MANUEL

SHARK

DEPUFFI FH220EUBK

NOTICE D'UTILISATION

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Shark

FACIALPRO™ GLOW +DePuffi™

USER GUIDE



TABLE OF CONTENTS

BENEFITS OVERVIEW
Bring on the Glow 2

SAFETY & PRECAUTIONS
Product Warnings & Precautions 3
Transport and Storage Conditions 7
Guidance & Manufacturer's Declaration - EMC 7

GETTING STARTED
What's in the Box 9
Before you start 11
Skin Assessment 11
Every Button Explained 13
Find Your Perfect Fit 14
Daily Depuffing Routine 15
Weekly Pro Glow Routine 17
What's in My Tank? 20

CLEANING AND MAINTENANCE
Cleaning 21
Charging & Storage 22

SKINCARE FORMULAS
Skincare 23

UNIT TROUBLESHOOTING & FAQS
Unit Troubleshooting 25
Skin FAQ 27
Device FAQ 28
Two (2) Year Limited Warranty 29
Icon Explanations 31

Visit sharkbeauty.com for more.

ACCESSORIES AND COLORS MAY VARY BY MODEL

BRING ON THE GLOW

PROFESSIONAL RESULTS OF A FULL FACIAL IN JUST 9 MINUTES

EXFOLIATION BENEFITS



ENHANCED GLOW
Radiant, lit-from-within glow.

SUPERCHARGED EXFOLIATION
Combines AHA/BHA and physical exfoliation for brighter, more radiant skin.

POWERED DETOX
Clearer, less visible pores.

BOOSTED HYDRATION
Leaves skin deeply hydrated for a smoother feel.

DEPUFFI™ BENEFITS



INSTACHILL

ADVANCED DEPUFFING
Reduces appearance of dark circles and leaves under eyes refreshed and visibly less puffy.

SCULPTED APPEARANCE
Visibly enhance the appearance of cheekbone and jawline definition.

RAPID SOOTHING
Cooling relief for instantly calmer soothed skin.

INSTAHEAT

ACTIVATED RADIANCE
Massage-driven circulation for a healthy, radiant look.

SOFTENING PREP
Primes skin for extraction by loosening surface impurities.

FACIAL DE-STRESS
For muscle tension relief.

PRODUCT WARNINGS & PRECAUTIONS

For your safety, please do not use FacialPro™ Glow if you have used any of the following products or routines:

- Used at home exfoliating products including any other products with AHAs or BHAs in the past 24 hours.
- Shaved within 5 hours prior to using FacialPro™ Glow.
- Received a professional facial with exfoliation in the past week.
- Received a cosmetic treatment where the skin has not fully healed, including microneedling, laser, or chemical peel.
- If you've recently received cosmetic injectables like neurotoxins or dermal fillers, please consult your provider before use.

For your safety, please do not use this FacialPro™ Glow if you are taking the following medications:

- If you are taking isotretinoin commonly known as "Accutane".
- If you're currently irritated from any topical retinoid (e.g. tretinoin, adapalene), please refrain from using this device.

OR if you are allergic to:

- Willow bark, aspirin or any other ingredients in the topicals. Please read the ingredient lists on the packaging before using.

OR if you have any of the following medical conditions:

- Severe inflammatory acne.
- Sensitivity or allergy to plastic.

For your safety, please do not use FacialPro™ Glow if you have any of the following conditions on the face, hairline, ears, or neck:

- Recent facial surgery (until you have been cleared by your doctor)
- Suspicious lesions, skin cancer or tumors
- Eczema
- Psoriasis
- Broken skin, skin rash, or blisters
- Tissue inflammation
- Skin infection, cold sore (fever blisters), or warts
- Sun burn: Do not use InstaHeat feature on Depuffi™ if you have a sunburn.
- Tend to easily bruise
- Melasma or hyperpigmentation, especially if exacerbated by mild warmth

Consult a medical professional before using FacialPro™ Glow

- If you have bruising on the face.
- If you are experiencing skin sensitivity or irritation with any topical skincare products.
- If you are pregnant, nursing, or may be pregnant (consult a medical professional prior to using).
- If you have cold or heat hypersensitivity.
- Abnormal sensations (e.g., numbness).
- If Derm Detox AHA + BHA Exfoliating Gel or Hydo Infuse BHA Hydrator gets into eyes, rinse immediately with cool water and consult a medical professional.

PRODUCT WARNINGS & PRECAUTIONS

Sunburn Alert

- This product contains an alpha hydroxy acid (AHA) that may increase your skin's sensitivity to the sun and particularly the possibility of sunburn. Use a sunscreen, wear protective clothing, and limit sun exposure while using this product and for a week afterwards.

Use safely

- Read warnings and precautions around unit and skincare carefully before using this system.
- Do not modify, disable, or bypass any safety devices or protective functions. Doing so may result in electric shock, fire, or serious injury, and will void the warranty and compliance with applicable safety regulations.
- Do not use the device when it has been left outdoors.
- If you are travelling by air, the device should be carried in carry-on baggage and not checked in. The device must be completely switched off.
- Do not use the device outdoors. Only use this device under the following environmental conditions:
    - Temperature: between 50°F (10°C) and 86°F (30°C)
    - A relative humidity range of 15% to 90%, non-condensing, but not requiring a water vapor partial pressure greater than 50 hPa.
    - An atmospheric pressure range of 700 hPa to 1060 hPa.
- Skin dryness, irritation, or redness may occur when using the device and skincare routine. Apply a facial moisturizer if dryness occurs.
- To ensure safe and effective use, do not operate the device for prolonged periods or perform repeated treatments beyond the instructions provided. Overuse may lead to skin irritation or damage. Always follow the recommended usage guidelines.
- To avoid any type of bruising, do not hold Extraction Attachment on skin on the same spot. Device needs to be in constant movement with skin.
- To reduce the risk of fire, thermal and chemical burns, electric shock, serious injury, or death, follow the precautions in this section and the procedures in this manual. The power hub contains a rechargeable lithiumion battery. If damaged, the battery can overheat, catch fire, or leak a chemical that can burn skin and eyes.
- Do not use on eyes or genital areas.

