# User Guide en

## tiptel Ergophone 6230
## tiptel Ergophone 6232



**tiptel**

# Important information

This phone is intended for inexperienced users. The factory settings only make available the functions that are generally used most often. This manual therefore concentrates primarily on these basic functions.

Use menu option "User level settings" in the "Settings" menu to switch the phone from "Beginner mode" to "Advanced mode". Additional functions then become available to you.

Note: If you change phone settings in "Advanced mode", these changes remain available even if you later revert back to "Beginner mode".

All options in the Main menu described in this manual are in the factory settings for the device. You can mask the main menu options that you do not intend to use via menu option "Visibility main menu" in the "Settings" menu.

# Contents

# Safety information

- Only use the phone at places where it is permitted. As a rule, use of mobile phones is prohibited in hospitals, aircraft and at filling stations.

- Do not open the device yourself, and do not attempt repairs on your own. Repairs may only be performed by qualified specialists.

- Do not expose the phone to smoke, chemicals, humidity, dust or excessive heat (direct sunlight).

- Keep the phone and accessories away from children.

- The phone's speaker can be set to a very loud volume. Check the volume before use to avoid damaging your hearing. Loud noises over longer periods can result in hearing damage.

- When driving, only use this phone with an approved hands-free set. Observe the legal regulations specific to the country of use.

- Keep the phone 20cm from any implanted pacemaker. Switch off the phone immediately if you feel or suspect any impairment.

- Do not use any power supply unit other than the one supplied.

- Only use original accessories and batteries.

- The phone is not waterproof. Avoid contact with liquids.

- Do not rely exclusively on your mobile phone's emergency function in emergencies. Establishing an emergency connection may not always be possible for technical reasons.

- Dispose of the device and the battery in line with environmental guidelines. Your local waste disposal provider offers collection points for electronic waste and batteries. Do not dispose of the device or battery in household rubbish or throw into a fire.

- Please dispose of packaging materials in line with local regulations.

# Initial use

## Installing the SIM card(s), memory card and battery

A SIM card, available from your phone supplier, is required to use the phone.

The SIM card(s), battery and memory card must be installed before the phone is used for the first time.

A memory card (not included in the delivery) is required to save photos for the photo contacts and for individual ring tones.

The Ergophone 6230/6232 supports Micro SD memory cards with a capacity of up to 8 GB - these can be purchased on the accessories market and at electronics shops.
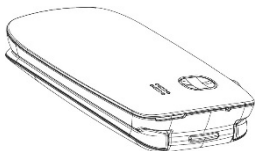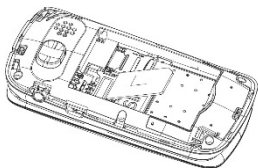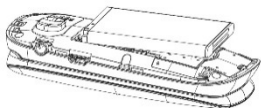
Fig. 1
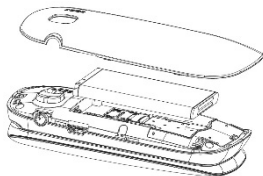
Fig. 2

Fig. 3                    Fig. 4

The casing cover on the back of the device must be removed to insert the SIM card, a memory card and the battery. To do this, insert a fingernail into the notch in the top right corner and remove the case cover (Fig. 1).

Carefully install the SIM card in the card holder. Push the SIM card under the metal clamp with the contacts facing downwards and the notch towards the underside (Fig. 2).

To insert an SD memory card, move the metal clip upwards and then rotate it upwards. After inserting the card and closing the metal holder, push the holder down such that it secures the card and can no longer be opened upwards. Exercise extra care here. If the metal holder does not slide easily, it is usually an indication that the card is not inserted correctly.

The battery is inserted next (only possible in the correct position - Fig. 3).

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Then replace the casing cover and press it on all sides until it clicks into place (Fig. 4).

## Charging the battery

A charger and a power supply unit are supplied with your phone.

Insert the small connector on the power supply unit into the jack on the rear of the charger cradle. The side of the connector with the USB logo must be facing the top side of the charger cradle. If it is not easy to insert the connector into the jack, check the direction and avoid applying force. Then plug the power supply unit into the socket.

Place the telephone in its closed position in the charger; the battery now charges.

