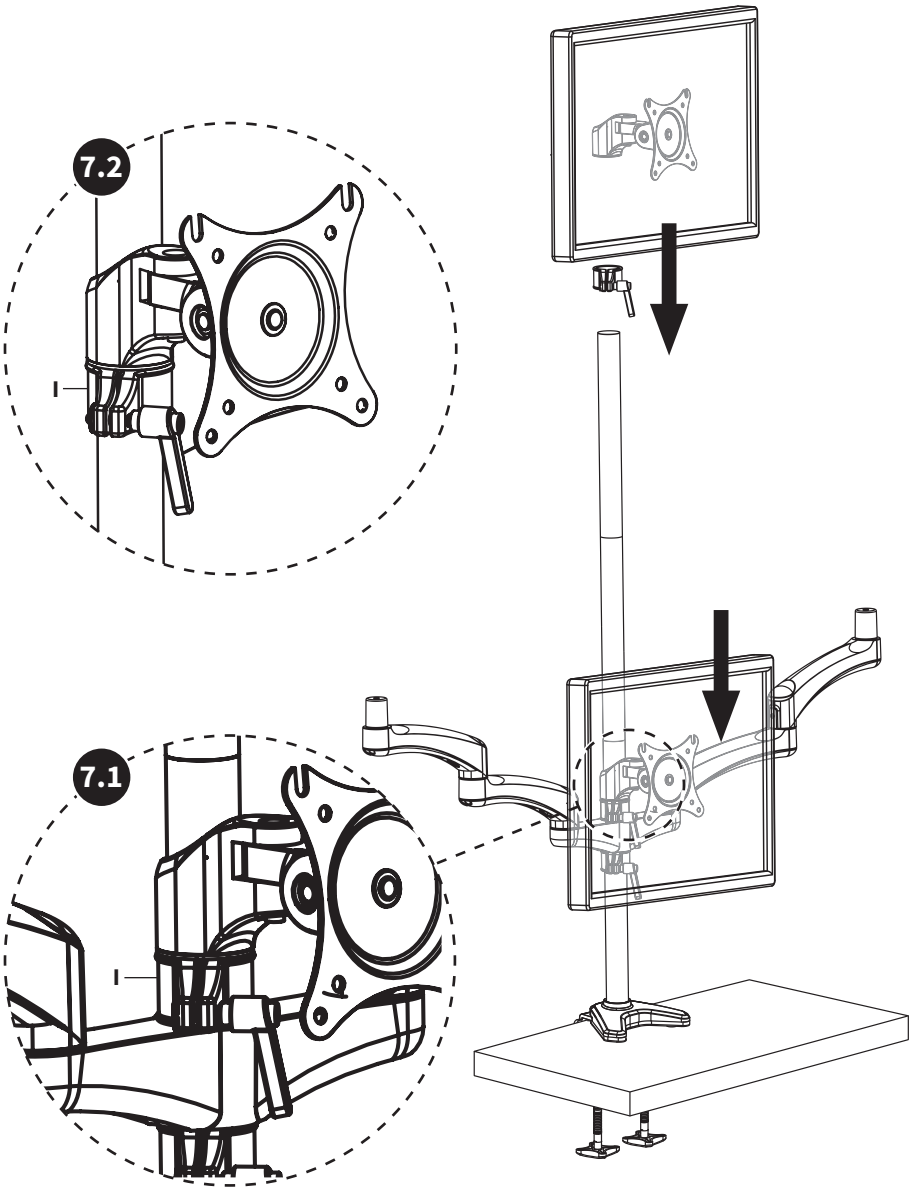




STEP 7

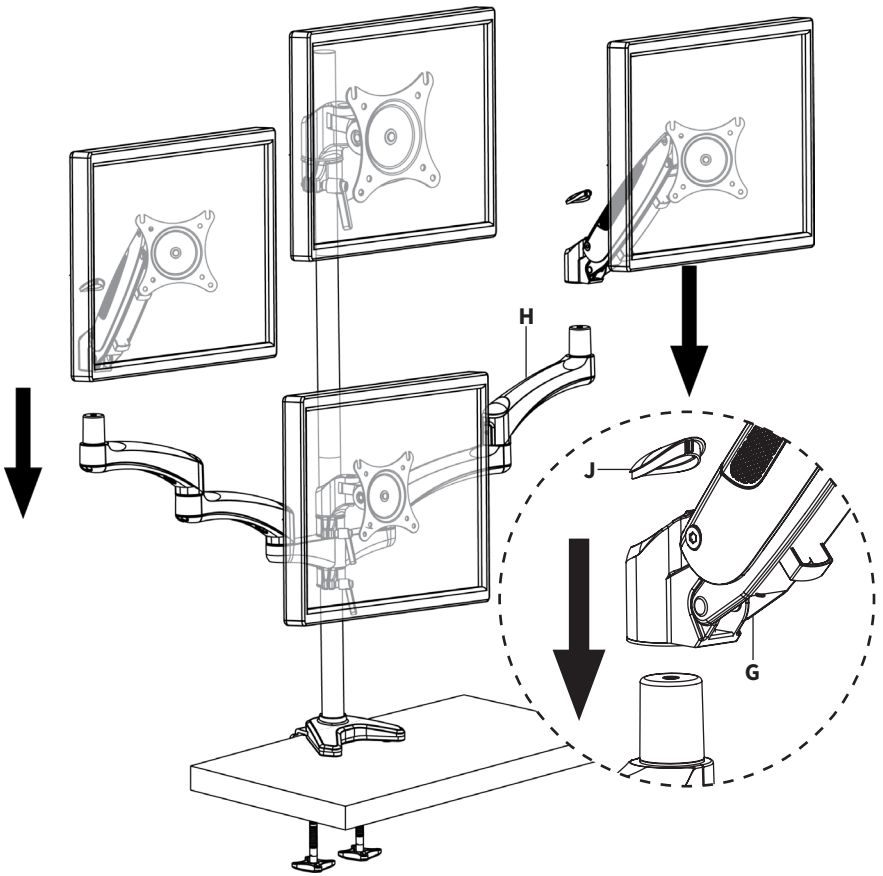
7.1 Slide the lower center monitor down onto previously install Pole Collar **(I)**.

7.2 Slide the remaining Pole Collar to the desired position and