Supervision and intended users

- This equipment is not intended for use by persons under the age of 18 or with reduced physical, sensory, or mental capabilities, unless they have been given supervision or instruction concerning use of the equipment. Please refer to the contraindications before use.
- Do not use if any of the conditions in "Warnings and Precautions" (page 3) apply to you.
- Do not leave the equipment unattended when it is powered on.
- This equipment is not intended for use by children. Children should be supervised to ensure they do not play with the equipment.
- To reduce the risk of entanglement and potential strangulation, keep cords out of reach of children.
- Small parts can be inhaled or swallowed by children—if any small parts break off or detach from the product, dispose of safely.
- This equipment is only intended to be used by one person. This person is the intended operator of the equipment.

PRODUCT WARNINGS & PRECAUTIONS

Supervision and intended users (*Continued from page 4*)

- Clean your face with soap and water before using the device.
- Securely attach Exfoliation Attachment or DePuffi^tm Attachment to the Power Hub. You should hear a clicking sound when attaching to the Power Hub. Do not apply excessive force when attaching the Exfoliation Attachment or DePuffi(tm) Attachment.
- Do not apply excessive force when attaching the tips

Keep Dry

- Do not submerge the device or expose it to running water.
- Do not use the equipment in a shower, bathtub, or under steam.
- Do not rinse the power hub under water. Clean with a damp cloth. The exfoliation attachment can be rinsed and cleaned using self-rinse cycle.
- Keep the USB-C charging port closed and dry during use.
- If Power Hub and Depuffi™ Attachment become wet, power off and dry completely before continuing.
- Do not charge or use the device if it has been left outdoors.

Charge safely

- Follow the charger manufacturer's instructions.
- Only charge the equipment with the provided USB-C cable. Do not use any other USB-C cable.
- Check if the voltage indicated on the equipment corresponds to the rated input voltage before you connect the equipment to avoid risk of electrocution or permanent damage to the equipment.
- Do not charge the device near water.
- Always position the equipment so the charger is easy to reach while charging.
- Store USB-C cable properly after charging.
- Use a properly rated charging block to charge this device.
- Use a properly rated SELV PSU charging block to charge this device.
- Only use a universal power adapter.
- Gently unplug the USB-C cable after the product has been fully charged.

Protect Power Hub from damage

- Do not try to open the power hub or replace the battery.
- Do not crush, drop, or damage the power hub.
- Stop use or disconnect charging cable if the power base feels unusually hot or emits smoke or a bad smell.
- If liquid leaks from the power base, avoid contact. If liquid touches skin or eyes, wash with large amounts of water and seek medical advice.
- Follow disposal instructions.

PRODUCT WARNINGS & PRECAUTIONS

Check the product for damage before use

- Inspect the devices interior and exterior, and the tips for cleanliness, cracks, or sharp edges.
- Check the Depuffi™ Attachment for signs of corrosion.
- These conditions can irritate or damage your skin.

Clean properly

- Clean the Exfoliation Attachment (including its tanks) and tips with water and the cleaning brush provided.
- Clean the Depuffi™ Attachment with a damp cloth.
- Run the self-rinse cycle after each session.
- Avoid using chemical or alcohol-based cleaners.
- Ensure all attachments are fully dry prior to storing.

Do not repair or modify

- Do not attempt to repair or modify the unit or accessories.
- Do not crush or dispose of in fire.
- Do not modify, disable, or bypass any safety devices or protective functions. Doing so may result in electric shock, fire, or serious injury, and will void the warranty and compliance with applicable safety regulations.

Disposal

- Dispose of the device according to local laws and requirements surrounding lithium-ion battery disposal.

Potential electromagnetic interference

- WARNING: Use of this equipment adjacent to or stacked with other equipment should be avoided because it could result in improper operation. If such use is necessary, this equipment and the other equipment should be observed to verify that they are operating normally.
- WARNING: Use of accessories, transducers and cables other than those specified or provided by the manufacturer of this equipment could result in increased electromagnetic emissions or decreased electromagnetic immunity of this equipment and result in improper operation.
- WARNING: Portable radio frequency communications equipment (including peripherals such as antenna cables and external antennas) should be used no closer than 12 inches (30 cm) to any part of the device system, including cables specified by the manufacturer. Otherwise, degradation of the performance of this equipment could result.
- WARNING: Do not leave device exposed in direct sunlight.

TRANSPORT AND STORAGE CONDITIONS

Only transport and store the device in the following environmental conditions:

- Keep between -20°C (-4°F) and 45°C (113°F). For storage longer than 3 months, keep between 0°C (32°F) and 25°C (77°F).
- Keep between 5°C (41°F) to 32°C (89.6°F) at a relative humidity up to 85%, non-condensing.
- Keep between 35°C (95°F) to 60°C (140°F) at a water vapour pressure up to 50 hPa.

GUIDANCE & MANUFACTURER'S DECLARATION – ELECTROMAGNETIC EMISSION

The device is Risk Group 1 as defined in IEC 62471.

The **Shark FacialPro™ Glow** is intended for use in the electromagnetic environment specified below. The customer or the user of The **Shark FacialPro Glow** should assure that it is used in such an environment.

EMISSIONS TEST	COMPLIANCE	ELECTROMAGNETIC ENVIRONMENT - GUIDANCE
RF emissions	CISPR 11	Home healthcare environment
RF emissions	CISPR 11	Home healthcare environment
Harmonic emissions	IEC 61000-3-2	
Voltage function / flicker emissions	IEC 61000-3-3	

The **Shark FacialPro Glow** is intended for use in the electromagnetic environment specified below. The customer or the user of The **Shark FacialPro Glow** should assure that it is used in such an environment.

IMMUNITY TEST	IEC 60601 TEST LEVEL	COMPLIANCE LEVEL	ELECTROMAGNETIC ENVIRONMENT - GUIDANCE
Electrostatic discharge (ESD) IEC 61000-4-2	Up to 8 kV contact Up to 15 kV air	Up to ± 8 kV contact Up to ± 15 kV air	Floors should be wood, concrete or ceramic tile. If floors are covered with synthetic material, the relative humidity should be at least 30 %.
Electrostatic transient / burst IEC 61000-4-4	±2kV for main power lines	±2kV for main power lines	Mains power quality should be that of a typical commercial or home environment.
Surge IEC 61000-4-5	±0.5kV 1.5kV differential mode	±0.5 kV to 1.5kV differential mode	Mains power quality should be that of a typical commercial or home environment.
Voltage dips, short interruptions and voltage variations on power supply input lines IEC 61000-4-11	0% *UT*; 0,5 cycle [g] At 0°, 45°, 90°, 135° 180°, 225°, 270°, & 315°[hq] 0% *UT*; 1 cycle and 70%°, *UT*; 25/30 cycles [h] Single phase: at 0° 0% *UT*; 250/300 cycle [h]	0% *UT*; 0,5 cycle [g] At 0°, 45°, 90°, 135° 180°, 225°, 270°, & 315°[hq] 0% *UT*; 1 cycle and 70%°, *UT*; 25/30 cycles [h] Single phase: at 0° 0% *UT*; 250/300 cycle [h]	Mains power quality should be that of a typical commercial or home environment. If the user of the **Shark FacialPro Glow** requires continued operation during power mains interruptions, it is recommended that the **Shark FacialPro Glow** be powered from an uninterruptible power supply or a battery.
Power frequency (50/60 Hz magnetic field) IEC 61000-4-8	30 A/m at 50-60Hz	30 A/m at 50-60Hz	Power frequency magnetic fields should be at levels characteristic of a typical location in a typical commercial or home environment.