Instead of charging via the charger cradle, the power supply plug can also be connected directly to the jack on the side of the telephone. The battery can also be charged via a computer's USB connector. In both cases, the USB logo on the connector must be facing the front of the phone.

Battery performance diminishes over time. If you notice after a time that you need to recharge your phone more frequently, replace the battery.

**For safety reasons, the battery switches off before it is totally discharged. If you have not used the telephone for a long time, wait up to 10 minutes after you have plugged in the charger. This switches the battery back on and the charging process starts.**

### Switching on the phone

To switch on the phone, press the red hang up key for 3 to 5 seconds $\odot$.

You are then prompted to enter the SIM card PIN (if enabled for the SIM card). Enter the PIN from the keypad, then press the display button on the left ▬ (Display OK).

Note: In Settings ⟶ Security Settings ⟶ SIM Security, you can change the SIM card PIN and enable/disable the prompt for it.

### Setting the date and time

After switching on for the first time (and when the battery is removed for longer periods), the telephone automatically synchronises date and time from the service provider network.

If your service provider does not support this functionality, the date and time must be set manually. To do this, press the left Display key ▬ under

"Menu", then keep pressing the "down arrow" key ⌣ until "Settings" is displayed. Then press the ▬ key under "OK" three times to access "Settings", then "Phone Settings", then "Time and Date". Select "Set date" then "Set time", and use the keypad to enter the current date and time.

You can close the settings by repeatedly pressing the ▬ key under "Back", and also by pressing the red 📞 hang-up key once.

The correct date and time are then shown on the display.

# Display symbols

Multiple symbols are displayed at the top of the
display depending on your current situation.

| | |
|---|---|
| .ıll | Radio network signal strength. |
| ▬ | Battery charge status. |
| ⊠ | Unread SMS messages. |
| ➘ | Missed call(s). |
| ✗ ♪ | Silence on/off. |
| ⌂ | Alarm enabled. |
| ∩ | Headset connected. |
| ❸ | Bluetooth enabled. |
| R | The phone is registered with a network abroad (roaming). |
| SOS | Emergency call function active. |

# General information on using the phone

The left and right Display keys ▬ have different functions depending on the status of the device. The functions currently available for the keys are shown above the keys on the display.

The right-hand Display key is usually used to cancel the function or to go back one step. The left-hand Display key is usually used to confirm functions or open the Options menu.

In standby, the left Display key calls up the main menu, the right Display key opens the contacts.

The ⌒ and ⌣ keys are used to select entries in menu lists. When the phone is in standby, the ⌒ key is used to access the Quick menu and the ⌣ key to access short text messages. These settings can be changed to what you want in Settings ⟶ Phone Settings ⟶ Arrow Keys.

The red hang-up key ☎ is used to end a call, to reject a call and (with prolonged pressing) to switch the device on and off. Within menus, settings can be cancelled with this key.

The green Dial key ☎ is used for calling after entering a number, or to select a contact. Pressing this key in standby opens the list of recently called numbers for redial.

Prolonged pressing of the ✳♫ key enables and disables Silent mode. Press the ✳♫ key twice in quick succession for the + sign (necessary for making international calls).

The ♯⇧ key enables you to toggle between upper and lower case during the text entry of, for example, an SMS or a name in Contacts.

# Custom setup

An ergonomic telephone should be simple to use and make communication more easy for the user. At the same time it should also meet your needs, however individual they may be. The tiptel Ergophone 6230/6232 enables you to customise the phone to your needs in a special way.

Note: Some of these functions can only be set in "Advanced mode", but are also available afterwards in "Beginner mode".

### Using the phone as you want to

Are you a new user wanting a mobile that enables you to "only" make and receive calls quickly and easily, or are you an experienced user who attaches importance to comprehensive functionality?

"Tell" this to your tiptel Ergophone 6230/6232 under Settings ⟶ User level settings. In Settings, and when using the phone, the "Beginner mode" setting only makes available functions that are normally used frequently. "Advanced mode" gives you access to the full functionality of the device.

Not using all of the phone's functions and do not want to be shown functions that are not used?

"Tell" your tiptel Ergophone 6230/6232, under Settings ⟶ Visibility main menu, the functions you want to be shown in the main menu.

You want quick access to frequently used functions?