tighten the handle. Slide the upper monitor down onto the Pole Collar.

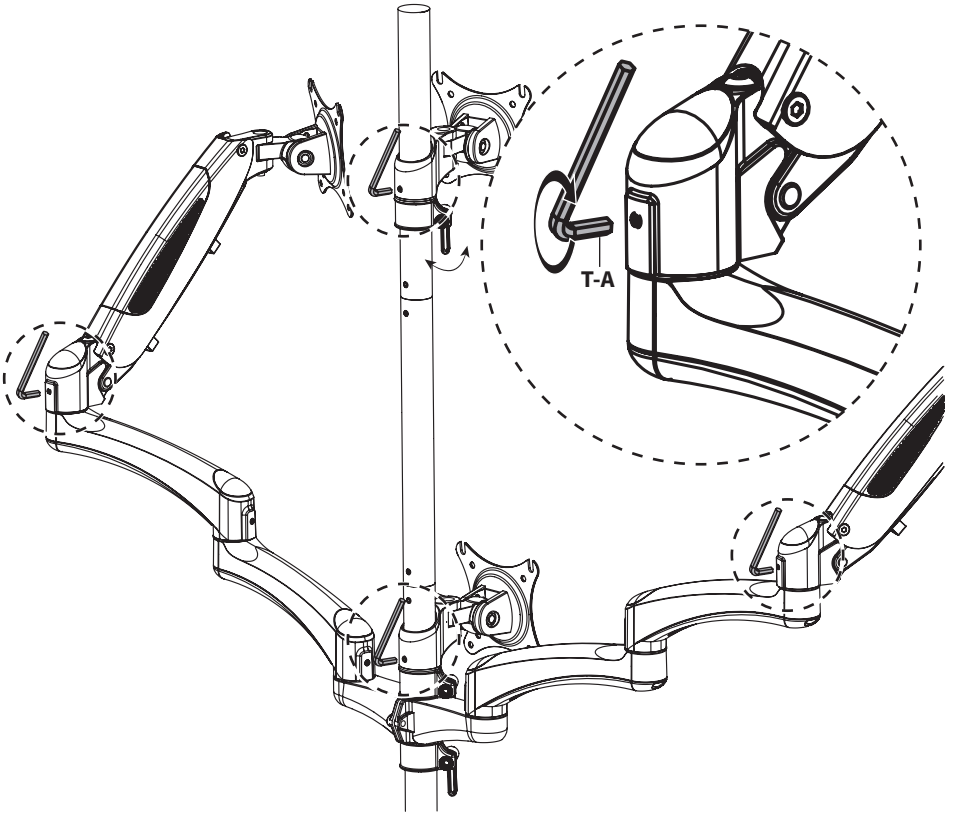


STEP 8

Insert the Adjustable Arms **(G)** of the side monitors onto the Arm Segments **(H)** followed by Arm Covers **(J)**.