NOTE U_t is the a.c. mains voltage prior to application of the test level.

IMMUNITY TEST	IEC 60601 TEST LEVEL	COMPLIANCE LEVEL	ELECTROMAGNETIC ENVIRONMENT - GUIDANCE
Conducted RF IEC 61000-4-6	150KHz - 80MHz - Test level: 3V & 6V - Modulation: AM 1KHz 80%	- 150KHz - 80MHz - Test level: 3V & 6V - Modulation: AM 1KHz 80%	Portable and mobile RF communications equipment should be used no closer to any part of the **Shark FacialPro Glow**, including cables, than the recommended separation distance calculated from the equation applicable to the frequency of the transmitter. Recommended separation distance: $d=[\frac{3.5}{V_1}]\sqrt{P}$ $d=[\frac{12}{V_2}]\sqrt{P}$ $d=[\frac{3.5}{E_1}]\sqrt{P}$ (80 MHz to 800 MHz) $d=[\frac{7}{E_1}]\sqrt{P}$ (80 MHz to 2.7 GHz) where p is the maximum output power rating of the transmitter in watts (W) according to the transmitter manufacturer and d is the recommended separation distance in metres (m).[b] Field strengths from fixed RF transmitters, as determined by an electromagnetic site survey[a]. Should be less than the compliance level in each frequency range.[b] Interference may occur in the vicinity of equipment marked with the following symbol:  NOTE 1 At 80 MHz and 800 MHz, the higher frequency range applies. NOTE 2 These guidelines may not apply in all situations. Electromagnetic is affected by absorption and reflection from structures, objects and people.
Radiated RF IEC 61000-4-3	80MHz - 2.7GHz - Test level: 10V/m - Modulation: AM 1KHz 80%	- 80MHz - 2.7GHz - Test level: 10V/m - Modulation: AM 1KHz 80%	

a) The ISM (industrial, scientific and medical) bands between 150 kHz and 80 MHz are 6,765 MHz to 6,795 MHz; 13,553 MHz to 13,567 MHz; 26,957 MHz to 27,283 MHz; and 40,66 MHz to 40,70 MHz. The amateur radio bands between 0,15 MHz and 80 MHz are 1,8 MHz to 2,0 MHz, 3,5 MHz to 4,0 MHz, 5,3 MHz to 5,4 MHz, 7 MHz to 7,3 MHz, 10,1 MHz to 10,15 MHz, 14 MHz to 14,2 MHz, 18,07 MHz to 18,17 MHz, 21,0 MHz to 21,4 MHz, 24,89 MHz to 24,99 MHz, 28,0 MHz to 29,7 MHz and 50,0 MHz to 54,0 MHz.

b) Field strengths from fixed transmitters, such as base stations for radio (cellular/cordless) telephones and land mobile radios, amateur radio, AM and FM radio broadcast and TV broadcast cannot be predicted theoretically with accuracy. To assess the electromagnetic environment due to fixed RF transmitters, an electromagnetic site survey should be considered. If the measured field strength in the location in which the **Shark FacialPro Glow** is used exceeds the applicable RF compliance level above, the TheraFace Mask should be observed to verify normal operation. If abnormal performance is observed, additional measures may be necessary, such as reorienting or relocating the **Shark FacialPro Glow**.

c) Over the frequency range 150 kHz to 80 MHz, field strengths should be less than 3V/m.

Recommended separation distances between portable and mobile RF communications equipment and the EQUIPMENT or SYSTEM - for EQUIPMENT and SYSTEMS

Recommended separation distances between portable and mobile RF communications equipment and the **Shark FacialPro Glow**

The **Shark FacialPro Glow** is intended for use in an electromagnetic environment in which radiated RF disturbances are controlled. The customer or the user of the **Shark FacialPro Glow** can help prevent electromagnetic interference by maintaining a minimum distance between portable and mobile RF communications equipment (transmitters) and the **Shark FacialPro Glow** as recommended below, according to the maximum output power of the communications equipment

Rated maximum output of transmitter (W)	Separation distance according to frequency of transmitter (m)			
	150 kHz to 80 MHz outside ISM and amateur radio bands $d=[\frac{3.5}{V_1}]\sqrt{P}$	150 kHz to 80 MHz outside ISM and amateur radio bands $d=[\frac{12}{V_2}]\sqrt{P}$	80 MHz to 800 MHz $d=[\frac{3.5}{E_1}]\sqrt{P}$	80 MHz to 800 MHz $d=[\frac{7}{E_1}]\sqrt{P}$
0.01	0.12	.020	0.035	0.07
0.1	0.38	0.63	0.11	0.22
1	1.2	2.00	0.35	0.70
10	3.8	6.32	1.10	2.21

For transmitters rated at a maximum output power not listed above the recommended separation distance d in metres (m) can be estimated using the equation applicable to the frequency of the transmitter, where P is the maximum output power rating of the transmitter in watts (W) according to the transmitter manufacturer.

NOTE 1 At 80 MHz and 800 MHz, the separation distance for the higher frequency range applies.

NOTE 2 These guidelines may not apply in all situations. Electromagnetic propagation is affected by absorption and reflection from structures, objects and people.

WHAT'S IN THE BOX

EXFOLIATION KIT • HELPS YOU ACHEIVE THE DEEPEST CLEAN



ENSURE TO FULLY CHARGE
YOUR POWER HUB BEFORE FIRST USE.

ONLY USE SHARK SKINCARE WITH
YOUR FACIALPRO™ GLOW FOR BEST RESULTS.