"Tell" your tiptel Ergophone 6230/6232, under Settings ⟶ Order main menu, the order in which you want functions to be displayed.

The function assignments of keys ⌒ and ⌄ in standby mode for accessing the Quick menu and short text messages not as you would like them?

"Tell" your tiptel Ergophone 6230/6232, in Settings ⟶Phone Settings ⟶ Arrow Keys, which functions you want to be assigned to these keys in standby mode. In Settings ⟶ Phone Settings ⟶ Quick menu, you can change the functions in the Quick menu.

## Call signalling as you want it

Have a favourite tune and want to use it as the ringtone for your mobile?

Install in the mobile a memory card with the tune on it (in WAV or MP3 format), and "tell" your tiptel Ergophone 6230/6232, under Settings ⟶ Phone settings ⟶ Tone settings ⟶ Incoming Call, that you would like this tune to be used.

Not only want to hear that you are being called, but also know who is calling?

Save your contacts in the telephone's memory and select, in the contact details with caller ringtone, a specific ringtone for this caller.

Do you also want to see as well as hear who is calling?

"Tell" this to your tiptel Ergophone 6230/6232 by storing contacts in the memory and adding a picture of the caller. It is then shown on the display for incoming and outgoing calls.

Good at remembering numbers and want the number of the caller to be announced before the phone rings?

Tell your tiptel Ergophone 6230/6232, under Settings ⟶ Phone Settings ⟶ Tone settings ⟶

Number announcement, that you would like numbers to be announced.

### Making calls as you want to

Want the phone to verbally repeat digits as you enter them to check you are entering them correctly?

"Tell" your tiptel Ergophone 6230/6232, under Settings ⟶ Phone settings ⟶ Tone settings ⟶ Keypad, that you would like to enable "Talking keys".

Have a few contacts who you ring often?

"Tell" your tiptel Ergophone 6230/6232, under Contacts ⟶ Option ⟶ Main contacts, who these contacts are and your mobile will always display them at the top of the contact list. Also, these contacts (possibly with photo) are available for speed dialling after pressing the ⟋ key when the phone is in standby, when you assign to this key the "Main Contacts" function under Settings ⟶ Phone Settings ⟶ Arrow Keys.

# Making and accepting calls

### Accepting calls

With an incoming call, the phone rings (provided the "Silent" profile is not enabled) and vibrates (provided vibration is enabled in alert type).

The caller number is shown on the display. If the caller having the number is stored in Contacts, the name of the caller (and possibly picture) is displayed instead of the number.

The call is accepted by pressing the green Dial key .

## Rejecting calls

Pressing the red hang up key 🔴 rejects an incoming call.

## Calling with direct dial

For direct dialling, enter the desired call number with the numeric keys, then press the green Dial key . The connection is established as required.

## Dialling with redial function

Pressing the green Dial key without first entering a number when the phone is in standby opens the call log. It shows you recently dialled numbers, and the calls you have accepted and missed.

With the and keys, you can scroll up and down the call log. Pressing the green Dial key again dials the number selected.

### Dialling from Contacts

In standby, if you press the right Display key ("Contacts" in the display), contacts are called up and the first entry is displayed. Use arrow keys ⌃ and ⌄ to scroll up and down.

Pressing the green Dial key 📞 directly dials the number selected.

### Dialling via the Photo Speed Dial Contacts

Contacts specified as main contacts can be accessed directly by pressing the ⌃ key. The photo stored for the contact is shown on the display. The call is made by pressing green Dial key 📞. For this, the "Main Contacts" function must be assigned to the ⌃ key in Settings ⟶ Phone Settings ⟶ Arrow Keys.

### Dialling with speed dial

The phone has speed dial keys that are used to store numbers dialled frequently. When the phone is in standby, the speed dial keys are accessed by pressing digits ❷-❾ for about 2 seconds. The relevant number stored is then dialled automatically. Prolonged pressing of the ❶ key calls the answering machine.

Note: To use the speed dial buttons, they must first be enabled and configured in Settings ⟶ Call Settings ⟶ Speed Dial. A prompt is automatically shown for the answering machine number (if not already stored) after prolonged pressing of the ❶ key.