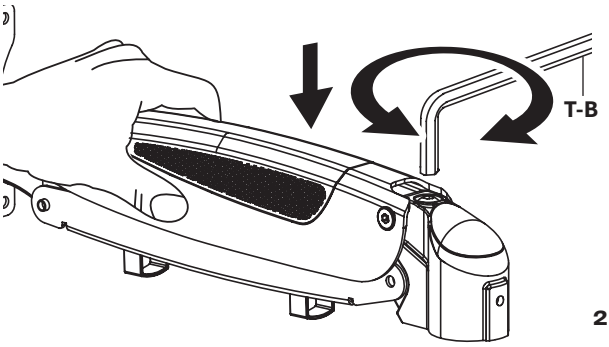


STEP 8 - Cont'd
Secure all four monitors by tightening the back set screws using 3mm Allen Wrench **(T-A)**.



STEP 9

Adjusting Side Monitor Height



2 Person Adjustment Recommended

1 Position the Arm

With the monitor installed, position the arm horizontally, as shown above, and firmly hold in place.

2 Insert 5mm Allen Wrench (T-B) Into Adjustment Screw

Insert the 5mm Allen Wrench **(T-B)** in to the adjustment screw on the back of the monitor arm.

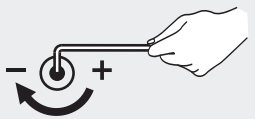
3 Turn to Slowly Adjust the Arm Support

Turn 5mm Allen Wrench **(T-B)** several times to obtain proper support for your monitor. Use the guide below to adjust the tension according to the amount of counterbalance needed to support the monitor.

Note: May requre 10-20 turns

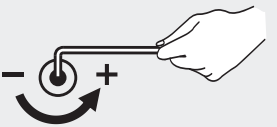
Pneumatic Tension Adjustment Guide

Clockwise: Decrease Support
[if monitor will not lower]



Turn the adjustment screw **clockwise** to decrease the support for your monitor, allowing it to be lowered.

Counter-Clockwise: Increase Support
[if monitor will not raise]



Turn the adjustment screw **counter-clockwise** to increase the support for your monitor, allowing it to be raised up.

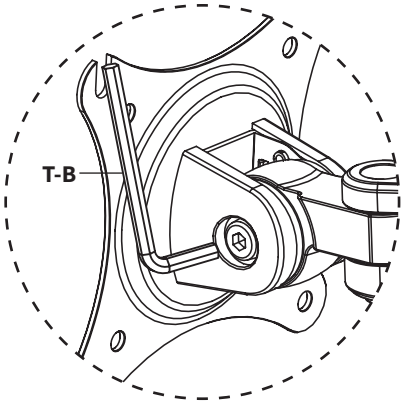
PLEASE NOTE:

If unable to obtain proper support, ensure your monitor falls within the weight limit range of **4.4lb (2kg) to 17.6lb (8kg)**.