DEPUFFI™ KIT • INSTACHILL & INSTAHEAT



CLEANING & MAINTENANCE



KEY

1. Exfoliation Attachment
2. Power Hub
3. Normal Wide Tip
4. Normal T-Zone Tip
5. Gentle Wide Tip
6. Gentle T-Zone Tip
7. Derm Detox AHA + BHA Exfoliating Gel
8. Hydro Infuse BHA Hydrator
9. Depuffi™ Attachment
10. Self-Rinse Cap
11. Cleaning Brush
12. USB-C Cable
13. Storage Case

BEFORE YOU START

Assess your skin's current condition. Read all Instructions and Warnings and Precautions prior to use. Take before and after pictures to document your journey.

WHAT IS FACIALPRO™ GLOW?

FacialPro™ Glow is facial device, designed to help you achieve professional level results in the comfort of your own home. Our skincare exfoliation and Depuffi™ Technology has been developed as an all-in-one system to enhance your existing routine.

WHY SHOULD I USE FACIALPRO™ GLOW?

- Professional results of a full facial in just 9 minutes
- Our device and skincare formulas have been developed with dermatologists has been developed with dermatologists
- Weekly and daily moments of self-care
- Improve the appearance of pores by removing debris

TEST OUT YOUR TIPS

See page 12 for full details and description.

Our tips are designed to provide premium performance and suction. Select either the set of the Normal Tips or the set of Gentle Tips based on your preference.

SKIN ASSESSMENT



SCAN TO TAKE OUR ROUTINE GENERATOR QUIZ

WHAT TO EXPECT

DURING USE



SKINCARE:

A tingling (but not burning) sensation by using the skincare products may occur. This is typical of skincare with these ingredients. Over time, you may build up a tolerance to this skincare. Please wait 24hrs after shaving to avoid irritation.



SUCTION:

Suction does not need to be aggressive to achieve best results. Considering that the FacialPro™ Glow system includes exfoliating formulas, suction levels have been calibrated for optimal results without damaging your skin barrier. Choosing between 3 suction levels and between Normal and Gentle tips will allow you to tailor your FacialPro™ Glow. If tip is left on same spot, there is a possibility of small broken blood vessels which is normal and should subside within a few hours. To avoid this, please ensure your tip is in constant movement when in contact with skin.



HAND TECHNIQUES:

It's important to use the correct technique to achieve best results. Please ensure the tip's surface is in full contact with skin. Depending on face shape, you may require adjusting your tip angle to achieve proper contact. Read thoroughly instructions on how to glide your tips on page 17. Our How-To-Video's are also a great resource. Practice makes perfect!

AFTER USE



IRRITATION:

Dryness/flakiness is normal and should calm down after a few minutes/hours after use. We recommend selecting a lower suction level, reducing exposure to Derm Detox or decreasing your frequency of use to avoid. Always apply a moisturizer and/or SPF after use.



REDNESS:

Redness may occur during and after completing your FacialPro™ Glow routine, this is normal and should calm down within a few minutes to a few hours (time will vary based on skin type, tone and sensitivity). If redness bothers you; we suggest doing this routine at nighttime. Finishing with your Depuffi on InstaChill mode will help with reducing redness.



PURGING:

New users who are not used to exfoliation or salicylic acid, should anticipate potential skin purging to occur 1–2 weeks after using the device. This is completely normal as the active ingredients in the skincare formulas are bringing impurities to the surface. This is a sign that the device and skincare formulas are working. Your skin state should return to good condition after a few weeks of using the device (depending on your skin type, tone, and sensitivity).



RESULTS:

After you finish using your FacialPro™ Glow, you will see the Gunk Tank full of excess oil or sebum. If you are new to exfoliation, your skin results may vary from week to week based on your current skin state, environmental factors & hormones. This is completely normal!

MATURE SKIN

Mature skin is typically more sensitive. You may experience a higher level of redness or irritation when using this device. If you experience any of these sensations, perhaps wait more than a week for your next use. We recommend proceeding with lower suction intensities and using the Gentle tip as well as ensruring you're using the correct hand techniques (e.g. holding your skin taught when using your device)

EVERY BUTTON EXPLAINED



INTENSITY INDICATOR
LED lights indicate low, medium, or high level.



INTENSITY BUTTON
Press to change intensity settings.

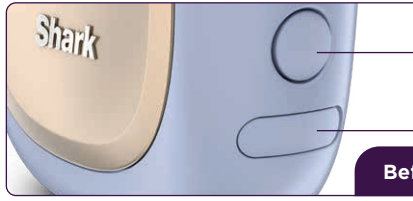


With Exfoliation Attachment:
Changes **suction level**.



With Depuffi™ Attachment:
Changes **temperature level**.

POWER BUTTON
On / Off Press and hold for 1 second
Pause/Resume Suction Short press
Switch between INSTACHILL & INSTAHEAT Short press



RELEASE BUTTON
Press to release and swap attachments.

USB-C CHARGING PORT
Lift flap to reveal.

Before first use, charge Power Hub for 3 hrs 55 mins.

FIND YOUR PERFECT FIT

All tips were designed with performance in mind.

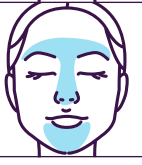
Dermatologist-tested to deliver clean pores and hydrated, glowing skin.

Select either the Normal Tips or the Gentle Tips based on your preference.
Rinse tips with water before first use.

SCAN FOR A TUTORIAL

PLEASE ENSURE YOU USE BOTH WIDE AND T-ZONE TIP FOR BEST RESULTS.

	NORMAL *For most skin types* Designed to provide a feeling of stronger suction & exfoliation	GENTLE *For sensitive skin types* Designed to provide a feeling of mild suction & exfoliation
WIDE TIP For use on cheeks, jawline, and upper forehead.		
T-ZONE TIP For use on T-zone: nose, chin, and around brow bones.		





BEFORE FIRST USE

- Select either Normal or Gentle Tip set to start
- Attach the exfoliation attachment, fill with clean water and turn on
- Test on a small portion of face (cheek or T-zone depending)
- Swap to other tip set and repeat steps above. Choose your tip set based on your preferred skin feeling
- Once you have found your perfect fit—store the selected tip set in your storage case like this

After each use, check your tip for any signs of damage or degradation.
If you see any changes to the tip or a change in performance, we recommend replacing your tips.