## During a call

During a call, you can toggle between hands-free and receiver mode using right-hand display key ▬ . Use the left-hand display key to access the Options menu with the "Volume" and "Mute" (microphone off) functions.

## Loudspeaker volume

The ring volume is defined in Settings ⟶ Phone Settings ⟶ Volume ⟶ Ring Tone. The ring volume can also be changed by pressing the ⌒ and ⌣ keys whilst the phone is ringing.

The loudspeaker volume during a call is changed by pressing the ⌒ and ⌣ keys during a call.

The volume set in each case is stored.

# Contacts

A contact consists of a name and the corresponding call number; it structures your phone book for calling subscribers and sending short text messages. To access the contacts, press right Display key ▬ when the phone is in standby. The contacts are opened. You can also access the contacts via the main menu, under "Contacts".

All contacts stored are displayed and the first contact is selected automatically. The ⌃ and ⌄ keys enable you to switch within the contact list.

Pressing a digit key on the keypad (in quick succession when necessary) selects from the contact list the contact beginning with that letter. For example, pressing ❻ once selects the first contact beginning with the letter "M". Pressing ❻ three times in quick succession selects the first contact starting with the letter "O".

Pressing the green Dial key ☎ calls the contact selected.

### Option

Pressing the left display key ▬ in the contact list opens the Options menu.

### Call

"Call" dials the phone number of the contact. Instead of selecting this menu item, you can also simply press the green selector key ☎ once the contact is open.

### Send text message

Select "Send text message" from the Options menu to write a short message (SMS) to the contact.

### View

Shows the details of a contact selected.

### Edit

Changes the settings for the contact selected.

### Add new contact

You can create a new entry with "Add new entry". Both "Name" and "Number" open. A separate ring tone and a picture of the caller can be specified in addition for contacts stored on the phone.

First, select "Name" and press left Display key ▬ "Edit". Then use the numeric keys to enter the name. Pressing a digit key once selects the first letter shown on it; successive pressing selects the following letters.

Press $0$ to enter a space character. The $\#$ keys enables you to toggle between upper and lower case, initial letter of a word in upper case and the rest in lower case, and numerical entry only. Press the $\bigstar$ key for a selection of special characters. Once you have entered the name, press the left Display key and select "Done".

Next, select "Number" with the key, and press left Display key . Enter the number using the numeric keys. After entering the number, confirm with left Display key and select "Done".

Once the name and number are entered, press right Display key "Done", and confirm saving of the new entry.

Use "Caller ringtone" to select a ringtone other than the default ringtone for a contact.

In "Caller picture", you are able to select an image that is displayed when an incoming call is from, or an outgoing call is to, the person. The photos for this must be stored in JPG format with a resolution of 176x220 pixels (maximum file size 10 KB). The caller picture selected is also used for the "Main photo contacts for speed dialling" function (available from the key when the phone is in standby).

## Delete

Deletes the contact selected.

## Additional options

Available to you as additional options in "Advanced mode" are the deletion of all contacts, copying of single and multiple contacts, creation of main contacts and memory settings for contacts (SIM card, phone or both).

## Main contacts

Contacts are read by the telephone from the SIM card and phone memory, and shown in alphabetical order. The "Main contacts" option enables you to define up to eight contacts for the top places in the contact list so that they can be accessed particularly quickly. In "Advanced mode", access the contacts, and then the options using left Display key

━ , and there "Main Contacts". In the list of main contacts shown, you can now select up to eight contacts to always be listed at the top of the contact list.

Contacts specified as main contacts can be accessed directly by pressing the ━ key. The photo stored for the contact is shown on the display. The call is made by pressing green Dial key ☎. For

this, the "Main Contacts" function must be assigned to the ⌒ key in Settings ⟶ Phone Settings ⟶ Arrow Keys.

# Messages (SMS)

Your phone enables you to send and receive short text messages (SMS).

### Viewing received messages

An SMS received is shown on the display.

Press left Display key ▬ for an overview of messages received; the latest message is displayed at the top. To view the message, press left Display button ▬ and then "View".

Pressing the left Display button while the message is being displayed opens the Options menu, allowing you to respond to the sender with an SMS, to call the sender or to delete the message.

Provided you have not deleted them, received SMS messages remain available to you in your "Inbox" under "Messages" in the main menu.