Tilt Adjustments

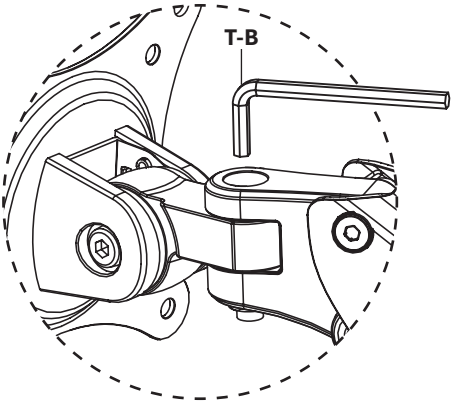
Tilt

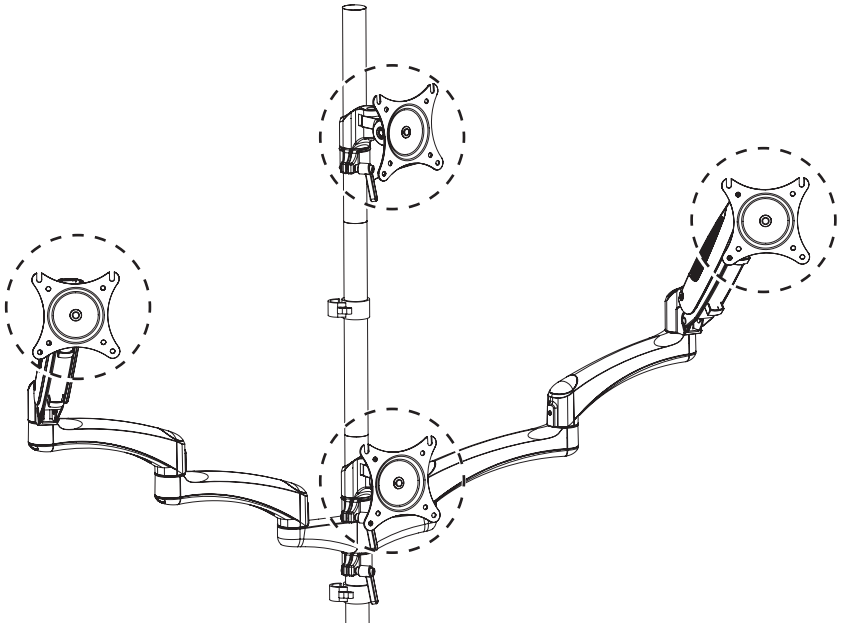
Loosen the **side** screw using 5mm Allen Wrench **(T-B)**. Adjust as desired and retighten.



Swivel

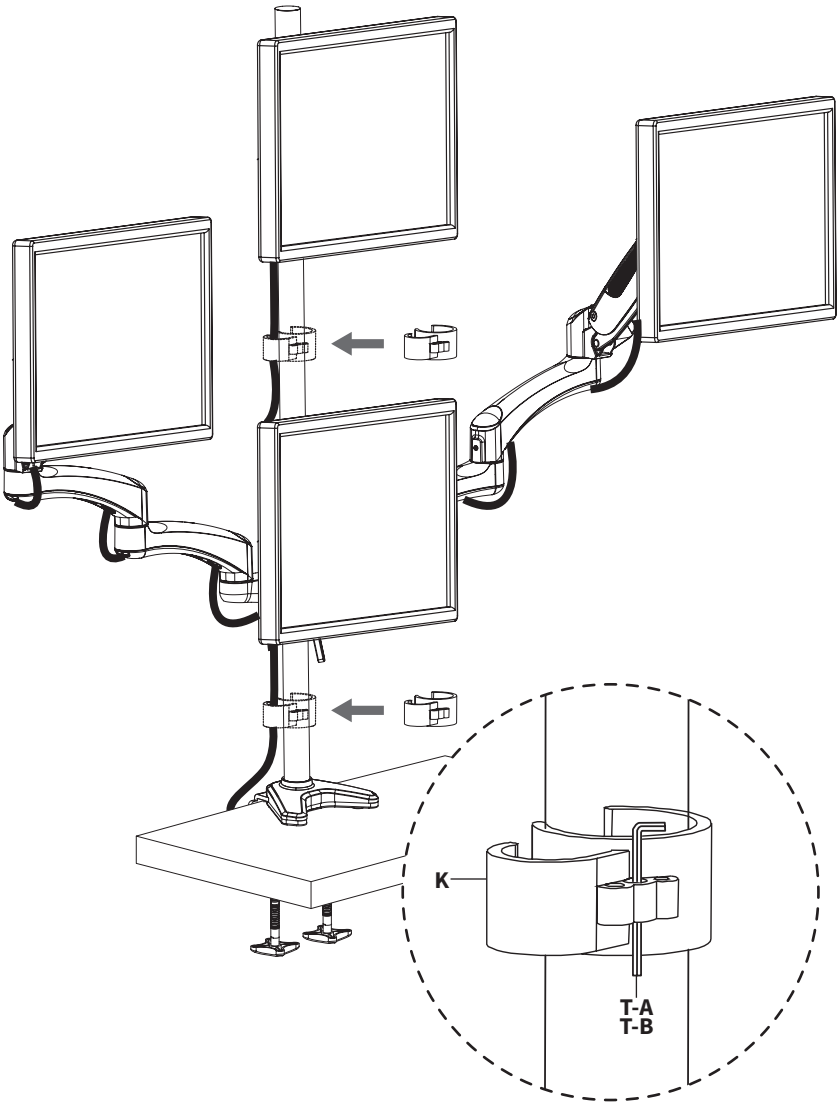
Loosen the **top** screw using 5mm Allen Wrench **(T-B)**. Adjust as desired and retighten.





STEP 10

Attach Cable Clips **(K)** to the Poles **(A, B, C)** and use to manage cables and store Allen Wrenches **(T-A, T-B)**.



V·I·V·O



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