YOU CAN ORDER NEW NORMAL OR GENTLE TIPS AT SHARKBEAUTY.COM

DAILY DEPUFFING ROUTINE

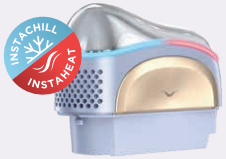
Please carefully review all Warnings, Precautions, and Contraindications on page 3-6 prior to first use.

Daily / 4 minutes

Depuff to sculpt and boost radiance daily, in just 4 minutes.

SCAN FOR A TUTORIAL

WHAT YOU'LL NEED

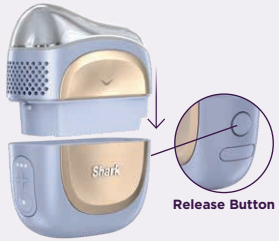


Depuffi™ Attachment

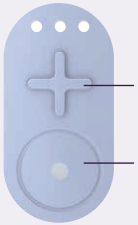


Power Hub

HOW TO USE



Release Button



INTENSITY BUTTON
Press to change **temperature intensity.**

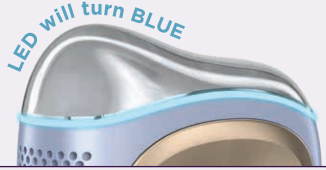
POWER BUTTON
Short press to switch between INSTACHILL and **INSTAHEAT** settings.

GET STARTED

- Clean your face to remove any dirt and oil.
- Connect Depuffi™ Attachment.
- Apply your favorite serum, face oil, or moisturizer for best glide.

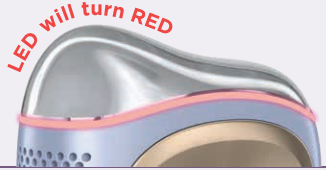
INSTACHILL / 4 MIN. SESSION

- Turn the device on.
- Device starts at temperature level 3. Start there and dial down to your preferred temperature setting.
- Glide over face, neck, and jawline to reduce puffiness for a sculpted look and refreshed skin.



INSTAHEAT / 4 MIN. SESSION

- Turn the device on.
- Short press to switch into **INSTAHEAT** mode.
- Device starts at temperature level 3. Start there and dial down to your preferred temperature setting.
- Massage and glide over face, neck, and jawline to boost circulation, encourage lymphatic drainage and boost skin's radiance.



SCULPT + DEPUFF
INSTACHILL

- Move in slow upward and/or outward strokes to reduce puffiness for a defined jawline and cheekbones that look sculpted.
- Use under eyes to reduce the appearance of dark circles for an instantly refreshed and awakened look.



BOOST RADIANCE
INSTAHEAT

- Massage in slow upward and/or outward strokes to boost circulation for more radiant skin.
- Use in downward motion on the neck for lymphatic drainage.



WEEKLY PRO GLOW ROUTINE

Please carefully review all Warnings, Precautions, and Contraindications on page 3-6 prior to first use.

Once a week / 9 minutes

Smooth, brighten, and hydrate for a weekly glow in under 9 minutes.

Avoid doing the full facial routine more than once a week.

SCAN FOR A TUTORIAL

WHAT YOU'LL NEED



Depuffi™ Attachment



Exfoliation Attachment



Power Hub



Skincare



Wide Tip

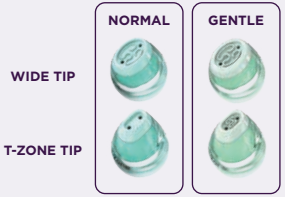
T-Zone Tip

Pro Tip

Remember to *pull* the tips off.
Do not *twist* to remove.

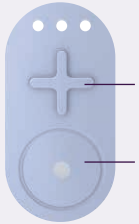
HOW TO USE

SELECT DESIRED TIP



INSTALL EXFOLIATION ATTACHMENT





INTENSITY BUTTON
Press to change **suction level.**

POWER BUTTON
Short press to **pause and resume.**



DEPUFFI RECOMMENDATION:
Prior to extraction, prep skin with **INSTAHEAT** to loosen surface impurities.
(See Page 14 for details)

1 APPLY DERM DETOX / 3 MIN. SESSION

AHA + BHA gently dissolves impurities

- Apply a thin layer of **Derm Detox** all over clean face, avoiding eyes and mouth.
- Leave on for 3 minutes and proceed to next step.



2 EXFOLIATE & EXTRACT / 3 MIN. SESSION

Clears pores and lifts impurities.

- Fill tank with cool water to the "MAX" fill line.
- Attach **Wide Tip** and turn device on.
- Adjust intensity and glide over skin as directed. Swap to **T-Zone Tip** for targeted care.
- Pause device and attach T-Zone tip for targeted care. Device will resume at time you left off.
- Device pauses after 3 minutes—move to next step.
- Rinse off any remaining Derm Detox from face with water



3 HYDRO INFUSE / 3 MIN. SESSION

Locks in moisture and refreshes skin.

- Fill tank with **Hydro Infuse** to "MAX" fill line.
- Select your **tip** and intensity level as Step 2 and glide over skin as directed.
- Once you have completed your Weekly Pro Glow Routine, apply moisturizer and/or SPF.
- If using Depuffi™ on InstaChill as recommended below, apply moisturizer beforehand and SPF after completing the step.





DEPUFFI RECOMMENDATION:
After extraction, refresh skin by applying your moisturizer, using **INSTACHILL** to soothe for instantly calmer skin. Complete routine by applying SPF if it's daytime. (See Page 14 for details)

DO NOT HOLD THE TIPS STILL ON THE SKIN. KEEP THEM MOVING.



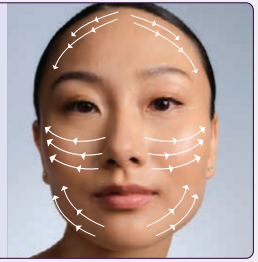
HOW TO GLIDE WITH WIDE TIP

For use on cheeks, jawline, and upper forehead.

We recommend you use the Wide Tip for 2 out of the 3 min from both Step 2 and 3.



- Place the tip on your cheek, jawline, or upper forehead and press gently to create a seal.
- You'll feel suction and hear a soft "kiss" with each stroke.
- Move in short, smooth strokes about 1–2 inches long.
- Use your free hand to gently stretch skin for a smooth glide.





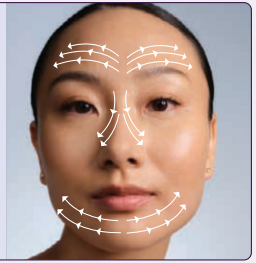
HOW TO GLIDE WITH T-ZONE TIP

For use on T-zone: nose, chin, and around brow brows.