### Sending messages

In addition to answering received messages, you can also write and send messages by yourself.

To do this, select from the Main menu "Messages" and then "Write message". A window opens enabling you to enter the message from the keypad.

Briefly pressing right Display key ▬ deletes the character entered last, and prolonged pressing deletes the entire text.

When you have finished your text, press left Display key ▬ to access the options, then select "Send to".

The recipient window opens in which you can chose to enter the recipient number manually or copy it from the contacts. The recipients selected are displayed at the bottom.

To send, choose one of the recipients selected, then press left Display key ▬ "Option" and then "Send". The editing and removing of the recipient selected, or all recipients, are available as additional options.

### Writing message text

The numeric keys are used to write the actual text message. Three or four letters are printed next to numeric keys ❷ to ❾. Pressing a key once displays the first letter, twice in quick succession the second letter, etc.

So, for the word "Hallo", you would need to press ❹ twice, then ❷ once, then ❺ three times, then ❺ three times and then ❻ three times.

Press ⓿ to enter a space character. The ⌗ key enables you to toggle between upper and lower case, initial letter of a word in upper case and the rest in lower case, and numerical entry only. Press the ✱ key for a selection of special characters.

### More message options

Available in "Advanced mode" are your incoming messages, outgoing messages, drafts, saved (sent) messages, templates and message settings.

Text messages written and successfully sent are not saved with the phone's factory settings set. Enable the saving of SMS messages successfully sent in Messages ⟶ SMS Settings ⟶ Save Sent Messages.

# Silent mode

You can enable and disable Silent mode with the "Silent mode" setting in the Main menu. Calls and messages continue to be received in Silent mode but the phone does not ring. This setting is always recommended when the phone ringing is likely to disturb others.

Tip: You can enable and disable Silent mode more easily with prolonged pressing of the ✳ key.

# Call histories

Pressing the green Dial key 📞 when the phone is in standby accesses the call history, with all calls displayed in one list (dialled, received and missed calls).

You can view the individual "Missed calls", "Dialled calls" and "Received calls" histories from menu option "Call history" in the Main menu.

Use the 📞 and 📞 keys to scroll within the call histories.

Press the green selector key 📞 to call the chosen number.

Pressing the left Display button opens the call history options. Besides dialling numbers here, you can also send a message, save the number as a contact and delete the call selected.

### Displaying missed calls

The display and additional display show you when you have received calls in your absence.

You can cancel the indicator with right Display key ▬ . Use left Display key ▬ to show missed calls in the missed calls log.

# FM radio

Your phone features an integrated FM (VHF) radio. It can be accessed from "FM radio" in the Main menu.

When you turn the radio on, the station last tuned is selected.

You select the previous or next saved station with the ❹ or ❻ key. Use the ▲ and ▼ keys to adjust the loudspeaker volume in Radio mode. Switch playback on and off with the ❺ key (muting). Radio mode is ended by pressing right Display key ▬ or with the "Quit Radio" option. Access the options in Radio mode with left Display key ▬ .

### Radio mode options

Press the left Display key ▬ to open the options in Radio mode.

### Channel list

Shows the radio stations stored and provides the option of setting up stations manually and of editing/deleting stations after an automatic search.

### Auto search

This function searches for radio stations and stores them automatically in the station list.

### Additional options

"Advanced mode" also provides you the option of manually entering a radio frequency.

# Alarm

To use your phone's alarm function, select "Alarm" from the main menu.

Five alarms are displayed. With the ⌃ and ⌄ keys, you can select an alarm and edit its settings by pressing left Display key ▬ .

In Settings, you can switch an alarm on and off, and set wake-up time, ring tone, snooze time and alert type (ring, vibrate or both).

An alarm symbol is shown in the top left of the display as soon as an alarm is enabled.

At the wake-up time, the phone rings and/or vibrates and shows the date and time. "Stop" and "Snooze", set with left and right Display keys ▬, are also displayed. "Stop" ends the alarm function. "Snooze" delays the wake-up call by the snooze time set.

As with a conventional alarm, the device automatically turns off when you select "Stop", and must be turned back on if, for example, you wish to be woken again the next morning.

In "Advanced mode", you also have the option of setting the alarm to ring on a daily basis or on certain weekdays.