We recommend you use the T-Zone tip for 1 out of the 3 min from both Step 2 and 3.



- Place the more precise tip on your nose, chin, and between eyebrows and press gently to create a seal.
- You'll feel suction and hear a soft "kiss" with each stroke.
- Move in short, smooth strokes about 1–2 inches long.
- Use your free hand to gently stretch skin for a smooth glide.



RUN SELF-RINSE CYCLE

Complete after every use

- Empty clean and gunk tanks into the sink.
- Fill clean tank with cool water.
- Attach self-rinse cap to Exfoliation Attachment
- Ensure tanks are attached to the Power Hub and turn unit on.
- Press power and intensity button simultaneously to start self-rinse cycle. After 90 seconds, the self-rinse cycle will stop.
- Empty tanks and scrub with cleaning brush and cool water.
- Leave clean and waste tank doors open until device is fully dry.



PRO TIP: If you have not used your device for 2 weeks or longer, follow the self-rinse cycle before next use.

The combination of both Wide and T-Zone Tip is what will ensure optimal results across all areas of the face.

WHAT'S IN MY TANK?

Look in your waste tank at the **end** of your Weekly Pro Glow Routine. You will should see excess oil, sebum, dead surface skin cells, and/or other impurities that were sitting in your skin.

Results will vary depending on your skin's starting condition, environment, and hormones. Remember, blackheads are typically manually extracted by a licensed professional. FacialPro™ Glow helps to prevent buildup that causes blackheads, not remove them.



CLOUDY

- You have removed excess oil.

FLOATIES

- You have removed dead surface skin cells or impurities.

CLEAR

- Your skin is free from congestion.

MAKEUP

- You have removed excess makeup or SPF.

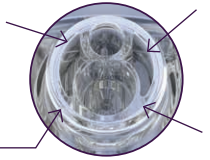
It is now time to clean your unit—start with the self-rinse cycle.
See page 17 for details.

CLEANING



EXFOLIATION ATTACHMENT

- Run self-rinse cycle. See page 17 for full details.
- Once self-rinse cap is removed, use cleaning brush to focus on tip attachment and tank areas.





TIPS

- Remove tips, rinse under water and scrub with cleaning brush.



DEPUFFI™ ATTACHMENT

- Use a damp cloth and wipe the metallic surface.



POWER HUB

- Wipe the outside of the Power Hub with a damp cloth to clean any excess residue.



STORAGE CASE

- To clean, wipe case with a damp cloth and allow to fully air dry.

NOTES

- Leave all parts to air-dry thoroughly before storing.
- Do not leave any water or dirty fluid inside your device prior to storing.
- Avoid using soap in your tanks, as it can cause foam build-up inside the device tubing.
- Do not store device components on your case when still wet or damp.

SCAN FOR A TUTORIAL

CHARGING & STORAGE



- Yellow light indicates your device is at 25% battery when in use.
- Blinking yellow light indicates device is charging.
- When charging, the intensity lights will turn yellow 1 by 1 to show the charging status of the Power Hub (e.g. 1 yellow intensity light - 33% charged).



- Green light indicates device is fully charged.

HOW TO CHARGE

- Ensure unit is off and dry.
- Remove cover from USB-C charging port and connect the USB-C.
- **Connect USB-C to a 5V charging brick (not included) and plug into wall.**
- Complete a full charging cycle—this should take roughly 3hrs 55 mins.
- With daily use, the battery should last a full week.



HOW TO STORE

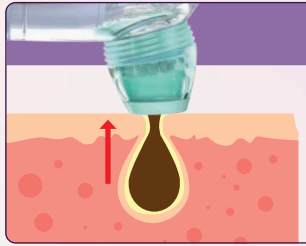
- Ensure unit and accessories are fully dried and disassembled.
- Place all component parts into storage case.
- Leave unit on your bathroom counter or preferred location until next use.



SKINCARE

Dermatologist-Tested Korean skincare. Only use skincare provided with your device.

DERM DETOX



HOW IT WORKS & BENEFITS

After applying to skin in Step 1, the Glycolic, Lactic, and Salicylic Acids in the Derm Detox formula will help gently soften and dissolve excess dead skin cells and sebum sitting on the surface of your skin. Your skin should start feeling smoother and looking brighter. Getting rid of this initial layer allows more thorough exfoliation and pore cleansing on Step 2.



AHA + BHA EXFOLIATING GEL

20ml/0.66 fl oz

For external use only. Apply a thin, even layer over clean face, avoiding eyes and and mouth. Remove after 3 minutes with FacialPro™ Glow.

KEY INGREDIENTS:

Glycolic Acid
Alpha Hydroxy Acid (AHA)* that helps to exfoliate the skin to smooth texture and even skin tone.

Salicylic Acid
A Beta Hydroxy Acid (BHA) that helps deeply cleanse pores and clear congestion.

Allantoin
An antioxidant that helps soothe skin.

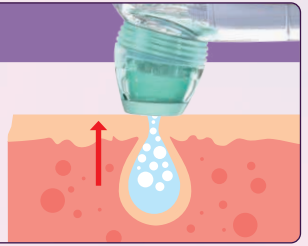
Warning: Sunburn Alert Statement on Page 4*

All of our skincare products have been developed with dermatologists for best results.

HYDRO INFUSE

HOW IT WORKS & BENEFITS

Extraction suction pressure will gently guide congestion (that has been loosened by the Derm Detox Exfoliating Gel) off your skin. Using the precision tip on your T-zone is best. The skincare will hydrate your skin during use. Debris will be drawn into the gunk tank in your unit—why not take a look!



BHA HYDRATOR

80ml/2.66 fl oz

Shake well. Fill the clean tank up to the indicated fill line with Hydro Infuse. Follow usage instructions for device.

KEY INGREDIENTS:

Salicylic Acid
A Beta Hydroxy Acid (BHA) that helps deeply cleanse pores and clear congestion.

Hyaluronic Acid
A humectant that helps to increase skin hydration.

Both **FacialPro™ Glow** and **Shark Skincare** were developed simultaneously with the intention of being a system – this is the only way of guaranteeing best skin results.



TO REPLENISH SKINCARE, VISIT SHARKBEAUTY.COM

Only use this skincare with FacialPro™ Glow system.

UNIT TROUBLESHOOTING



POWER HUB WARNINGS

POWER LED WILL BE RED

LED	Solution	Error Code
● ○ ●	Turn unit off and allow to cool down fully.	1A
● ○ ●	Turn unit off and allow it to warm up fully.	1B
○ ● ●	Contact customer service.	1C
○ ● ●	Contact customer service.	1D
● ○ ●	Ensure a 5V charging brick is being used.	1E
○ ○ ○	Ensure a 5V charging brick is being used.	1F
○ ● ●	Charge before next use.	1G
○ ● ●	Disconnect and reconnect to charge.	1H
○ ● ○	Contact customer service.	1I
● ● ● FLASH 3X	Ensure unit pins are free from dust and debris. Reattach accessory.	1J

If all LEDs are white, it signals that an attachment is not connected. Use a dry cloth to wipe the metal pins on the Power Hub and the attachment. Please connect an attachment. Push firmly to ensure the parts attach. If the solution doesn't work, please contact customer service.



EXFOLIATION & DEPUFFI ATTACHMENT WARNINGS

POWER LED WILL BE PURPLE

LED	Solution	Error Code
● ○ ●	Turn unit off and allow to cool down fully.	2A
● ○ ●	Turn unit off and allow it to warm up fully.	2B
○ ● ●	Contact customer service.	2C
○ ● ●	Contact customer service.	2D
● ○ ●	Contact customer service.	2E
● ○ ●	Ensure pogo pins on your battery base and attachments are free from debris. Reattach accessory. Contact customer service if error persists.	2F
○ ● ●	Contact customer service.	2G
○ ● ●	Contact customer service.	2H
○ ● ○	Contact customer service.	2I
○ ● ●	Contact customer service.	2J
○ ● ○	Contact customer service	2K
● ● ○	Contact customer service.	2L
● ● ●	Contact customer service.	2M
● ● ●	Contact customer service.	2N

SKIN FAQ

My skin got red while using my FacialPro™ Glow. Is my skin too sensitive for it?	Redness may occur after using an Exfoliation Attachment on your face and should reduce and disappear after a few minutes/hours. If your skin appears very red or irritated, reduce the suction level or stick to Gentle tips. Use InstaChill at the end of your treatment to help with calming redness down and soothing skin. If redness or irritation continues discontinue use of device. Please read all Product Warnings (pages 3-6) before first use.
I experienced a few breakouts after using my FacialPro™ Glow. Should I stop using it?	It is normal to experience breakouts (often known as purging) after using an exfoliating product for the first time, especially if you do not exfoliate your skin regularly. This purging stage should last between 2 to 3 weeks. This is normal and shows that debris & impurities are being removed from the skin. Moisturize thoroughly.
I experienced dryness/peeling/ flaking after using my FacialPro™ Glow. Should I stop using it?	It is normal to experience dryness/peeling/flaking after using an exfoliating product for the first time, especially if you do not exfoliate your skin regularly. This peeling stage should last between 2 to 3 days. Moisturize thoroughly. We recommend reducing suction levels, reducing your exposure to Derm Detox and reducing frequency of use.
My skin felt tingly when I used one or both of the topicals. Is this harmful to my skin?	A tingling sensation is normal when using our topical treatments. As you start using FacialPro™ Glow more consistently, this should diminish with time. If you feel a burning sensation, rinse off the topical with cool water immediately.
I noticed some pilling on my skin after using my FacialPro™ Glow. Is my skin not suitable for these topicals?	Pilling occurs when certain skincare ingredients in different products are not molecularly compatible. To avoid pilling from occurring, ensure you thoroughly cleanse the face (including neck) to remove any product previously used. While not always visible, moisturizers and sunscreens can cause pilling when not properly removed.
If I have acne, can I use my FacialPro™ Glow?	Avoid going over any active breakout with your device. This can increase inflammation and may cause acne scarring. This device and topicals are not intended to treat acne. Please do not use device and seek medical advice if you have inflammatory acne.
I love how my skin feels after using my FacialPro™ Glow. Can I use it more than once a week?	Refrain from using the weekly pro glow routinemore than once a week. Although your skin might feel great post-treatment, overusing this product can harm your skin barrier and increase skin sensitivity.
Should I avoid any specific activities after using my FacialPro™ Glow?	There is no downtime with using your FacialPro™ Glow. Make sure to wear SPF after using this device, as exfoliating can increase skin sensitivity to sunlight. Please read Sunburn Alert Warning on page 4.
Are there any skincare products I should avoid when using my FacialPro™ Glow?	Refrain from incorporating new exfoliating products containing AHAs or BHAs or tretinoin to your routine while using your FacialPro™ Glow.Do not use FacialPro™ Glow if you're currently using Tretinoin or on Accutane.
I feel like I cannot get good suction, am I doing anything wrong?	Correct hand techniques will help you achieve consistent suction. Read thoroughly instructions on how to glide your tips on page 17. Our How-To-Video's are also a great resource.

SKIN FAQ

The waste in my dirty tank seems less dirty with time. Is the device not working properly?	Your skin's oil production and congestion can vary by climate, season, and factors such as hormones or stress. With a consistent use of your FacialPro™ Glow, it is expected for your waste to become less dirty or dense.
I think I'm experiencing an allergic reaction to one of the topicals. What should I do?	Stop using topicals and rinse of immediately with cool water. Seek medical advice.
Is age a factor that can affect my FacialPro™Glow experience?	Yes, mature skin is typically more sensitive. You may experience a higher level of redness or irritation when using this device. If you experience any of these sensations, perhaps wait more than a week for your next use, stick to lower suction and Gentle tips. Children or pre teens should not use FcaialPro™ Glow as their skin often times reacts sensitively to exfoliation.
The suction feels too high on my skin?	Stick to Gentle tips and reduce. Your intensity setting to best suit your skin type and comfort level. To prevent any bruising, ensure your tip is in constant movement when in contact with skin. Do not hold still.
Is InstaHeat ok to use on the body?	Yes, InstaHeat is ok to use on the body. We recommend using Depuffi™ with InstaHeat on the face neck and shoulders. Select a temperature intensity that suits you and is most comfortable.
I want to use my own skincare in the device, can I?	No, our Skincare has been developed with dermatologist to work with your FacialPro™ Glow unit. Using other topicals mean you will not get best results. It may also damage your unit.
I'm not seeing the results I expected.	Ensure that you are following the instructions within the guide for best results. Watch How-To videos to ensure that you are swapping tips throughout the journey, creating a seal and using the correct hand movements on your skin.
The skincare and water feels wet on my skin.	Skincare and water is deposited onto your skin throughout the journey to help break down debris and remove it from your skin. It will feel wet, this is normal. Wet skin also helps with gliding the tips.
I'm struggling to glide DePuffi™ on my skin.	Ensure you apply any moisturizer, serum, or face oil for best glide when using your Depuffi™.