## Calculator

To use your phone as a calculator, open "Calculator" from the main menu.

Use the keypad numerals to enter the numbers for the calculation. To enter decimal places, enter a decimal point with the 🔲 key.

Arithmetic operators +, -, x, / and = are selected using the  and  keys.

Selecting right Display key  deletes the calculation result; pressing it a second time closes the calculator.

# Bluetooth

Your Tiptel Ergophone 6230/6232 is compatible with Bluetooth headsets.

The function can be enabled and disabled from this main menu option.

In "Advanced mode", you can also specify whether your mobile can be seen by other Bluetooth devices, change the name of your mobile, show coupled Bluetooth devices, add new devices and configure other settings.

# Settings

Most of your phone settings are configured in this menu option. The Settings menu has several sub-menus that also have sub-categories for settings.

Your phone is supplied with convenient default settings so that you need only customise individual settings when needed.

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Only a few setting options are available in the "Basic" user setting. Switching to "Advanced mode" provides considerably more setting options. Settings configured in "Advanced mode" are retained on reverting back to "Beginner mode".

**Phone settings**

Here you can set the date, time, tones, volumes and language.

**Time and date**

Enter the current date and time here.

If you set "Auto update" to "On", the phone automatically takes the date and time from the service provider network, and automatically adjusts for transitions between summer and winter time and changes across time zones. This service is not offered by all providers however.

**Tones**

Here you can set the tones for incoming calls and messages, for switching the device on and off, for keypresses and for call announcements.

**Talking keys**

A special function on this device is the set of "Talking keys" - these can be enabled with "Tone set-

tings" ⟶ "Keypad". If "Talking keys" is enabled, the phone announces the digits pressed.

### Number announcement

If number announcement is enabled for incoming calls, the phone announces the digits of the caller's number before sounding the ring tone.

### Volume

Here you can set the volume for the ringing, message and button tones.

### Language

The language of display messages is set here. If "Automatic" is set, the phone's automatic setting is the language of the SIM card installed.

### Additional phone settings

Additional phone settings are available in "Advanced mode".

### Alert type

You can set here whether the phone rings, vibrates or does both simultaneously, or vibrates first and then rings.

### Ring type

Here you can select whether the phone signals incoming calls by ringing repeatedly or only once.

**System alert**

Here, you can enable and disable warning and connexion tones.

**Answer mode**

Set here is whether the phone accepts incoming calls when the phone is open, when any key is pressed instead of only the Dial key, or automatically when a headset is used.

**Display settings**

A separate background image for the display in standby can be selected. Whether the date and time are shown on the display, and the duration of the display lighting and its brightness, can be set.

**Arrow keys and Quick menu**

Use the "arrow keys" to set which phone function is accessed when keys ⌒ and ⌄ are pressed when the phone is in standby.

Selecting "Main Contacts" here accesses the Quick Photo Selection function when the key is pressed. All contacts defined as main contacts are displayed with their pictures for quick selection.

Selecting "Quick Menu" accesses a menu with multiple functions. Specify which functions are in the menu from Settings ⟶ Phone Settings ⟶ Quick Menu.

## User level settings

In the "Beginner mode" setting, the phone only offers those functions in all menus and in Settings that are generally used frequently. Foregoing non-used functions makes using the phone very simple in this setting.

All functions supported by the phone remain available in all menus and settings in "Advanced mode".

If you make phone setting changes in "Advanced mode", these changes remain available even if you later revert back to "Beginner mode". So if you want to change a setting not available in "Beginner mode", you can temporarily enable "Advanced mode" to make the setting change.

## Security settings

Here you specify whether a prompt is issued for the PIN stored on the SIM card (code, password) when the phone starts up; you can also change this setting.

"Advanced mode" enables you to set up a lock on the phone in addition to blocking the SIM card.

Note: The phone password (factory setting **0000**) is also used as a prompt for resetting the device to the default settings.

# Additional settings

Available in the Settings menu of "Advanced mode" are additional menu options and sub-menus that are not available in "Beginner mode".

## Call settings

Available here as additional settings:

- Caller ID
- Call waiting
- Call divert
- Set up speed dial (prolonged pressing of assigned key required in standby to use)

## Visibility main menu

The main menu also makes available functions that perhaps you do not need. If you do not use the alarm, the tasks and the calculator for example, these functions can be hidden in "Visibility main menu".

Accessing this menu option shows all main menu options - each one can be enabled or disabled individually.

Even if you disable options in the main menu, the respective functionality remains available in part. Disabling "Messages" in the main menu for example

means the phone still receives short messages, notifies you of them and lets you read and answer them. Disabling "Contacts" for example means the contacts continue to be available from the right Display key.

## Order main menu

You can specify here the order in which the main menu options are displayed. This means you can position frequently used functions at the start, and less commonly used functions at the end of the main menu.

Accessing this menu option shows all main menu options in the current order, and "Select" is shown on left Display key ▬.

Use the ⌒ and ⌄ keys to select the main menu option you want to move to another place, and then press the left Display key ▬. The Display key text changes to "Moving". Now use ⌒ and ⌄ to select the main menu option in front of which you want to move the menu option selected, and then re-press left Display key ▬.

The main menu is then displayed in the new order. You can move more menu options or exit the setting for the order using right Display key ▬ ("Back").

## Network settings

Specified here is whether the connection to the wireless network is established automatically or manually.

## Emergency settings

The settings for the emergency function are configured here. Please refer to the "Emergency" section for a description.

## Restore factory settings

The phone can be reset to the factory settings here. Please note that only the settings are reset. Functions set up by users (such as Contacts and Alarms) are not reset, nor are files stored in the phone's memory deleted, such as photos.

The phone password (factory setting **0000**) must be entered to reset the phone to the factory settings.

# Connection to a computer

Connect the telephone's micro USB jack to the USB port on your computer. "Mass Storage" is shown on the display. Press left Display key ▬ . Now the memory integrated in your phone and any memory cards inserted are displayed on your computer as new devices with exchangeable media.

If you wish to use your own ring tones or background image, copy the relevant audio or image file from your computer to the phone memory or memory card. These files are selected in the phone as ringtones or background images and must remain stored in memory. We therefore recommend creating a folder in memory for these kinds of files so that they are not deleted accidentally.

Images in the JPG format with a maximum resolution of 176x220 pixels and a maximum file size of 10KB are supported as images for contacts and as the display background.

Audio files in WAV or MP3 format are supported as individual ring tones.

# SOS call

Your phone features an emergency function, activated by pressing the emergency key on the back of the device for about two seconds.

The unacknowledged emergency call does not check whether the voice at the other end is a person or an answering machine, and should therefore only be used when a contract with a professional emergency call service is in place that ensures there is always help available from a person on the emergency number entered.

Use the acknowledged emergency call if you are using the emergency call function when the phone is being used for personal purposes. After the connection is established, the phone expects that the other end presses the "5" key. This prevents a connection to an answering machine or voice service being accepted as a successful emergency call.

If at least one emergency number is entered in the configuration and the emergency key is enabled, the phone initiates an emergency call when the emergency key is pressed for 2 seconds or so.

The phone then sounds an alarm tone and (if activated) sends an SMS with an individually configurable text to the (up to 5) emergency number(s) stored.

Next, the telephone will call the first of the saved emergency numbers. If the call is accepted, the Ergophone (only when the emergency call is confirmed) requests the called party to press the "5" key on the phone at the other end. If the called party presses this key, the connection stays up until either you or the called party hangs up. If the called party does not press the "5" key within 60 seconds, your phone breaks the connection and calls the next emergency number entered.

If the call is not accepted, the phone calls the next emergency number stored. If a connection to a person cannot be established on any of the emergency numbers, the phone repeats up to three times in succession all emergency numbers entered.

If confirmed emergency call is not set, the emergency call is ended after a connection is established. No more emergency numbers are then called.

Whilst the telephone is calling one of the emergency numbers, the number is displayed. Since the call is made in hands-free mode, you can hear whether the called party picks up.

Once an emergency call has been initiated, the phone shows on the display the user information (configurable by you), automatically accepts incoming calls and switches to hands-free mode. This al-

lows contact with an incapacitated person even when an emergency call has already ended. Exit this function by switching off the phone.

## Testing of the emergency call function

Thoroughly test the emergency call function after setup. This process should involve the owner of the Ergophone and those whose numbers are stored in the phone.