DEVICE FAQ

I've run out of my topical, where can I purchase more?	Visit our website sharkbeauty.com to order a skincare replenishment kit.
I've lost one of my exfoliation tips, where can I purchase more?	Visit our website sharkbeauty.com to order a tips replenishment kit.
My dirty water tank is leaking, how can I fix it?	Ensure the tank doors are firmly closed and that nothing is blocking the seal. Your waste tank should be emptied and cleaned after every use. Do not overfill your waste tank or tilt your unit to extreme angles.
The tubes in my unit are blocked and my device isn't working.	Run a self-rinse cycle. If there is no improvement, please contact customer service. You should run a self-rinse cycle at the end of every daily use routine.
My tank door is broken and cannot be fixed.	If the door attachment has broken, please contact customer service.
I think there is water in my Power Hub.	Turn the unit off immediately and unplug from any power source. Pour liquid out of cavity and dry with a clean, dry cloth. Allow unit to dry fully before next use.
How to clean your Power Hub and attachments?	Ensure your device is off, not charging, and that all parts are unattached. You should see several shiny, silver pins on the bottom surface of your Exfoliation and Depuffi™ Attachments as well as on the interior surface of your Power Hub. Wipe the pins with a dry microfiber cloth. There could be liquid or debris that is in the way of the pin connection. Ensure attachments are fully dry before next use.
My exfoliation tip(s) do not fit properly on my unit.	Check that the tip is the correct way up. Remove any debris from tip and unit that could be blocking the attachment site.
My battery isn't lasting long enough.	Your battery should last up to 1 full week of use if you complete 1 Weekly FacialPro™ Glow Routine and 7 Daily Depuffing Routines. If you are using your device more than this, you may need to recharge it during the week.

SCAN TO VISIT SUPPORT PAGE

TWO (2) YEAR LIMITED WARRANTY

The Two (2) Year Limited Warranty applies to purchases made from authorized retailers of SharkNinja Operating LLC. Warranty coverage applies to the original owner and to the original product only and is not transferable.

SharkNinja warrants that the unit and battery shall be free from defects in material and workmanship for a period of two (2) years from the date of purchase when it is used under normal household conditions and maintained according to the requirements outlined in the Owner's Guide, subject to the following conditions and exclusions:

*CALIFORNIA RESIDENTS ONLY: The Two (2) Year Limited Warranty period begins on the original date of delivery or pick-up.

What is covered by this warranty?

1. The original unit and/or non-wearable parts deemed defective, in SharkNinja's sole discretion, will be repaired or replaced up to two (2) years from the original purchase date.
2. In the event a replacement unit is issued, the warranty coverage ends six (6) months following the receipt date of the replacement unit or the remainder of the existing warranty, whichever is later. SharkNinja reserves the right to replace the unit with one of equal or greater value.

What is not covered by this warranty?

1. Normal wear and tear of wearable parts (such as accessories), which require regular maintenance and/or replacement to ensure the proper functioning of your unit, are not covered by this warranty. Replacement parts are available for purchase at **sharkbeauty.com**.
2. Any unit that has been tampered with or used for commercial purposes.
3. Damage caused by misuse, abuse, negligent handling, failure to perform required maintenance (e.g., failure to keep the power hub clear of water, skincare products or other debris), or damage due to mishandling in transit.
4. Consequential and incidental damages.
5. Defects caused by repair persons not authorized by SharkNinja. These defects include damages caused in the process of shipping, altering, or repairing the SharkNinja product (or any of its parts) when the repair is performed by a repair person not authorized by SharkNinja.
6. Products purchased, used, or operated outside North America.

How to get service

If your appliance fails to operate properly while in use under normal household conditions within the warranty period, visit **sharkbeauty.com** for product care and maintenance self-help. Our Customer Service Specialists are also available at **800-275-9251** to assist with product support and warranty service options, including the possibility of upgrading to our VIP warranty service options for select product categories. So we may better assist you, please register your product online at **registeryourshark.com** and have the product on hand when you call.

SharkNinja will cover the cost for the customer to send in the unit to us for repair or replacement. A fee of $20.95 (subject to change) will be charged when SharkNinja ships the repaired or replacement unit.

How to initiate a warranty claim

You must call **800-275-9251** to initiate a warranty claim. You will need the receipt as proof of purchase. We also ask that you register your product online at **registeryourshark.com** and have the product on hand when you call, so we may better assist you. A Customer Service Specialist will provide you with return and packing instruction information.

How state law applies

This warranty gives you specific legal rights, and you also may have other rights that vary from state to state. Some states do not permit the exclusion or limitation of incidental or consequential damages, so the above may not apply to you.

FCC WARNINGS

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to parts 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses, and can radiate radio frequency energy and, if not installed and accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

1 Reorient or relocate the receiving antenna.
2 Increase the separation between the equipment and receiver.
3 Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
4 Consult the dealer or an experienced radio/TV technician for help.

This device complies with part 15 of the FCC rules. Operation is subject to the following conditions:

1 This device may not cause harmful interference.
2 This device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this device.

ISED Statement

This device complies with Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

MET
C US
E116132
Compliant with Medical Standards

ICON EXPLANATIONS

Symbol	Explanation
	Direct Current
	Refer to instruction manual / booklet
	Type BF Applied Part
	Class II Equipment
	Can withstand water jets projected from any direction. This applies to the Power Hub and Exfoliation Attachment.
	Protection against vertically falling water drops when ENCLOSURE tilted up to 15°. This applies to Depuffi™ Attachment.
	Compliant with Medical Standards
	Do not use this device in a bathtub, shower, or water-filled reservoir.
	For indoor use only.
	Contains rechargeable lithium-ion battery.
	Do not dispose of with regular household waste.

NOTES

NOTES

NOTES

Shark
BEAUTY

This marking indicates this product should not be disposed of with other household waste. To prevent possible harm to the environment or human health from uncontrolled waste disposal, recycle it responsibly to promote the sustainable reuse of material sources. To return your used device, please use the return and collection systems or contact the retailer where this product was purchased. They can take this product for environmentally safe recycling.



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