During the test, remember that the user of the phone is in a stressful situation when making the emergency call. Those receiving the emergency call should therefore be familiar with using the emergency function so as to be able to issue instructions as required (such as on how to end the emergency call function).

## Emergency call configuration

To configure emergency calling, it must be enabled and the emergency text and numbers must be entered.

With the phone in standby, select the left Display key, then "Settings" in the main menu and then "Emergency settings". This is where all the settings for configuring emergency calls are.

Note: The emergency settings are only available in "Advanced mode". If an SOS call has been set up in this user setting, it remains available even if the user settings are reset to "Basic".

### Emergency button on/off

Here you specify whether the emergency key on the back of the phone is enabled or disabled.

When the key is enabled, the emergency function is active as described. With the key disabled, the emergency call function is not available, even if you have saved the emergency numbers and text.

### Emergency numbers

Enter your emergency numbers (up to five) under "Emergency numbers". In an emergency, the first number entered is called first, then the second, etc.

Accessing the menu option shows the five memory locations for emergency numbers. Press left Display key ▬ and select the emergency number from the contacts, or enter it manually.

### Volume of the alarm signal

Specified here is the volume of the alarm signal sounded at the start of the emergency call.

### Send message

From "Settings", select whether the SOS SMS is sent before the emergency number is dialled.

> Note: If you enter as emergency numbers phones which cannot receive SMS messages, the service provider calls the subscriber and reads out the SMS. This call would block the emergency number telephone at the very moment the mobile telephone is trying to make the emergency call. Therefore only enable sending of an SOS SMS when all phones are able to receive SMS messages as text.

You are able to change the content of the SOS SMS with "Edit message".

### User information

You can enter here information shown on the phone's display when the emergency call function has ended.

### Confirmed emergency call On/Off

Specify here whether you want confirmed emergency call activated. Selecting "Off" here means unconfirmed emergency call is used.

## Cancelling an emergency call

If an emergency call is triggered accidentally, it can be aborted with prolonged pressing again of the emergency call key. If you press the red hang-up key ⬤ only slightly, the phone will disconnect this call but will start with the next number anew.

## Important information on emergency functions

Do not rely exclusively on this emergency function. The emergency function cannot be enabled in certain situations (such as no network coverage or no credit for outgoing calls).

Make sure that no answer machines are connected to emergency numbers.

Discussing the entering of emergency numbers with the holders of these numbers is absolutely imperative so that they know exactly what to do in an emergency.

The general emergency number for mobile networks (112) may not be entered as an emergency number; this also applies to 110 and other official emergency numbers.

After setting up the emergency function, test it thoroughly and rectify any mistakes.

Please note that the emergency call might also be initiated by coming into contact with other objects

(such as when in a handbag), so take appropriate care of the phone when the emergency function is enabled.

# Appendix

### Warranty

Your point of contact for warranty obligation benefits is the specialist retailer where you acquired your device.

Warranty conditions are based upon the legal regulations of the country in which the device was purchased. Your specialist retailer will be glad to provide more information.

### Guarantee

Tiptel provides a voluntary guarantee on the device, the conditions of which are published on http://www.tiptel.com. The guarantee conditions applicable at the time of purchase apply. The original sales slip (receipt, bill) with serial number and/or IMEI number is used as proof of purchase. Please keep these documents in a safe place.

### Declaration of conformity

This device satisfies the requirements of the EU directive on radio and telecommunication terminal

equipment and the mutual recognition of their conformity. The CE mark on the device confirms conformity with the above directive.

We hereby declare that the device satisfies all fundamental requirements of European directives.

For details on the declaration of conformity please visit http://www.tiptel.com.

## Disposal

Packaging: Dispose of card and cardboard boxes in the used paper container and throw plastic parts into a recycling container.

Device disposal: Used electrical devices should not be disposed of in the household waste. Dispose of the device at your local collection points (scrap or recycling yards). Please contact your local authority for information on disposal sites.

(Rechargeable) batteries: (Rechargeable) batteries may not be disposed of in the household waste. As a consumer, you have a legal obligation to return (rechargeable) batteries. Please contact your local authorities, or the specialist retailer from where you purchased the device, for information on disposal sites.

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